



Mumbai Metro Rail Corporation Limited
(JV of Govt. of India and Govt. of Maharashtra)

Response to Pre-bid queries regarding 'Requirement of Skilled/Unskilled manpower for a period of Three years which will be extendable for Five years on Satisfactory service or requirement whichever is earlier, through Agencies at MMRCL, Corporate office, Mumbai.'

Date: March 10, 2022

Ref: E-Tender for Requirement of Skilled/Unskilled manpower for a period of Three years which will be extendable for Five years on Satisfactory service or requirement whichever is earlier, through Agencies at MMRCL on **March 01,2022**

Given below is a compilation of response to the queries received from interested bidders regarding 'Requirement of Skilled/Unskilled manpower for a period of Three years which will be extendable for Five years on Satisfactory service or requirement whichever is earlier, through Agencies at MMRCL'. The responses may be taken into consideration in the bid submission.

Sr. No.	Clause No. (Pg no)	Queries/suggestions	MMRCL Remarks
1.	Para 7.4 Page no. 19	Para 7.4— Leave Rules xii (e & f) Suggestion: a) In case employees goes on entitled leave for more than 03 days, replacement shall be provided as per request from the organisation only. b) Replacement of staff shall incur additional cost and provision of	Refer Addendum 1. (Sr. No. 1)

CIN U60100MH2008SGC181770

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		<p>manpower without additional cost is not practical and needs amendment due to reason as below:</p> <p>* Employee proceeding on entitled leave needs to be paid as well as additional staff deployed as replacement shall also be given salary.</p>	
2.	<p>Clause, 7.7 (vii) (Page no. 21)</p>	<p>Query: Whether service charges (%) includes cost of uniform? If yes, Some bidders may include uniform cost as a part of service charge and service charge % may be high, some bidders may overlook the clause of provision of uniform and service charges % may be low. As service charge is a deciding factor in award of tender, following suggestion may be incorporated:</p> <p>Suggestion: Issuance of corrigendum regarding reiteration of fact that uniform cost should be included in service charge percentage</p>	<p>Refer Addendum 1. (Sr. No. 2)</p>



3.	Para 4 . (II) (b) (Page no. 10)	Bidders have shared the experience of quotation of 0% service charge in one of the government organisation's tender and thereafter tender was cancelled. Suggestion : As per guidelines of Department of expenditure dated 28 th Jan 2014 (CS -) , bidders should not quote service charge as 0% or "Nil"	Refer Addendum 1. (Sr. No. 3)
4.	-	Query: Required bifurcation of skilled & unskilled employees	<ul style="list-style-type: none"> • Skilled Employees - 30 Employees • Un-skilled Employees – 44 Employees
5.	-	Query: Will the vendor have to provide any kind of medical insurance or workmen compensation to outsourcing employees	Yes. Vendor has to provide ESIC and comply with workmen compensation act.
6.	-	Query: Are women employees getting Maternity leave ?	As per contract labour act, Maternity leave is paid leave and same needs to be complied.
7.	-	Query: whether Govt. of India or Govt. of Maharashtra Minimum wages will be applicable.	Govt. of India Minimum wages shall be applicable.

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8.	E- Tender & NIT document – 1. Details of tender (Page no. 2)	Query: whether EMD is exempted or not, if MSME certificate is submitted. Suggestion: Benefits for MSME related refund of tender document cost and exemption of EMD may be published if applicable.	Refer Addendum 1. (Sr. No. 4)
9.	Para 3 (Page no. 3) - Online E-Tender & NIT document Schedule	Suggestion: Closing date may be kept as 05.04.2022 as MoM will be published by 11.03.2022.	Refer Addendum 1. (Sr. No. 5)
10	Table of contents (Page no. 5)	Suggestion: Letter of Agreement draft shall be enclosed at Annexure.	Refer Addendum 1. (Sr. No. 6)

-sd/-

Executive Director (Planning)
Mumbai Metro Rail Corporation Limited

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DISCLAIMER:

All information provided as a part of this document to the prospective Bidding Entities by Mumbai Metro Rail Corporation Limited (MMRCL) is subject to the terms and conditions as laid down in the E-Tender and shall be laid down in the agreement of contract to be executed between Mumbai Metro Rail Corporation and the Applicant.

The objective of this document is to provide information to the interested entities and to facilitate their application for the same. This document does not claim to contain all the information as may be required at the time of execution of contract. MMRCL makes no representation or gives any warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this document. MMRCL may, at their absolute discretion, and without being under any obligation to do so, update, amend or supplement the information in this document or terminate the same.

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