



MUMBAI METRO RAIL CORPORATION LIMITED

(A JV company of Govt. of India and Govt. of Maharashtra)

MMRC Transit Office, 'E' Block, North Side of City Park, Behind Income Tax office 'A' Wing, Bandra (E), BKC Mumbai-400051.

Website: <https://corporate.mmrc.com/>

**REQUEST FOR PROPOSAL / NOTICE INVITING TENDER for “Provision of Ticket Vending Services and Customer Service Staff at Metro Stations & Associated Locations {Package 2: Dharavi to Jagannath Shankar Sheth (Mumbai Central) Metro Stations of MML 3}**

**Name of Work** : Provision of Ticket Vending Services and Customer Service Staff at Metro Stations & Associated Locations {**Package 2: Dharavi to Jagannath Shankar Sheth (Mumbai Central) Metro Stations of MML 3**}

**E-Tender/NIT No.** : MM3-CBS-O&M/TKS/PKG-2/2024

MMRC invites online bids (Open e-Tender) in two packet system on prescribed forms from reputed firms / Agencies having requisite experience and financial capacity for “**Provision of Ticket Vending Services and Customer Service Staff at Metro Stations & Associated Locations {Package 2: Dharavi to Jagannath Shankar Sheth (Mumbai Central) Metro Stations of MML 3}**”.

The complete tender document containing the detailed terms & conditions will be available on GeM Portal (<https://gem.gov.in/>) from 17:00 hrs. of 31.10.2024.

Kindly visit the official website of MMRC i.e., <https://corporate.mmrc.com/en> for further updates.

MMRC reserves the right to accept or reject any or all proposals, annulment of tendering process at any stage without assigning any reasons.

Date:11/10/2024

Place: Mumbai

Sd/-  
**GM/Operations**  
**MMRCL**