



Mumbai Metro Rail Corporation Ltd MUMBAI METRO LINE 3 (Colaba-Bandra-SEEPZ)

Updated Social Impact Assessment Report Volume - I

December - 2017









MUMBAI METRO LINE 3

Updated Social Impact Assessment Report Volume - I

December - 2017

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ABBREVIATION

APL Above Poverty Line

AIDS Acquired Immunodeficiency Syndrome

BPL Below Poverty Line

BMC Bombay Municipal Corporation

BPIP Borrower's Project Implementation Plan

BSES Baseline Socio-Economic Study

CPR Common Property Resources

CTSO City Survey Officer

CRZ Coastal Regulation Zone

CRF Community Revolving Fund

CEMP Community Environmental Management Plan

CBO Community Based Organization

DPR Detailed Project Report

DC District Collector

DRC Development Rights Certificate

DMRC Delhi Metro Rail Corporation

ESMD Environmental & Social Management Division

EIA Environmental Impact Assessment

ERG Economic Rehabilitation Grant

FGD Focus Group Discussion

FSI Floor Space Index

GR Government Resolution

GOM Government of Maharashtra

GRC Grievance Redress Committee

GC General Consultancy

HIV Human Immunodeficiency Virus





ICCP Information and Community Consultation Programme

IEA Independent Evaluation Agency

JICA Japan International Cooperation Agency

SLAO Special Land Acquisition Officer

LAA Land Acquisition Act

MOUD Ministry of Urban Development

MUIP Mumbai Urban Infrastructure Project

MMR Mumbai Metropolitan Region

MMRDA Mumbai Metropolitan Region Development Authority

MMMP Mumbai Metro Master Plan

MMRC Mumbai Metro Rail Corporation

MUTP Mumbai Urban Transport Project

MSW Master in Social Work

MCGM Mumbai Corporation of Greater Mumbai

M&E Monitoring and Evaluation

NTH Non-Title Holder

NGO Non-Governmental Organization

ODA Official Development Assistance

PIU Project Implementation Unit

PAF Project Affected Family

PAP Project Affected People

PIC Public Information Centre

RAP Resettlement Action Plan

ROW Right of Way

RITES Rail India Technical and Economic Services

SC Scheduled Castes

ST Scheduled Tribes





STD Sexual Transmitted Disease

SRA Slum Rehabilitation Scheme

SDC Social Development Cell

SBE Small Business Enterprise

SJSRY Suvarna Jayanti Shahari Rojghar Yojana

TDR Transferable Development Rights

TBM Tunnel Boring Machine

TOR Term of Reference

TH Title Holder



PREAMBLE

The Project

The Government of Maharashtra through Mumbai Metropolitan Region Development Authority (MMRDA) has identified metro mode of transport as efficient, economically viable and environmentally friendly mass transport system to meet the future transportation requirement in Mumbai/Mumbai Metropolitan Region (MMR). A master plan for Mumbai metro was prepared in 2004 which proposed implementation of metro corridors in three phases i.e. Phase I:2005-2011,Phase II:2011-2016 and Phase III:2016-2021.MMRDA has carried out DPR studies of all three corridors of Phase-I during 2005-2009 and DPRs of four lines of Phase-II & III in 2010.

Project Description

The length of Collabra-Bandar-SEEPZ corridor is 33.5km. It will facilitate the commuters to travel from South Mumbai to Airport via Mahi-BKC. It will also provide direct access to the economic hubs such as BKC, MIDC Industrial Estate, SEEPZ and famous landmarks such as Vidyanagari, Mahalakshmi etc. The corridor has been proposed as fully underground keeping in consideration social and environmental aspects. The rail level of the metro line under study is proposed to be kept at least 15 m below ground level at station and in tunnel portion. Rock is available at a depth of 2.10 m to 10.0 m from the ground level along the alignment. The rail level will be kept at such level to have a minimum of 6 m rock cushion available over the tunnel. This will facilitate to avoid underground utilities and building foundations. Total number of stations are 27, out of which 26 are underground, one stations at grade. It has design speed 80kmph and schedule speed is 30 kmph. Traction system is 25 KV AC, power demand (MVA) is 65-48 MVA in 2016, and receiving substation shall be at Colaba (Cuffe Parade), Race Course and Dharavi. 3.2 m (maximum) wide modern rolling stock is with axle load 17t. The seating arrangement is longitudinal for 1178 passengers in four coaches train unit. The completion cost of the project works out to ₹ 23136 crore.

Land Acquisition

The proposed metro rail project shall require land mainly for route alignments of rail tracks, station buildings, platforms, entry/exit structures, traffic integration, car shed, power substations, ventilation shafts, administrative buildings, property development, maintenance and construction depots at work sites etc. For the above purpose the project will involve acquisition of 77.32 ha of land shall be acquired for the purpose of temporary and permanent usages.

Objective of SIA

The objective of Social Impact Assessment is (i) to prepare a complete inventory of structures, affected families and persons, (ii) to identify social impacts and (iii) to prepare Resettlement Action Plan (RAP). The SIA includes RAP and is based on an integrated and holistic approach to deal with project impacts and aims at rebuilding lives and livelihoods of those affected as quickly as possible.

Study Approach and Methodology

M/s RITES has conducted a study in 2012 at DPR stage. The alignment and stations were finalized subsequently to the preliminary designs. This has necessitated for fresh survey on the alignment and station locations. Census socio-economic survey was conducted in association with M/s Snehal Engineering, in the corridor of impact zone to identify the affected structures, families/persons and list out the adverse impacts of the project. The SIA which includes RAP has been prepared in accordance with the JICA guidelines for Environmental and Social Consideration, 2011 and





Resettlement and Rehabilitation Policy for Mumbai Urban Transport Project, 2000. The methodology adopted to prepare SIA report was desk research, site visits and information dissemination, enumeration of structure and mapping, socio-economic survey, compilation, verification and analysis of data. SIA report prepared by M/s RITES was the base for preparing this report. Sections of public consultation at local and City level conducted during RITES Study are reproduced in this report.

Impacts and Inventory of Loss

The project will require acquisition of 77.32 ha of land for construction of different components. Total 2744 structures will be affected out of which 1837 are residential, 744 commercial, 41 residential cum commercial. In addition to this there are 122 other structures affected which consists of 13 public toilets, 17 religious structures and 92 other type of structures. There are 6867 PAFs found.

Socio-Economic Profile

The socio-economic survey results indicate that sex ratio is 893 female per 1000 males. Majority of the surveyed families are Hindu followed by Muslim. Majority of families (47%) speak Marathi as mother tongue followed by 32% who speak Hindi. Majority of surveyed family members are married. Majority of families are found as nuclear. About 80.85% of surveyed people are literate and majority of them have studied up to secondary and higher secondary level. Average family income is ₹4720/- per month. Majority of affected persons are engaged in private service. People use Auto Rickshaw, Bus and Train as mode of travel.

Public Consultation

Public consultations were organized during study conducted by M/s RITES at six project affected areas namely Girgaon, Acharya Atre Chowk, Dharavi, Santacruz, Marol Naka and MIDC during January-April, 2012. MMRC had conducted Public Consultations in the areas BKC, Agripada, Sariput Nagar/ Aarey Colony, MIDC, Kalbadevi, Girgaon, Sahar (Shanti Nagar), Janata/ Naya Nagar during November 2014 to July 2015. About 2042 persons who represent different community and society participated in the consultation process at community level. In addition to this public consultation was also organized at City level on 11th April, 2012 for inviting suggestions and objections from different stakeholders on environment and social issues of the proposed project. The major social issues raised by the people were land acquisition, demolition of structures, displacement, compensation, job opportunities and relocation of religious places and changing of alignment, social amenities at R&R sites, and special scheme for Adivasis.

Apart from the above consultations the MMRC has conducted Public Consultations during the month of December 2016 and January 2017 for the Kalbadevi and Girgaon areas.

Resettlement Policy and Legal Framework

The Resettlement and Rehabilitation Policy for Mumbai Urban Transport Project, 2000 shall be used for the purpose of compensation. The policy ensures meaningful consultations with stakeholders in planning and implementation of the resettlement program and make rehabilitation and resettlement plan more participatory. The Metro Railways Construction Act will be adopted for Land Acquisition process.





Institutional Arrangement

Mumbai Metro Rail Corporation (MMRC) is overall responsible for implementation of resettlement and rehabilitation component of the project. MMRC will coordinate with all implementing agencies like PMC, NGO, R&R Implementation Support Consultant and Public Relation Consultant and supervise their work and monitor the progress of the project. Social Development Cell (SDC) of MMRC shall look after land acquisition and rehabilitation activities of the project. The responsibility of NGO will be assisting MMRC in implementation of R&R activities. The implementation of resettlement and rehabilitation activities will be monitored through Quarterly Progress Reports (QPR) which will be prepared by MMRC with the assistance of consultant. A consultant will be appointed by MMRC to assist in the R&R implementation process. The Public Relation Consultant shall coordinate with PR agency in information sharing on the R& R activities. Grievance Redress Committee will be formed at field and senior level. Field level GRC shall address grievances relating to individual eligibility and entitlements, whereas senior level GRC shall review decisions of field level GRC on grievance petitions filed by PAP not satisfied with the field level verdict.

Relocation and Resettlement Site

Resettlement requirements for the project can be categorized for Encroachments / Slum Dwellers on public land, Legal Title Holders / Occupants of Formal Buildings, Footpath Occupiers / Licensed Stall Holders on public land, and Others (Govt.). The finalization for selection of Resettlement site would be taken in consultation of PAFs, MMRC officers and other concerned Departments. MMRC has indicated probable sites for rehabilitation of Non-titleholder affected families at two locations namely (i) Kurla (East), (ii) Chakala, Andheri (East), (iii) Mahul Village, (iv) Bhakti Park, Wadala, (v) Oshiwara which has been developed under Mumbai Urban Infrastructure Project (MUIP). The PAFs losing residential and commercial units shall be offered tenements as per R & R Policy.

Implementation Schedule of Land Acquisition and Resettlement Plan

The R&R activities of the proposed project are divided in to three broad categories based on the stages of work and process of implementation. In the project preparation stage, identification of required land for acquisition, census & socio-economic survey, public consultation, preparation and review/approval of SIA, disclosure of SIA, establishment of GRC and preparation of resettlement site shall be carried out. Activities like notification of land acquisition, valuation of structure, payment by competent authority, shifting of PAPs shall be taken up during Land Acquisition and Resettlement Plan implementation. During monitoring and evaluation stage internal monitoring will be carried out by MMRC and mid and end term evaluation will be carried out by an independent evaluation agency.

Cost Estimate

The budget is indicative and cost will be updated and adjusted to the inflation rate as the project continues and during implementation. The total cost of proposed metro rail project for resettlement and rehabilitation of project affected families would be ₹59108.79 Lacs.

Monitoring and Evaluation

Implementation of resettlement action plan will be monitored internally and will be evaluated externally. MMRC will be responsible for internal monitoring whereas mid and end term evaluation will be conducted by independent evaluation consultant. MMRC is responsible for supervision and implementation of the resettlement and will prepare monthly progress reports on resettlement activities. Independent Evaluation Consultant will submit mid and end term evaluation report to MMRC and JICA and will determine whether resettlement goals have been achieved, more





importantly whether livelihoods and living standards have been restored/ enhanced and also suggest suitable recommendations for improvement. M/s SPARC has been appointed for resettlement assistance.





CHAPTER-1 INTRODUCTION

1.1 BACKGROUND

Mumbai is the economic/commercial capital of India, which is identified by higher growth in economy as well as population. Mumbai Metropolitan Region (MMR) is one of the fast growing metropolitan regions in India. MMR covers an area of 4355 sq.km, which includes 7 municipal corporations, 13 municipal councils and 996 villages. The projected population of MMR shall be around 34 million, however employment opportunities estimated about 15.3 million by year 2031. The increasing population requires faster transportation to avoid delay in work and to avoid decongestions in the region. The existing transport system of city is not considered capable of bearing the upcoming transportation needs. Thus upgrading transport system is imperative for rapid growth and economic development in Mumbai Metropolitan Region (MMR). The expansion of road network in Mumbai is not possible as it requires large land acquisition leading to huge displacement of the people. Mumbai desires to be one of the globally competitive cities in the world but falls short on several grounds of which transportation inadequacy is the most prominent. The geographic formation of the city makes the expansion of transportation slow which does not match with the demand of fast growing city. In order to improve the overall traffic and transportation in Mumbai/Mumbai Metropolitan Region (MMR) and meet the future travel demand, the Government of Maharashtra through MMRDA has identified metro mode of transport as efficient, economically viable and environmentally friendly mass transport system. MMRDA has proposed metro network to meet the transportation requirement with the existing land resource available for present use with a nominal land requirement and fewer involuntary displacement.

In 2004, DMRC has prepared a master plan for development of metro network in Mumbai. The master plan proposes total length of 149.97 km for metro network development. It is planned in three phases of development, phase-I to be completed during 2005-2011; phase II to be completed in 2011-2016; and phase III in 2016-2021. Line 1 - Versova – Andheri- Ghatkopar section of metro rail is operational. Line II, Charkop-Bandra-Mankhurd section is yet to be started. Line III Colaba-Bandra-SPEEZ, under present study, is 33.5 km in length.

1.2 BENEFITS OF THE PROJECT

The proposed project corridor shall have direct as well as indirect benefits. The proposed project shall contribute to reduction in road traffic and road stress, fuel consumption, air pollution, travel time, vehicle operating cost, accidents and road maintenance. The proposed metro shall increase mobility and accessibility to facilitate, increase in economic stimulation in the region, increase in business opportunities, improve aesthetics and image of the city. Overall the proposed project shall change the transportation face of MMR.

1.3 PROJECT DESCRIPTION

The proposed metro rail will facilitate the commuters to travel from South Mumbai to Airport via Mahim-BKC. It will also provide direct access to the economic hubs such as BKC, MIDC Industrial Estate, SEEPZ and famous landmarks such as Kalina University, Mahalaxmi etc. Table 1.1 has indicated the proposed metro rail network lengths for all three phases as per the master plan and amendment plan. Figure 1.1 depicts the proposed lines as indicated in the Mumbai Metro Master Plan. The Detailed Project Report for line 3 (Colaba – Bandra) of Mumbai Metro Phase – 1 was prepared in October, 2007 and for Line 6 (Mahim – BKC – SEEPZ – Kanjurmarg) of Phase III in April, 2011. MMRC intends to implement Line 3 and Line 6 as one corridor i.e. Colaba – Bandra – SEEPZ which is proposed as fully underground keeping in consideration social and environmental aspects.





Since the corridor is planned fully underground either on the edge of existing road or along the median of the road, there will be no or least disruption to existing services and traffic movement.

With a view to implementing Metro System in Mumbai Metropolitan Region (MMR), the master plan has been partly modified. The List of Corridors proposed for implementation is as follows:

TABLE 1.1 Metro Master Plan (MMR Region)

| Sr. No. | Name of Corridor | Length (km) | Estimated Cost ('In Cr.) (@2012 price level) |
|------------|---|----------------|---|
| 1* | Versova-Andheri-Ghatkopar | 11.40 | 2,356 |
| 2 | Charkop-Bandra-Mankhurd | 32.00 | 7,660 |
| 3** | Colaba-Bandra-SEEPZ | 33.50 | 24,430 |
| 4 | Charkop-Dahisar | 7.80 | 4,680 |
| 5 | Wadala-Ghatkopar-Teen Hath Naka (Thane)- Kasarvadavali | 30.70 | 8,757 |
| 6 " | Wadala-Carnac Bunder | 13.50 | 2,635 |
| 7 | SEEPZ-Kanjurmarg | 10.50 | 4,200 |
| 8 | Andheri (E) – Dahisar (E) | 18.00 | 10,800 |
| 9 | Sewri-Prabhadevi | 3.50 | 2,100 |
| | Total | 160.90 | 67,618 |

Ref: https://mmrda.maharashtra.gov.in/mumbai-metro-rail-project# Note:



^{*} Project under operation under Public Private Partnership (PPP)

^{**} Project proposed to be implemented with Japanese Loan Assistance (JICA)

[&]quot;deferred due to, less ridership & parallel to Harbour line



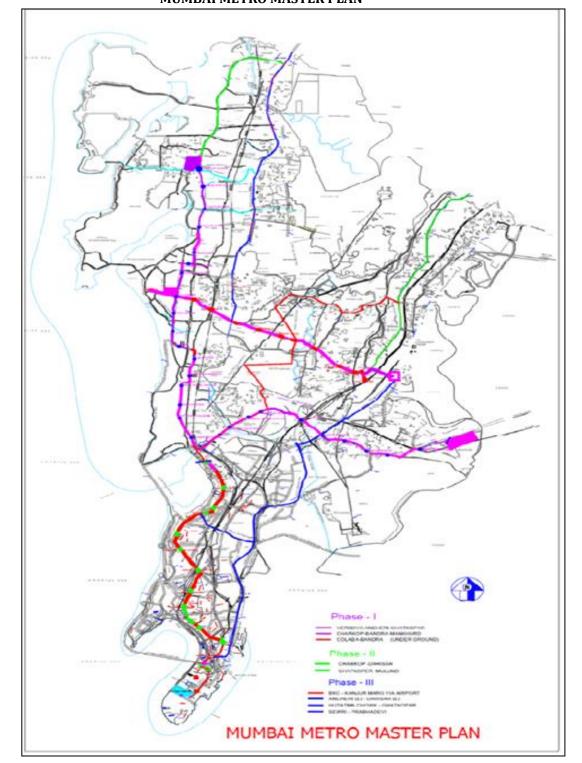


FIGURE 1.1 MUMBAI METRO MASTER PLAN





The proposed metro rail project for 33.5 km in length is divided into seven sections as indicated in Table 1.2. Figure 1.2 shows the proposed Colaba –Bandra-SEEPZ metro corridor. The rail level of the metro line under study is proposed to be kept at least 15 m below ground level at station and in tunnel portion. The rail level will be kept at such level to have a minimum of 6 m rock cushion over the tunnel. This will facilitate to avoid underground utilities and building foundations. Total number of stations is 27, out of which 26 are underground and 01 station is at grade.

TABLE 1.2
MAJOR SECTIONS OR PACKAGES OF METRO CORRIDOR (LINE III)

| Package | Description | Appx. Chainage |
|--------------------|--|-------------------------|
| MM3-CBS- UGC-01 | Four underground stations at Cuffe Parade, Vidhan Bhavan, Churchgate and Hutatma Chowk and associated bored tunnels together with two tunnel sidings at Cuffe Parade | Ch488 to Ch.3762 |
| MM3-CBS- UGC-02 | Four underground stations at CST, Kalbadevi, Girgaon and Grant Road and associated bored tunnels. | Ch.3762 to Ch.7811 |
| MM3-CBS- UGC-03 | Five underground stations at Mumbai Central, Mahalakshmi, Science Museum, Acharya Atre Chowk and Worli and associated bored tunnels. | Ch.7811 to Ch.12868 |
| MM3-CBS- UGC-04 | Three underground stations at Siddhivinayak Dadar and Shitladevi and associated bored tunnels. | Ch.12868 to Ch.18976 |
| MM3-CBS- UGC-05 | Four underground stations at Dharavi, B.K.C. Vidyanagri and Santa Cruz and associated bored tunnels together with two tunnel sidings at B.K.C. | Ch.18976 to Ch.23900 |
| MM3-CBS- UGC-06 | Three underground stations at CSIA Domestic Airport, Sahar Road and CSIA International Airport and associated bored tunnels. | Ch.23900 to Ch.28388 |
| MM3-CBS- UGC-07 | Three underground stations at Marol Naka MIDC and SEEPZ and associated bored tunnels together with a ramp for the depot connection. | Ch.28388 to Ch.32367 |

The proposed metro rail has design speed of 80kmph and schedule speed is 30 kmph. Traction system is 25 KV AC, power demand (MVA) is 65-48 MVA in 2016, and receiving substation shall be at Colaba (Cuffe Parade), Race Course and Dharavi. 3.2 m (maximum) wide modern rolling stock is with axle load 17T. The seating arrangement is longitudinal for 1178 passengers in four coaches train unit. The overall capital cost at September 2011 price level, including general charges @ 5% and 3% contingencies on all items except land, structures, octroy, insurance and stamp duty, as per DPR, has been calculated as ₹ 19,5981 million. A two tier organization with well-defined responsibilities for project execution shall be setup. Mumbai Metro Rail Corporation Limited (MMRC) is at the apex and the second level will be a project management team (General Consultant-GC). The GC shall be responsible for planning, design and full project management.





Depot Ch.33,525 arey Milk Colony Marol Naka Ch. 29,829 antacruz Ch.24,027 Mumbai Mumbai Metro Line 3 Shitta Devi Temp Ch.17,525 Ch.15,756 Sidhiynayak Ch.14,47 Worli Ch.12,92 Acharya Atrey Chwkm Ch.11,516 Science Museum Ch.10,31 Mahalaximi Metro Ca.9.21 Western Raily and Morroy Mumbal Cents Ground Road Ch. 7,15 and Proposed Suburban Re Hotatma Chowk Ch.3,102 Vidhan Sabha Ch.1,60

FIGURE 1.2: PROPOSED COLABA - BANDRA - SEEPZ METRO CORRIDOR





1.4 LAND ACQUISITION AND RESETTLEMENT

The proposed metro project requires land. Acquisition of land for the project shall displace people from their home and business. Land is a scarce commodity in Mumbai Metropolitan area. Efforts have been made to keep land requirement to the barest minimum by choosing the alignment in such a way that the acquisition is least. The selection of land for metro development was done by considering the following:

- Preferred Government / Public land instead of private land
- Preferred open land instead of habitation and building structures
- Preferred pavements and median of roads instead of structures

Land is mainly required for route alignment of rail tracks, station buildings, platforms, entry/exit structures, traffic integration, depot/ car shed, power sub-stations, ventilation shafts, administrative buildings and temporary construction depots and work sites etc. The identified land plots for acquisition are minimum essential to complete the project. Therefore land acquisition is unavoidable to execute the project.

The acquisition of land for the proposed project involves resettlement of PAPs in shops, commercial cum-residential buildings, residential buildings and hutments along the proposed corridors. Resettlement benefits will be given accordingly, for relocation of shops, commercial-cum-residential buildings, residential buildings and hutments likely to be affected due to the proposed project. The cost for resettlement, rehabilitation and land compensation shall be decided and calculated as per the provisions of Resettlement and Rehabilitation Policy of Mumbai Urban Transport Project (MUTP) 1997, as amended in December 2000.

Besides, the policies adopted by the Board of Directors, MMRC in the meeting held on 6th Dec. 2014 are also followed for in-situ Rehabilitation of Residential and Commercial units from formal / authorized buildings including protected tenements located in the Kalbadevi and Girgaon areas. The BoD, MMRC has resolved the issues raised by the residents / private land owners of Kalbadevi and Girgaon are stated hereunder:

In-situ Rehabilitation of Residential & Commercial units from Formal/Authorized Buildings including protected Tenements: Kalbadevi and Girgaon metro stations are located in most congested area with very old developments has encountered different issues. Most of the Buildings are very old structures habituated by tenants protected under Mumbai Rent control Act. In all 19 privately owned formal buildings are getting affected by two Metro stations. These buildings are also affected by road widening as per the sanctioned Development plan. All the PAPs have demanded for in-situ rehabilitation or a new house with in the neighborhood. Backed by local elected representatives, the State Govt. was required to declare a special package for residential tenements including rehabilitation in the same area.





- a. To address the demand of affected families, M/s. Catapult Reality Consultant were appointed to study the feasibility of in-situ redevelopment and suggest a feasible framework of implementing the project and the in-situ rehabilitation.
- b. A Comprehensive Redevelopment Action Plan for Kalbadevi and Girgaon stations by redevelopment of affected buildings in the area/plots after metro project implementation which was prepared. After scrutiny MMRC submitted the proposal to State Govt. State Govt. accorded its approval along with few enabling concessions for the special redevelopment proposal.
- c. As approved by the State Govt. the project implementation has been initiated fully addressing the PAP requirements and confirming to the MCGM/MHADA guideline for the similar projects.
- d. As the redevelopment of the old buildings was limited to private developers till date the in-situ rehabilitation project is implemented following the market accepted philosophy; providing transit accommodation or market rent to PAPs till the final housing/commercial unit is provided. Legally binding commitment letters/agreements signed with PAPs. Minimum built up area norms of State Govt. complied in redevelopment buildings.
- e. Cost of the in-situ rehabilitation project to be partially recovered through free-sale component available in similar redevelopment projects.
- f. Bridge finance to be raised from MMRDA or Banks/Financial institutions.
- B. Status Private Land Acquisition, Issues encountered and Solutions worked out:
- 5. Board in the meeting held on 6th Dec. 2014 vide resolution 203(32)/14-15, approved to acquire private land required for Mumbai Metro Line 3 through negotiations using the provisions of sec. 126 of Maharashtra Regional & Town Planning (MR&TP) Act, 1966. It was also approved to constitute the compensation committee under the Chairmanship of Shri. S.V. Thakre retired IAS officer. Accordingly Compensation Committee was constituted vide office order Dt. 26th May 2015 to finalize the compensation for private land to be acquired by negotiations.
- 6. Further to this Government of Maharashtra vide its GR dated 12 May, 2015 allowed the direct purchase of land by negotiation by giving 25% additional compensation on the compensation determined according to the provision of section 26 to 30 and Schedule-1 of the RFCTLARR Act, 2013.
- 7. The lands required for underground structures like parts of U/G stations, entry exits, structures associated with ancillary works are considered as permanently required. However the private land owner continues to own them and can put them to on ground activities like parking, landscaping etc. However he can't construct anything below ground that would infringe on the metro U/G works. In these cases it was decided to use them by offering one time compensation equal to 50% of market value determined by competent authority/Ready Reckoner rate.

1.5 MINIMISING RESETTLEMENT

Attempts have been made during the detailed design preparation of the project to minimize the land acquisition, resettlement and any adverse impacts on people in the project area through feasible engineering design. Steps have been taken to confine the project area in the government land and in available Right of Way (ROW) where ever feasible. This has been done with proper consultation with the local people and affected communities. Their suggestions have been incorporated, in the design, based on technical feasibility. However, there will be some unavoidable land acquisition for which





adequate compensation has been provided. Further the following specific measures are taken to minimize resettlement in this project.

- Selection of the sub project sites and its various components in the government land;
- Proper engineering design to avoid and minimize displacement and hence resettlement.
- Prefer open land instead of habitation and building structures.

1.6 OBJECTIVE OF SOCIAL IMPACT ASSESSMENT (SIA)

The Social Impact Assessment (SIA) study includes Resettlement Action Plan (RAP) which is based on the principle that the population affected by the project will be resettled in proper manner. Further, it also takes into account ways of avoiding or minimizing the impacts wherever possible by exploring other alternative project designs. Where displacement is unavoidable, people losing assets, livelihood or other resources, assistance is proposed for resettlement. Rehabilitation and Resettlement Policy for MUTP (2000) has been followed for the resettlement action plan. Since Japan International Cooperation Agency (JICA) will finance the project, the JICA guidelines on Environmental and Social Consideration have also been followed.

1.7 JICA REQUIREMENTS

According to JICA Guidelines for confirmation of Environmental and social Considerations, the proposed metro rail project is classified as 'Category A'. It includes projects in-sensitive sectors or with sensitive characteristics and projects located in or near sensitive areas. Metro rail is similar to the "Road, Railways and Bridge" category project which is indicated in the JICA guidelines as 'category A' project, which requires impact assessments of social settings of the project area.

JICA considers it important to have a dialogue with the partners (the host country, local governments, borrowers and project proponents) for its confirmation of social considerations. The active participation of key stakeholders (local residents, project affected families and local NGOs) in all stages of the project implementation are also desirable.

1.8 THE REPORT

This updated Social Impact Assessment report is presented in eleven chapters. The Chapter-1 is on Introduction of the Project. A brief description of the project, benefits of the project, project description, scope of land acquisition and resettlement, minimizing resettlement, objectives of RAP, JICA requirements. Study approach and methodology is given in Chapter-2. Potential Resettlement Impacts including details of land and structure and probable significant social impacts is presented in Chapter-3. An analysis of Socio-Economic Studies is presented in Chapter-4. Public consultation is presented in Chapter-5. Resettlement Policy, Legal and Administrative Framework is given in Chapter-6. Chapter-7 is on Institutional Arrangement for implementation of resettlement action plan. Relocation and Resettlement Site Plan is given in Chapter-8.Implementation Schedule is presented in Chapter-9.Resettlement Assistance Plan and Cost Estimates are presented in Chapter-10. Finally Monitoring and Evaluation is given in Chapter-11.





CHAPTER-2 STUDY APPROACH AND METHODOLOGY

2.1 INTRODUCTION

The objective of Social Impact Assessment (SIA) is to prepare a complete inventory of structures, affected families and persons, to identify social impacts, and to prepare Resettlement Action Plan (RAP) as a part of SIA. In order to capture data for the present exercise, both primary as well as secondary sources were systematically tapped. As a part of SIA, socioeconomic survey has been conducted in association with M/s Snehal Engineering, in the Corridor of Impact zone to identify the affected structures, families/persons and list out the adverse impacts of the project, secondary sources information were collected from a number of quarters such as from Census data, Statistical hand book, concerned departments, and a host of other literature. Thus, the secondary sources information complemented the primary data elicited through field survey from the affected people and other stakeholders. Since the social impact assessment is the basis of resettlement plan preparation, it is imperative to describe the various stages of the exercise.

2.2 SIA PREPARATION PROCESS

Social impact assessment and resettlement action plan is required when the project results in either physical or economic displacement of the people. Resettlement plan must ensure that the livelihoods of people affected by the project are restored to levels prevailing before inception of the project. While preparing an effective SIA, the consultant followed some essential components and steps which are (i) identification of socio-economic impacts of the project;(ii) public/community consultation;(iii) legal framework for land acquisition and compensation;(iv) entitlement policy and matrix;(v) organizational responsibilities;(vi) relocation and resettlement;(vii) income restoration; and (viii) implementation schedule;(ix) detail R&R budget; and (x) monitoring, evaluation and reporting.

The approach that was adopted to conduct social impact assessment and to prepare RAP is described below and is structured on the scope of work as mentioned in the Term of Reference (TOR). The SIA which includes RAP has been prepared with special reference to the guidelines of JICA and R & R Policy for MUTP, 1997 (amended in 2000).

Figure 2.1 presents approach and methodology of SIA study in the form of flow chart and various steps involved in the study have been described in detail in the following paragraphs.

- Study of relevant documents, reports and project alignment drawing.
- Site visits and information dissemination about the project
- Enumeration of structures and mapping by plane table survey.
- Review and analysis of socio-economic survey data
- Consultations and meetings with PAFs,
- Community/Public Consultations for motivation and how the Metro Line-3 will benefit the people,
- Changes incorporated in accordance with the change in drawings,
- Minimize impacts on structures,





FIGURE-2.1 APPROACH AND METHODOLOGY FOR SIA

STEP 1

Mobilization

-Discussion with MMRC, JICA

STEP 2

Desk Research

- -Review of relevant literature, alignment drawing, Acts, Policies, Guidelines
- -Data Collection from Secondary Sources
- -Development of Tools for Data Collection

STEP 3

Field Studies

- -Site visits for verifying the alignment on the ground & identifying the affected area
- -Meeting & Discussion with community people
- -Mapping and enumeration of structures
- -Training of Investigators
- -Household Socio-economic survey
- Public/Community Consultation

STEP 4

Data Analysis

- -Coding, Tabulation & Compilation of collected data
- -Analysis of Baseline Data
- Analysis of social impacts and Discussion
- -Preparation of RAP

STEP 5

Report

- -Presentation
- Submission of Data Report
- -Submission of Draft Final Report
- -Submission of Final Report

STEP 6

- -Drafting update of the SIA
- -Submission of updated Draft Report
- Submission of updated Final Report





2.3 DESK RESEARCH

The consultant reviewed the relevant documents, reports and project alignment drawing. For conducting socio-economic survey, a verification exercise to identify the project areas based on alignment drawings and key stakeholders of the project was carried out. The information verified during this exercise formed the base for carrying out the detailed socio-economic survey.

2.4 SITE VISITS AND CREATING AWARENESS

Before start of Baseline Social Economic Study, MMRC has published a notification on 12th December 2011, informing people about the proposed metro rail Line-III project, in Hindustan Times in English and Navbharat Times in Hindi. Please refer to Annexure 2.1 and 2.2 respectively for copy of the notifications. In addition to the above MMRC has published one more handbill explaining the salient features of the project both in English and Marathi, which was extensively used by the interim consultant to create awareness among the PAPs and PAFs. A copy of the handbill was attached to the report as Annexure – 2.5.





The field visits and studies were conducted during December 2011 to April, 2012. RITES team visited the sites along with MMRDA officials to verify the alignment drawings on the ground and to identify the affected area. After identifying the affected areas RITES, MMRDA and SPARC officials consulted with different stakeholders at the project area and organized meetings with them to generate awareness about the project.

Followed by these visits several field visits were conducted during September 2013 to July 2015, by Interim Consultant's team independently also with MMRC officials. Most of these visits are to interact with the affected communities and make them aware of the proposed project; its details, advantages and impact and collect relevant data or information for the preparation Baseline Social Economic Study report also options for R&R.

During site visits it was found that majority of affected people belong to six station locations namely Kalbadevi, Girgaon, Acharya Atre Chowk, BKC, Marol Naka, and MIDC. The survey team began by holding community meetings in those areas that are to be enumerated. Information about the metro project and the survey procedure (from the numbering of structures to filling out forms) is shared with the community; they are also informed about the kinds of documents needed for the survey.





2.5 ENUMERATION OF STRUCTURE AND MAPPING

Before the actual household socio-economic survey, all the structures which were likely to be visited by M/s Snehal Engineering survey team were identified. Simultaneously a structured Questionnaire for the household survey was designed and pretested in the field. Important aspects covered in the Questionnaire were identification particulars of PAFs/PAPs, social profile, family details, occupation, source of income, family expenditure, document proofs, household assets, information on affected structure, commercial/self-employment activities, employment pattern, opinion and views of PAPs on project and resettlement and rehabilitation options. A copy of the questionnaire used for Socio-economic Household Survey is presented in Annexure-2.3.





2.6 SOCIO-ECONOMIC SURVEY

After mapping and enumeration of the structures likely to be affected in the project area, household socio-economic survey was carried out to assess impact of the proposed corridor on socio-economic conditions of affected families. The household social survey was carried out by survey team of M/s Snehal Engineering with the help of a pre-tested "Household Questionnaire". Prior to commencement of social survey at household level, Social Development Experts of Interim Consultants provided one day training to the investigators of M/s Snehal Engineering on important aspect of the Questionnaire. The aspects covered in the Questionnaire were identification particulars of PAFs/PAPs, social profile, family details, occupation, source of income, family expenditure, document proofs, household assets, information on affected structure, commercial/self-employment activities, employment pattern, opinion and views of PAPs on project and resettlement and rehabilitation. Most part of the questionnaire has been pre-coded except those reflecting the opinion and views of PAP, which have been left open-ended. A copy of Questionnaire for Socio-economic Household Survey is presented in Annexure-2.3. Before filling the questionnaires, the affected families were asked to have a copy of the necessary documents they need to produce as proof of their existence in that particular structure and place. So documents like-ration card, electricity bills, voter's card or any other documents were verified.









2.7 COMPILATION AND VERIFICATION OF DATA

Survey forms duly filled were consolidated and entered into a database. This information were updated on a regular basis as and when data for incomplete forms were filled in. The data were later shared with the communities to cross-check if anyone has been left out due to some reasons or if extra counting has been done.

2.8 DATA ANALYSIS AND REPORT WRITING

Once the data were collected and finalized with all the necessary changes, analysis of collected data was done for different sections.

2.9 COMMUNITY AND PUBLIC CONSULTATION

Preliminary public consultations and discussions were conducted with the help of MMRDA officials to officially introduce the survey teams to the public. Several rounds of community meetings with potential PAFs / PAPs as well as general public and group discussions at particularly proposed metro rail station locations were organized. The objective of conducting public consultations was to obtain the views and suggestions of the potentially affected persons to minimize adverse social impacts. These consultations involved persons from various sections and walks life such as traders, women, squatters, kiosks and other inhabitants. Special care was taken during the study to hold discussions with women groups separately to elicit the adverse effects that they are anticipating due to the project and their suggestions for mitigating the foreseeable adverse effects. During public consultations, information flow, grievance redress system, safety, role of administration etc. were also discussed.

The methods adopted for conducting public consultation were (i) Walk-through informal group consultation at station locations, (ii) Public meetings, (iii) Focus Group Discussions (FGD) with different groups of affected people including residential groups, traders, and slum dwellers (squatters), (iv) In-depth individual interviews, through structured questioners (v) Discussions and





interviews with key informants, (vi) Sharing the opinion and preferences of the PAPs. A format for public consultation is presented in Annexure-2.4.

The present 'Census Baseline Socio Economic Survey' study is nothing but the continuation of the previous study conducted by M/s RITES, by the Interim Consultant. Thus the present report is based on the new survey conducted by the interim consultant that has considered the latest modifications made both in alignment and drawings of the line III as well the PAPS and PAFs.

2.10 LIMITATIONS OF THE STUDY



Before starting the survey process the survey teams went to the area and to remind the people to keep the required identification and other relevant documents ready. However conducting Social survey of potentially affected communities is rarely a smooth and hindrance-free process. Following are the limitations of such studies due to various hindrances in the field:

- 1. Despite frequent and repeated visits made by survey team, some households were never present or come in front of the survey team to reveal the required information.
- 2. Incomplete documentation, locked houses, non-responders: the surveyors have to come back repeatedly to these houses in order to record accurate and complete forms
- 3. In some locations like Acharya Atre Chowk, Girgaon and Kalbadevi, people did not respond to the survey team while conducting household survey. This is one of the main reasons for delay in survey work and non-completion of data collection.
- 4. The Base Line Socioeconomic Survey (BSES) for Acharya Atre Chowk is completed earlier.
- 5. But after all the people of Girgaon and Kalbadevi have come forward to extend their cooperation in conducting the Base Line Socioeconomic Survey (BSES). The work is in progress.
- 6. People were protective and possessive of their homes. Therefore, they often stopped survey work and demanded that the concerned government officials should explain them personally; convincing such which persons to cooperate for the survey is a difficult task.
- 7. Due to frequent objections, non-cooperation of local people at the ground level, the data collection of total affected areas has not yet been completed. The present draft SIA report has been prepared based on the data collected by M/s Snehal Engineering as of October 2015. However, the survey team tries to enumerate all structures and families which are likely to be affected.





In spite of all these problems every effort was made for making this study very realistic to the existing situation.





CHAPTER-3 IMPACTS AND INVENTORY LOSS

3.1 BACKGROUND

The socio-economic survey was carried out during September 2013 to 5th October, 2015 to assess the impact of proposed metro rail project. Some corrections in the name of PAPs and minimization of impact on structures have incorporated during updating of SIA in the month of October 2017. A structured and pre-tested questionnaire was used to collect detailed information about households who are going to be affected by the proposed project and to document the project impact on their assets, incomes and livelihood. The objective of the socio economic survey was to generate an inventory of social and economic impacts on the people affected by the project; type of impact, type of ownership, social profile of the affected people, poverty status, the presence of non-titleholders in the project area, also views of the affected PAPs about the project and on various options for rehabilitation and resettlement. The major findings and magnitude of impacts are discussed in the following sections. List of PAPs of each affected area is given in Field Data Report (Volume-II).

3.2 OVERALL PROJECT IMPACT

Table 3.1 indicates overall project impacts. 77.32 ha of land shall be acquired for the purpose of temporary and permanent usages. Total 2744 structures of residential, commercial, residential cum commercial and others were identified in the area to be affected by the project. Based on the property identification, the number of PAFs has been determined. Total number of PAFs identified is about 2622. This number may change as the data for Girgaon & Kalbadevi is not fully incorporated till even. The report includes only surveyed PAFs. Total 1837 affected families have been surveyed and the data thus collected forms the basis of the report. Out of total identified 2622 affected families, 703 PAFs are titleholders and 1919 PAFs are non-titleholders. About 1837 PAFs and 744 PAFs (744 commercial and 41 Residential cum commercial) will lose their residential and business respectively. About 187 vulnerable families will be affected.

TABLE 3.1 OVERALL PROJECT IMPACTS

| Sr. No. | IMPACT | MAGNITUDE |
|---------|--|-----------|
| 1 | Acquisition of Land (in Ha) | 77.32 |
| 2 | Impact on Structure (No.) | 2744 |
| 2.1 | Impact on PAPs | 6867 |
| 2.2 | Total PAFs (No.) | 2622 |
| 2.3 | Surveyed PAFs | 2622 |
| 2.4 | Surveyed PAPs | 6867 |
| 3 | Titleholder (No.) | 703 |
| 4 | Non-Titleholder (No.) (Including others) | 2041 |
| 5 | Loss of Residence | 1837 |
| 6 | Loss of Business | 785 |
| 7 | Vulnerable PAFs | 187 |
| 8 | Impact on Community Resources | 122 |





3.3 LAND REQUIREMENT AND ACQUISITION

The proposed Metro project shall require land for different purposes. Land is mainly required for route alignments of rail tracks, station buildings, station platforms, station entry/exit structures, traffic integration, car shed, power sub-stations, ventilation shafts, administrative buildings, maintenance and construction depots and work sites etc. Land required for the Construction of Cut & Cover station or New Austrian Tunneling Method (NATM) stations are earmarked. Construction depot land shall be required temporarily, however land requirements for maintenance depot at Aarey Colony, stations and traction sub-stations are on permanent basis. Land resource is scarce commodity in Mumbai metropolitan areas. Acquisition of land shall make affected families landless and houseless in most of the cases. Therefore, every effort has been made to keep land requirements to the barest minimum by realigning the alignments away from private property / human habitation. After planning, the land requirement is kept at minimum and particularly, acquisition of private land was avoided.

The table below (Table 3.2) summaries all the permanent land required above ground (for locating entry/exits, ventilations shafts, ancillary building etc.) and below ground (for locating station box & connections to entry/exits, ventilation shafts, ancillary building etc.) and temporary land required for the construction of Mumbai Metro Line 3 Project.

The project shall require the acquisition/transfer of 77.32 ha of land excluding land required for the construction of depot. The land required for Depot which is 3.72 ha after presuming the shifting of proposed depot at Kanjur Marg for which 61 ha of land will be required This entire 61 ha of land at Kanjur Marg belongs to central Govt./ State Govt.

Now the government has allotted 29.79 ha land at Aarey Colony for construction of depot.

The details of land requirement and acquisition are presented in Table 3.2.

TABLE 3.2 IMPACTS ON LAND RESOURCES

| Pkg. No. | Name of the Station | Government Land | | | | Private Land | | | |
|-------------|-------------------------|-----------------|--------|-------|------------------------------|--------------|--------|-------|------------------------------|
| | | Red | Yellow | Green | Total Area in Sq. Mtr. | Red | Yellow | Green | Total Area in Sq. Mtr. |
| Pkg. | Colaba / Cuff Parade | 854 | 0 | 27906 | 28760 | 0 | 0 | 138 | 138 |
| Pkg. | Vidhan Bhavan | 705 | 1643 | 23731 | 26078 | 129 | 320 | 444 | 893 |
| Pkg. | Churchgate | 807 | 0 | 4255 | 5062 | 0 | 171 | 596 | 767 |
| Pkg. | Hutatma Chowk | 288 | 24 | 2575 | 2887 | 48 | 4 | 189 | 241 |





| | Name of the Station | Government Land | | | | Private Land | | | |
|-------------|---|------------------------|--------|--------------|------------------------------|--------------|--------|-------|------------------------------|
| Pkg. No. | | Red | Yellow | Green | Total Area in Sq. Mtr. | Red | Yellow | Green | Total Area in Sq. Mtr. |
| Pkg. 1 | Muck Disposal (Kalwar) | 0 | 0 | 19300 | 19300 | 0 | 0 | 0 | 0 |
| Pkg. | Casting Yard (Wadala Depot Phase III) | 0 | 0 | 0 | 35870 | 0 | 0 | 0 | 0 |
| Pkg. 2 | CST Metro | 718 | 0 | 31030 | 31748 | 0 | 0 | 0 | 0 |
| Pkg. 2 | Kalbadevi | 0 | 0 | 3000 | 3000 | 8051 | 0 | 38 | 8090 |
| Pkg. | Girgaon | 0 | 0 | 950 | 950 | 815 | 147 | 363 | 1325 |
| Pkg. | Grant Road Metro | 354 | 0 | 1690 | 2044 | 214 | 50 | 338 | 602 |
| Pkg. | BBRS (Gymkhana Plot) | 0 | 0 | 9890 | 9890 | 0 | 0 | 0 | 0 |
| Pkg. | Casting Yard (Wadala Depot Phase II) | 0 | 0 | 43160 | 43160 | 0 | 0 | 0 | 0 |
| Pkg. | Mumbai Central Metro | 166 | 80 | 189 | 435 | 0 | 0 | 0 | 0 |
| Pkg. | Mahalaxmi Metro | 126 | 0 | 8461 | 8588 | 23 | 416 | 708 | 1147 |
| Pkg. | Science Museum | 2666 | 0 | 10344 | 13010 | 201 | 0 | 606 | 807 |
| Pkg. | Acharya Atrey Chowk | 498 | 0 | 1577 | 2075 | 139 | 188 | 1096 | 1423 |
| Pkg. | Worli | 1136 | 29 | 1316 | 2481 | 222 | 590 | 4576 | 5388 |
| Pkg. | Muck Disposal (Dapode) | 0 | 0 | 22 | 22 | 0 | 0 | 0 | 0 |
| Pkg. | Casting Yard (Wadala Depot Phase II) | 0 | 0 | 39988 | 39987 | 0 | 0 | 0 | 0 |
| Pkg. | Siddhivinayak | 0 | 0 | 22040 | 22040 | 0 | 4 | 64 | 68 |
| Pkg. | Dadar Metro | 60 | 0 | 29 | 89 | 38 | 0 | 187 | 225 |
| Pkg. | Shitaladevi Temple | 550 | 0 | 300 | 850 | 534 | 0 | 198 | 732 |
| Pkg. 4 | Naya Nagar Mahim, Mid Launching Shaft | 0 | 0 | 3865 | 3865 | 0 | 0 | 0 | 0 |
| Pkg. 4 | Mahim Desai Maidan (Addl. Land) | 0 | 0 | 2862 | 2862 | 0 | 0 | 0 | 0 |
| Pkg. 4 | Muck Disposal (Dapode and Waliv) | 0 | 0 | 15.85 ha. | 15.85 ha. | 0 | 0 | 0 | 0 |





| | Name of the | Government Land | | | | Private Land | | | |
|-------------|---|-----------------|--------|-------|------------------------------|--------------|--------|-------|------------------------------|
| Pkg. No. | Station | Red | Yellow | Green | Total Area in Sq. Mtr. | Red | Yellow | Green | Total Area in Sq. Mtr. |
| Pkg. 4 | Casting Yard (Wadala Depot Phase II) | 0 | 0 | 39988 | 39987 | 0 | 0 | 0 | 0 |
| Pkg. 5 | Dharavi | 746 | 0 | 3405 | 4151 | 2197 | 0 | 445 | 2642 |
| Pkg. 5 | Bandra (BKC) Metro | 3729 | 5941 | 1018 | 10688 | 0 | 0 | 0 | 0 |
| Pkg. 5 | Vidyanagari Metro | 1033 | 4567 | 11172 | 16772 | 0 | 144 | 383 | 527 |
| Pkg. 5 | Santacruz Metro | 676 | 2051 | 8283 | 11010 | 0 | 0 | 0 | 0 |
| Pkg. 5 | Agripada, Mid Launching Shaft | 676 | 153 | 30 | 2206 | 0 | 0 | 0 | 0 |
| Pkg. 5 | Casting Yard (Village Anik, Tal. Kurla) | 0 | 0 | 70011 | 70010 | 0 | 0 | 0 | 0 |
| Pkg. | CSIA (Domestic) | 98 | 52 | 26562 | 36414 | 0 | 0 | 0 | 0 |
| Pkg. | Sahar Road | 11' | 754 | 27109 | 38863 | 0 | 0 | 0 | 0 |
| Pkg. | CSIA (International) | 119 | 933 | 56965 | 68898 | 0 | 0 | 0 | 0 |
| Pkg. 6 | Casting Yard (Aarey Colony) | 13100 | 0 | 0 | 13100 | 0 | 0 | 0 | 0 |
| Pkg. | Marol Naka | 198 | 341 | 13811 | 14349 | 1441 | 866 | 1342 | 3649 |
| Pkg. | MIDC | 1008 | 4039 | 5528 | 10575 | 266 | 771 | 2165 | 3202 |
| Pkg. | SEEPZ | 825 | 406 | 8158 | 9389 | 222 | 96 | 2924 | 3243 |
| Pkg. 7 | Casting Yard (Aarey Colony) | 16900 | 0 | 0 | 16900 | 0 | 0 | 0 | 0 |
| Pkg. 7 | Aarey Depot | 297900 | 0 | 0 | 297900 | 0 | 0 | 0 | 0 |

3.4 INVENTORY OF STRUCTURE LOSS

Table 3.3 indicates impact of the proposed project on the different types of structures i.e. residential, commercial, residential cum commercial and other types and Table 3.3 indicates types of impact fully on the property. The proposed project would impact upon total 2744 structures. Out of the total structures, 1837 are residential, 744 are commercial and 41 are residential cum commercial and others 122. 70 industrial structures have been identified as affected structures at Marol Naka and they are relocated.





TABLE 3.3 IMPACTS ON STRUCTURES

| Name of the Location | Total Affected Structures | Residential (R) | Commercial (C)* | Residential cum Commercial (R+C) | Others Structures other than R, C & R+C |
|--|---------------------------------|--------------------|--------------------|---|--|
| Cuffe Parade | 4 | 0 | 3 | 0 | 1 |
| Vidhan Bhavan | 58 | 11 | 4 | 0 | 43 |
| Churchgate | 27 | 0 | 26 | 0 | 1 |
| Hutatma Chowk | 7 | 0 | 6 | 0 | 1 |
| CST | 6 | 0 | 2 | 0 | 4 |
| Kalbadevi | 319 | 81 | 238 | 0 | 0 |
| Girgaon | 315 | 210 | 100 | 3 | 2 |
| Grant Road | 27 | 0 | 27 | 0 | 0 |
| Mumbai Central | 27 | 0 | 19 | 0 | 8 |
| Mahalakshmi | 28 | 4 | 9 | 2 | 13 |
| Science Museum | 20 | 1 | 18 | 1 | 0 |
| Aacharya Atre Chowk | 67 | 26 | 32 | 0 | 9 |
| Worli | 5 | 0 | 4 | 0 | 1 |
| Siddhivinayak | 6 | 0 | 3 | 0 | 3 |
| Dadar | 5 | 0 | 3 | 0 | 2 |
| Shitaladevi | 8 | 0 | 8 | 0 | 0 |
| Naya Nagar, Mahim | 362 | 329 | 19 | 13 | 1 |
| Dharavi | 27 | 11 | 16 | 0 | 0 |
| BKC | 157 | 124 | 24 | 7 | 2 |
| Bandra Nr. Jagat Vidya Chawl | 10 | 8 | 0 | 1 | 1 |
| Vidyanagri | 11 | 1 | 10 | 0 | 0 |
| Santacruz | 1 | 0 | 0 | 0 | 1 |
| Agripada | 39 | 19 | 14 | 3 | 3 |
| Sahar Road | 179 | 170 | 3 | 3 | 3 |
| Marol Naka* | 132 | 19 | 105 | 0 | 8 |
| MIDC | 513 | 476 | 27 | 3 | 7 |
| SEEPZ | 6 | 0 | 3 | 0 | 3 |
| Sariput Nagar/ Aarey Colony | 262 | 235 | 21 | 3 | 3 |
| Additional for revised drg. Sariput Nagar | 29 | 29 | 0 | 0 | 0 |
| Supplementary Sariput Nagar / Aarey Colony | 87 | 83 | 0 | 2 | 2 |
| Total | 2744 | 1837 | 744 | 41 | 122 |

^{*} Industrial Structures are included in Commercial





Table 3.4 indicates the magnitude of project impact on the structures, which is categorized as partially affected structures or fully affected structures. Total 2744 structures are fully affected and there is no partial affected structure.

TABLE 3.4 TYPE OF AFFECT

| Name of the Location | Partially | Fully | Total |
|------------------------------|-----------|-------|-------|
| Colaba / Cuff Parade | 0 | 4 | 4 |
| Vidhan Bhavan | 0 | 58 | 58 |
| Churchgate | 0 | 27 | 27 |
| Hutatma Chowk | 0 | 7 | 7 |
| CST Metro | 0 | 6 | 6 |
| Kalbadevi | 0 | 319 | 319 |
| Girgaon | 0 | 315 | 315 |
| Grant Road Metro | 0 | 27 | 27 |
| Mumbai Central Metro | 0 | 27 | 27 |
| Mahalaxmi Metro | 0 | 28 | 28 |
| Science Museum | 0 | 20 | 20 |
| Acharya Atrey Chowk | 0 | 67 | 67 |
| Worli | 0 | 5 | 5 |
| Siddhivinayak | 0 | 6 | 6 |
| Dadar Metro | 0 | 5 | 5 |
| Shitaladevi Temple | 0 | 8 | 8 |
| Naya Nagar Mahim | 0 | 362 | 362 |
| Dharavi | 0 | 27 | 27 |
| Bandra (BKC) Metro | 0 | 157 | 157 |
| Bandra Nr. Jagat Vidya Chawl | 0 | 10 | 10 |
| Vidyanagari Metro | 0 | 11 | 11 |
| Santacruz Metro | 0 | 1 | 1 |
| Agripada | 0 | 39 | 39 |
| CSIA (Domestic) | 0 | 0 | 0 |
| Sahar Road | 0 | 179 | 179 |
| CSIA (International) | 0 | 0 | 0 |
| Marol Naka | 0 | 132 | 132 |





| Name of the Location | Partially | Fully | Total |
|---|-----------|-------|-------|
| MIDC | 0 | 513 | 513 |
| SEEPZ | 0 | 6 | 6 |
| Sariput Nagar/Aarey Colony | 0 | 262 | 262 |
| Additional for revised drg. Sariput Nagar | 0 | 29 | 29 |
| Supplementary Sariput Nagar / Aarey Colony | 0 | 87 | 87 |
| Total | 0 | 2744 | 2744 |

3.5 IMPACT ON FAMILIES AND PEOPLE

Table 3.5 shows that about 2622 families are affected due to the proposed metro rail project. Out of the total 2622 families, 26.81% are in the category of Title Holders (TH) and 73.19% are the Non-Title Holders (NTH) category. The NTH category includes squatters and kiosks. The squatters and kiosks are on public land without any legal permission. Those have been duly relocated at the suitable place.

TABLE 3.5: IMPACT ON AFFECTED FAMILIES

| Name of the Location | | Category of PAFs | | | | |
|----------------------|--------------|------------------|------------|--|--|--|
| Name of the Location | Title holder | Non-title holder | Total PAFs | | | |
| Cuffe Parade | 0 | 3 | 3 | | | |
| Vidhan Bhavan | 13 | 2 | 15 | | | |
| Churchgate | 0 | 26 | 26 | | | |
| Hutatma Chowk | 0 | 6 | 6 | | | |
| CST | 2 | 0 | 2 | | | |
| Kalbadevi | 319 | 0 | 319 | | | |
| Girgaon | 313 | 0 | 313 | | | |
| Grant Road | 0 | 27 | 27 | | | |
| Mumbai Central | 0 | 19 | 19 | | | |
| Mahalakshmi | 0 | 15 | 15 | | | |
| Science Museum | 0 | 0 20 | | | | |
| Aacharya Atre Chowk | 0 | 0 58 | | | | |
| Worli | 0 | 4 | 4 | | | |
| Siddhivinayak | 0 | 3 | 3 | | | |
| Dadar | 0 | 3 | 3 | | | |
| Shitladevi | 1 | 1 7 | | | | |
| Naya Nagar, Mahim | 0 | 0 361 | | | | |
| Dharavi | 0 | 27 | 27 | | | |





| Name of the Leasting | Category of PAFs | | | | |
|---|------------------|------------------|------------|--|--|
| Name of the Location | Title holder | Non-title holder | Total PAFs | | |
| BKC | 0 | 155 | 155 | | |
| Bandra Nr. Jagat Vidya Chawl | 0 | 9 | 9 | | |
| Vidyanagri | 0 | 11 | 11 | | |
| Santacruz | 0 | 0 | 0 | | |
| Agripada | 0 | 36 | 36 | | |
| Sahar Road | 0 | 176 | 176 | | |
| Marol Naka | 55 | 69 | 124 | | |
| MIDC | 0 | 506 | 506 | | |
| SEEPZ | 0 | 3 | 3 | | |
| Sariput Nagar / Aarey Colony | 0 | 259 | 259 | | |
| Additional for revised drg. Sariput Nagar | 0 | 29 | 29 | | |
| Supplementary Sariput Nagar / Aarey Colony | 0 | 85 | 85 | | |
| Total | 703 | 1919 | 2622 | | |

3.6 LOSS OF RESIDENCE

Table 3.6 indicates that out of the total 2622 PAFs, out of 1837 some PAFs had already been resettled and remaining will be resettled as their residential units are getting affected due to the proposed project.

TABLE 3.6 LOSS OF RESIDENCE

| NAME OF THE LOCATION | | RES | IDENTIAL PA | AFS |
|-----------------------|------|------|-------------|-----------------|
| While of The Eoch Ton | PAFs | Male | Female | Persons (Total) |
| Colaba / Cuff Parade | 0 | 0 | 0 | 0 |
| Vidhan Bhavan | 11 | 21 | 25 | 46 |
| Churchgate | 0 | 0 | 0 | 0 |
| Hutatma Chowk | 0 | 0 | 0 | 0 |
| CST Metro | 0 | 0 | 0 | 0 |
| Kalbadevi | 81 | 0 | 0 | 0 |
| Girgaon | 210 | 338 | 340 | 678 |
| Grant Road Metro | 0 | 0 | 0 | 0 |
| Mumbai Central Metro | 0 | 0 | 0 | 0 |
| Mahalaxmi Metro | 4 | 13 | 5 | 18 |
| Science Museum | 1 | 1 | 3 | 4 |
| Acharya Atrey Chowk | 26 | 18 | 25 | 43 |





| NAME OF THE LOCATION | RESIDENTIAL PAFS | | | | |
|---|------------------|------|--------|-----------------|--|
| NAME OF THE LOCATION | PAFs | Male | Female | Persons (Total) | |
| Worli | 0 | 0 | 0 | 0 | |
| Siddhivinayak | 0 | 0 | 0 | 0 | |
| Dadar Metro | 0 | 0 | 0 | 0 | |
| Shitaladevi Temple | 0 | 0 | 0 | 0 | |
| Naya Nagar Mahim | 329 | 635 | 526 | 1161 | |
| Dharavi | 11 | 29 | 41 | 70 | |
| Bandra (BKC) Metro | 124 | 228 | 204 | 432 | |
| Bandra Nr. Jagat Vidya Chawl | 8 | 15 | 15 | 30 | |
| Vidyanagari Metro | 1 | 1 | 2 | 3 | |
| Santacruz Metro | 0 | 0 | 0 | 0 | |
| Agripada | 19 | 58 | 42 | 100 | |
| CSIA (Domestic) | 0 | 0 | 0 | 0 | |
| Sahar Road | 170 | 417 | 379 | 796 | |
| CSIA (International) | 0 | 0 | 0 | 0 | |
| Marol Naka | 19 | 3 | 12 | 15 | |
| MIDC | 476 | 969 | 781 | 1750 | |
| SEEPZ | 0 | 0 | 0 | 0 | |
| Sariput Nagar/Aarey Colony | 235 | 324 | 315 | 639 | |
| Additional for revised drg. Sariput Nagar | 29 | 18 | 17 | 35 | |
| Supplementary Sariput Nagar / Aarey Colony | 83 | 118 | 122 | 240 | |
| Total | 1837 | 3206 | 2854 | 6060 | |

3.7 LOSS OF BUSINESS

Table 3.7 indicates the loss of business base. Out of the total 2622 PAFs, 785 PAFs shall be resettled for their business base. 807 people depending on earning from business shall get affected. Kalbadevi and Girgaon area is most affected where 43.38% of the total PAFs affected due to the loss in business base.





TABLE 3.7 LOSS OF BUSINESS

| NAME OF THE LOCATION | COMMERCI | AL and Reside | ential cum Co | mmercial PAFs |
|---|----------|---------------|---------------|-----------------|
| NAME OF THE LOCATION | PAFs | Male | Female | Persons (Total) |
| Colaba / Cuff Parade | 3 | 3 | 0 | 3 |
| Vidhan Bhavan | 4 | 5 | 9 | 14 |
| Churchgate | 26 | 25 | 3 | 28 |
| Hutatma Chowk | 6 | 7 | 1 | 8 |
| CST Metro | 2 | 2 | 0 | 2 |
| Kalbadevi | 238 | 0 | 0 | 0 |
| Girgaon | 103 | 114 | 28 | 142 |
| Grant Road Metro | 27 | 35 | 4 | 39 |
| Mumbai Central Metro | 19 | 14 | 0 | 14 |
| Mahalaxmi Metro | 11 | 17 | 2 | 19 |
| Science Museum | 19 | 19 | 1 | 20 |
| Acharya Atrey Chowk | 32 | 26 | 5 | 31 |
| Worli | 4 | 4 | 0 | 4 |
| Siddhivinayak | 3 | 0 | 0 | 0 |
| Dadar Metro | 3 | 2 | 1 | 3 |
| Shitaladevi Temple | 8 | 10 | 1 | 11 |
| Naya Nagar Mahim | 32 | 34 | 14 | 48 |
| Dharavi | 16 | 15 | 10 | 25 |
| Bandra (BKC) Metro | 31 | 30 | 5 | 35 |
| Bandra Nr. Jagat Vidya Chawl | 1 | 0 | 0 | 0 |
| Vidyanagari Metro | 10 | 4 | 4 | 8 |
| Santacruz Metro | 0 | 0 | 0 | 0 |
| Agripada | 17 | 18 | 3 | 21 |
| CSIA (Domestic) | 0 | 0 | 0 | 0 |
| Sahar Road | 6 | 8 | 3 | 11 |
| CSIA (International) | 0 | 0 | 0 | 0 |
| Marol Naka | 105 | 231 | 15 | 246 |
| MIDC | 30 | 36 | 3 | 39 |
| SEEPZ | 3 | 3 | 0 | 3 |
| Sariput Nagar/Aarey Colony | 24 | 20 | 11 | 31 |
| Addl. for revised drg. Sariput Nagar | 0 | 0 | 0 | 0 |





| NAME OF THE LOCATION | COMMERCIAL and Residential cum Commercial PAFs | | | |
|---|--|------|--------|-----------------|
| | PAFs | Male | Female | Persons (Total) |
| Supplementary Sariput Nagar / Aarey Colony | 2 | 1 | 1 | 2 |
| Total | 785 | 683 | 124 | 807 |

3.8 IMPACT ON VULNERABLE POPULATION

As per the JICA guidelines vulnerable group is defined as indigenous people, ethnic minorities, the poorest, women, the aged, the disabled and other socially/economically vulnerable groups who would be adversely affected from a project. But as per the R&R Policy for MUTP, 2000, vulnerable households such as women headed households, handicapped and the aged. It does not cover the poorest (BPL family), SCs and STs who are considered socially and economically backward as per the Indian Constitution.

The proposed metro project shall affect total 187 vulnerable families consisting 545 vulnerable people. Out of 187 vulnerable PAFs comprised 7.12% and vulnerable PAPs is 7.93%. Highest vulnerable people are living in Aarey Colony (Sariput Nagar) area. Details of vulnerable population identified are as follows:

TABLE 3.8 VULNERABLE POPULATION

| NAME OF THE LOCATION | VULNERABLE | VULNERABLE PAFs & PAPs | | | |
|------------------------------|------------|------------------------|--|--|--|
| NAME OF THE LOCATION | PAFs | PAPs | | | |
| Colaba / Cuff Parade | 0 | 0 | | | |
| Vidhan Bhavan | 0 | 0 | | | |
| Churchgate | 0 | 0 | | | |
| Hutatma Chowk | 0 | 0 | | | |
| CST Metro | 0 | 0 | | | |
| Kalbadevi | 0 | 0 | | | |
| Girgaon | 0 | 0 | | | |
| Grant Road Metro | 0 | 0 | | | |
| Mumbai Central Metro | 0 | 0 | | | |
| Mahalaxmi Metro | 1 | 3 | | | |
| Science Museum | 0 | 0 | | | |
| Acharya Atrey Chowk | 0 | 0 | | | |
| Worli | 0 | 0 | | | |
| Siddhivinayak | 0 | 0 | | | |
| Dadar Metro | 0 | 0 | | | |
| Shitaladevi Temple | 0 | 0 | | | |
| Naya Nagar Mahim | 41 | 113 | | | |
| Dharavi | 2 | 5 | | | |
| Bandra (BKC) Metro | 20 | 53 | | | |
| Bandra Nr. Jagat Vidya Chawl | 0 | 0 | | | |
| Vidyanagari Metro | 1 | 3 | | | |
| Santacruz Metro | 0 | 0 | | | |
| Agripada | 0 | 0 | | | |
| CSIA (Domestic) | 0 | 0 | | | |





| NAME OF THE LOCATION | VULNERABLE | VULNERABLE PAFs & PAPs | | | |
|--|------------|------------------------|--|--|--|
| | PAFs | PAFs | | | |
| Sahar Road | 10 | 41 | | | |
| CSIA (International) | 0 | 0 | | | |
| Marol Naka | 0 | 0 | | | |
| MIDC | 34 | 60 | | | |
| Supplementary MIDC | 0 | 0 | | | |
| SEEPZ | 0 | 0 | | | |
| Sariput Nagar/Aarey Colony | 78 | 267 | | | |
| Additional for revised drg. Sariput Nagar | 0 | 0 | | | |
| Supplementary Sariput Nagar / Aarey Colony | 0 | 0 | | | |
| Total | 187 | 545 | | | |

The report is prepared with following considerations:

- Vulnerable families are: families such as scheduled castes/ Tribes, BPL families and women headed households (widows/ destitute women/ unmarried or spinsters).
- Vulnerable people are: All the above categories of people and old aged (65 and above) and the physically Challenged individuals in various families constitute vulnerable people.

3.9 IMPACT ON COMMUNITY RESOURCES

Table 3.9 indicates the impact of the proposed metro project on community resources. The project shall impact total 122 community resources. Out of the total 122 structures, 17 religious structures, 13 public toilets and 92 other type of structures shall be affected due to the project activities.

TABLE 3.9 IMPACTS ON COMMUNITY RESOURCES

| | LOSS OF COM | | | |
|----------------------|------------------------|------------------|--------|-------|
| AREA | RELIGIOUS STRUCTURE | PUBLIC TOILET | OTHERS | TOTAL |
| Colaba/ Cuff Parade | 0 | 1 | 0 | 1 |
| Vidhan Bhavan | 1 | 0 | 42 | 43 |
| Churchgate | 0 | 0 | 1 | 1 |
| Hutatma Chowk | 0 | 0 | 1 | 1 |
| CST Metro | 0 | 0 | 4 | 4 |
| Kalbadevi | 0 | 0 | 0 | 0 |
| Girgaon | 0 | 0 | 2 | 2 |
| Grant Road Metro | 0 | 0 | 0 | 0 |
| Mumbai Central Metro | 0 | 1 | 7 | 8 |
| Mahalaxmi Metro | 2 | 4 | 7 | 13 |
| Science Museum | 0 | 0 | 0 | 0 |
| Acharya Atrey Chowk | 2 | 4 | 3 | 9 |
| Worli | 0 | 0 | 1 | 1 |
| Siddhivinayak | 1 | 0 | 2 | 3 |
| Dadar Metro | 0 | 0 | 2 | 2 |
| Shitaladevi Temple | 0 | 0 | 0 | 0 |
| Naya Nagar Mahim | 1 | 0 | 0 | 1 |
| Dharavi | 0 | 0 | 0 | 0 |





| | LOSS OF COM | LOSS OF COMMON RESOURCES | | | |
|-----------------------------------|------------------------|--------------------------|--------|-------|--|
| AREA | RELIGIOUS STRUCTURE | PUBLIC TOILET | OTHERS | TOTAL | |
| Bandra (BKC) Metro | 1 | 0 | 1 | 2 | |
| BKC (Near Jagat Vidya CHS Chawl) | 1 | 0 | 0 | 1 | |
| Vidyanagari Metro | 0 | 0 | 0 | 0 | |
| Santacruz Metro | 0 | 0 | 1 | 1 | |
| Agripada | 2 | 0 | 1 | 3 | |
| CSIA (Domestic) | 0 | 0 | 0 | 0 | |
| Sahar Road | 2 | 0 | 1 | 3 | |
| CSIA (International) | 0 | 0 | 0 | 0 | |
| Marol Naka | 0 | 1 | 7 | 8 | |
| MIDC | 1 | 0 | 6 | 7 | |
| Supplementary MIDC | 0 | 0 | 0 | 0 | |
| SEEPZ | 0 | 1 | 2 | 3 | |
| Sariput Nagar/Aarey Colony | 2 | 0 | 1 | 3 | |
| Supplementary Sariput Nagar/Aarey | 1 | 1 | 0 | 2 | |
| Total | 17 | 13 | 92 | 122 | |





CHAPTER-4 BASELINE SOCIO-ECONOMIC STUDY

4.1 THE PROJECT AREA-AN OVERVIEW

Mumbai is the largest metropolitan city of India known as commercial capital. Census 2011 recorded Mumbai population as 12,442,373 which was 11,914,398 in Census, 2001. The decade growth rate of population during 2001-11 was 4.42%. Table 4.1 describes the demographic profile of Mumbai. The area of Mumbai is 437.71sq. Km and accommodates 12,442,373 people including 6,715,931 male and 5,726,442 female. As per the Census record of 2011, Scheduled Caste population comprises 6.46% of the total population and Scheduled Tribe population comprises 1.04% share of the total population in Mumbai. The sex ratio is about 852 female per 1,000 male. The population growth rate over last ten years in Mumbai is about 4.42% (2001-11), birth rate 12.29%, death rate about 6.06% and Infant mortality rate is about 37%. According to Census 2001, the population density of Mumbai is worked out at 26,722 persons per sq. km. Population density at All-India level has been worked out at 324 persons per sq. km. in 2001. Table 4.1 indicates that there are 9.23 million literate people and the literacy rate is about 81.05%. Out of the total literate population, 83.89% are male and 77.72% are female. Total working population is 4.53 million. Out of the total workers, main workers are 41.91%, marginal workers 3.30%.

TABLE - 4.1 SOCIO-ECONOMIC CHARACTERISTICS OF MUMBAI (in million)

| Sr. No. | DESCRIPTION | UNIT | Mumbai |
|---------|-------------------------------------|--------|----------|
| 1.0 | Area | sq. km | 437.71 |
| 2.0 | Population (million) | No. | 12.44 |
| 2.1 | Male (million) | No. | 6.71 |
| 2.2 | Female (million) | No. | 5.72 |
| 2.3 | Scheduled Castes | % | 6.46 |
| 2.4 | Scheduled Tribes | % | 1.04 |
| 3.0 | Sex ratio (female per 1000 of male) | No. | 852.00 |
| 4.0 | Density (person per Sq.km) | No. | 26722.00 |
| 5.0 | Slum Population | No | 9.00 |
| 6.0 | Literate (million) | No. | 10.08 |
| 6.1 | Literacy Rate | % | 81.05 |
| 6.1.1 | Male | % | 83.89 |
| 6.1.2 | Female | % | 77.72 |
| 7.1 | Main Workers | % | 41.91 |
| 7.2 | Marginal Workers | % | 3.30 |

Source: Census of India-2011

The density of population in Mumbai is comparatively high in the country. The increasing population, high population density and limited land area have collectively increased the traffic volume of the city. The increasing traffic volumes on road need alternative public transport system for effective commutation.

Metro Rail network was perceived to be fast, convenient and environmental friendly. In the process, Maharashtra government has completed the construction of line I metro rail and is now operational.





The proposed metro corridor shall have the length of 33.5 km, which is considered necessary to provide the required level of transport in the city in view of population and area spread.

The metro transport system is considered suitable being fast and clean transport system, however it also displaces people from their home and business base in a place like Mumbai where roof for shelter and base for business are most desired. The adverse impacts of metro rail project are minimal in comparison to the other surface transport systems. MMRC requires the census social survey to identify the PAFs, inventory of the property, assess the socio-economic condition of the project affected people to address their issues related to resettlement and rehabilitation as well as the public opinion on the proposed project. This chapter begins with the details of the project area in general and baseline information about the project affected people in particular. The information gathered in this chapter enable us to understand the impact of the project on the socioeconomics of the PAFs and on the area.

4.2 PROFILE OF PROJECT AFFECTED FAMILIES

A detailed socio-economic survey was conducted in conjunction with the census of the project affected persons (PAPs) to profile the impacted project area and provide a pedestal against which mitigation measures and support will be measured. For this purpose comprehensive information related to demographic, social, economic, structure, employment, community resources and other information such as awareness about the project were collected. This information was collected through a structured "Household Questionnaire".

This analysis is based on the responses from PAPs. Data revealed that due to the proposed metro line-3 project about 2622 numbers of families will be affected either because of loss of residential, commercial establishments. Of the total 2622 affected families (Residential- 1837, Commercial-744 and Residential cum Commercial-41). Data has been compiled and presented in the following sections of this chapter.

4.2.1 Demographic and Social Conditions

The proposed project shall affect approximately 2622 PAFs. Out of the total PAFs, 1837 PAFs consisting of 6060 PAPs have been covered under the census survey. The baseline socio-economic data and analysis is based on the surveyed PAFs.

4.2.1.1 Gender and Sex Ratio

The data on gender divide and sex ratio is very helpful indicator to know the participatory share of males and females in the society, which is also an important indicator for human development index. Among the surveyed population it is observed that there are 52.90% are male and remaining 47.10% are female. The sex ratio is 893 per 1000 males.

4.2.1.2 Religious and Social Groups

Data on religious groups have been collected in order to identify people with the specific religious belief among the PAFs. The religious beliefs and social affiliation of the people are indicators that help understand cultural behavior of the groups. The social and cultural behavior will help understand the desires and preferences of PAPs, which is a prerequisite to rehabilitate the affected people and their families. Table 4.2 shows that the Hindus (Hinduism) is the largest affected religious group among the project affected families, which is followed by Muslims and then by other religions such as Christians The study result shows that majority (55.00%) belongs to Hindu religion followed by Buddhist (10%), Muslims (28%), Jains (5%), Shikh (1%) and then by Christians (1%).





Table 4.2 discloses information about social affiliation of a group. The social affiliation of the group differentiates them for benefits under government schemes. Social groups indicate ranking within the society, preferences and vulnerability. In general, the families belonging to Scheduled Castes (SC) and Scheduled Tribes (ST) under the provisions of the Constitution of India get preferential treatment in the government benefits because the group includes the people who are traditionally vulnerable. Except general category, all other groups need attention and to be addressed for their backward socio-economic conditions. The surveyed households belong to the Scheduled Castes 10%, Other Backward Classes (OBC) 12%, Nomadic Tribes (NT) 1%, Scheduled Tribes 5% and 71% is identified in general caste category.

4.2.1.3 Mother Tongue and Place of Nativity

A majority of families (47%) speak Marathi as a mother tongue, followed by 1% who speak Urdu, 32% Hindi, 5% speak Gujrathi, 7% speak Tulu, and 4% speak Telagu.

Majority of surveyed families are from Maharashtra.

4.2.1.4 Age Group

The persons of surveyed families have been categorized in to five age groups. The distribution of person's age in various group shows that 31.53% belong to 18-34 years age group and 16.68% belong to 35-44 years age; which is potentially productive group followed by 28.15% of the total persons belong to the below 18 years age group who are dependent population. About 16.19% belong to 45-59 years age group and 7.45% belong above 60 years age group. (Table 4.1).

4.2.1.5 Family Pattern and Family Size

Family Pattern and Family Size indicate the fabrics of sentimental attachment among the family members, social value, economic structures and financial burdens. The family particulars of the surveyed PAPs/ PAFs are given in Table 4.2. Out of total Project Affected Families, family size is determined by the economic burden and opportunities. Family size has been classified into three categories i.e. small (< 2), medium (3-5) and large (> 5). Single member families have also been included in the small family size. Table 4.2 shows most of the families have their member less than five. Majority of the families (53.81%) are medium sized family, 29.19% are small and individual type with \geq 2 member. Only 16.98% of the families are with members more than five. The data shows the preponderance of medium sized families over other sized families in the project area.

Marital Status: The marital status of project affected people is indicated under three categories – married, unmarried, other including divorced/widowed. It is observed that out of total surveyed PAPs, majority of them 53.86% are married, 42.83% are unmarried and only 3.31% are in other types which includes widowed/divorced/separated.





TABLE 4.2 SOCIO-DEMOGRAPHIC PROFILE

| SR. NO | DESCRIPTION | VALUE |
|--------|------------------------------------|---------------|
| 1 | Sex Ratio (females per 1000 males) | 893 |
| | Male | 3206 (52.90%) |
| | Female | 2854 (47.10%) |
| 2 | Religious Group | |
| | HINDU | 55% |
| | MUSLIM | 28% |
| | BUDDHIST | 10% |
| | CHRISTIAN | 1% |
| | SIKH | 1% |
| | JAIN | 5% |
| 3 | Social Group | |
| | General | 71% |
| | SC | 10% |
| | OBC | 12% |
| | ST | 5% |
| | NT | 1% |
| | VJ | 1% |
| | ADIVASI (1 No.) | 0.06% |
| 4 | Language | |
| | MARATHI / KONKANI | 47% |
| | HINDI / BHOJPURI | 32% |
| | URDU | 1% |
| | TAMIL / TELUGU / MALAYALAM | 4% |
| | TULU / KANNADA | 7% |
| | GUJARATI / MARWADI / RAJASTHANI | 5% |
| | ENGLISH / GOAN | 1% |
| | BANGALI | 1% |
| | TRIPURI / NEPALI / UDIYA / | 1% |
| | PUNJABI / SINDHI | 1% |
| | WARLI (1 No.) | 0.06% |
| 5 | Age Group | |
| | < 18 Years | 28.15% |
| | 18-34 | 31.53% |
| | 35-44 | 16.68% |
| | 45-59 | 16.19% |
| | >60 | 7.45% |
| 6 | Marital Status | |
| | Married | 53.86% |
| | Unmarried | 42.83% |
| | Others | 3.31% |
| 7 | Family Size | 20.155 |
| | Small (Less than 2) | 29.19% |
| | Medium (3-5) | 53.81% |
| | Large (> 5) | 17% |
| 8 | Type of Family | |
| | Nuclear | 61.88% |
| | Joint | 23.57% |





| SR. NO | DESCRIPTION | VALUE |
|--------|-------------|--------|
| | Single | 14.55% |

^{*}Percentages are calculated for each asset against total surveyed PAFs

4.2.1.6 Educational Attainment

Education is a double-edged blade. It is a tool for vertical mobility in the society. It provides an opportunity to participate in the process of growth and development. However it also creates differences among people and introduces a new kind of inequality between those who have it and those who do not. In all the cases, education is a basic need and the best indicator of socio-economic development of the region. Out of the total surveyed population, about 19.23% are educated up to primary class, 50.75% are educated up to secondary level, and 12.90% have studied up to Higher Secondary level. 13.42% of the affected people have done their graduation. 3.7% of the total surveyed PAPs have gained technical education.

TABLE 4.3: Educational Attainment

| Sr. No. | DESCRIPTION | VALUE |
|---------|------------------|--------|
| 1 | Literacy Level | |
| | Literate | 80.85% |
| | Illiterate | 19.15% |
| 2 | Education Level | |
| | Primary | 19.23% |
| | High School | 50.75% |
| | Higher Secondary | 12.90% |
| | Graduate | 13.42% |
| | Technical | 3.7% |

^{*}Percentages are calculated for each asset against total surveyed PAFs

4.2.2 Economic Conditions of PAFs

The economic condition of PAFs describes occupational pattern, family income, and number of earning and dependent members. The occupational pattern includes work in which the head of the project affected families are involved. The family income includes income of all the earning members. The earning members include the people who work and earn to contribute to the family; however dependents include housewife, children, elderly people and others who cannot work and earn. About 30% of families reported less than ₹ 2500/- monthly income. About 9% of families' monthly income is between ₹ 2501 to 5000/-. About 29% of families' monthly income is between ₹ 5001 to 10000/-, 32% of families' income is more than ₹ 10001/-. The average income of a family is ₹4720/- per month. (Table 4.4).

An attempt was made to collect the information about loan taken by the family for various purposes. Our keen interest was to see the housing loan or the loan taken for either purchase of new house or renovation of the house. If the family has equal income and expenditure or less income and more expenditure, to manage the daily expenses, the family has to avail the loan and it is another aspect to measure the economic status of the family. It is important to mention here that most of the





respondents did not want to give the information on the issue of indebtedness. Only eight surveyed families have availed loan for one or the other purpose.

TABLE 4.4: ECONOMIC CONDITIONS OF PAF

| Sr. No. | DESCRIPTION | VALUE |
|---------|---------------------------------|---------|
| 1 | Avg. Monthly Income | 4720.00 |
| 2 | Monthly Household Income (in ₹) | |
| | UPTO Rs. 2,500/- | 30% |
| | Rs. 2,501/- to Rs. 5,000/- | 9% |
| | Rs. 5,001/- to Rs. 10,000/- | 29% |
| | Above Rs. 10,001/- | 32% |

^{*}Percentages are calculated for each asset against total surveyed PAFs

4.2.2.1 Employment Status

The occupation and profession of the head of family has been considered during the social survey (residential and residential plus commercial). The study recorded and assessed the capability, base for livelihood and skills of the family head, so that resettlement impacts can be assessed. Based on the impact assessment rehabilitation plans shall be prepared accordingly. The survey results in Table 4.5 shows that majority 66.97% of the head of project affected families are engaged in private jobs, 15.61% are self-employed, 7.17% are casual labor and 5.90% are employed in service of public sectors and government jobs.

TABLE 4.5: EMPLOYMENT STATUS OF PAF

| Sr. No. | DESCRIPTION | VALUE |
|---------|----------------------|--------|
| 1 | Nature of Employment | |
| | Government Service | 5.90% |
| | Private Service | 66.97% |
| | Self Employed | 15.61% |
| | Casual Worker | 7.17% |
| | Pensioner | 4.35% |

^{*}Percentages are calculated for each asset against total surveyed PAFs

4.3 HOUSEHOLD ASSETS

The household assets indicate the prosperity and paucity of the household. Table 4.7 reveals the household assets of the project affected families. The fan, music system, television, two wheeler, radio, bicycle, refrigerator, cooking gas, motor bike and car are the common property assets found in the project impact area. The material base of consumable goods among the PAFs has significant presence. It is observed that most of the PAFs have owned these items in their households. The PAFs consider that their consumable material base, that they have in their households, as need of day and necessary to survive in cities like Mumbai.





Table 4.6 indicates that 95.65% PAFs owns cooking gas connections, 98.49% PAFs own fan, 55.13% music/radio system, 82.44% televisions, 14.71% two-wheelers, 63.65% refrigerator, 31.83% washing machines, 9.29% computers.

TABLE 4.6 HOUSEHOLD ASSETS

| Sr. No. | DESCRIPTION | VALUE |
|---------|-----------------|--------|
| 1 | Gas | 95.65% |
| 2 | Fan | 98.49% |
| 3 | Music System | 55.13% |
| 4 | Television Set | 82.44% |
| 5 | Two-Wheeler | 14.71% |
| 6 | Refrigerator | 63.65% |
| 7 | Washing Machine | 31.83% |
| 8 | Computer | 9.29% |

^{*}Percentages are calculated for each asset against total surveyed PAFs

4.4 COMMERCIAL/SELF EMPLOYMENT ACTIVITIES

Table 4.7 indicates commercial and self-employment activities among the commercial PAFs. 0.88% of the total interviewed PAFs are running their own small hotels and dhabas, 5.37% own tea and snacks hotels, 1.72% PAFs own workshop. The shop owners get license from MCGM. Out of the total interviewed PAFs, 98.61% are holding license and 1.31% of the PAFs have no formal license to operate the shops. The employment pattern indicates the number of people involved in the business activities. 27.82% of the total PAFs operate their business and shops without any additional help from employee. 69.13% PAFs have employed 1-5 employees, 3.05% PAFs have employed 5& above people in their work. The proposed metro project shall have cumulative impacts on both the PAFs as well as their employed people.

TABLE 4.7: COMMERCIAL/SELF EMPLOYMENT ACTIVITIES

| Sr. No. | DESCRIPTION | VALUE |
|---------|-----------------------|--------|
| 1 | Year of Establishment | |
| | Less than 5 years | 2.82% |
| | 5 – 10 years | 1.81% |
| | 10 – 20 years | 26.81% |
| | 20 -50 years | 47.19% |
| | 50 years and above | 21.37% |
| 2 | Type of Shop | |
| | Hotel | 0.88% |
| | Tea & Snacks | 5.37% |
| | Repair & Workshop | 1.72% |
| | Other Shops | 88.77% |





| Sr. No. | DESCRIPTION | VALUE |
|---------|-----------------------------------|--------|
| | Other Enterprise | 3.26% |
| 3 | No. of Shops got License from BMC | |
| | Yes | 98.61% |
| | No | 1.39% |
| 4 | Employment Pattern | |
| | Owner/Operator | 27.82% |
| | Employed 1-5 persons | 69.13% |
| | Employed 5 & above | 3.05% |

^{*}Percentages are calculated for each asset against total surveyed PAFs

4.5 DOCUMENTS AVAILABLE

The survey team has verified the documents available with the PAFs. The documents available with PAPs were ration card, name in census record, voter id, AADHAR card, electric connection. Out of the total PAFs, 96.85% have ration cards and 3.15% are without ration cards. 94.29% of the PAFs have electric connections and meter, however 5.71% are without the meter (Table 4.8).

 Sr. No.
 DESCRIPTION
 VALUE

 1
 Ration Card
 96.85%

 No
 3.15%

 2
 No. of PAFs have Electric Meter
 94.29%

 No
 5.71%

TABLE 4.8 DOCUMENTS AVAILABLE

4.6 INFORMATION ON STRUCTURE

The proposed project will affect government, private and community property resource structures. These structures are mainly of three uses - residential, commercial, and residential cum commercial and others. The study identified three types of structures, based on construction material of the wall and floor/roof, which are: kaccha (temporary) structures, which largely consist of mud/straw walls with tile roof; semi-pucca made of wooden walls with tin/roof, and pucca (permanent)- these are made of brick or concrete walls with concrete and/corrugated tin roof. The details of structures and impacts of the proposed project have been described in Chapter 3.

Table 4.9 indicates that of total affected structures 66.94% are residential, 27.11% are commercial, 1.49% are residential cum commercial and 4.46% is of other types. The structures are classified in to two categories. 3.68% of the structures are kaccha, 96.32% pucca. Further the age of the structures are also collected for valuation of the structures. 13.64% of the building structures are constructed before 1960, 2.88% of the building structures are constructed during 1961-1970, 15.03% during 1971-1980, 21.72% during 1981-1990, 37.56% during 1991-2000, 4.38% during 2001-2010 and only 4.79% are constructed after 2010. 97.41% have electric connections, 76.39% have water connections of BMC, and 99.13% have phone/mobile connections in their house.





TABLE 4.9 INFORMATION ON STRUCTURE

| Sr. No. | DESCRIPTION | VALUE |
|---------|---|--------|
| 1 | Use of Structure | |
| | Residential | 66.94% |
| | Commercial | 27.11% |
| | Residential-cum- Commercial | 1.49% |
| | Others | 4.46% |
| 2 | Type of Construction | |
| | Kaccha | 3.68% |
| | Pucca | 96.32% |
| 3 | Age of Structure (Year of Construction) | |
| | <1960 | 13.64% |
| | 1961-1970 | 2.88% |
| | 1971-1980 | 15.03% |
| | 1981-1990 | 21.72% |
| | 1991-2000 | 37.56% |
| | 2001-2010 | 4.38% |
| | 2011 and after | 4.79% |
| 4 | Utility Connection | |
| | Electricity | 97.41% |
| | Water | 76.39% |
| | Phone/ Mobile | 99.13% |

4.7 AWARENESS AND OPINION ABOUT THE PROJECT

During the socio-economic survey, some questions were asked to the PAPs regarding the awareness, source of information and opinion about the proposed metro rail project. The findings of the survey with regards to awareness, source of information and opinion about the proposed project are presented in Table 4.10. Out of the total PAFs, 98.13% of the respondents were aware of the proposed Mumbai metro rail, however 1.87% said that they had no information about the proposed metro development. Out of total respondents, 97.12% considered it as a good government initiative for transport infrastructure development; however 1.78% replied it as being a bad option because it shall destroy their business base and source of livelihood while 2.10% PAFs had no opinion about the proposed metro development.

TABLE 4.10 PROJECT RELATED INFORMATION

| Sr. No. | DESCRIPTION | VALUE |
|---------|-----------------------------|--------|
| 1 | Awareness about the Project | |
| | Yes | 98.13% |
| | No | 1.87% |
| 2 | Source of Information | |
| | Project Meeting | 98.43% |
| | News Paper | 1.57% |
| 3 | Opinion about the Project | |
| | Good | 97.12% |
| | Bad | 1.78% |
| | Can't Say | 2.10% |





CHAPTER-5 PUBLIC CONSULTATION

5.1 BACKGROUND

Public consultation is a continuous process throughout the project period, during project preparation and implementation stages. The sustainability of any infrastructure development depends on the participatory planning in which public consultation plays major role. To ensure peoples 'participation in the planning phase of this project and to treat public consultation and participation as a continuous two way process, numerous events were arranged at various stages of project preparation i.e., Detailed Project Report (DPR). Aiming at promotion of public understanding and fruitful solutions of developmental problems such as local needs and problem and prospects of resettlement, various stakeholders i.e., displaced persons, government officials, local community leaders, people and elected representatives of the people are consulted through community meetings, focus group discussions, individual interviews and formal consultations. The project will therefore ensure that the displaced population and other stakeholders are informed, consulted, and allowed to participate actively in the development process. This will be done throughout the project, both during preparation, implementation of project.



Keeping in mind the significance of consultation and participation of the people likely to be affected or displaced due to the proposed project, public consultation has been taken up as an integral part of social and environmental assessment process of the proposed metro rail project. Consultations were used as a tool to inform and educate stakeholders about the proposed action both before and after the development decisions were made. It assisted in identification of the problems associated with the project as well as the

needs of the population likely to be affected. This participatory process helped in reducing the public resistance to change and enabled the participation of the local people in the decision making process.

Initial Public consultation has been carried out in the project areas with the objectives of minimizing probable adverse impacts of the project and to achieve speedy implementation of the project through bringing in awareness among the community about the benefits of the project.

5.2 OBJECTIVES OF THE CONSULTATION

The basic objective of consultation is to explore R & R measures for affected people in project area with specific objectives as follows:

- Disseminate information to the people about the project in terms of its activities and scope of work; and understand the views and perceptions of the people affected and local communities with reference to acquisition of land or loss of property and its due compensation.
- Understand views of affected people on land acquisition and resettlement options;
- Identify and assess major economic and social information and characteristics of the project area to enable effective social and resettlement planning and its implementation.
- Resolve issues related to impact on community property and their relocation.
- Establish an understanding for identification of overall developmental goals and benefits of the project.





5.3 APPROACH AND METHODS OF CONSULTATION

Preliminary public consultations and discussions were conducted by study team with the help of MMRC officials through community meetings with Project Affected Persons (PAPs) as well as general public and group discussions at particularly proposed metro rail station locations. The consultation process involved various sections of affected persons such as traders, women, squatters, kiosks and other inhabitants. During public consultations, issues related to land acquisition, compensation, information flow, grievance redress, safety, role of administration etc. were discussed. The Social Impact Assessment (SIA) addresses all issues raised during public consultation and recommends institutional strengthening measures as well. The following methods were adopted for conducting public consultation:

- Walk-through informal group consultation at station locations.
- Public meetings
- Focus Group Discussions (FGD) with different groups of affected people including residential groups, traders, and slum dwellers (squatters).
- In-depth individual interviews
- Discussions and interviews with key informants
- Sharing the opinion and preferences of the PAPs



number of participants in consultation is 1712, which include different representatives from different echelon of the society.

The consultations have also been carried out with special emphasis on the vulnerable groups. The key informants included both individuals and groups namely (i) Head of households; (ii) Household members; (iii) Small business entrepreneurs (SBEs); (iv) Local people; (v) Local leader; (vi) Community based organizations(CBOs) and Non-Governmental Organization (NGOs); (vii) Squatters; (viii) Kiosks; Government agencies departments. Public consultations were organized at six places namely Girgaon, Aacharva Atre Chowk, Dharavi. Santacruz, Marol Naka and MIDC. The

5.4 CONSULTATION AT PROJECT AFFECTED AREA

Public consultation meetings were organized at places namely Kalbadevi, Girgaon, Aacharya Atre Chowk, Naya Nagar (Mahim), BKC, Santacruz, Agripada (Santacruz), Sahar Road, Marol Naka, MIDC and Sariput Nagar. The details are given in Table 5.1. The number of participants in the consultations was approximately as indicated in table 5.1, which include different representatives from different echelon of the society. The minutes of the meetings and signature of the participants are given in Annexure-5.1 to Annexure-5.17.





TABLE 5.1
DETAILS OF PUBLIC CONSULTATION AT AFFECTED AREA

| Place | Date | No of Participants | Issues Raised |
|-------------------------------|------------------------|--------------------|--|
| Dharavi | 16/01/2012 | 34 | Relocation, Job Opportunity, shifting allowance, |
| Santacruz | 17/01/2012 | 45 | Displacement, relocation, compensation, job opportunity, transit camp |
| Acharya Atre Chowk | 18/02/2012 | 6 | Changing of station location |
| Marol Naka | 20/04/2012 | 72 | Displacement, relocation, special package, compensation |
| MIDC | | | Displacement, alternative accommodation, |
| Kiran Nagar-1 | 23/01/2012 | 13 | inclusion of 1st floor, job |
| Kiran Nagar-2 | 09/02/2012 | 36 | opportunity, relocation of religious place, social amenities |
| Pandit Deen Dayal Upadhyay | 21/02/2012 | 48 | |
| Nagar | | | |
| Girgaon | 13/01/2014 | 14 | Land Acquisition, Demolition of Structure, Displacement |
| BKC (Dnyaneshwar Nagar) | 28/11/2014 | 205 | Displacement, relocation, special package, compensation |
| Agripada, Dharavi | 02/12/2014 | 39 | Relocation, Job Opportunity, shifting allowance, |
| Sariput Nagar | 11/12/2014 | 202 | Displacement, relocation, special package, compensation |
| MIDC | 26/12/2014 | 307 | Displacement, relocation, special package, compensation |
| Kalbadevi, Girgaon | 02 to 04 March 2015 | 332 | Land Acquisition, Demolition of Structure, Displacement |
| Sahar (Shanti Nagar) | 12/03/2015 | 128 | Displacement, relocation, compensation, job opportunity, transit camp, |
| Janata/ Naya Nagar (Mahim) | 29/07/2015 | 231 | Displacement, relocation, special package, compensation |
| Kalbadevi and Girgaon | 09-12-2016 | 73 | In-Situ rehabilitation and redevelopment of PAPs |
| Kalbadevi and Girgaon | 13-12-2016 | 64 | In-Situ rehabilitation and redevelopment of PAPs |
| Kalbadevi and Girgaon | 14-12-2016 | 118 | In-Situ rehabilitation and redevelopment of PAPs |
| Kalbadevi and Girgaon | 15-12-2016 | 55 | In-Situ rehabilitation and redevelopment of PAPs |
| Kalbadevi and Girgaon | 31-01-2017 | 20 | In-Situ rehabilitation and redevelopment of PAPs |

Some of the important views expressed and suggestions given by the participants are given in **Table 5.2**.





TABLE 5.2 ISSUES DISCUSSED AND MMRC REPLY

| Sr. No. | Issues Discussed | MMRC Reply | | |
|---------|--|--|--|--|
| 1 | Many people in the project area were not | | | |
| 1 | aware about the project although public | | | |
| | notification has been given through | | | |
| | newspaper of English, Hindi and local | | | |
| | language; | | | |
| 2 | | Dep hanefits will be given as non Court | | |
| 2 | People consented to cooperate if adequate | R&R benefits will be given as per Govt. | | |
| 2 | compensation is given | Policy. | | |
| 3 | Most people preferred to resettle near their previous place of residence and business; | The people may join local SR Scheme of private Developer if feasible. Else will be resettled in R&R colonies where | | |
| | ACC . 1 C . 1: 1 1 1 1 | tenements are available. | | |
| 4 | Affected families should be properly | The resettlement is carried out as per | | |
| | rehabilitated before commencement of | R&R policy prior to commencement of | | |
| | construction work of the project | construction work. | | |
| 5 | Minimum 300 to 400 sq. ft. area should be | The Residential PAPs will be provided | | |
| | provided to residentially affected families; | tenements as per Govt. policy. | | |
| 6 | PAPs wanted to know when the construction work would commence | The data of commencement of the project will be intimated to PAPs. | | |
| 7 | | | | |
| 7 | Job opportunity should be given to one member of each affected family | Policy related to job opportunity will be considered by MMRC. | | |
| 8 | PAPs asked about creation of employment | -do- | | |
| | opportunities during construction and operation of the project for them; | uo . | | |
| | In slum area, particularly at MIDC & Santacruz, PAPs demanded constructed house for all affected families who have separate door and separate kitchen and not based on legal documents | The PAPs will be identified on the basis of Baseline Socio-Economic Survey (BSES) | | |
| 9 | People of slum area demanded to include all families in the list of social survey whether affected or not; | Issue is not clear, BSES may cover all families in the area but families affected by the project will only be resettled. | | |
| 10 | All social amenities should be provided in resettlement site | The amenities will be provided as per the R & R policy and S. R. regulations. | | |
| 11 | In case the commercial people are disturbed, the project proponent should build commercial complex nearby area and should give priority to the affected people; | The people may join local SR Scheme of private Developer if feasible. Else will be resettled in R&R colonies where tenements are available. | | |
| 12 | People suggested for uninterrupted social life during the construction phase | MMRC will ensure smooth transfer of PAFs to the R&R site before start of project construction work for not to disturb the social life of PAPs. MMRC will take necessary mitigation measures to minimize the impacts of construction activities on social life. | | |





| Sr. No. | Issues Discussed | MMRC Reply |
|---------|---|--|
| 13 | People also suggested a proper compensation package to be granted who are losing their properties; | R&R benefits will be given as per Govt. Policy. |
| 14 | Minimum 225 sq. ft. area should be given to commercially affected people | Under R&R policy commercial areas or size only equivalent to affected area can be provided. Maximum 750 sq. ft. out of which 225 sq. ft. will be free of cost. |
| 15 | Shifting allowance should be given to all displaced PAFs | Such benefits will be given as per the policy. |
| 16 | If people are dislocated temporarily, they should be given proper compensation and alternative accommodation | Such benefits will be given as per the policy. |
| 17 | No transit camp during construction of the project | Suggestion not clear. Transit accommodation if provided by MMRC will be in R & R colonies. |
| 18 | People of Santacruz (Gate-1) suggested that Stamp Duty Ready Reckoner should be followed to determine the rate of commercial and residential affected structure | Monetary Compensation is available to only land title holders and will be as per rules governing acquisition of land. Any other monetary compensation will be as per R & R policy. |
| 19 | Religious place should not be disturbed | All structures affected by the project will have to be shifted / resettled. |
| 20 | The compensation should be based on the current market value. | Monetary Compensation is available to only land title holders and will be as per rules governing acquisition of land. Any other monetary compensation will be as per R & R policy. |
| 21 | People suggested that adequate safety measures should be provided for Uninterrupted social life. | MMRC will take adequate safety measures during construction of the project. |
| 22 | People would like to receive regular updates on project | Public Information center can be opened and operated. |













5.5 PUBLIC CONSULTATION/HEARING AT CITY LEVEL

Vide newspaper Notification dated 5th April, 2012 a public consultation/hearing was organized at Insurance Institute of India, G Block, Plot No-46, BKC, Bandra (E), Mumbai on 11th April 2012 for inviting suggestions and objections from concerned stakeholders on environment and social issues of the proposed Metro Line-3. About 200 stakeholders attended and 27 stakeholders raised their suggestions/objections. A summary of the public hearing is given in Annexure-5.9. Detail of suggestions and objections raised by stakeholders on social issues and MMRC remark is given in Table 5.3.









TABLE 5.3
DETAILS OF PUBLIC HEARING ON SOCIAL ISSUES

| Date & | Date & Venue Token Issues Sug | | Issues | Suggestion/Object | MMRC Remark |
|------------|-------------------------------|-----|----------------|-------------------------------------|-----------------------------|
| Time | | | | ion | |
| | | No. | | | |
| 11th | Insurance | 17 | Numbering | Some numbers are | Slum numbering is |
| April,2012 | Institute of | | during Social | put in slums at | part of survey work |
| | India (College | | Survey | Marol Naka. | being done for SIA. |
| | of Insurance), | | | What is the | Project extends |
| | G Block, Plot No. C-46, | | | meaning of that? | from Colaba to SEEPZ |
| | Bandra-Kurla | | | From where will the | MMRC is in process |
| | Complex, Bandra(E), | | | project start? | of determining R&R sites. |
| | Mumbai-400 | | | Whether the | The actual impact |
| | 051 | | | numbers will | for resettlement |
| | | | | increase or | will depend on |
| | | | | decrease? | detailed designs. |
| | | | | When we can get an | Affected persons |
| | | | | idea? When and | will be shifted to |
| | | | | where will we be | R& R Colony where |
| | | | | shifted? | tenements are available |
| | | 61 | | Your officers also | MMRC can hold |
| | | 01 | | should come. | meetings with |
| | | | | Should come. | representatives of |
| | | | | People at home are | people and provide |
| | | | | getting afraid | necessary |
| | | | | because some | information to |
| | | | | people came to put | them. |
| | | | | the number in their | |
| | | | | slums. Please do not | |
| | | | | give to any agency | |
| | | | | to put no. Only MMRC officers/staff | |
| | | | | should come for | |
| | | | | this. Please give the | |
| | | | | prior date on | |
| | | | | Sundays so that all | |
| | | | | the concerned | |
| | | | | association people | |
| | | | | are called. | |
| 11th | Insurance | 5 | Public Meeting | We want to know | MMRC can hold |
| April,2012 | Institute of | | | about the problems | meetings with |
| | India (College | | | we will be facing | representatives of |
| | of Insurance), | | | because of this metro line 3? | people and provide |
| | G Block, Plot No. C-46, | | | meno ille s? | necessary information to |
| | Bandra-Kurla | | | One more hearing | them. |
| | Danura-Kuria | | | one more nearing | circiii. |





| Date & | Venue | Token | Issues | Suggestion/Object | MMRC Remark |
|--------------------|--|-------|-------------------------------|--|--|
| Time | | No. | | ion | |
| | Complex, Bandra(E), Mumbai-400 051 | No. | | for PAPs may be held? VAG experience is very bad. | |
| | | 57 | | Meeting should be arranged in the area of Project affected people. All PAPs should be taken in to Confidence, enquired about project whether U/G. | MMRC can hold meetings with representatives of people and provide necessary information to them. |
| | | 64 | | When will you conduct the next meeting? | The details of survey will be explained to PAP, Stakeholders. |
| | | | | You have to declare the meeting date today. | Survey is being conducted by NGO SPARC and process |
| | | | | There should be transparency in conducting survey of slums. | is transparent. MMRC has designated Community |
| | | | | Enquired about 1 point contact | Development Assistance to address R&R issues |
| | | | | Officer from MMRC Advised to form a committee amongst them. | of this project. |
| 11th April,2012 | Insurance Institute of India (College of Insurance), G Block, Plot No. C-46, Bandra-Kurla Complex, Bandra(E), Mumbai-400 051 | 34 | Displacement & Rehabilitation | Line 3 is very good for the future of Mumbai. We cannot deny the role of slum people for the development of Mumbai. When we lose our place; please give us good place to settle within the same locality. So that we can serve the | PAPs can join local Slum Rehabilitation Scheme if such scheme is promoted by developer and is feasible. If SRA Scheme is not feasible PAPs will be shifted to nearby R&R colony depending on availability of |





| Date & Time | Venue | Token | Issues | Suggestion/Object | MMRC Remark |
|--------------------|--|-------|--|--|---|
| Time | | No. | | 1011 | |
| | | | | people of Mumbai. Please explain why you cannot settle us in nearby places. It is good for the future of our country. | tenements. |
| | | 35 | | Rehabilitate PAPs nearby and do not send to far off place. Take confidence of PAPs living in slums. People have got different views. | As above (token No.34) |
| | | 77 | | Numbers put on slums in Marol area and enquired about reason. Enquired about R&R compensation / TDR. What is the criteria for rehabilitation? | Survey being done for SIA. The rehabilitation will be done as per MUTP R&R policy approved by Govt. and based on BSES. |
| | | 66 | Project Implementation | Whether you will take care of owner? When line 3 will be implemented practically? What are the SRA plans? | Implementation of Mumbai Metro Line-3 is proposed between 2013 and 2019. |
| 11th April,2012 | Insurance Institute of India (College of Insurance), G Block, Plot No. C-46, Bandra-Kurla Complex, Bandra(E), Mumbai-400 051 | 72 | Changing of RG/PG and basic facilities in R&R sites | There are more than 10,000 houses at Chimatpada. How you are going to settle them? Whether MMRC is the authority to change the RG/PG. There is a PIL and court order for no | MMRC does not have the authority to change the D. P. reservations but it can examine the matter and offer possible help. The R&R colonies are provided facilities as per the SR Scheme norms. |





| | & | Venue | Token | Issues | Suggestion/Object | MMRC Remark |
|------|---|-------|-------|-----------------|--|-------------|
| Time | | | No. | | ion | |
| | | | | | development and enquired about whether metro can be constructed. | |
| | | | | | He enquired about SRA schemes. | |
| | | | | | Basic facilities like schools, markets, temple etc. to be constructed. | |
| | | | 80 | Job Opportunity | Benefit to be given to people affected by metro. They need job in Metro. They need house there only. | |

5.6 INFORMATION DISCLOSURE AND CONSULTATION

During social survey, meetings and focus group discussions were conducted to get wider public input from the primary and secondary stakeholders. The roadside communities, particularly the affected small business enterprises, took tremendous interests in the meetings. This consultative approach led to identification of issues related to designing of underground stations at populated areas, road improvements before construction of metro corridors, reducing disruption of livelihoods and improved design for roadside amenities/services for the traveling public. Most importantly, the affected communities strongly felt a sense of participation in the decision-making process.

Information disclosure is persuaded for effective implementation and timely execution of Resettlement. For benefits of PAPs and community in general SIA should be disclosed by MMRC.

During project implementation, MMRC shall provide information related to entitlement policy and various options to the PAPs and community through its Public Information Centre (PIC). MMRC will prepare an information brochure in local language, i.e., Marathi and Hindi, explaining the SIA, the entitlements and the implementation schedule. The SIA is required to be disclosed to the affected persons and other stakeholders.









5.7 COMMUNITY PARTICIPATION DURING PROJECT IMPLEMENTATION

The effectiveness of the Resettlement is directly related to the degree of continuing involvement of those affected by the project. Several additional rounds of consultations with PAPs will be required during resettlement. Consultations during resettlement plan implementation shall involve offer and choice of options if any. Another round of consultation shall occur when compensation and assistance are provided and actual resettlement start.



The following set of activities will be undertaken for effective implementation of the plan:

- a) MMRC will conduct information dissemination sessions in the project area and solicit the help of the local community/ leaders and encourage the participation of the PAP's in RAP implementation.
- b) Consultation and focus group discussions will be conducted at the affected areas with the vulnerable groups like women, families of BPL,

Scheduled Castes and Scheduled Tribes to ensure that the vulnerable groups understand the process and their needs are specifically taken into consideration.

- c) MMRC with the help of Consultant / NGO will organize public meetings, and will appraise the communities about the progress of RAP implementation. Regular update of the program of
 - resettlement component of the project will be placed for public display at the project offices.
- d) MMRC and field offices will maintain an ongoing interaction with PAPs to identify problems and undertake remedial measures.







CHAPTER-6 RESETTLEMENT POLICY AND LEGAL FRAMEWORK

6.1 LEGAL FRAMEWORK

This chapter discusses about the existing laws and regulations of the country and states that are applicable to the work of Land Acquisition and resettlement for proposed Mumbai Metro Rail Line-3 corridor. In addition, JICA Guidelines, 2010 are adopted since the Japanese ODA loan will be utilized for the implementation of the project. It is very important to analyze the Acts and Policies to understand the legalities and procedures in implementing the project. Therefore, the legal framework in which the proposed metro rail project will be implemented with respect to social issues as well as JICA guidelines for environmental and social consideration has been summarized in this chapter. The applicable laws on land acquisition and resettlement for the Mumbai metro rail project are:

- The Metro Railways (Construction of Works) Act, 1978; amended in 2009.
- Maharashtra Regional Town Planning Act, 1966
- IICA Guidelines for Environmental and Social Consideration, April 2010
- Resettlement and Rehabilitation Policy for Mumbai Urban Transport Project (MUTP),1997(Amended in 2000)

The following section deals with these policies with a comparison and subsequently deals with the entitlements and eligibility for compensation and other resettlement entitlements.

6.2 The Metro Railways (Construction of Works) Act, 1978; amended in 2009:

The most relevant Indian regulation for facilitating construction of Metro Railway Project is the Metro Railways (Construction of Works) Act, 1978; amended in 2009. This Act is the principal document for procedures to be followed for construction of Metro corridors for public purposes. Further, the Act provides adequate provisions for land acquisition and compensation.

The Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement Act, 2013 is the act in force for the Land Acquisition, Rehabilitation and Resettlement process. This act vide section 105 states that "The Central Government shall, by notification, within one year from the date of commencement of this Act, direct that any of the provisions of this Act relating to the determination of compensation in accordance with the First Schedule and rehabilitation and resettlement specified in the Second and Third Schedules, being beneficial to the affected families, shall apply to the cases of land acquisition under the enactments specified in the Fourth Schedule or shall apply with such exceptions or modifications that do not reduce the compensation or dilute the provisions of this Act relating to compensation or rehabilitation and resettlement as may be specified in the notification, as the case may be." The Metro Railways (Construction of Works) Act, 1978 is included in the Forth Schedule. The notification of Central Government in this regards issued and accordingly the provisions in the relevant act will be applicable for Land Acquisition, Rehabilitation and Resettlement for the Project.

Following table highlights important provisions in the Act:





| TABLE 6.1: MAIN ELEMENTS OF METRO RAILWAYS (| (Construction of works) ACT 1978 |
|--|----------------------------------|
|--|----------------------------------|

| Sections of the Act | Provisioned for | | | |
|---|--|--|--|--|
| 1 | Application or Scope of the Act | | | |
| 6 | Provisions related to acquisition of land. | | | |
| 7 – 12 | Procedure for land acquisition | | | |
| 13 | Determination of amount of Compensation | | | |
| 17 | Land Acquisition Act 1 of 1894 not to applyNothing in the Land | | | |
| | Acquisition Act, 1894, shall apply to an acquisition under this Act. | | | |
| Institutional Arrangements for Implementation of the Act: | | | | |
| Chapter II | Metro Railway Administration | | | |

6.3 Maharashtra Regional Town Planning Act, 1966

As per the Maharashtra Regional Town Planning Act, 1966; land is being acquired under section 126 for public purposes as specified in plans:- (1) When after the publication of a draft Regional Plan, a Development or any other plan or town planning scheme, any land is required or reserved for any of the public purposes specified in any plan or scheme under this Act at any time the Planning Authority, Development Authority, or as the case may be, any Appropriate Authority may, except as otherwise provided in section 113A to acquire the land,-

- (a) By an agreement by paying an amount agreed to, or
- (b) In lieu of any such amount, by granting the land-owner or the lessee, subject, however, to the lessee paying the lessor or depositing with the Planning Authority, Development Authority or Appropriate Authority, as the case may be, for payment to the lessor, an amount equivalent to the value of the lessor's interest to be determined by any of the said Authorities concerned on the basis of the principles laid down in the Land Acquisition Act, 1894, Floor Space Index (FSI) or Transferable Development Rights (TDR) against the area of land surrendered free of cost and free from all encumbrances, and also further additional Floor Space Index or Transferable Development Rights against the development or construction of the amenity on the surrendered land at his cost, as the Final Development Control Regulations prepared in this behalf provide

6.4 JICA'S GUIDELINES ON INVOLUNTARY RESETTLEMENT

The JICA guidelines for environmental and social considerations¹ are applicable to this project subject to provisions in this SIA report. The SIA report has been prepared in accordance with the requirements of the JICA on Involuntary Resettlement. The involuntary resettlement may cause severe long-term socio-economic hardships, impoverishment and environmental damages unless appropriate measures are carefully planned and carried out. The JICA requires that involuntary resettlement should be avoided where feasible, or minimized exploring all viable alternative project designs. In cases, it becomes unavoidable, then the affected persons should be meaningfully consulted providing them an opportunity to participate in the resettlement program. They should be assisted in their efforts to improve their livelihoods and standard of living or at least to restore these, in real terms, to pre-displacement levels or to levels prevailing prior to the beginning of project implementation, whichever is higher. This approach endorses the eligibility of all the categories of persons, whether with formal legal rights or without these rights, in a project, but occupying project area prior to the cut-off date established by the borrower and acceptable to the Bank.

¹The Guidelines for Environmental and Social Considerations (hereafter, the "new Guidelines") and the Objection Procedures based on the Guidelines for Environmental and Social Considerations (hereafter, the new "Objection Procedures") were put into effect on July 1, 2010.





6.5 RESETTLEMENT AND REHABILITATION POLICY FOR MUTP, 1997 (amended in 2000)

Government of Maharashtra had appointed a task force in 1995 under the chairmanship of a former chief secretary to the state of Maharashtra consisting of members from the Government, private sector, NGOs and civil society to prepare a policy framework for resettlement and rehabilitation of persons affected by the project. Based on the recommendations of the committee, GOM had issued a Government Resolution (GR) adopting the policy in March, 1997 which was later amended to incorporate certain changes suggested by the Bank to bring the policy in line with the World Bank's Operational Directive 4.30 on involuntary resettlement. This policy is called Resettlement and Rehabilitation for Mumbai Urban Transport Project, 1997 (as amended in December, 2000). (Annexure-6.1).

The R&R policy shall be applicable to Metro Line -3 project wide the Government Resolution MRD – 3311 / Pr. No. -149 Na. Vi. 7 dated March 03, 2014.

The main objectives and principles of the policy are:

- a) Involuntary resettlement should be avoided or minimized where feasible, exploring all viable alternative project designs.
- b) Where displacement is unavoidable; to develop and execute resettlement plans in such a manner that displaced persons are compensated for their losses at replacement cost just prior to the actual move, displaced persons are assisted in their move and supported during the transition period in the resettlement site and displaced persons are assisted in improving or at least restoring their former living standards, income earning capacity and production levels; and to pay particular attention to the needs of poorer-settlers in this regard,
- c) To accord formal housing rights to the PAPs at the resettlement site. Such rights shall be in the form of leasehold rights of the land to the co-operative society of the PAPs and occupancy rights of built floor space to the members of the society. The membership of the co-operative society and the occupancy rights will be jointly awarded to the spouses of the PAP household. The documents in this respect will be the leasehold agreement with the co-operative society, which will include a list of its members and description of dwelling unit allotted to each member. The members of the co-operative society will receive a share certificate signifying the membership· of the society.
- d) To develop and implement the details of the resettlement program through active community participation by establishing links with the community based organizations; and
- e) To make efforts to retain existing community network in the resettlement area, wherever this is not feasible to make efforts to integrate the resettled population with the host community, and to minimize the adverse impact, if any, on the host community.

The policy ensures meaningful consultations with stakeholders in planning and implementation of the resettlement program in order to suitably accommodate their inputs and make rehabilitation and resettlement plan more participatory and broad based. The policy ensures benefits of R&R to PAPs including non-title holders if they are enumerated during baseline survey for lost assets at replacement value. The policy also ensures payment of compensation and resettlement assistance prior to taking over the possession of land and commencement of any construction activities. The policy offers resettlement option to the affected community; which is a tenement of 20.91 sq. m in multistoried buildings. Vulnerable households such as women headed households, handicapped and the aged will be given additional package of rehabilitation services. The Grievance Redressal Committee appointed by MMRC shall have the power to consider and dispose of all complaints relating to Eligibility and Entitlement.





6.5.1 ELIGIBILITY AND ENTITLEMENT MATRIX

As per the MUTP R&R policy all legitimate occupants of land and building affected by MUTP will be eligible for the benefits of R&R. PAPs who are squatters and not legal titleholder of land and buildings shall also be eligible for R&R if enumerated during the baseline survey. Therefore, the date of completion of baseline survey shall be the Cut-off date. It is on this date that all impacted persons will be identified and the nature of the impact disclosed. PAPs who settle in the affected areas after the cut-off date will not be eligible for compensation and/or other assistance. They, however, will be given sufficient advance notice, requested to vacate premises and dismantle affected structures prior to project implementation.

For land acquisition, generally the MMRC may offer two options to the land owners. These include (i) cash compensation, (ii) award of TDR/FSI and Local Redevelopment.

Determination of amount payable for acquisition will be decided as per the Metro Railways (Construction of Works) Act.

In case of resident landlords, tenement in the R&R colony is provided in addition to the legal compensation fixed by competent authority under Metro Railway Construction act. However, resident landlords who opt for cash supplement in lieu of 20.91 sq. m. of structure in a resettlement colony, the cash supplement equivalent to cost of construction of floor space(subject to a max. of 20.91 sq. m) occupied prior to resettlement will be offered.

The people who do not have legal title, affected by this project and losing houses are entitled to tenements of area measuring 20.91 sq. m. The affected shopkeepers are entitled to an equivalent area, if affected area is less than 20.91 sq. m. If the affected area is more than 20.91 sq. m., the owners would be provided commercial unit up to 20.91 sq. m. area free of cost and they would be entitled for maximum area up to 70 sq. m. However, they have to pay the ready reckoner rates of above 20.91 sq. m. In addition, there is a provision for providing compensation to those whose travel distances to place of work increases. The entitlement matrix provides category wise details regarding the entitlements in relation to the R&R principles enumerated above. The following Table 6.2 presents the entitlement matrix for the proposed metro rail project.

TABLE 6.2 - MUTP R&R ENTITLEMENT MATRIX

| Sr. | Category of RAP Legal Compensation | | Rehabilitation | | |
|-----|--|--|---------------------------|--|------------------------|
| No. | | | Monetary Supplementary | Type of Shelter related Rehabilitation | Price to be Charged |
| 1. | Non-resident land Owners (including farmers and horticulturist | Market value of land and building according to LA Act. | Nil | Nil | |





| Sr. | Category of RAP | Legal Compensation | Rehabilitation | | |
|-----|--|--|---------------------------|---|--|
| No. | | compensation | Monetary Supplementary | Type of Shelter related Rehabilitation | Price to be Charged |
| | Non-resident lessees | Appointment of compensation for the unexpired period of lease according to LA Act. | Nil | Nil | |
| 2 | Resident landlord (land and building including farmers and horticulturists) | As in 1 above | Nil | Cash supplement equivalent to cost of construction of floor space (subject to a max. of 20.91 sq. m) occupied prior to resettlement. OR Floor space equal to self-occupied floor area, subject to maximum of 70 sq. m., irrespective of use of floor space. | First 20.91 sq. m of floor space free of cost and at actual cost for the area in excess thereof. |
| | Resident lessee of land and building | Apportionment of compensation for the unexpired period of lease according to LA Act. | Nil | Floor space equal to self-occupied floor area, subject to maximum of 70 sq. m., irrespective of use of floor space | First 20.91 sq. m of floor space free of cost and at actual cost for the area in excess thereof. |
| 3. | Resident lessees, tenants or sub-tenants or sub-tenants of buildings | Shifting charges according to LA Act. | Nil | Floor space equal to self-occupied floor area, subject to a maximum of 70 sq. m. irrespective of use of floor space. | Free of cost on ownership basis up to 20.91 sq. m. of floor space and at actual cost for area in excess thereof. |





| Sr. | Category of RAP | Legal Compensation | Rehabilitation | | |
|-----|---|-----------------------|--|---|--|
| No. | | Compensation | Monetary Supplementary | Type of Shelter related Rehabilitation | Price to be Charged |
| 4. | Squatters Non-Resident structure owners(The status to be established by documentary evidence in | Nil | Replacement cost of lost structure | Nil | |
| | Resident structure owner | Nil | Replacement cost of lost structure | Plot of 25 sq. m. Plot in excess of 25 | Free of cost At cost for the excess area |
| | | | Nil | Option: Residential: floor space of 20.91 sq. m Shops & business Area equivalent area with a maximum of 70 sq. mtr. Out of which 20.91 sq. mtr. Area in excess of | Free of cost At cost for the |
| | Tenants | Nil | Nil | Plot of 25 sq. m. Plot in excess of 25 | excess area Free of cost At cost for the excess area |
| | | | | | Free of cost |
| | | | | Shops & business Area equivalent area with a maximum of 70 sq. mtr. Out of which 20.91 sq. mtr. | |
| | | | | 20.01 | At cost for the excess area |





| Sr. | Category of RAP | Legal Compensation | Rehabilitation | | |
|-----|---|-----------------------|---|---|-------------------------------|
| No. | | Compensation | Monetary Supplementary | Type of Shelter related Rehabilitation | Price to be Charged |
| 5. | Pavement dwellers | Nil | Replacement Cost of lost Structure | Township option Plot of 25 sq. m Plot in excess of 25 | Free of cost At cost for the |
| | | | Nil | PH/HD/SRD Option: Residential: floor space of 20.91 sq. m For shops & business: Area equivalent to existing area with a maximum of 70 sq. m. Out of which 20.91. Sq. m. Area in excess of 20.91 sq. m | At cost for the excess area. |
| 6. | Employees and entrepreneurs (a) Employees residing in the affected community and working at some other place (b) Non-resident employees | Nil Nil | Amount equivalent to the fare of twelve quarterly season tickets for excess distance by suburban railway. Same as above | Nil Nil | |





| Sr. | Category of RAP | Legal Compensation | Rehabilitation | | |
|-----|---|-----------------------|--|---|------------------------|
| No. | | | Monetary Supplementary | Type of Shelter related Rehabilitation | Price to be Charged |
| 6. | (c) Employees and entrepreneurs who permanently lose their source of livelihood | Nil | A lump sum compensation equivalent to one year's income, as determined by R&R Agency' valuation committee. | The rehabilitation package shall include access to employment information through employment exchange and training facilities for appropriate skills be provide through on going government programs, and credit through community operated fund. | |





CHAPTER-7 INSTITUTIONAL ARRANGEMENT

7.1 BACKGROUND

Resettlement requires involvement of various institutions at different stages of project cycle. This section deals with roles and responsibilities of various institutions for a successful resettlement. The institutions to be involved in the process are as follows:

- 1. Mumbai Metro Rail Corporation (MMRC)
- 2. NGOs Support during Implementation and Post Resettlement Phase
- 3. R&R Implementation Support of Consultant, if necessary.
- 4. Public Relation Consultant, if necessary.
- 5. Grievance Redress Committees (GRCs)

The role of different stakeholders is given in Table 7.1. An institutional framework for implementation of resettlement plan is presented in Figure 7.1.

7.2 Mumbai Metro Rail Corporation (MMRC)

MMRC is responsible for planning and implementation of resettlement and rehabilitation component of the proposed Metro Line-3 project. The MMRC will coordinate with all implementing agencies and monitoring the progress of the project. The MMRC is also responsible for the delivery of entitlements, supervising the work of Project Management Consultant (PMC), NGO (R&R Implementation Support Consultant), Public Relation Consultant etc. It will generate Quarterly Progress Report (QPR) for effective management decision. The MMRC headed by Managing Director (MD) will be responsible for overall planning, supervision of all activities related resettlement and rehabilitation of the proposed project during preparation, implementation and post implementation phase. The MMRC staff will work with Consultants for implementation of all R&R activities.

7.3 NGOs Support during Implementation and Post Resettlement Phase

Local NGO plays a very crucial role in implementation of resettlement and rehabilitation activities. The NGO is appointed by MMRC to extend implementation support in the form of assisting affected families/persons during relocation. The responsibilities of NGO will be assisting MMRC in conducting regular consultations, survey, issue of identity cards, assisting affected families/persons during and post resettlement phase, formation of co-operative societies, providing training for managing the societies etc.

M/s SPARC has been appointed as NGO.

7.4 R&R Implementation Support Consultants

During implementation of resettlement process, MMRC will appoint a consultant, if necessary to assist in implementation of resettlement plan. The consultant will assist for (i)preparation of database of affected structures, families, persons, (ii)verification of database through field survey,(iii)assistance in information dissemination, (iv) improve monitoring system,(v) capacity building,(vi)regular follow up implementation activities and other relevant activities (vii) documentation and reporting.





7.5 Public Relation Consultant

MMRC will appoint a Public Relation Consultant, if necessary to support in public relation and to ensure availability of information to the affected families/persons, traders and concerned third parties to create an environment that is supportive of the process of Resettlement and Rehabilitation. The Public Relation Consultant should report to AGM (PR) coordinate with the PR agency in information sharing on the R&R activities of the proposed metro project and coverage in the R&R activities in the print and electronic media.

7.6 Grievance Redress Committee (GRC)

The most common reason for delay in implementation of projects is grievance of people losing their land and residential and common structures. Considering this, Grievance Redress Committee (GRC) will be formed in order to address the grievances of project affected persons.

The GRC will be formed at field level and senior level. Field Level Grievance Redress Committee (FLGRC) and Senior Level Grievance Redress Committee (SLGRC) are one person committees headed by an independent Chairperson with representatives from MMRC and assisting NGO, PAP, his or her representatives as respondents. An organizational set up of FLGRC and SLGRC is presented in Figure-7.2. FLGRC addresses grievances relating to individual eligibility and entitlement, whereas SLGRC reviews decisions of FLGRC on grievance petitions filed by affected families/persons not satisfied with the FLGRC verdict. Both FLGRC and SLGRC follow the procedure of carrying out hearing and necessary scrutiny after informing him/her about specific location, date and time of such meeting. A detail about GRC mechanism is given in Annexure 7.2.

TABLE-7.1 - ROLE OF STAKEHOLDERS FOR IMPLEMENTATION OF RAP

| POSITION | RESPONSIBILITIES | |
|----------------------------------|---|--|
| Managing Director-(MMRC), | Overall planning and supervision of all project activities; Exercise of administrative approval for finance & execution related activities; Supervision and control over responsible officers in MMRC | |
| Officer-in-Charge (R&R), MMRC | Supervision and control over responsible officers in | |





| POSITION | RESPONSIBILITIES | | |
|---|--|--|--|
| NGO | Act as Interface between PAPs and MMRCL Provide assistance to MMRC in carrying out entire R&R process Carry out consultation with PAPs Identify PAPs and assist in preparation if ID cards Compile and document pre-during-post implementation grievances, participate in the process of GRCs and assist in addressing them in timely manner Assist in opening and operation of PICs in various locations Issuing notices and holding meetings with PAPs Carryout individual, group and community consultation and communication with PAPs during various stages of R&R Assess special needs of vulnerable PAPs and such other PAPs requiring special attention and assist in preparing and implementing plans for them, as may be necessary Assist in distribution of entitlements, shifting of PAPs and clearance of lands Prepare plans for relocation of community structures and assets in consultation with concerned parties and assist such relocation Assist in maintenance of data and preparation of reports and documents Provide inputs in and facilitating monitoring and evaluation of R&R at various stages by attending meetings, carrying out field visits etc. Assist in attending to immediate concerns of the shifted PAPs and facilitate registration of Cooperative Housing Societies of the shifted PAPs. | | |
| Implementation Support of R & R Consultant | Preparation of database of affected structures, families, persons; Verification of database through field survey; Improve monitoring system; Capacity building, Regular follow up implementation activities and other relevant activities. Assistance in information dissemination Documentation and reporting Report to Officer-in-Charge (R&R) | | |
| Public Relation Consultant | Report to the MMRC Coordinate with PR agency in information sharing on R&R activities of the project; Ensure availability of information to PAPs and other stakeholders; Coverage of progress of R&R activities in the print and electronic media. | | |





| POSITION | RESPONSIBILITIES | |
|----------------------------------|--|--|
| Grievance Redress Committee | FLGRC: address grievances relating to individual eligibility and entitlement; SLGRC: review decisions of FLGRC on grievance petitions filed by PAPs, | |
| Independent Evaluation Agency | Evaluate the implementation of the various provisions and activities planned in the resettlement process; Review the plan of implementation in the light of the targets, budget and duration that had been laid down in the plan. | |





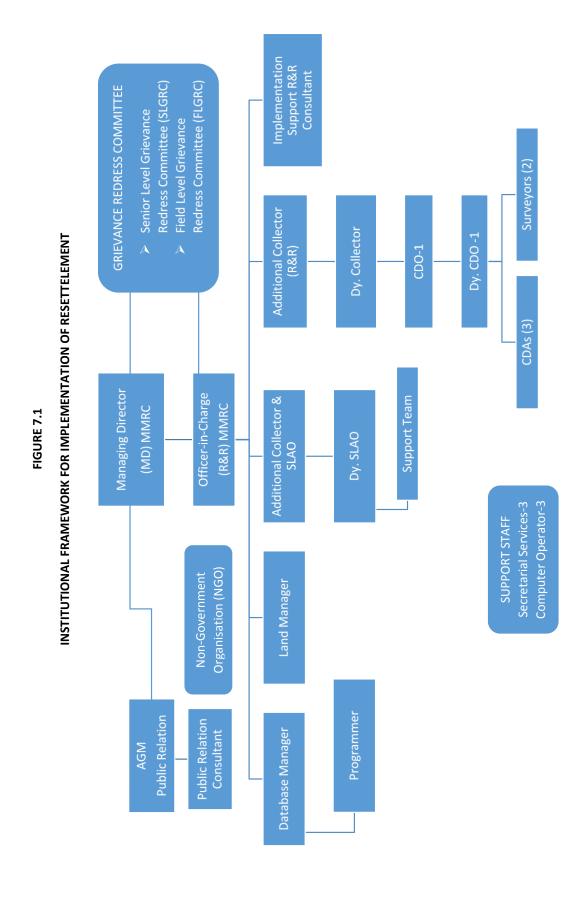
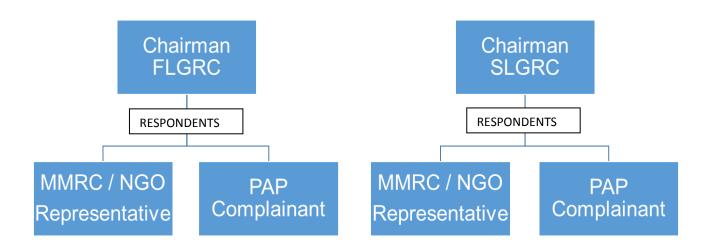






FIGURE 7.2 ORGANISATIONAL STRUCTURE OF FLGRC and SLGRC







CHAPTER - 8 RELOCATION AND RESETTLEMENT SITE

8.1 BACKGROUND

As per the R&R Policy of MUTP, the site for resettlement shall be selected out of the feasible options as a part of the resettlement. Environmental Impact Assessment (EIA) of the resettlement site shall be carried out as part of the preparation of Community Environmental Management Plan (CEMP). During preliminary public consultation it was noted that most of the residential and commercial PAFs prefer to resettle near their previous place of residence and business. Based on the collected data there are 2575 affected residential and commercial PAFs are to be rehabilitated properly. Resettlement requirements for the project can be categorized for Encroachments / Slum Dwellers on public land, Legal Title Holders / Occupants of Formal Buildings, Footpath Occupiers / Licensed Stall Holders on public land, and Others (Govt.). The finalization for selection of Resettlement site would be taken in consultation of PAFs, MMRC officers and other concerned Departments.

8.2 RESETTLEMENT OPTIONS

Resettlement requirements for the project can be categorized for

- 1. Encroachments / Slum Dwellers on public land,
- 2. Legal Title Holders / Occupants of Formal Buildings,
- 3. Footpath Occupiers / Licensed Stall Holders on public land, and
- 4. Others (Govt.).

Resettlement and Rehabilitation may be considered as per the availability of land.

A strategy needs to be finalized for resettlement of the PAPs of category- 2 - Legal title holders/ Legal Occupants of formal buildings.

MMRC has appointed M/S Catapult Realty Consultants for planning local area resettlement options for the legal title holders at Kalbadevi and Girgaon station areas and make assessment for their resettlement even by including host tenements of adjacent buildings for making the resettlement issue viable with proper planning. They will draw a plan and submit their comprehensive recommendation/suggestions for catering the need of above mentioned two localities. MMRC will finalize the decision of re-development of the area. This will have additional impact on number of PAPs and also the cost.

8.2.1 Encroachers and slum Dwellers on public land:

Majority of PAPs are from this category, it will be possible to resettle them as per the MUTP R&R Policy, in the ready tenements located R&R colonies at following locations:

- 1. Premier, Kurla (West) *
- 2. Bhandari Metallurgy Kurla (East)*
- 3. Chakala, Andheri (East)*
- 4. Antop Hill, Wadala
- 5. Kanjurmar (East) P2
- 6. Hariyali Village, Kanjurmarg (East)
- 7. Durga Nagar, Majas

Details of these colonies are given in table 8.1 to 8.7.



^{*} Subject to approval from state Govt.



TABLE 8.1
DETAILS ABOUT RESETTLEMENT SITE AT PREMIER KURLA (WEST)

| 1 | No. of Buildings constructed | 2 | | |
|---|--|---|--|--|
| 2 | Type of Construction | G+12 | | |
| 3 | Total number of Tenements | 556 | | |
| 4 | Carpet area each of residential tenement | 269 Sq. ft. | | |
| 5 | Cost per residential tenements | Land and buildings procured from Private Developer against TDR. Estimated Land + Building value of tenement as per Ready Reckoner, 2017-18 is ₹ 31, 75,000/- (₹ 127000/ sq. m.) | | |
| 6 | Cost per commercial tenements | Land and buildings procured from Private Developer against TDR. Estimated Land + Building value of tenement as per Ready Reckoner, 2017-18 is ₹ 3839076/- (₹ 183600/- per sq. m.) | | |
| 7 | Social amenities | A Society Office , Balwadi, Welfare Centre etc. | | |

Note: The amounts for tenements at Kurla West (Table 8.1) are values and not costs.

TABLE 8.2
DETAILS ABOUT RESETTLEMENT SITE AT BHANDARI METALLURGY - KURLA (EAST)*

| 1 | No. of Buildings constructed | 4 | |
|---|--|---|--|
| 2 | Type of Construction | G+16 | |
| 3 | Total number of Tenements | 1828 | |
| 4 | Carpet area each of residential tenement | 269 Sq. ft. | |
| 5 | Cost per residential tenements | Land and buildings procured from Private Developer against TDR. Estimated Land + Building value of tenement as per Ready Reckoner, 2017-18 is ₹ 2707500/- (₹ 108300/ sq. m.) | |
| 6 | Cost per commercial tenements | Land and buildings procured from Private Developer against TDR. Estimated Land + Building value of tenement as per Ready Reckoner, 2017-18 is ₹ 3721980/- (₹ 178000/- per sq. m.) | |
| 7 | Social amenities | A Society Office - 16 nos., Balwadi – 16 nos. and Welfare Centre - 16 for 1828 tenements | |

Note: The amounts for tenements at Kurla East (Table 8.2) are values and not costs.





TABLE 8.3
DETAILS ABOUT RESETTLEMENT SITE AT CHAKALA, ANDHERI (EAST)

| 1 | No. of Buildings constructed | 3 | |
|---|--|--|--|
| 2 | Type of Construction | G+15 | |
| 3 | Total number of Tenements | 1300 | |
| 4 | Carpet area each of residential tenement | 269 Sq. ft. | |
| 5 | Cost per residential tenements | Land and buildings procured from Private Developer against TDR. Estimated Land + Building value of tenement as per Ready Reckoner, 2017-18 is ₹ 3700000/- (₹ 148000/ sq. m.) | |
| 6 | Cost per commercial tenements | Land and buildings procured from Private Developer against TDR. Estimated Land + Building value of tenement as per Ready Reckoner, 2017-18 is ₹ 6919119/- (₹330900/- per sq. m.) | |
| 7 | Social amenities | A Society Office – 13 nos, Balwadi – 13 nos. and Welfare Centre – 13 nos. for 1300 tenements | |

Note: The amounts for tenements at Chakala, Andheri East (Table 8.3) are values and not costs.

Table 8.4
DETAILS ABOUT RESETTLEMENT SITE AT ANTOP HILL, WADALA

| 1 | No. of Buildings constructed | 1 | |
|---|--|---|--|
| 2 | Type of Construction | G+7 | |
| 3 | Total number of Tenements | 34 | |
| 4 | Carpet area each of residential tenement | 269 Sq. ft. | |
| 5 | Cost per residential tenements | Land and buildings procured from Private Developer against TDR. Estimated Land + Building value of tenement as per Ready Reckoner, 2017-18 is ₹ 5525000/- (₹ 221000/ sq. m.) | |
| 6 | Cost per commercial tenements | Land and buildings procured from Private Developer against TDR. Estimated Land + Building value of tenement as per Ready Reckoner, 2017-18 is ₹ 5624790/- (₹ 269000/- per sq. m.) | |
| 7 | Social amenities | A Society Office, Balwadi and Welfare Centre for 100 tenements | |

Note: The amounts for tenements at Bhakti Park (Table 8.4) are values and not costs.





TABLE 8.5
DETAILS ABOUT RESETTLEMENT SITE AT KANJURMARG (EAST) P-2

| 1 | No. of Buildings constructed | 1 |
|---|--------------------------------------|---|
| 2 | Type of Construction | G+15 |
| 3 | Total number of Tenements | 140 |
| 4 | Carpet area of residential tenements | 269 Sq. ft. |
| 5 | Cost per residential tenements | Land and buildings procured from Private Developer against TDR. Estimated Land + Building value of tenement as per Ready Reckoner, 2017-18 is ₹ 3107500/-(₹ 124300/- per sq. m.) |
| 6 | Cost per commercial tenements | Land and buildings procured from Private Developer against TDR. Estimated Land + Building value of tenement as per Ready Reckoner, 2017-18 is ₹ 3351873/- (₹ 160300/- per sq. m.) |
| 7 | Social amenities | A Society Office, Balwadi and Welfare Centre for 100 tenements |

Note: The amounts for tenements at Kanjurmarg (East) P-2 (Table 8.5) are values and not costs.

TABLE 8.6
DETAILS ABOUT RESETTLEMENT SITE AT HARIYALI VILLAGE, KANJURMARG (EAST)

| 1 | No. of Buildings constructed | 4 | |
|---|--------------------------------------|--|--|
| 2 | Type of Construction | G+5 | |
| 3 | Total number of Tenements | 50 | |
| 4 | Carpet area of residential tenements | 225 Sq. ft. | |
| 5 | Cost per residential tenements | Land and buildings procured from Private Developed against TDR. Estimated Land + Building value of tenement as per Ready Reckoner, 2017-18 is ₹ 3107500/-(₹ 124300/- per sq. m.) | |
| 6 | Cost per commercial tenements | Land and buildings procured from Private Developer against TDR. Estimated Land + Building value of tenement as per Ready Reckoner, 2017-18 is ₹ 3351873/- (₹ 160300/- per sq. m.) | |
| 7 | Social amenities | A Society Office, Balwadi and Welfare Centre for 100 tenements | |

Note: The amounts for tenements at Hariyali Village, Kanjurmarg (E.) (Table 8.6) are values and not costs.





TABLE 8.7
DETAILS ABOUT RESETTLEMENT SITE AT DURGA NAGAR, MAJAS

| 1 | No. of Buildings constructed | 4 | |
|---|--------------------------------------|--|--|
| 2 | Type of Construction | G+7 | |
| 3 | Total number of Tenements | 12 | |
| 4 | Carpet area of residential tenements | 225 Sq. ft. | |
| 5 | Cost per residential tenements | Land and buildings procured from Private Develope against TDR. Estimated Land + Building value of tenement as pe Ready Reckoner, 2017-18 is ₹ 4081632/-(₹ 195200/- per sq. m.) | |
| 6 | Cost per commercial tenements | Land and buildings procured from Private Develo against TDR. Estimated Land + Building value of tenement as Ready Reckoner, 2017-18 is ₹ 4897122/- (₹ 234200/- per sq. m.) | |
| 7 | Social amenities | A Society Office, Balwadi and Welfare Centre for 100 tenements | |

Note: The amounts for tenements at Durga Nagar, Majas (Table 8.7) are values and not costs.

The location of resettlement sites are presented in Figure 8.1 to Figure 8.6.

The typical floor layout plan of R&R buildings is given in **Figure 8.6**.





FIGURE 8.1 RESETTLEMENT SITE AT PREMIER KURLA (WEST)







FIGURE 8.2 RESETTLEMENT SITE AT BHANDARI METALLURGY KURLA (EAST)

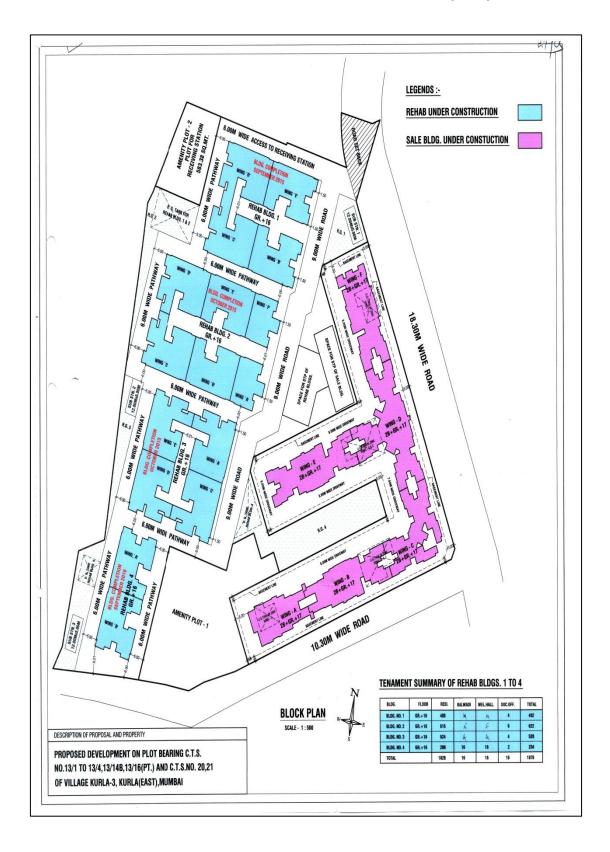






FIGURE 8.3 RESETTLEMENT SITE AT CHAKALA, ANDHERI (EAST)

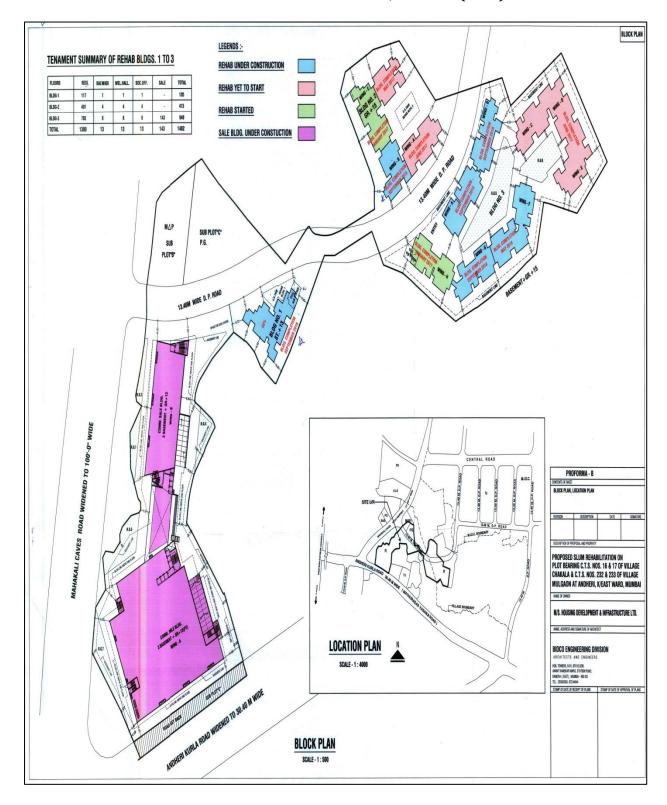






FIGURE 8.4 RESETTLEMENT SITE AT ANTOP HILL, WADALA

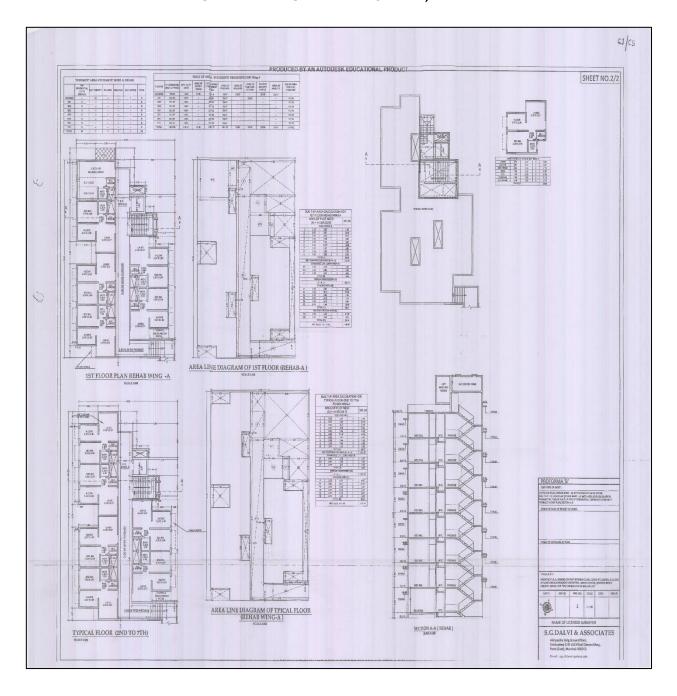






FIGURE 8.5 RESETTLEMENT SITE AT KANJURMARG (EAST), P-2

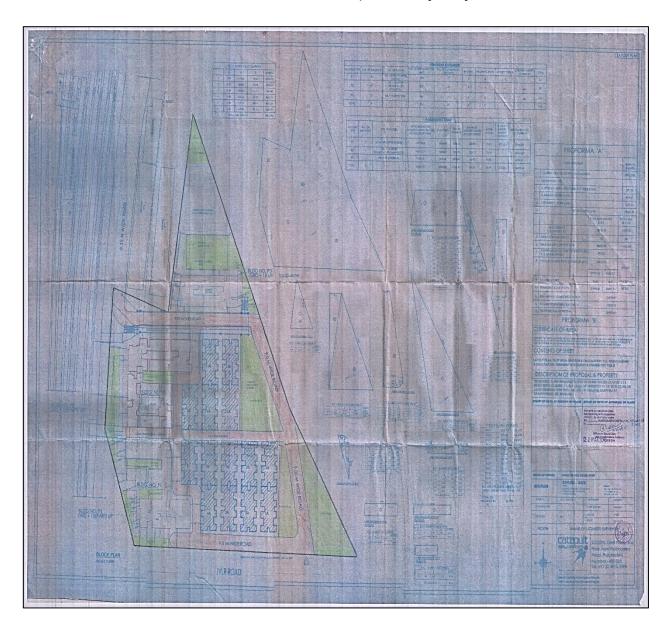
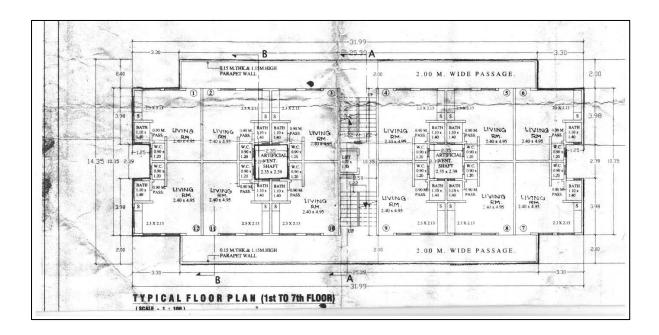






FIGURE 8.6 TYPICAL FLOOR PLAN



In case of local Slum Rehabilitation Scheme covering the PAPs (like in the case of MIDC & BKC), the MMRC could give NOC for the Scheme subject to timely clearance of land required for Metro-3 project by the developer. Alternatively, PAPs will be provided permanent alternative accommodation to join Slum Rehabilitation Scheme later by surrendering tenements to MMRC.

8.2.2 Legal Title Holders and Occupants of Formal Buildings:

The number of such PAPs is substantial (703 PAPs). The R&R of these PAPs will depend on the progress of acquisition of concerned private lands and can be undertaken concurrently in the case of consent of or successful negotiations with the owners and occupants.

In the case of lack of willingness, R&R will have to wait until formal process of land acquisition reaches the stage of possession of land. As regards R&R entitlements under the MUTP R&R Policy as well as the new Act, the residential tenements of bigger sizes (in case of bigger existing houses) have to be provided (225 sq. ft. free and additional up to 525 sq. ft. at Ready Reckoner rates) and such stock is not available. Although the option of allotting multiple tenements to such PAPs to achieve bigger sizes is technically possible.

It is therefore, proposed to explore alternative approaches to the resettlement of legal title holders / occupants of formal buildings.

The options, which could be considered, are

- (1) In situ redevelopment of affected buildings (independently or in a cluster) with the help of private developers, owners and occupants,
- (2) In situ redevelopment of affected buildings jointly by MMRC and private owners and occupants





- (3) For non-residential PAPs, options for incorporating tenements in designs for stations/ ancillary facilities or in MCGM's market redevelopment proposals to be explored,
- (4) Buying tenements of suitable sizes from MHADB or market; and
- (5) Constructing tenements of required sizes on MMRDA's lands or on land bought for this purpose.

Since the time required for successful permanent resettlement of these PAPs is uncertain, it will also be necessary to quickly identify and obtain stock for transit accommodation.

8.2.3 Footpath Occupants / Licensed Stall Holders:

Most of these are small commercial stalls within the ROW on roads or footpaths, which are dependent on their business on pedestrian clients. It prima facie appears that in most cases, it will be possible to relocate many of these PAPs in the existing ROW just outside the area affected by the station works. The planning for such relocation will have to be carried out with the help of engineering team and in consultation with the MCGM. In cases, where such relocation is not feasible, it is proposed to offer the PAPs available resettlement options irrespective of their acceptability. This issue is taken up with Municipal Corporation of Greater Mumbai (MCGM).

8.2.4 Others (Government structures):

The resettlement options for PAPs at Vidhan Bhavan (Government and political party offices), Marol Naka Fire Brigade staff Quarters, MIDC (Police Quarters) and Aarey Colony (Office Staff Quarters) are proposed to be worked out through negotiations as a part of land transfer arrangements, which may involve construction of new buildings on same plot (unaffected part) or adjacent lands of the owner.

Transit accommodation for the current occupants, if so required can be provided in R&R colonies.

All the government structures have been relocated and resettled in a proper manner.





CHAPTER-9 IMPLEMENTATION SCHEDULE

9.1 BACKGROUND

The implementation schedule for resettlement plan will be scheduled as per the overall project implementation. It has been decided to commence civil works after 70% of land required for the project is obtained through acquisition, transfer etc. Public consultation, internal monitoring and grievance redress shall be undertaken intermittently throughout the project duration. However, the schedule is subject to modification depending on the progress of the project activities. As part of advance actions, MMRC shall establish the GRC, and initiate the resettlement implementation. The R&R activities of proposed project are divided into three broad categories based on the stages of work and process of implementation. The details of activities involved in these three phases are project preparation phase, resettlement phase and Monitoring and Evaluation (M&E) phase.

9.2 PROJECT PREPARATORY STAGE (PRE-IMPLEMENTATION STAGE)

Identification of required land for acquisition, census socio-economic survey, preparation and review/approval of SIA, disclosure of SIA, establishment of GRC and preparation of resettlement site will be major task during the preparatory stage.

9.3 IMPLEMENTATION STAGE

The Land Acquisition and Resettlement Plan (LARP), at this stage, needs to be approved and will be disclosed to the PAPs. Upon the approval of LARP, all the arrangements for fixing the compensation and the disbursement need to be done which includes payment of all eligible assistance; relocation of PAPs; site preparation for delivering the site to contractors for construction and finally commencement of the civil work. Considering the lengthy and time taking process for land acquisition, this step has been taken by the MMRC in advance which is being followed as per the Metro Railways Construction Act. Internal monitoring will be the responsibility of MMRC which will start in early stage of the project when implementation of LARP starts and will continue till the completion of the implementation of LARP. MMRC will be responsible for carrying out the monitoring on half yearly basis. Mid-term and end-term evaluation will be done by an Independent Evaluation Agency (IEA).

9.4 IMPLEMENTATION SCHEDULE

LARP for the proposed metro rail project including various sub tasks and time line matching with civil work schedule is prepared and presented in **Table 9.1**.









CHAPTER 10 RESETTLEMENT ASSISTANCE PLAN AND COST ESTIMATE

10.1 BACKGROUND

This chapter presents an overview of eligibility for entitlement, valuation of and compensation for losses, income restoration and cost estimates. The total cost estimate for carrying out the R & R activities for proposed metro line III project based on census socio- economic survey up to 5 October, 2015. The present cost estimates for land and structures are based on DPR and Stamp Duty Ready Reckners-2015. The budget is indicative and costs will be updated and adjusted to the inflation rate as the project continues and during implementation. However, the final compensation amount for the land acquisition and structures will be determined by the competent authority appointed under MMRDA Act, 1974.

10.2 VALUATION AND COMPENSATION FOR LOSSES

Land requirements have been kept to the barest minimum and worked out on area basis. Acquisition of private land has been minimized as far as possible. Private land for metro rail project shall be acquired by MMRCL.

10.3 COMPENSATION FOR LAND & STRUCTURE

The rate for private land plus building has been considered different areas/locations wise and is based on market value. The tabular statement for detailed acquisition of land and loss of structure is given in table 3.2. The total cost of private land plus building for compensation has been presented in capital cost estimate. The cost including contingencies for private land plus building. Please refer table no. 10.1.

10.4 REPLACEMENT COST FOR NON-TITLEHOLDERS & TITLE HOLDERS

Rehabilitation of residential and non-residential non-titleholders PAFs will be done by MMRC. PAFs losing residential units shall be offered tenements each at any R&R site. PAFs losing non-residential units shall be offered up to 225 sq. ft. shop area. The non-residential PAPs losing over 225 sq. ft., will have a choice to purchase additional area beyond 225 sq. ft. and up to 750 sq. ft. at market cost of each site according to their eligibility as per R&R policy. Please refer table no. 10.1.

Relocation to the non-title holders have been given to the extent 269 Sq. ft. instead of 225 Sq. ft. as mention earlier.

MMRC has decided to provide relocation for Kalbadevi and Girgaon area in the vicinity of Kalbadevi and Girgaon. The size of the premises for relocation are stated hereunder:

| Existing Carpet Areas Residential (in Sq. Ft.) | Proposed Carpet Area Residential (in Sq. Ft.) |
|--|---|
| Less than 202.5 Sq. ft. | 405 Sq. Ft. |
| 202.5 sq. ft. to 300 sq. ft. | Double the existing carpet area of unit |
| 300 sq. ft. to 444.5 sq. ft. | 600 sq. ft. |
| More than 444.5 sq. ft. | 35% extra carpet area of the unit |

Existing Commercial units are proposed to get 20% increase in the existing carpet area of the commercial unit.





10.5 SHIFTING ALLOWANCE

Each displaced project affected families shall be provided shifting allowance of $\stackrel{?}{\underset{?}{?}}$ 3500/- as transportation cost for shifting of household materials and belonging etc. Shifting allowance is one time grant. About 2622 both residential and commercial PAPs are likely to be displaced and they are eligible for shifting allowance. Please refer table no. 10.1.

10.6 COMMUNITY OPERATED FUND

For those who permanently lose their jobs, the rehabilitation package shall include access to employment information through employment exchange and training facilities. Moreover, community operated fund will be created to provide seed capital and other loans. Community operated fund could be linked with community saving programs; the fund could be controlled and monitored by the community with the assistance of Non-Governmental Organization (NGO).

10.7 RELOCATION OF RELIGIOUS PROPERTY

About Seventeen religious structures will be affected due to the proposed project. A lump sum amount has been estimated for relocation of temple which includes beautification by way of plantation. Please refer table no. 10.1.

10.8 RELOCATION OF OTHER COMMUNITY RESOURCES

It is observed from the study that total 105 other structures (including 13 public toilets) will be affected. A lump sum amount has been considered for relocation of community's properties. Please refer table no. 10.1.

10.9 COMPENSATION FOR ECONOMIC LOSSES:

Every effort shall be made to relocate the affected households to nearby site and thus avoid cutting access to existing employment and income earning sources.

- a) If the relocation of workers/ employees results in an increase in travel distance to reach the original place of work or new place of work, a lump sum compensation not exceeding twelve quarterly season tickets for such excess distance by suburban railway at the time of resettlement shall be paid to such workers / employees subject to actual verification of extra expenditure incurred.
- b) If it turns out to be impossible to continue present occupation or where workers/ employees/ entrepreneurs permanently lose their source of livelihood, because of displacement, a lump sum compensation equivalent to one year's income be given to such workers/ employees/ entrepreneurs at the rates to be determined by the R & R implementing agency.
- c) Vulnerable households such as women headed households, handicapped and the aged will be extended an additional package of rehabilitation services to help them overcome the difficulties on account of resettlement. This will include preference in allotment of dwelling units on the ground floor for the handicapped and preference in sanctioning of loans from the fund mentioned below. Any further assistance required for vulnerable PAPs will be determined during resettlement.





d) For those who permanently lose their jobs, the rehabilitation package shall include access to employment information through employment exchange and training facilities. Moreover, community operated fund will be created to provide seed capital and other loans. Community operated fund could be linked with community saving programs. The fund could be controlled and monitored by the community with the assistance of Non-Governmental Organization (NGO).

10.10 COST ESTIMATE FOR R&R

The cost for implementation of Resettlement and Rehabilitation Plan is given in **Table 10.1**. The total cost for R&R implementation plan is ₹ 59108.79 Lacs.

TABLE 10.1 COST FOR RESETTLEMENT & REHABILITATION

| Sr. No. | Particulars | Total Amount (In Rs. Lacs) |
|------------|---|-------------------------------|
| 1 | | 0 |
| а | Fungible FSI premium @ 60% if SDRR Land rate (Fungible BUA X 0.6 X SDRR) | |
| | Total | 4219.76 |
| | | |
| 2 | APPROVAL / OUT OF POCKET EXPENSES | |
| a | Scrutiny Fees, IOD and other deposits (Approximates) | 10 |
| b | Development Cess (BUA- Plot Area x 1.33) x 6050 | 1645.52 |
| С | Staircase and Lift Premium (30% x Sale FSI x 25% x RRR x 10%) | 200.32 |
| d | Open Space Deficiency (Approximate) | 204.25 |
| e | Labour Cess (1% on Total Construction BUA i.e Rehab, Sale and Parking (F+G+H) | 193.71 |
| f | Water + Sewerage (Rs.285 / Sq Mtrs of Total BUA + 70% Sewerage) | 187.47 |
| g | Development Charges Land Component (1%) + Const. Component (4%)) | 1129.96 |
| h | Miscellaneous Expenses (Approximate) | 0 |
| i | Assessment Charges (Approximate) | 3451 |
| | Total | 7022.23 |
| | | |
| 3 | TENANT / SITE EXPENSES | |
| a | Rent (For 48 Months) | 19711.09 |
| b | Corpus (Not to be paid) | 0 |
| С | Shifting & Brokerage (For Shifting 312 + 331) x 50000) & (1 month Rent) | 673.29 |
| d | S.D. Registration of Tenant Agreements (6% of Rent and Brokerage) | 705.68 |
| | Total | 12467.06 |
| | | |
| 4 | OTHER EXPENSES | |
| a | Marketing & Brokerage Expenses (2% of Revenue) | 1126.43 |





| Sr. No. | Particulars | Total Amount (In Rs. Lacs) |
|------------|---|-------------------------------|
| b | Architect /Consultant Fees (8% of Const. Cost) (Const. Cost :- S. No. 5 Below in same table) # Tender awarded | 980 |
| С | Contingency & Miscellaneous overheads (Rs. 500/Sqft of Incentive Carpet area) | 1105.74 |
| | Total | 2712.17 |
| | | |
| 5 | CONSTRUCTION | |
| a | Construction - Rehab (Rs. 2500/- psf) | 10273.11 |
| b | Construction - Free Sale / Incentive area (Rs. 3000/- psf) | 8681.91 |
| С | Parking Area (Rs. 1500/- psf) | 2965.5 |
| | Total | 21920.53 |
| 6 | Escalation on Construction Cost @ 5% p.a. (Average to 7.5% | 1644.04 |
| | TOTAL COST | 59108.79 |

Note:

- 1. The cost includes land and buildings as per the Ready Reckoner, 2017-18 for title holders. The higher site cost per residential and commercial tenements has been considered from available sites of resettlement. The area of tenement is considered as 269 sq. ft.
- 2. The Notional cost of resettlement for non-title holders is considered as stated in the table no. 10.1 for a tenement of 269 sq. ft. which MMRCL has planned.
- 3. The Local area development option for Kalbadevi and Girgaon station areas will have additional cost impacts which is incorporated in the table 10.1.





CHAPTER - 11 MONITORING AND EVALUATION

11.1 BACKGROUND

Monitoring & Evaluation are critical activities in involuntary resettlement. Monitoring involves periodic checking to ascertain whether activities are progressing as per schedule while evaluation is essentially to assess the performance of PAPs at the end of the project. For this purpose, a monitoring and evaluation (M&E) program is required to be developed to provide feedback to project management which will help keep the programs on schedule and make them successful. Monitoring and Evaluation of R&R gives an opportunity to the implementation and the funding agency to reflect broadly on the success of the basic R&R objectives, strategies and approaches. However, the objective of conducting M&E is to assess the efficiency and efficacy in implementation R&R activities, impact and sustainability, drawing lessons as a guide to future resettlement planning.

Monitoring will give particular attention to the project affected vulnerable groups such as scheduled castes, BPL families, women headed households, widows, old aged and the disabled. RAP implementation will be monitored internally. MMRC will be responsible for internal monitoring through their field level officers of R&R cell and will prepare quarterly reports on the progress of RAP implementation. An Independent Evaluation Consultant may be hired by MMRC for mid and end term evaluation of RAP implementation.

11.2 INTERNAL MONITORING

The internal monitoring for RAP implementation will be carried out by MMRC. The main objectives of internal monitoring are to:

- measure and report progress against the RAP schedule;
- verify that agreed entitlements are delivered in full to affected people;
- identify any problems, issues or cases of hardship resulting from the resettlement process, and to develop appropriate corrective actions, or where problems are systemic refer them to the management team;
- monitor the effectiveness of the grievance system
- Periodically measure the satisfaction of project affected people.

Internal monitoring will focus on measuring progress against the schedule of actions defined in the RAP. Activities to be undertaken by the MMRC will include:

- Liaison with the Land Acquisition team, construction contractor and project affected communities to review and report progress against the RAP;
- Verification of land acquisition and compensation entitlements are being delivered in accordance with the RAP:
- Verification of agreed measures to restore living standards are being implemented;
- Identification of any problems, issues, or cases of hardship resulting from resettlement process;
- Through household interviews, assess project affected peoples' satisfaction with resettlement outcomes;
- Collection of records of grievances, follow up that appropriate corrective actions have been undertaken and that outcomes are satisfactory;

Monitoring is a continuous process and will be carried out by field level officers of R&R Cell on regular basis to keep track of the R&R progress. For this purpose, the indicators suggested have been given in **Table 11.1**.





TABLE 11.1 INDICATORS FOR MONITORING OF RAP PROGRESS

| INDICATORS | PARAMETERS INDICATORS | | | | | | | |
|------------|--|--|--|--|--|--|--|--|
| | Extent of land acquired | | | | | | | |
| | Number of structures dismantled | | | | | | | |
| | Number of land users and private structure owners paid compensation | | | | | | | |
| Physical | Number of families affected | | | | | | | |
| | Number of PAPs receiving assistance/compensation | | | | | | | |
| | Number of PAPs provided transport facilities/ shifting allowance | | | | | | | |
| Financial | Amount of compensation paid for land/structure Cash grant for shifting | | | | | | | |
| | Area and type of house and facility at resettlement site | | | | | | | |
| | Number of time GRC met | | | | | | | |
| Social | Number of appeals placed before grievance redressal cell | | | | | | | |
| | Number of grievances referred and addressed by GRC | | | | | | | |
| | Number of PAPs approached court | | | | | | | |
| | Consultation for grievance redressal | | | | | | | |
| | PAPs knowledge about their entitlements | | | | | | | |
| Grievance | Status of cases pending in court and settled. | | | | | | | |
| | Number of grievance cell meetings | | | | | | | |
| | Number of cases disposed by SMU to the satisfaction of PAPs. | | | | | | | |

Baseline socio-economic survey and the land acquisition data provide the necessary benchmark for field level monitoring. A format for monitoring of RAP implementation is presented in **Annexure 11.1.**

11.3 INDEPENDENT EVALUATION

As mentioned earlier, an Independent Evaluation Agency (IEA) will be hired by MMRC for mid and end term evaluation. A detailed Terms of Reference for IEA is presented in **Annexure 11.2**. The external evaluation will be carried out to achieve the following:

- Verify results of internal monitoring,
- Assess whether resettlement objectives have been met, specifically, whether livelihoods and living standards have been restored or enhanced,
- Assess resettlement efficiency, effectiveness, impact and sustainability, drawing lessons as a guide to future resettlement policy making and planning.
- Ascertain whether the resettlement entitlements were appropriate to meeting the objectives, and whether the objectives were suited to affected persons' conditions,





• This comparison of living standards will be in relation to the baseline information available in the BSES. If some baseline information is not available then such information should be collected on recall basis during the evaluation.

The following should be considered as the basis for indicators in monitoring and evaluation of the project. The list of impact performance indicators suggested to monitor project objectives is delineated in **Table 11.2**.

TABLE 11.2

INDICATORS FOR PROJECT OUTCOME EVALUATION

| Objectives | Risk Factor | Outcomes and Impacts |
|--|--|---|
| The negative impact on persons affected by the project will be minimized. Persons losing assets to the project shall be compensated at replacement cost. The project-affected persons will be assisted in improving or regaining their standard of living. Vulnerable groups will be identified and assisted in improving their standard of living. | Resettlement plan implementation may take longer time than anticipated Institutional arrangement may not function as efficiently as expected NGO may not perform the task as efficiently as expected Unexpected number of grievances Finding a suitable rehabilitation site for displaced population PAPs falling below their existing standard of living | Satisfaction of land owners with the compensation and assistance paid Satisfaction of structure owner with compensation and assistance % of PAPs adopted the skill acquired through training as only economic activity % of PAPs adopted the skill acquired through training as secondary economic activity % of PAPs reported increase in income due to training % PAPs got trained in the skill of their choice Role of NGO in helping PAPs in selecting trade for skill improvement Types of grievances received No. of grievances forwarded to GRC and time taken to solve the grievances % of PAPs aware about the GRC mechanism % of PAPs aware about the entitlement frame work mechanism PAPs opinion about NGO approach and accessibility |

11.4 REPORTING REQUIREMENTS

MMRC will be responsible for supervision and implementation of the RAP. MMRC will prepare quarterly progress reports on resettlement activities. The Independent Evaluation Consultant will submit draft and final reports of their assignment to MMRC and determine whether resettlement goals have been achieved, more importantly whether livelihoods and living standards have been restored/enhanced and suggest suitable recommendations for improvement. Submission of the draft report would be carried out after completion of assignment and the final report should be submitted after receiving feedback from MMRC.





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ANNEXURES





LIST OF ANNEXURES

| NO | TITLE |
|------------|---|
| 2.1 | Public Notification in English |
| 2.2 | Public Notification in Hindi |
| 2.3 | Household Questionnaire |
| 2.4 | Format for Public Consultation |
| 2.5 | Handbill issued to residents |
| 5.1 to 5.8 | Minutes of Public Consultation at Local Level |
| 5.9 | Minutes of Public Hearing at City Level |
| 5.10-16 | Minutes of Public Consultation at Local Level |
| 5.17 | Minutes of Public Consultation of Kalbadevi and Girgaon |
| 6.1 | R&R Policy for MUTP, 2000 |
| 7.1 | List of NGOs |
| 7.2 | Draft ToR for R&R Consultant |
| 7.3 | Grievance Redressal Committee Mechanism |
| 11.1 | Format for RAP Implementation |
| 11.2 | ToR for Independent Evaluation Agency |
| 11.3 | Resolution of Board of Directors meeting (MMRCL) held on 6th December, 2014 |



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18

WATER METER PROJECT



Began in August 2008 Water meters installed as on December 8: 01,863 Number of water meters stolen 2010-11: 000

Quantity of water BMC supplies the city: 3,350 mld istribution loss due to leakages ind pilferage: 700 mld

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Consultants/firms ICAR for development of ablishment of agricultural d. (ii) establishment of dia, and (iii) establishment m-Demonstration Centres. ence Centres), and Soil, tes in Africa. Terms of are available on ICAR persons cribed application format Secretary (GAC), ICAR, Marg, New Delhi 110001 of publication of this

SK Behera Deputy Secretary (GAC) Tel (O): 23381378

being provided for postitution", said an offiers, requesting anonymity.

Following this, the SS branch team raided the premises and rescued nine girls. The police arrested 12 persons including the manager Yeshwant Krishna Shetty, 33, and the operator Krishnababu Shetty ,34

Senior inspector AS Prijade of Dahisar police station said the accused had been arrested under relevant sections of the Prevention of Immoral Trafficking Act.

16, EEE and expression in long on a claim halpert by his wife Sangita, the memories company (National Jases and Company Ltd on to bull of the Standard Chartened Bank) sanctioned Rs? Makh, weept ing that Sawadekar had died in an accident

However, when the widow lodged another claim towards the policy drawn by the cooperative credit society, the National Insurance Company rejected it expressing doubt about Sawadekar's death

Annexure-2.1 tioned one policy claim, cannot be heard to may the insured person was guilty of a criminal act in crossing the milway line unauthorisedly, and therefore his death was not acci-

The public sector insurance company will have to pay Rs 5 lakh to the widow as well as an additional amount of more than Rs. 3.5 lakh towards interest at the rate of 7% per annum from the date of rejecting her elaim and Rs 5,000 towards litlgation costs.

Mumbai Metro Rail Corporation Limited

MMRDA Building, Bandra Kurla Complex, Bandra (Lnst), Mumbai– 400 051

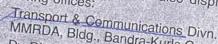
Phone: +91-022-2659 4000, Fax: +91-022-2659 4102

e-mail: mmrcltd2010@gmail.com; web: http://www.mmrdamumbai.org

Mumbai Metro Rail Corporation Ltd. intends to Implement Metro Rail Line-3 (Colaba -Bandra) with an extension to SEEPZ via Airport as fully underground system

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MMRDA, Bldg., Bandra-Kurla Complex, Bandra (E), Mumbai – 400 051

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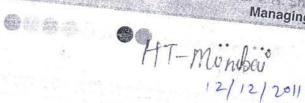
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SH/-

THURS INC. Managing Director











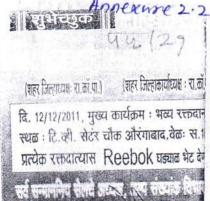
ा तत गत्मा. उन्हान इस साल उम मच का इतना हा माजा में 47.62 की औसत से 1381 स्न बनाए, जिसमें शानक और 8 अर्धशतक शामिल हैं. कोहली ने इंग्लैंड नानाथन ट्राट को पीछे छोड़ा, जिन्होंने 29 मैच की 28 पाणि में 52.60 की औसत से 1315 रन बनाए हैं. इन दोनों के अलावा आस्ट्रेलिया के शेन वाटसन (1139), श्रीलंका के कुमार संगकारा (1127), पाकिस्तान के मोहम्मद हफीज (1075) और श्रीलंका के महेला जयवर्धने (1032) ही इस साल एक हजार से अधिक रन बनाने में सफल रहे. भारत की तरफ से कोहली के बाद इस साल सर्वाध्निक रन कप्तान महेंद्र सिंह धोनी (764) ने बनाए



प्रमुख दर्शनीय स्थान दर्शना रेल हेरिटेज म्युनियम, सीएसटीएम हेरिटेज बिल्डिंग, गटते और्था होता होता मार्डन, प्रिस ऑफ वेल्स म्युनियम, मरीन झुडव, ताज मदल होतल, मिटिशिलाग्व, मेरिर, इस्कॉन मंदिर, जुड़ चौषाटी एवं और बहुत कुछ.

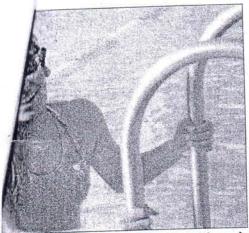
सिदी दूर के लिए 9084082861/ 5684082018 पर प्रसामपरा क

संपक्ष: 022 - 22544378 / 9 - 9551130186 - 9004082756 - 9004082816 9004082828 - 9004082761 - 9004082815 - 9004082814 - अस्त्रीस्तात्रकार स STACK MEMORY



तन्वी अगले चक्र में

गवाना में चल रही गौतम ठक्कर मेमोरियल मा बैडमिंटन टूर्नामेंट में रविवार को लड़िकयों **की** शीर्ष खिलाड़ी गौरी घाटे क्वार्टर फाइनल कारण बाहर हो गई. जिस वक्त गौरी घायल 🕯 21-9 से जीत चुकी थीं. दूसरे सेट में एयर । आगे थी, तभी गौरी को चोट लग गया. तन्वी को लड़कों के अंडर-19 वर्ग के तिसरे सत्र में आंध्र हाराष्ट्र के सुधांषु मेदशिखर को 21-12, 21-7



बल रही 24वीं प्रबोधन अंतर स्कूल क्रीडा महोत्सव के स्पर्धा में जमनाबाई नर्सी हाईस्कूल की जुमना अटारी सर्वश्रेष्ठ तैराक चुनी गई.



असमाताबाद

02.01.201

बल्दी करे।

100 सीटे वधी i

स्टेंडर्ड - शयनयान श्रेणी ायरिंग आधार पर खजट होटल में रात्रि का ठहराव तेयरिंग आधार पर बजट होटल/ धर्मशाला/शयनशतला

एवं चेंज. गुणवत्ता वाले शाकाहारी भोजन, बेक फास्ट, लंब एवं पीने का पानी.

रिवहन 3×2 (नॉन एसी) बसॉ द्वारा

कंफर्ट- उएसी श्रेणी

वेयरिंग आधार पर स्टेंडर्ड होटल (एसी) में गृत्रि का तहराव. श्यरिंग आधार पर खजट होटल (मॉन एसी) में वॉश एवं चेंज. - गुणवत्ता याले शाकाहारी भोजन, ब्रेक फास्ट, लंच एवं डिनर,

रिवहन 2×2 (नॉन एसी) बसों हारा प्रति व्यक्ति (सब शामिल)

बोर्डिग : अहमदाबाद : कल्याण : पुणे प्रस्थान : अहमदाबाद 02.01.2012

22- 22644378/9• 9561130186 / 9004082756 /9004082810 828 / 9004082761 / 9004082815/ 9004082814 /9004082806 020-26105119-26052798-09503057202-0909601009

Mumbai Metro Rail Corporation Limited

MMRDA Building, Bandra Kurla Complex, Bandra (East), Mumbai 400 051

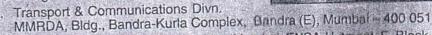
Phone: +91-022-2659 4000, Fax: +91-022-2659 4182, e-mail: mmrcltd2010@gmail.com; web: http://www.mmrdamumbai.org

NOTIFICATION

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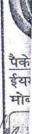
Mumbai Date: 12/12/2011 Sd/

Managing Director

Nowbharat-Mumbar







| | Identification | of Project | Affect | ted Fan | nilies Surv | ey for R&R f | or Mumbai Me | tro Line - I | П | |
|---------|---|---------------|----------|---------|----------------|--------------|-------------------|---------------|----------|-------|
| Date o | f Survey : | | | | | | | | | |
| Name | of Investigator : | | | | | | | | | |
| Name | of Agency : | | | | | | | | | |
| Identif | ication No. : | | | | | Map No.: | | | | |
| Propos | sed Station Name : | | | | | Location: | | | | |
| Nome | of the Occument of the Stanctum | | | | | | | | | |
| | of the Occupant of the Structure of Owner of the Structure: | | | | | | | | | |
| Name | of Owner of the Structure. | | | | | | | | | |
| 1. | Usage of structure: | 1. Resident | tial | | 2. Comr | nercial | 3. Resi. + C | ommercial | | |
| | | 5. Squatter | s /Encre | oachers | /Illegal Occi | ıpiers | 6. Common | property Reso | ource | |
| 2. | Ownership type: | 1. Individu | al (s) | 2. Gov | ernment | 3.Community | /Society 4. | Rent/Lease | | |
| 3. | If owner, legal documents: | 1. Sale deed | | 2. | Patta | 3. Lease agr | reement from Govt | t. 4.Oth | ers | |
| 4. | Type of tenants? | 1. Leave & | Licens | se 2. | Informal Oc | cupiers | | | | |
| 5. | Legal agreements between ov | wner and tena | ants? | 1. Lea | se agreemer | t 2.Re | ent agreement | | | |
| 6. | Years Rented | 1. Rent per | month | | | 2. D | Deposit amount by | lessee : | | |
| 7. | Document details: | | | | | | | | | |
| a) | Ration Card: yes/No : | | | | | | | | | |
| b) | No. of Electoral Roll : | | | | | | | | | |
| c) | Name in latest Census: | | | | | | | | | |
| d) | Photo Pass : | | | | | | | | | |
| e) | Savings Account in Bank : | | | | | | | | | |
| f) | Electricity Bill: | | | | | | | | | |
| g) | Aadhaar No. : | | | | | | | | | |
| h) | Any Other : | | | | | | | | | |
| 8. | Household Profile: | | | | | | | | | |
| Sr. | A | В | C | D | E | F | G | Н | I | J |
| No | Name of Family member | Relation | Age | Sex | <u>Marital</u> | Education:- | Nature of | Exact | Distance | Total |

| Sr. | A | В | С | D | E | F | G | Н | I | J |
|-----|-----------------------|----------|-----|-----|-----------|-------------|--------------|-------------|-----------|--------|
| No | Name of Family member | Relation | Age | Sex | Marital | Education:- | Nature of | Exact | Distance | Total |
| | | with | | | Status:- | Illiterate | Employment:- | Location of | of work | Income |
| | | НОН | | | Married | 5ht pass, | Government, | work | (waling | Rs./M. |
| | | | | | unmarried | SSC, | Private, | 1.Home | time, | |
| | | | | | divorced, | Graduate, | Self | 2.All over | Bus time, | |
| | | | | | widow | ITI, | Employed | 3.Specific | Train | |
| | | | | | | Diploma, | Casual | space | time) | |
| | | | | | | Post Grad. | | | | |
| | | | | | | | Labour, | | | |
| | | | | | | | Unemployed | | | |
| 1 | | | | | | | | | | |
| 2 | | | | | | | | | | |
| 3 | | | | | | | | | | |
| 4 | | | | | | | | | | |
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| 9 | | | | | | | | | | |
| 10 | | | | | | | | | | |

| No. of Married Couples: | |
|--|--------|
| | |
| Does anyone in the family have a disability? Yes/No: | Who's: |

Details about vulnerability: 1.Disabled, 2.Below the Poverty line, 3.Orphans, 4.Women headed household, 5.Unmarried girls, 6. Abandoned women's, 7.Elderly over 50 years old

9. Inventory survey of Affected Assets: Individual / Community

| i) Structure likely to be lost:- | | | | | | |
|----------------------------------|---------------|-------|----------|--------------|----------------------------|----------------------|
| A | В | С | D | E | F | Н |
| Type of structures: | Ownership of | Total | Affected | Year of | Type of construction :- | Type of Materials: - |
| Residence, Toilet, Storage, | structures:- | Area | Area | construction | G+1, G+2, G+3 or more, | (Roof): G.I. |
| Farm House, Animal Shed, | Self-Owned, | (Sq. | (Sq. m) | | Apartment/Row house | sheets/AC/Tiles |
| Well, Shop, Workshop, | Tenants, | m) | | | duplex, Shanties connected | (Wall): Masonry, |
| Factories, Other business | Unauthorized, | | | | to each other, Tents/Hut | Concrete & wood, |
| establishment (specify) | Uncertain | | | | | Others |
| | | | | | | |
| | | | | | | |

| ii) La | nd likely to be lost | | | | | | |
|--------|----------------------|------------------------|-------------|-------------|-------------------|----------------|-----------|
| Sr. | A | В | С | D | E | F | G |
| No. | Type of Land :- | Ownership of Land :- | Total area | Affected | No. & type of | Type of uses:- | If rented |
| | Residential, | Self Owned, State- | in sq. mtr. | area in sq. | <u>lessees :-</u> | Residential / | monthly |
| | Commercial, | owned land for rental, | | mtr. | Registered | Commercial / | rent (Rs/ |
| | Industrial, | Private-owned land | | | Lessees, Lease | Resi.+Comm. | Month) |
| | Mixed (specify), | for rental or borrow, | | | holder, | / others | |
| | Others (specify) | Family/Group or | | | Unregistered | | |
| | | Community-owned, | | | Tenant Legal | | |
| | | Uncertain ownership, | | | tenant, Others | | |
| | | Illegal land | | | (specify) | | |
| | | occupation | | | | | |
| 1. | | | | | | | |
| | | | | | | | |

| III. Open question to Local Leader/Influential Persons: | | | | | |
|---|--|--|--|--|--|
| Where do you want to reconstruct this facility? | | | | | |
| | | | | | |

| IV. | IV. SOCIO ECONOMIC SURVEY: | | | | | | |
|-----|--|------------|--------------|----------------|-------|--|--|
| BAS | BASIC PROFILE OF RESSETTLERS/LAND OWNERS | | | | | | |
| 1. | 1. How many years have you been living here? | | | | | | |
| 2. | Religion: 1. Hindu | 2.Muslim | 3.Christian | 4. Jain | | | |
| | 5.Sikh | 6.Buddhist | 7.Others (sp | pecify) | | | |
| 3. | Social category | 1.General | 2.SC | 3.ST (specify) | 4.OBC | | |
| 4. | Mother Language | | | | | | |
| 5. | Municipal Ward | | | | | | |

| Movable Assets | Movable Assets: | | | | | | |
|--|--|--------------------|--|--|--|--|--|
| A. Livestock hol | A. Livestock holding of the family (unit in no.) | | | | | | |
| 1.Cow | 2.Buffalo | 3.Others (specify) | | | | | |
| B. Household items owned by the family | | | | | | | |

| s owned by the family: | | | | | |
|------------------------|------------|-----------|-----------|--------------------|------------------|
| 0 / / / 1 | | | | | |
| Scooter/Motorcycle | 3.Jeep/Car | 4.Truck | 5.Bus | 6.Others (specify) | |
| | | | | | |
| nenditure | | | | Monthly (in Rs.) | Yearly (in Rs.) |
| ī | penditure | penditure | penditure | penditure | Monthly (in Rs.) |

| Accessibilities | | | | | |
|-----------------|--|----------------|--|--|--|
| Pleas | e indicate the distance to major social infrastructure and whether it is affected by the project | Distance in Km | | | |
| 1 | Distance to School (Km) | | | | |
| 2 | Distance to Market (Km) | | | | |
| 3 | Distance to religious center (Km) | | | | |
| 4 | Distance to hospital/Health Centre/Clinics (Km) | | | | |
| 5 | Distance to access to drinking water (Km) | | | | |
| 6. | Availability of Electricity | | | | |

| 10. | (\mathbf{A}) | Com | nercial | Details: |
|-----|----------------|-----|----------|----------|
| 10. | (73) | | nci ciai | Details. |

| a) | Name of shop: | |
|----|---|---------------------------|
| b) | Nature of Business/ Use of structures : | |
| c) | Shop License: | |
| | | |
| | | |
| f) | Year of Establishment: | |
| | Workshop production: | |
| h) | Source of investment : | |
| i) | Type of finished goods/ raw material form where marketed: | |
| j) | Total Area in Sq. Ft.: | Affected area in Sq. Ft.: |
| k) | No. of Employees: 1. Temporary: | 2. Permanent : |
| 1) | Annual Turnover : | |
| | Annual Income : | |

10 (B) Details of Employees:

| Sr | Name of Employees | Age | Sex | Education | Residence | Distance from | No. of years | Monthly | Nature of |
|----|-------------------|-----|-----|----------------|-----------|---------------|--------------|---------|-------------|
| No | | | | Illiterate | Address | place to | in the | salary | work/skills |
| | | | | 5ht pass, SSC, | | employment | employment | | |
| | | | | Graduate, ITI, | | (Km) | | | |
| | | | | Diploma, Post | | | | | |
| | | | | Grad. | | | | | |
| 1 | | | | | | | | | |
| 2 | | | | | | | | | |
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| 9 | | | | | | | | | |
| 10 | | | | | | | | | |

| Indebtedness | | |
|----------------------------------|--|-----------------------------|
| 1. Total Annual Savings (Rs.) | | |
| 2. Have you taken any loan? | 1. Yes, 2.No, 3. Don't know | |
| 3.If yes, then please inform th | e following details:- | |
| Name of Loan provider Bank/other | | |
| | 1 | |
| | | |
| Perception on the project | | |
| 1. Do you think the project | will bring any benefits to the people? | |
| 1. Yes, 2.No, 3. Don't k | cnow | |
| | | |
| | | |
| | | |
| | | |
| | | |
| (Signature of Respo | ondent) | (Signature of Investigator) |
| | , | , c |
| | | |
| | | |
| | | |
| (Signature & Seal o | f Survey Agency) | |
| | | |

| Project Name | ! | |
|--------------|---|--|
| | | |

| Location | Date & Time | Stakeholders | Issues Discussed | Suggestions by Stakeholders |
|----------|-------------|--------------|---------------------|-----------------------------|
| | | | | |
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Signature of Stakeholders:

Metro Line -3 Colaba-Bandra-SEEPZ (Fully U/G)

Project Description:

- Metro Line 3 Colaba Bandra SEEPZ is 33.50 km long and fully underground with 27 stations. It connects major CBDs of Nariman point and Bandra-Kurla Complex, Domestic and International Airport and industrial areas of MIDC and SEEPZ. Line3 also connects various areas in island city that are not served by Suburban Railways i.e. Kalbadevi, Worli, Prabhadevi, Airport area and Andheri (E).
- Interchanges with Western Railway, Central Railway, Monorail Phase 1, Metro Line 1 and 2 have been planned for seamless travel.
- Daily ridership is projected as 13.9 lacs in 2021 and is expected to rise to 17 lacs in 2031. Implementation period of the project is 2013-14 to 2019-20

Project Status:

- Mumbai Metro line 3 project is proposed to be implemented with JICA funding.
- GoM vide their letter dt 1st Feb. 2013 sanctioned the 30 Ha. area of Aarey milk colony (Parjapur) to MMRDA for construction of Metro depot.
- Central Cabinet approval accorded for Metro line 3 on 27th June 2013.
- JICA loan agreement for project was signed on 17th Sep 2013.
- MMRDA has appointed IC to carry out SIA survey of all affected areas. Survey being carried out by M/s Snehal and M/s LBG.
- The alignment has 26 underground & 1 at grade stations; land pockets/ Buildings
 adjacent to the station are required to be acquired for Station Entry/ Exits, allied
 facilities. Approximately 12 Ha. Land is required for station Entry/ Exits and allied
 services.
- Rehabilitation & Resettlement of affected families will be done under MUTP- R&R
 policy. The legal buildings / structures shall be acquired as per Govt land acquisition
 laws. Efforts will be made to resettle affected persons as close as possible to their
 existing location.

मेट्रो लाईन - ३ कुलाबा-वांद्रे-सिप्झ मार्ग (संपूर्णतः भुयारी)

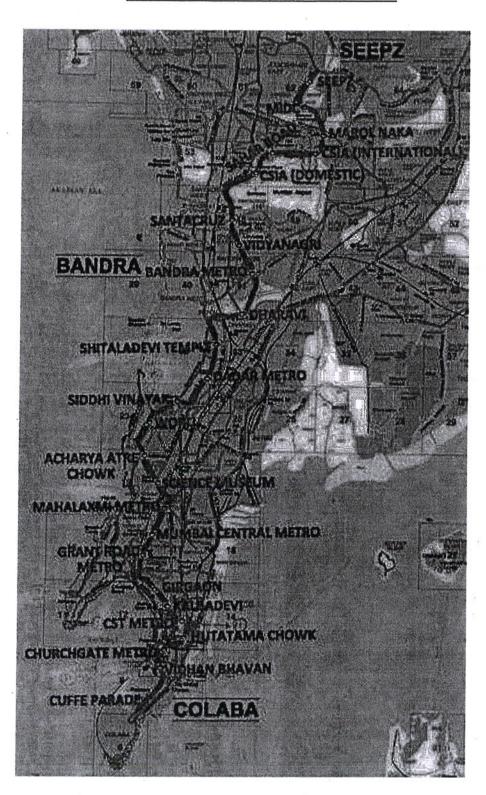
प्रकल्पाचे विश्लेषण:

- मुंबई मेट्रो लाईन-३ ची लांबी ३३.८५ कि.मी. (संपूर्णतः भूयारी) असून एकूण २७ स्थानके प्रस्तावित आहेत. मेट्रो रेल्वे लाईन-३ हा निरमन पॉईंट, वांद्रे-कुर्ला संकुल, आंतरराज्यीय व आंतरराष्ट्रीय विमानतळ तसेच मरोळ औद्योगिक वसाहत आणि सिप्झ या महत्वाच्या केंद्रांना याचबरोबर काळबादेवी, वरळी, प्रभादेवी आणि अंधेरी (पूर्व) अशा सद्यस्थितीत रेल्वे सेवेने न जोडलेल्या प्रभागांना मेट्रो सेवेने जोडले जाणार आहे.
- मेट्रो लाईन-३मुळे पश्चिम रेल्वे, मध्य रेल्वे, मोनोरेल, मेट्रो रेल्वे लाईन १ व २ यांच्याशी एकत्रीकरण व समन्वय करण्याचे प्रस्तावित असुन ज्यामुळे प्रवाशांना अखंड प्रवास सेवेचा लाभ होईल.
- प्रतिदिन प्रवासी सन २०२१ मध्ये संख्या १३.९ लाख जे सन २०१३ पर्यंत १७ लाख प्रतिदिन पर्यंत वाढण्याचे अपेक्षित आहे. प्रकल्प अंमलबजावणी कालावधी सन २०१३-१४ ते सन २०१९-२० इतका आहे.

सद्यस्थिती -

- सदर प्रकल्प जपान आंतरराष्ट्रीय सहकार्य संस्थेमार्फत (JICA) राबविण्याचे प्रस्तावित आहे.
- महाराष्ट्र शासन यांनी दिनांक १ फेब्रुवारी, २०१३ रोजी आरे दुग्ध वसाहत, परजापूर येथील ३० हेक्टर क्षेत्र प्राधिकरणाकडे मेट्रा कारडेपो उभारण्याकरीता हस्तांतरीत करण्यास मंजूरी दिली.
- केंद्रीय मंत्रीमंडळाने दिनांक २७ जून, २०१३ रोजी मेट्रो लाईन-३ प्रकल्पास मान्यता दिली आहे.
- जपान आंतराष्ट्रीय सहाकार्य संस्था (JICA) व भारत सरकार यांच्यामध्ये कर्जाच्या करारनाम्यावर दिनांक १७ सप्टेंबर, २०१३ रोजी स्वाक्षरीत करण्यात आला आहे.
- प्रकल्प बाधीत जमीन, इमारतींचे व कुटुंबांचे सर्वेक्षण करण्यासाठी मुं.म.प्र.वि.प्राधिकरणाने अंतरिम सल्लागाराची नियुक्ती केली असून सर्वेक्षणाचे काम मे. स्नेहल आणि मे. LBG यांच्या मार्फत सुरु आहे.
- सदर प्रकल्प अंमलबजावणीसाठी (२६ भुयारी आणि १ जिमनीवर) स्थानकांच्या आगमन निर्गमन सुविधा, संबंधित सेवा सुविधा उपकरणे, इमारती, इत्यादींकरीता स्थानकांलगतच्या जिमनीचे/इमारतींचे कायमस्वरुपी अधिग्रहण करणे आवश्यक आहे. स्थानक सुविधांसाठी सुमारे १२ हेक्टर जिमनीची आवश्यकता आहे.
- सदर प्रकल्पाची अंमलबजावणी करतेवेळी स्थानक परिसरामधील स्थावर मालमत्ता/इमारती बाधित होणार असून त्या अधिग्रहीत करणे आवश्यक आहे. प्रकल्पबाधित कुटुंबांचे मुंबई नागरी परिवहन प्रकल्पाच्या पुनर्वसन व पुनर्वसाहत धोरणा (MUTP-R & R Policy) अंतर्गत पुनर्वसन व पुनर्वसाहत करण्याचे प्रस्तावित आहे. तसेच अधिकृत इमारती/ स्थावर मालमत्ता यांना शासकीय नियमानुसार/भूसंपादन कायद्याप्रमाणे मोबदला/नुकसान भरपाई देण्याचे व सदर कुटुंबांचे शक्य तितक्या जवळपास पुनर्वसन करण्याचे प्रस्तावित आहे.

METRO LINE - 3 ALIGNMENT MAP



ProjectName: Mumbai Medm Rail Line - 111.

| | Date & | Stakeholders | Issues | Suggestions by |
|-----------|-------------|------------------|--------------|-----------------------------|
| | Time | 1.00 | Discussed | Stakeholders |
| iran Nagr | 21/2/2012 | 35 mals & | | 1. There should not be |
| NIDC. | / / | 28 female | | no building on |
| | | in the meeting | | Station Location |
| | | 1 | | 2. People are not |
| | \sim | Zahukumar Sag | or 932283225 | g interested to po |
| | | Bala Ingale | 970250998 | o survey form |
| | <u> </u> | ANJ AREady N | 9987694437 | 3 Those who are |
| | · | 1+B-Talware | 10062222 | or seeing at 1st The |
| | | Rady Is a wilder | 36 (20272 | chould be here to |
| | | Ragy (cample) | | for R&R. 4. people should ! |
| - " | 1 | 1. M. shible-9 | 1869873495 | informed trough |
| 4,17 | | handraycent q | 867078082 | notice. |
| | | ligay victoray | | 5, PAPs should be |
| | | | | given job oppertu |
| | , | 2kla Amet - | | . Those who have |
| | |) Jay अाध्यार | | familys who he |
| 200 | \$ | udha shedy | | door & witcher |
| | 5 | to 112 | | should be when |
| - 6 | - 1 | hab hir shaifh | 9900 161105 | constructed buile |
| | to | 7 | 27046011.2 | instead of any pro |
| | | P. Lamber 9 | 820485139 | documents . |
| | | V - | 6520 39550 7 | accomodation show |
| = 27 | P | anghed with | 32 194 29 74 | se provided in |
| B | 1 | 20:40 | | this location only |
| | 1.1 | A. | 3883779039 | All family shoul |
| | | CHAID WEN | 18. | be included in |
| | C | harandos A | 10 | same |
| | S | anseev Reder | -9323850119 | . 400 sq. It area s |
| m2 | akehoiders: | Vacxo 1 90 | 187855915 | required for each |

2) Boyler VV. Chr. U. ASTON 1833 in the same place

2) AN FAREdry-N-Mudyale Gruy

47 Talebase 9987694437

Whi 1911 V.m. Slinde musuali 391/7

ProjectName: Mumbai Metro Ral Broylet Line -111

| Location | Date & | Stakeholders | Issues | |
|---------------|------------|-------------------|--|--|
| | Time | | | Suggestions by |
| Cimpolo 10 | | 0 1 1 1 | Discussed | Stakeholders |
| MIDE | 23/01/2012 | Francis Kodrigu | es ReLebilitati | Stakeholders |
| 1100 | | Atma ram karan | de | " reoper of the |
| | | Ramvilles Saine | | Risamper area Recept the develop |
| | | | | of 115 the develop |
| | | Ramy Thorat | | Project netro rail |
| | | Seeretary Adires' | | |
| | | | | 2. 5000 sq.m area |
| 1 | | Rajesh Yadar | | arailable. |
| | | Jaxawart Derran | | 3. people vento, li |
| | | | | relocata in the |
| | | Anend Parsinen | | Same available |
| | | | * | place. |
| - 13 | | Uttam mariti | 14 | 4. Gort. should build m |
| | | Ghodke | | houses for affected |
| | | ganesh, space | | Families in within I |
| | | 0 | 2 | area |
| 1 | | Sashirant, some | rea of | a mobile - coast |
| | 1 | Enkaj Sonowane & | residential | menimum 35059.7 |
| | | EDO, MARDA F | tat | should be given I residentially affect |
| | V | rishel waik, | | families |
| | | MMRDA | | |
| 137 | D | r. S. Predhen | o con containing of | should be given to |
| | | RITES. | | show one member of |
| 19 | 9 | itroy misquitta | | each affected family |
| | 17.00 | eneral secretary | The state of the s | Stonetine for |
| 1 | C | ongres, MIDC. | 12 | house for house |
| | 0 | 9324601424 | | |
| | | | 8, | one Balwaeli Centre |
| | 7- | | | I one office should |
| | - | | | be provided in The |
| | · . | To | mple o | resettlement area. |
| | 1 | | 9, | A temple (Harimanji) |
| | | | | should be relocated |
| nature of Sta | keholders: | | | in the same place |
| 06 | / | A 12 | 10 | Those who are hard |
| Alaraun | <u> </u> | - whore- | 8. W/ | ground + first los |

minimus Re 1000 lakes For the List Floor,

11. Gort should take total Thus area near by proposed metro (MIDC) Station & rehabilitate to all affected & non-affected family in some

ProjectName: Mumbai Mefor Rail Line - 111

| Location | Date & | Stakeholders | Issues | Suggestions by |
|----------|-------------|--------------------|-----------|---|
| Location | Time | | Discussed | Stakeholders |
| 1 | 17/1/2012 | -ABDUL RAU P SHADI | ш | 1. people accepted |
| ntacruz | , , , , , , | AsiF. Qureshi | | 2. people on nor |
| | 2 | | | concerned babon |
| | | Shiyauddin. S. Sha | 237 | of all they of |
| | | यामी (मेआर्म) | | no hokiting & |
| | | व्याज्या श्राह्म | | 3 of people are |
| | | Shaki'l Sah | Khla | distocated tempor |
| | | | | they should be gi |
| | | M.D.APTABJUM | | Paterate geronmondat |
| | | O. inkelier | * | people want to |
| | | Prink the | | relocate in in |
| | | 1724 4 31 COM | | a slace |
| | | | | 2. alle asked an |
| | | 8 | | chould be relo |
| | | | | should be relo |
| | | | | G. At least one " |
| | | | | of each affected |
| | | | | should be given opportunity |
| | | | | to de de la comp |
| | | | | dung constrution |
| | | | | 7. NO grasit camp during construction period sho wark |
| | | | | to |
| | | | * | Ret of Daniel |
| | | | | Meheresta govt |
| | = | | | be followed to residential & com, |

Signature of Stakeholders:

10. Commercial - 225.

Residential - 50059,

11. Redignous pleaning

should not be

elistocated

12. people want to relicate at the Same place as per survey number of MMRDA.

ProjectName: Mumbai metro Ray Bojert Line-III

| Location | Date & | Stakeholders | Issues | Suggestions by |
|-------------|-----------|--------------------|---------------|----------------------|
| | Time | | Discussed | Stakeholders |
|)haravi | 16/1/2012 | M.Shakeel | Relocation | 1. people of Oherari |
| | 9 | 6 alim Khon | | want to relocate |
| | 2 | Peer Mahind | , | is the same place. |
| | 2 | | | 2, people want exact |
| | | Amarjal | | affected commercia |
| | 8 | s Ferras. | | anea whering the |
| | 6 | Abid Ahi | | 2. Same place. |
| | | Allesh Szinstw | | 3. Residential Flot |
| | | Anjuman Relum | | the people whome |
| | | | | residentially affect |
| | | 3/0gg Eullo | र स्तिर्दे | 4 As the 400 saft is |
| | 1 | · Karim Khen | | 4. given in DRP |
| | 1 | 1. (je) jo | | (Pharer: Redevelop |
| | E | 2. Altotul set lar | 14.1 | project), The same |
| | | 31,50,065 | Jacob | |
| | | | | in the metro related |
| | , | . जीव्वावर्वी | Job oppertual | |
| | 15 | Th. 41200120 | n os opperun | of each affected |
| | I. | , eddellas EHI | ч | I II. should be |
| | 15 | ti Kam I Aure | 1 | given job oppertue |
| | 18 | Faral Africe | Tok ftmz | 6 shifting alloward |
| | 10 | Jura Those | Allowade | should be given |
| | 20 | Shiper eng the | | all displaced PATS |
| | 2) | Later on the | | 7. ATTEMP 22589 ht |
| | 22 | Gamendelin | | to I'll commercially |
| | 23 | C. Barla | | affected people wh |
| | 1 24 | Exram. | | are having less then |
| ignature of | 1 21. | Gulgar Alika | | 225 Sa. tt. |

Signature of Stakeholders: 12 months of the state of the

201 Hermin Hell Alghant 3 201 H zitural 1 Kiodal

Jamal Ahmad.

FORMAT FOR PUBLIC CONSULTATION

ProjectName: Proposed Metro Rail Line-111 (colaba-Bandra-SEEPZ)

| Location | Date & | Stakeholders | Issues | Suggestions by |
|------------|--------------|---------------|---------------|---|
| | Time | | Discussed | Stakeholders |
| antecruz | 17/1/2012/ | Basart Dude | Displacement | people want to vacan |
| | 2150m- | Gulan Masi | a rop as said | Ite place but want to |
| | 3-131 | An't Roneia | | relocat in the san |
| | -1 . 13 (11 | Bhushen Kart | ear i | Place as this jobs |
| | | sunta jaden | | family & children; education are in the |
| | | Babaji Sarwas | 12.0 | Same Place |
| | | Kakum | 1 | 2. Shop for ship |
| | | Jeetendra | | 3. Those who touther |
| | | Rabindrala | | nesidental com |
| | | Dhond wach | | residental struct should get both |
| | | Anil chorha | | of ilil at he wing |
| | | Daya Sancer | ~ | Same the area. |
| | | Labinelya Bas | \sim | 4 Minimum sousait |
| | | sureth Numa | | one a is demanded |
| | | | | residential purpos |
| | | Yogesh | ,t . | |
| | | siteram Shot | Jos oppera. | of each affective |
| | | vijay Parts | | family should get |
| | | former | | Job oppertunity |
| | | Anil Kureja | | is nets propert |
| | | Ashorvani | shitty, | 6 shifting allowave |
| | | Suellir Yera | ker " | |
| | | Parsattam ya | lar. | 7. Afterted family |
| | | SankeramA | Ingen | should be rehable |
| | | | | start of constmutte |
| | | | | of property |
| | | | 5 | 8. Attention should be |
| | | | | ghen properly of |
| gnature of | Stakeholders | s: | | Commercial affects |
| 3-18m | | Anje chark | ~ | 12/3/2/ 2/4/C |
| Cullan | n Nabe | | 1 | A. |
| June 1 | 0000 | (n. 10 | parab | Harry |

| Location | Date & | Stakeholders | Issues | olaba-Bandra - SEEPZ Suggestions by |
|--------------|---------------------|---------------------|-------------|--|
| anuman Jemp | Time | | Discussed | Stakeholders |
| | 9/02/12 1 | Bherat goswan | | 1. people accept the |
| ieen Doxal | D-DDAM | president | | Project. (Assert |
| prolive | 12.000 | mr. jagetop | | 2. Total family of |
| ager, | | chekachek | | Obaconta Magaz Stina |
| 0 | 7. | Dubey | | should be rehabilit |
| NIDC, | 4 | Surender | | instead of only for |
| embai | | Twan, | | comin along the alig. |
| | | Vice President | | 3. people want to resettle in the same |
| | 3 | Sante Ram | | location Total area |
| | | Siguena | | 1 22,000 sq.m. |
| | | · Gangadan Lambe | | 4. Owner slum wasset |
| | | Indal gadar | | people are dails |
| | | Sahy; Patel | | Lebourer Owner of ea |
| - | | / | | Structure should gol |
| | | Laxaribai Signery | | constructed house |
| | 19 | Gunjarseikf (1 | F) | 5. Area of the Louse |
| | 11. | manakar garpa | re | should be 350 sq.ft |
| Dr. | 12 | Render Six Roma | + | cover all tambles of |
| 3 | 13. | Ram Ashray Yarka | | Upadya Stum under so |
| | | | | survey of only affer are survey |
| | | Intachana Mare | | then people do not was |
| | | Arvind Ingle | | on survey form |
| | | mot singly | | Affected temple |
| | | anduran Natre | | Should be relocated! |
| ~ | | s. Rout | 8 | + All social amindees |
| | 19. | Atma Rem | | should be provided to the people |
| | 20 | CH 24711 (213190) | 介 | Dorning construction |
| 322685 | 5928 21 | यत्रा बाईवायमा | E | of the propert Structure |
| nature of St | akehoiders: | | | family should not be disturbed |
| tepep- | 996791 | 5227 010 | 382014200 | - 1 |
| hore | B.R. GUSCO 93232 | men (24 0) De | 5582 | required for vibration |
| ^ | 93232 | | भार्या निवा | be given month for |

9713559719 - 8108701089

8652039550

राम आसे 2 थादव

The family who has kitchen & door should get a constructed house instead of dearing any afficial document proofs.

ProjectName: Mumbai Metro Ral Project Line - 111

| Date & | Stakeholders | Issues | Suggestions by |
|-----------|---------------------------------|--|--|
| Time | | Discussed | Stakeholders |
| 18/2/2012 | Suj Jain 3 A Daly Anal Ghelze | Station | 1. There is no need of station at Acharya Atray clowk as state at Science museum (willin 200-250m) is also proposed. The next is station at Graxo is nearly 1.2 km from Science museum. 2. ST-12H (Area 945gan) should be located at near place of Babau Milk Centre. 3. |
| | | | |
| | | • | |
| | Time | Time 18/2/2012 Suj Jan 3 A Jah Adah | Time Discussed 18/2/2012 Sulfain Station location 3 A Dala Amel Ghelze |

Signature of Stakeholders:

S.A. Jloh,

(986) Sunisecret

1

ProjectName: farpose of mumbai metro line-111 (coleba - Bardon SEFR)

| Girgan | Time | | | Suggestions by |
|-----------------------|-----------------------------|---|--|--|
| Girgan | | | Discussed | Stakeholders |
| | 2. 3. 4. 5. 6. 7. 8. 9. 10. | Mr. Framod Puro Mr. Hemant Saguere Mr. Sanjeer Raisake Mr. Ajit Khot Mr. Gausar Saguere Mr. Gausar Saguere Mr. Ramesh Gujiral Mr. Ramesh Gujiral Mr. Ramesh Gujiral Mr. Ashor Naclera Mr. Ashor Naclera Mr. Kishor reelan Mr. Kishor reelan Mr. Kishor kahan Mr. Shraji Rahan Mr. Shraji Rahan Mr. Sherdilal Ga | Denolition of structure Displacement in the structure of structure o | 1. Rele Building (Girgae Exta Cooperative housing society at & ST 81(1) should not be distinguished to entright near shirsena off Ruper Looperative is and they should not be distant they should not be distant flee Incase the are disturbed clusing construct the proper should build a concepted and give proper to the proper should build a concepted and give proper to the proper and give proper. |
| | | | | |
| | | | | |
| ignature of | Stakeholders | | | We We |
| 13/0 12/2 13/2 10/8 5 | Mighiela | 1/2012° 5080° 415757 (9967° | (3/01/12 B) (3/01/12 13/01/ (57959) 13/01/ | 2820482 MINAS 115 5 5 6 6 |

Mumbai Metro Line-3 Colaba-Bandra-SEEPZ(Fully U/G)

Public Hearing for EIA and SIA study of Metro Line -3

Vide newspaper Notification Dated 12th Dec 2011 suggestions / objections from concerned stakeholders were invited for Environmental Impact Assessment and Social Impact Assessment (EIA & SIA) of Metro Line 3 (Colaba – Bandra – SEEPZ). M/s RITES consultants has submitted Draft EIA report draft SIA. A public hearing for concerned stakeholders of the project was organized on 11th April 2012 the details given below.

| Date | Time | Venue |
|------------------------------|------|--|
| 11 th April, 2012 | | Insurance Institute of India (college of Insurance), 'G'block, Plot no.C-46, Bandra-Kurla Complex, Bandra(E) Mumbai-400051 |

- 2. Public hearing was attended by 200 stakeholders and 27 stakeholders raised their suggestion objection. Hearing panel consist of following officers:-
 - (1) Shri Rahul Asthana, Chairman, MMRC
 - (2) Shri S.V.R. Srinivas, MD, MMRC
 - (3) Shri P.R.K. Murthy, Director, MMRC
 - (4) Shri G.R. Madan, Director, MRTS
 - (5) Shri Vishram Patil, Chief, R&R
 - (6) Shri Vikas Tondwalkar, JT.PD (Env.)
 - (7) Shri V.K. Phatak, Urban planning Expert Ex-Chief, T&CP Division

Details of suggestion objection raised by stakeholders are summarized below.

| Token | Name | Suggestion/Objection | MMRC Remark |
|--------------|----------------------|--|---|
| No. 4 | Nitin Kilawala | Metro line 3 to be combined with Metro line 2 and One depot location can be saved. He has submitted a plan and mentioned about ridership. A letter addressed to the then C.S., GoM, Shri Johnny Joseph by Mr/ Shrideran, MD, DMRC was read by him regarding Charkop-Bandra-Colaba corridor and MMRDA later changed as Charkop-Bandra-Mankhurd corridor. | PPP contract has been awarded for Metro Line 2 (Charkop – Bandra – Mankhurd). Merging with Line 3 is not possible at this stage. Area required for a combined depot will be much greater than the space available at any one site. Combined depot will not be feasible for Metro Train operation of Line-2 and Line-3 |
| 22 | Rishi Agarwal | Aarey Milk Colony should be taken up very strongly. He supported metro line 2 – 3 connectivity. MMRC has a responsibility for mass public transport; it has also responsibility towards environment. How to dispose of the muck coming out of excavation? Where will it be dumped? | MMRC is working on several options for muck disposal. Due care will be taken with regards to environmental impact. MMRC has already undertaken EIA study for Metro Line 3. |
| 21 | Satish Ashtaputre | He supported for fully underground section and expressed doubt regarding completion year 2019 in light of VAG corridor Line 1 experience. How much will be the fare? What are the minimum and the maximum? The area from where the line 3 will go through is a very highly congested area. We have to take great caution because of the underground cables, pipelines, etc. | Based on experience of Line 1 and other underground metros in India MMRC will device a construction plan including comprehensive utility diversion to complete project within given time frame. MMRC is in the process for fare fixation for line 3. |
| 5 | Ms. Kunika Lal | MMRC to take utmost care for underground utilities Disaster Plan and Evacuation Plan etc. to be prepared. She also supported Metro line 2-3 connectivity. | MMRC will device a comprehensive utility diversion plan. Disaster and evacuation plans will be as per Indian standards |

| 38 | D'souza | Absolutely no problem with underground alignment. Supported the idea of Metro line 2-3 connectivity to avoid duplication. Difficult to understand the logic of having 2 parallel lines. | Line 2 and 3 are serving different areas and there is no duplication. |
|----|--|---|--|
| 50 | Ashok Datar | Due to metro line 3 coastal road not required. Enquired about cost per k.m. of underground metro. | Coastal road project is not linked with Metro Line 3. Approximate cost of u/g metro is Rs 600 cr / km |
| 20 | Anil Gaikwad | Enquired about people living in Ballard Estate, Colaba, Gateway of India to access metro station. How will you connect this metro line with the main line? | CST station, Churchgate, Cuffe Parade Station and Hutatma Chowk stations serve these areas. Metro stations will be integrated with suburban stations at interchange points with main lines |
| 1 | Sudhir Badami | High cost of underground metro Suburban train overcrowded, 44% walk trips and 3.1% cars Enquired about technical details of metro line 3 DPR not available Method of construction Disaster Management Plan, Evacuation Plan etc. Mumbai affected by seismic zone Commuter dispersal at stations Encouraged BRTS due to less cost and less time for construction. Metro projects are very costly & time consuming | Technical details and DPR is available for review at MMRC office. Tunnelling bt TBM, station s by either cut and cover or NATM. MMRC will device a comprehensive utility diversion plan. Disaster and evacuation plans will be as per Indian standards MMRC will take due care during detailed design stage Since ridership is in excess of BRTS capacity metro is required to satisfy demand. |
| 51 | Rep. from Indian Institute of Shipping | Sky walk third party audit done by them. We are involved in fire safety and can guide MMRC, if associated. How to minimise construction cost? | MMRC will consider the proposal. |
| 36 | Rajesh | There are 2 stations. It is going through Marol slum. Why these stations are so close? Why it should go through the slum? | Marol naka station is an interchange station with Line 1. 3 stations have been proposed in Airport as per their requirement. |
| 17 | Mr. Poojari | Some numbers are put in slums at Marol Naka. What is the meaning of that? From where will the project start? Whether the numbers will increase or decrease? | Slum numbering is part of survey work being done for SIA. Project extends from Colaba to SEEPZ MMRC is in process of determining R&R sites. |

| | | When we can get an idea? When and where will we be shifted? | The actual impact for resettlement will depend on detailed designs. Affected persons will be shifted to nearly R& R Colony where tenements are available |
|----|--------------------------------------|--|---|
| 5 | Ms. Kunika Lal | We want to know about the problems we will be facing because of this metro line 3? One more hearing for PAPs may be held? VAG experience is very bad. | MMRDA can hold meetings with representatives of people and provide necessary information to them. |
| 34 | Sandip | Line 3 is very good for the future of Mumbai. We cannot deny the role of slum people for the development of Mumbai. When we loose our place please give us good place to settle within the same locality. So that we can serve the people of Mumbai. Please explain why you cannot settle us in nearby places. It is good for the future of our country. | PAPs can join local Slum Rehabilitation Scheme if such scheme is promoted by developer and is feasible, and MMRDA can provide transit accommodation. If SR Scheme is not feasible PAPs will be shifted to nearby R&R colony depending on availability of tenements. |
| 35 | MIDC Zopadpatti representative | Rehabilitate PAPs nearby and do not send to far off place. Take confidence of PAPs living in slums. People have got different views. | As above (token No.34 |
| 51 | Sandip Patil | He enquired about technical details of metro line 3 like diameter of tunnel, width etc. He had suggested 7 storey building to be constructed within 20 mtr. width and partly rehabilitate PAPs and sale remaining flats for public to recover part cost of metro line 3. Due to this vibration effect will be less. He will give the detailed presented of the same to MMRC officials in due course. | MMRC will consider the proposal and will take appropriate decision. |
| 61 | Shailesh Sawant | Your officers also should come. People at home are getting afraid because some people came to put the number in their slums. Please do not give to any agency to put no. Only MMRDA officers/staff should come for this. Please give the prior date on Sundays so that all the concerned association people are called. | MMRDA can hold meetings with representatives of people and provide necessary information to them |
| 71 | Anil Galgali | Give details of Central Assistance to MMRDA for | Central govt. will give equity and subordinate |

| | | executing infrastructure projects in Mumbai. | debt for the project |
|----|--------------|--|--|
| 55 | Shubhangi | What is the role of MMRDA in Girgaon. | |
| | Sarang | Redevelopment. How much area will be taken for | |
| | | dev.? Area for sub-station 162 sq. mtr. marked and | |
| | | enquired about details of R&R, | |
| 57 | Rajesh | Meeting should be arranged in the area of Project | MMRDA can hold meetings with |
| | | affected people. All PAPs should be taken in to | representatives of people and provide necessary |
| | | Confidence, enquired about project whether U/G | information to them |
| 78 | Mr. Almeida | Where is the dumping ground? Mumbai affected by | MMRC is in the process of examining various |
| | | seismic fault line and how you will evacuate | options for muck disposal and finalising muck |
| | | passengers? | disposal strategy. Designs will account for |
| | | | Mumbai's seismic zone. Disaster and |
| | | | evacuation plans will be as per Indian standards |
| 7 | Sawant | Location for metro – Whether it is underground or | Proposed Metro line-3 is fully U/G |
| | | elevated? Our beaches will be lost due to coastal road | |
| | | Prabhadevi – Mahim. He enquired about some | |
| | | connectivity project belong to MCGM. | |
| 77 | Shri. Prasad | Numbers put on slums in Marol area and enquired | Survey being done for SIA. The rehabilitation |
| | | about reason. Enquired about R&R compensation / | will be done as per MUTP R&R policy |
| | | TDR. | approved by Govt. and based on BSES. |
| | | What is the criteria for rehabilitation? | |
| | | Whether you will take care of owner? | |
| 66 | Sudhir | When line 3 will be implemented practically? What are | Implementation of Mumbai Metro Line-3 is |
| | | the SRA plans? | proposed between 2013 and 2019. |
| 72 | Rahaman | There are more than 10,000 houses at Chimatpada. | MMRDA does not have the authority to change |
| | | How you are going to settle them? Whether MMRDA | the D. P. reservations but it can examine the |
| | | is the authority to change the RG/PG. There is a PIL | matter and offer possible help. The R&R |
| | | and court order for no development and enquired about | colonies are provided facilities as per the SR |
| | | whether metro can be constructed. | Scheme norms. |
| | | He enquired about SRA schemes. Basic facilities like | |
| | | schools, markets, temple etc to be constructed. | |
| 80 | L. M. Sagar | Benefit to be given to people a affected by metro. | PAPs can join SRA Scheme if locally feasible |
| | | They need job in Metro. They need house there only. | else will be rehabilitated in R&R colonies. |

| 73 | Mr. Gilroy | Is there any special schemes for the Adivasis? | Policy /Scheme not yet finalized. |
|----|---------------|--|---|
| | J.Misquitatz | | |
| 64 | Pramod Shinde | When will you conduct the next meeting? | |
| | | You have to declare the meeting date today. | The details of survey will be explained to PAP, |
| | | There should be transparency in conducting survey of | Stakeholders. Survey is being conducted by |
| | | slums. | NGO SPARC and process is transparent. |
| | | Enquired about 1 point contact officer from MMRC | MMRC has designated Community |
| | | Advised to form a committee amongst them. | Development Assistance to address R&R issues |
| | | - | of this project. |

Annexure 5.10

MUMBAI METRO – 3 (COLABA– BANDRA – SEEPZ) DETAILS OF PUBLIC CONSULTATION HELD WITH PROJECT AFFECTED PEOPLE & VARIOUS OTHER ORGANISATIONS / INSTITUTIONS.

| Sr.No. | Division | Date | Place |
|--------|--|--|--|
| 1 | Gyaneshwar Nagar-BKC | 28-11-2014 | Namtree G- Block Bandra Kurla Complex, Bandra (East). |
| 2 | Agripada (Santacruz) & Dharavi | 02-12-2014 | Namtree G - Block Bandra Kurla Complex, Bandra (East). |
| 3 | Sariput Nagar (Aarey Colony) | 11-12-2014 | Community Hall Durga Nagar Rehabilitation Colony Jogeshwari- Vikhroli Link Road. |
| 4 | M.I.D.C | 26-12-2014 | Labour/Worker Welfare Centre Andheri – (East). |
| 5 | Maheshwari Nagar Police (Resi) Colony - Discussion Session | 13-02-2015 | Police Colony Maheshwari Nagar Rd.No.16, M.I.D.C. Andheri (East). |
| 6 | Kalbadevi & Girgaon | 02-03-2015 To 04-03-2015 | CR-2 Building, 1 st Floor Nariman Point, Mumbai. |
| 7 | Cuff Parade & Churchgate Local Residents Association - Discussion Session | 05-03-2015 | CR-2 Building, 1 st Floor Nariman Point, Mumbai. |
| 8 | Sahar (Shanti Nagar) | 12-03-2015 | Namtree G - Block Bandra Kurla Complex, Bandra (East). |
| 9 | Kalbadevi & Girgaon Action Committee | 16-03-2015 | CR-2 Building, 1 st Floor Nariman Point, Mumbai. |
| 10 | Indian Merchant Chambers - Discussion Session With Them & Presentation | 26-03-2015 | CR-2 Building, 1 st Floor Nariman Point Mumbai |
| 11 | Mumbai 1 st Press Club Discussion Session With Them & Presentation | 27-03-2015 | CR-2 Building, 1st Floor Nariman Point Mumbai |
| 12 | M.I.D.C. Officers & M.I.D.C. Plot Owners | 08-06-2015 | Territorial / Regional office M.I.D.C., Thane Div. Office Complex Bldg. 1st Floor, Thane |
| 13 | M.I.D.C. Officers & M.I.D.C Plot Owners | 22-06-2015 | Association Office PL. No. 15; Street No.14, M.I.D.C Marol, Andheri – East. Mumbai. |
| 14 | Cricket Club Of India - Discussion Session With Them & Presentation | 24-07-2015 | CR-2 Building, Floor Nariman Point Mumbai. |
| 15 | Janata/Naya Nagar Mahim | 29-07-2015 | Namtree G- Block Bandra Kurla Complex, Bandra (East). |
| 16 | Oval Ground Association. Mumbai Discussion Session With Them. | 24-08-2015 | CR-2 Building, Floor Nariman Point Mumbai. |
| 17 | Girgaon Kalbadevi Residents Association - Discussion Session With Them. | 28-08-2015 | CR-2 Building, Floor Nariman Point Mumbai. |
| 18 | Kalbadevi and Girgaon PAFs | 09-12-2016 13-12-2016 14-12-2016 15-12-2016 30-01-2017 | CR-2 Building, Floor Nariman Point Mumbai. |

THE MINUTES OF THE PUBLIC CONSULTATION WITH PROJECT AFFECTED PEOPLE OF GNYANESHWAR NAGAR, BKC AREA ON 28-11-2014.

Metro-3 work has been under taken by Metro Rail Corporation Limited (M.M.R.C.L) which is jointly owned by Govt. of India & Govt. of Maharashtra state. State has given the approval **COLABA - BANDRA - SEEPZ - Metro 3** Project. This Project will be implemented, Monitored and financed by **Japan International Co-Operative Associations** (JICA) and as per their guidelines. Maharashtra State Government has declared Metro-3 project as "an important public project" & "Important City transport project" on 3rd March 2014. The approval is given for the Rehabilitation of the people who are affected by this project, as per **Maharashtra Urban Transport Project** (MUTP) Resettlement & Rehabilitation policy. As per the JICA Guidelines open public consultation were held and brochures were distributed, specially prepared with full details of the project and resettlement policy; in Marathi, Hindi & English languages to inform them about their rehabilitation from the place that is affected by this public project.

In response to various quarries raised by Project affected persons all information was given to them and their suggestion have been noted down.

| Date | Time | Place |
|------------|---------------------|---|
| 26/11/2014 | 11.00 am to 1.00 pm | NAMTREE, G-BLOCK BANDRA KURLA COMPLEX, BANDRA. |

In the public consultation the following officers from the MMRCL had guided the slum dwellers / shop owners (PAP's).

- 1) Mr. Ramana Executive director.
- 2) Mr. Vishram Patil General Manager (SOCIAL development) M.M.R.C.
- 3) Mr. G. C. Mangle Add. Collector (PU & PU)
- 4) Mr. Charuhas Jadhav Dy. General Manager (Tunnel)
- 5) Mr. Vikas Tondvalkar Joint Project Director (Environment)
- 6) Mr. Dani Asst. Manager (Safety)

In the beginning a video film of the Metro-3 Project highlighting the importance of this Project, station location and alignment etc., was shown to the projects affected people; following officers guided the PAP's.

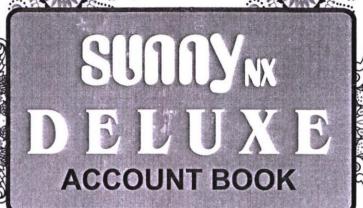
- **Mr. Charuhas Jadhav:** He had given the detail information of project alignment station locations of Metro-3 to the people affected by this project.
- **Mr. Vishram Patil:** He had given the detail information about the (MUTP and R&R policy) for those people who are affected by this project. He also had given guidance about the persons those who can take the advantages / benefits of this project. Apart from this he had given very clear idea about survey, FLGRC, SLGRC, Information centers, the distribution of tenements and Rooms for the common usage of co-operative housing society & its maintenance fund etc.
- **Mr. G. C. Mangle:** He had given the detail information about the details list of survey of the people affected by this project The name of the person affected, area affected, usage & ownership right etc. he had also given an information about how to give a complaint /Request in writing and also, which officer to be contacted.

In this public consultation 205 people were present who were affected by this project. The list of the persons present is attached as appendix – 1. The details about point raised by the project affected persons and reply to their quarries have been tabulated below:-

| Sr. No. | The points that were raised by the PAP's. | The information provided by the officers |
|---------|--|--|
| 1 | We are the people from BKC division /area. We are the affected one you all know the present rate of this BKC division /areas land, so our rehabilitation must be done in this area only. | Till today MMRDA has built Rehabilitation Room only at 45 different places. Out of which the nearest & sufficient in quantity are at Wadala Bhakti park & Oshiwara. At present at BKC div. MMRDA Rehabilitation Rooms are not available in sufficient numbers. |
| 2 | Only 2 options like / Wadala and Oshiwara are told but there are various other colonies of MMRDA. | Replied as above, however rehabilitation in other colony at various places can be taken into consideration as per the availability of rooms |
| 3 | In the list of survey there are mistakes in the names of the slum owners and notices are not yet received and numbered. Such small-small questions need attentions. | Any mistakes in the list of PAP's or numbering on the hutment, the concerned person has to submit an application with proofs/documents attached for his complaint. The complaint shall be investigated and necessary required action shall be taken to make any changes, if complaint found to be correct. |
| 4 | MMRDA colonies in Oshiwara and Bhakti Park location are situated, where no facilities are available. | At both the Places the work of basic necessities for development has been taken up by authority / under process. At Oshiwara Road development work is under process. At Wadala Mono Rail / Eastern freeway Projects are going on; Because of this, the different options of transport are being made available. Along with this the basic necessities are being developed here. Similarly at Wadala there's a proposal for development for the Important center like BKC. Complaints connected with MMRDA rehabilitation / resettlement colony are being attended. |
| 5 | We must get the Rooms of 269 sq. Feet as per the SRA-Revised Rule. | When MMRDA's Rehabilitation plans were getting Ready at that time SRA's Rule was only for 225 sq. ft. That's why only 225 sq. ft. Area's Rooms are available. In future when 269 sq. ft. size rooms are made available then those size rooms' distributions could be considered. |

| 6 | When rehabilitation was done at Aanik Panjrapole, within 2 months notices for vacating of the rooms were issued. | To qualify for resettlement the person for Aanik Panjarapole joint Road project survey was done by deputy Dy. Collector (Encroach & Removal) & this procedure was always delayed. When the project work started his/her Rehabilitation was done on temporary basis but the affected persons didn't submit the necessary documents with in prescribed time & hence the qualifying him /her wasn't done at all. So it was necessary to give notices to such project affected persons for getting them eligible. But in case of Metro-3 Project MUTP's standard would be applied. If the project affected persons names are in the surveyed list, then, there aren't any separate criteria for eligibility for resettlement. |
|----|--|---|
| 7 | In the natural calamities of 2005 many people's Important documents are lost. Now in such cases how could you consider the documents/proofs (of such persons)? | After calamity of 2005 approximately another 10 yrs. have passed & now new documents for this periods must be available. To qualify, the persons, eligibility is decided on the basis of survey. So old documents wouldn't be required. When these cases will be referred to the redressal committee then the available documents would be examined. |
| 8 | Give Rehabilitation at SRA at "KURLA PREMIER" site. | The Rehabilitation Rooms are built only for Airport project therefore its availability is uncertain in this present situation. But for Metro project affected people we could try to get those Rooms. |
| 9 | We still have many more points, how would we get further information regarding them? | Regarding any question Related to Rehabilitation one can visit / see Addn. Dy. Collector Similarly chief (social development class) could be given visit between 3 pm to 5 pm on Monday. Similarly visit can be given to Addn. Collector (social development cell) on Monday between 3pm to 5pm. Similarly in NAMTREE bldg. on the 1st floor, Public information center has been established and any information regarding Rehabilitation & maps are kept for perusal by the project affected people. |
| 10 | Our rehabilitation should be done in a proper way otherwise we may resort to agitation. | The co-operation of project affected person is very good. Do continue your co-operation to complete the Rehabilitation task successfully. Administration will try to solve all the problems in reasonable manner. |

The meeting then ended with thanks to all the participants with a request seeking co-operation of residents for timely implementation of the project.





मुंबई मेट्रो रेल कॉर्पोरेशन मुंबई मेट्रो लाईन — ३ प्रकल्प (कुलाबा — बांद्रा — सीप्झ) पुनर्वसन व पुनर्वसाहत (R&R) विभाग

बी.के.सी. (बांद्रा) येथील प्रकल्पबाधित व्यक्तींसाठी आयोजित करण्यात आलेले चर्चासत्र, दिनांक २८/११/२०१४.

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BKC - Public Consultation Meeting held on 28.11.2014







BKC - Public Consultation Meeting held on 28.11.2014





MINUTES OF THE MEETING / PUBLIC CONSULTATION WITH PROJECT AFFECTED PEOPLE OF AGRIPADA (SANTACRUZ) & DHARAVI STATION AREA ON 02/12/2014.

Metro-3 work has been under taken by Metro Rail Corporation Limited (M.M.R.C.L) which is jointly owned by Govt. of India & Govt. of Maharashtra state. State has given the approval for **COLABA - BANDRA - SEEPZ - Metro 3** Project. This Project will be implemented, Monitored and financed by **Japan International Co-Operative Associations** (JICA) and as per their guidelines. Maharashtra State Government has declared Metro-3 project as "an important public project" & "Important City transport project" on 3rd March 2014. The approval is given for the Rehabilitation of the people who are affected by this project, as per **Maharashtra Urban Transport Project** (MUTP) Resettlement & Rehabilitation policy. As per the JICA Guidelines open public consultation were held and brochures were distributed, specially prepared with full details of the project and resettlement policy; in Marathi, Hindi & English languages to inform them about their rehabilitation from the place that is affected by this public project.

In response to various quarries raised by Project affected persons all information was given to them and their suggestion have been noted down.

| Date | Time | Place |
|------------|---------------|---|
| 02/12/2014 | 11am to 2 pm. | NAMTREE G - BLOCK BANDRA KURLA COMPLEX BANDRA - (East). |

In the public consultation the following officers from the MMRCL had guided the slum dwellers / shop owners (PAP's).

- 1) Mr. Ramana Executive director.
- 2) Mr. Vishram Patil General Manager (Social Development) M.M.R.C.
- 3) Mr. G. C. Mangle Add. Collector (R&R)
- 4) Mr. Charuhas Jadhav Dy. General Manager (Tunnel)
- 5) Mr. Vikas Tondvalkar Joint Project Director (Environment)

In the beginning a video film of the Metro-3 Project highlighting the importance of this Project, station location and alignment etc., was shown to the projects affected people. Following officers guided the PAP's.

- **Mr. Ramana:** He had given the detail information of project alignment, station locations of Metro-3 to the people affected by this project.
- **Mr. Vishram Patil:** He had given the detail information about the (MUTP and R&R policy) for those people who are affected by this project. He also had given guidance about the persons those who can take the advantages / benefits of this project. Apart from this he had given very clear idea about survey, FLGRC, SLGRC, Information centers, the distribution of tenements and rooms for the common usage of co-operative housing society & its maintenance fund etc.
- **Mr. G. C. Mangle:** He had given the detail information about the details of list of survey of the people affected by this project The name of the person affected, area affected, usage & ownership right etc. he had also given an information about how to give a complaint /Request in writing and also, which officer to be contacted.

In this public consultation 39 people were present who were affected by this project. The list of the persons present is attached as appendix – 1. The details about point raised by the project affected persons and reply to their quarries have been tabulated below:-

| Sr. No. | The points that were raised by the PAP's. | The information provided by the officers |
|---------|--|---|
| 1 | Hon. MLA. Mr. Parag Alawani: - He said that the development plans could definitely get the co-operation from the leaders of public and he expressed his thoughts about the facts that there are problems that bother these people who suffer from various & serious difficulties of the project affected people. He proposed to find Rehabilitation Place near Milan ROB. He had also put a proposal to include persons of new Aagripada, Santacruz affected by this project in the SRA scheme there. | Hon. MLA's suggestion could be definitely given a thought & then such options could be definitely examined. But in case the option isn't available then PAP's Rehabilitation would be done in the bldg. of MMRDA. |
| 2 | We feel that our rehabilitation should be done at SION - DHARAVI, MHADA where Rooms are available. | MHADA is an independent organization and bound by their own policy and rules for allotment of teammates, if Rooms are available under these policy/rules then it may be considered. |
| 3 | We feel that all the Rooms /slums which are given I.D. no's should be given Rehabilitated | While making survey a few extra slums are given I.D. no's, but in practice, only required slums/huts that are necessary to be removed for the Engineering work (Project) are only given Resettlement. |
| 4 | At Dharavi's in BMC's Buildings few rooms are available for resettlement. We feel that our rehabilitation should be done there. | Your suggestions would be taken into consideration. However BMC has its own Rehabilitation projects. All the project affected people from Dharavi should give joint application and information about the availability of rooms there. |
| 5 | Godowns & shops are different. Godowns need more space & shops need less. So what is the provision for that? | As per MUTP Rules of non - Residential purpose the area equivalent to the place in use would be given. If the original area is more than 225 Sq. ft. then 225 Sq. Ft. will be given free of cost and balance area owner has to pay at the rate of ready reckoner. However maximum area 756 Sq. ft. can only be given depending upon the availability. |
| 6 | What could be the extra amount that has to be paid? | State announces the ready reckoner rates every year. As per Ready Reckoner, amount is to be paid. |

| 7 | What area would be given to the persons who have shop of lesser area? | For Example: - Whosesoever's affected structure (Shops) is of 100 Sq. ft., will be given 100 sq. ft. in rehabilitation. If only 125 sq. ft. of non-residential area available in MMRDA then, those who want to accept, they have to pay for extra 25 sq. ft. area. The rate would be charged as per Ready Reckoner. |
|----|---|--|
| 8 | In the natural calamities of 2005 many people's Important documents are lost. Now in such cases what rules will be applicable? | The date on which the survey has been done will be the date of eligibility for resettlement if they are found residing there at the time of survey. More than 10 years have passed after calamity of 2005. Since eligibility is decided on the basis of survey, old records for proof will not be required. All cases of complaints if any given to grievance redressal committee shall be scrutinized based on available records. |
| 9 | For rehabilitation you have mentioned only 2 locations – Oshivara & Wadala in the brochure but SRA's rooms are also available at many other places. | With reference to this present location affected by this project the nearest one for Rehabilitation are at Oshiwara & Wadala where ample rooms are available. Apart from this to have Rehabilitation in MMRDA's rooms at other places would be considered only after knowing the availability of rooms. |
| 10 | When can we start the Rehabilitation? | In general such Rehabilitation work is likely to start with in next 6 months. |
| 11 | It is observed that there are errors in name while making a survey. | To correct the name, affected persons has to give application with documentary proofs. Correction will be made after verification of the submitted documents. |
| 12 | We would like to have our rehabilitation in at KURLA – Premier location. | Till today MMRDA has done Rehabilitation of people at various 45 colonies where there are rooms of 225 sq. ft. But except Mahul, Vashi Naka, Mankhurd, Govandi vacant rooms are not available in large number. At present MMRDA's Rooms for rehabilitations are available at Wonderland - Oshiwara & Bhakti park – Wadala. At Kurla Premier rehabilitation rooms are built |
| | | for airport Project, therefore at present its availability is not decided but we will try to get rooms for this Metro - 3 Project. |
| 13 | We must get the rooms of 269 sq. ft. As per the SRA revised rules. | When MMRDA's rehabilitation rooms were getting ready at that time SRA's rule was only for 225sq.ft. That's why only 225 sq. ft. area's rooms are available. In future when 269 sq. ft. rooms are made available for distribution it would be considered. |

| 14 | | If this project affected people give the details of their leaders/Representative then our further communication would be with them only in future. Or, even if personal support is likely to be given then concerned officer could be contacted. |
|----|--|--|
| 15 | When could be the next public consultation held? | For that, the information would be provided at the proper time. |

This project affected people were given information that if they want to have any further information in addition to the above discussed points they can get it from the branch of Rehabilitation of MMRC.

The meeting then ended with thanks to all the participants with a Request seeking co-operation of Residents in timely implementation of the project.

धारावी, येथील प्रकल्पबाधित व्यक्तींसाठी आयोजित करण्यात आलेले चर्चासत्र, दिनांक ०२/१२/२०१४.

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अधीपाञ

मुंबई मेट्रो रेल कॉर्पोरेशन मुंबई मेट्रो लाईन — ३ प्रकल्प (कुलाबा — बांद्रा — सीप्झ) पुनर्वसन व पुनर्वसाहत (R&R) विभाग

> सांताक्रुझ, आग्नीपाडा येथील प्रकल्पबाधित व्यक्तींसाठी आयोजित करण्यात आलेले चर्चासत्र, दिनांक ०२/१२/२०१४.

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Agripada (Santacruz) & Dharavi - Public Consultation Meeting held on 02.12.2014







Agripada (Santacruz) & Dharavi - Public Consultation Meeting held on 02.12.2014







MINUTES OF THE MEETING / PUBLIC CONSULTATION WITH PROJECT AFFECTED PEOPLE OF SARIPUT NAGAR (Aarey Colony) on 11-12-2014.

Metro-3 work has been under taken by Metro Rail Corporation Limited (M.M.R.C.L) which is jointly owned by Govt. of India & Govt. of Maharashtra state. State has given the approval COLABA - BANDRA - SEEPZ - Metro 3 Project. This Project will be implemented, Monitored and financed by Japan International Co-Operative Associations (JICA) and as per their guidelines. Maharashtra State Government has declared Metro-3 project as "an important public project" & "Important City transport project" on 3rd March 2014. The approval is given for the Rehabilitation of the people who are affected by this project, as per Maharashtra Urban Transport Project (MUTP) Resettlement & Rehabilitation policy. As per the JICA Guidelines open public consultation were held and brochures were distributed, specially prepared with full details of the project and resettlement policy; in Marathi, Hindi & English languages to inform them about their rehabilitation from the place that is affected by this public project.

In response to various quarries raised by Project affected persons all information was given to them and their suggestion have been noted down.

| Date | Time | | P | Place | | |
|------------|----------------------|-------------|---------|-----------|-------|-----|
| 11/12/2014 | 11.00 am to 2.00 pm. | COMMUNITY | HALL | DURGA | NAGAR | SRA |
| | | JOGESHWARI- | VIKROLI | LINK ROAI | Э. | |

In the public consultation the following officers from the MMRCL had guided the slum dwellers / shop owners (PAP's).

- 1) Mr. Vishram Patil General Manager (Social Development) M.M.R.C.
- 2) Mr. G. C. Mangle Add. Collector (R&R)
- 3) Mr. Charuhas Jadhav Dy. General Manager (Tunnel)
- 4) Mr. Vikas Tondvalkar Joint Project Director (Environment)
- 5) Mr. B. A. Redkar District Superintendent Land Records

In the beginning a video film of the Metro-3 Project highlighting the importance of this Project, station location and alignment etc., was shown to the projects affected people; following officers guided the PAP's.

- **Mr. Charuhas Jadhav**: He had given the detail information of project alignment, station locations of Metro-3 to the people affected by this project.
- **Mr. Vishram Patil:** He had given the detail information about the (MUTP and R&R policy) for those people who are affected by this project. He also had given guidance about the persons who can take the advantages / benefits of this project. Apart from this he had given very clear idea about survey, FLGRC, SLGRC, Information centers, the distribution of tenements and rooms for the common usage of co-operative housing society & its maintenance fund etc.
- **Mr. G. C. Mangle:** He had given the detail information about the details of list of survey of the people affected by this project the name of the person affected, area affected, usage & ownership right etc. He had also given information about how to give a complaint /Request in writing and also, which officer to be contacted.

In this public consultation 202 people were present who were affected by this project. The list of the persons present is attached as appendix – 1. The details about points raised by the project affected persons and reply to their quarries have been tabulated below:-

| Sr. No. | The points that were raised by the PAP's. | The information provided by the officers |
|---------|---|---|
| 1 | The rooms you have proposed at Wadala bhakti park & Oshiwara for Rehabilitation are not acceptable by us. Project affected people's Rehabilitation should be done at PMGP colony, Nesco Aajgaonkar plot, Powai. | The rooms at Nesco, Aajgaonkar plot, Nirlon are already handed over to B.M.C. No rooms are available there with SRA. Till today MMRDA has built rehabilitation rooms at 45 various places, out of which the rooms at nearest location are available in sufficient numbers for rehabilitation at Wadala - Bhaktipark & Oshiwara. |
| 2 | Most of the project affected people work in the area at M.I.D.C or near Seepz. They could face the problem of their livelihood. Therefore all such people must be given Rehabilitation in the nearby area only. | Your suggestions for rehabilitation are noted down. We would definitely examine the rooms which are available in nearby area for rehabilitation & if you can give information regarding it. Resettlement may be considered in other MMRDA resettlement colonies if rooms are available. MMRC may consider framing the policy for helping poor affected families who may lose their jobs / livelihood due to resettlement. |
| 3 | Whether our names are in the survey's list? Is this list available on NET? Which are the proofs/documents required to become eligible? | At this moment rehabilitation dept. has the draft list of PAP's. Applications/representation as per draft survey list is received. All these applications would be examined & then final draft would be made available on NET. The project affected person's name must be in the survey's list & his structure must also be affected by project work, then only that person is eligible for rehabilitation. If there are mistakes in names & if the slum/room has not received ID no's then an application with proper proof(s)/document(s) has to be necessarily given. All such complaints shall be examined thoroughly & then decision will be taken for correction if required. |
| 4 | As per SRA revised rules rooms of 269 Sq. ft. are allotted but you have proposed rooms of 225 sq. ft. area. | When MMRDA's rehabilitation rooms were getting ready at that time SRA's rule was only for 225sq.ft. That's why only 225 sq. ft. area's rooms are available. In future when 269 sq. ft. rooms are made available for distribution it would be considered. |
| 5 | Will we get allotment letter before the actual work of project begins? In the earlier cases, the project affected persons were first shifted to transit camp & then they were given allotment letter. | Before the displacement of the project affected people the allotment letter would be given. In the earlier case of MUTP project the rooms/builds were not ready so the shifting was done in the transit camp. But here in the case of Metro project for slum owners such things may not require to be done. |

| 6 | When the rooms would be allotted? | Unless alternate rooms are allotted existing house will not be demolished. Sufficient time shall be given for shifting. As per the MUTP policy transport charges shall be paid. |
|----|---|---|
| 7 | If rehabilitation is provided in western side, it will be better. We will not go to Wadala or Oshiwara location. | Oshiwara location is in western side only. |
| 8 | What would be the method for rehabilitation? Would there be lottery system or rooms will be distributed after calling one by one? | Once the Rehabilitation building is decided, on the ground floor few rooms would be reserved for handicapped & old persons. Thereafter, Rehabilitation would be done by lottery system. If possible we may think of resettling people of same area in the same building. |
| 9 | You have said that unless the key of the allotted rooms are handed over demolition of existing structures shall not be done. Whether possession letter shall be given simultaneously? | The passion letter shall be given at the time of rooms' distribution. All rehabilitation shall be done as per government policy. |
| 10 | How much area shall be allotted for commercial purpose? | Whatsoever area is affected that same size/area shall be given. For ex: - If the affected area is of 100 sq. ft. Then for rehabilitation 100 sq. ft. Area (gala) will be given. But in case MMRDA's bldg. 125 sq. ft. size non-Residential galas are available and if PAP's wants to accept that, then as per Ready Reckoner rate/price extra 25 sq. ft. charges are required to be paid. As per availability maximum size/area of Commercial galas is 750 sq. ft. which could be given, out of which 225 sq. ft. area would be given free of cost. |

This project affected people were given information that if they want to have any further information in addition to the above discussed points they can get it from the branch of Rehabilitation of MMRC.

The meeting then ended with thanks to all the participants with a Request seeking Co-operation of Resident in timely implementation of the project.

MILIYANIL/ MK MICAD मुंबई मेट्रो रेल कॉर्पोरेशन मुंबई मेट्रो लाईन — ३ प्रकल्प (कुलाबा — बांद्रा — सीप्झ) पुनर्वसन व पुनर्वसाहत (R & R) विभाग सारीपूत नगर / आरे कॉलनी (नकाशा क्र. २७) येथील प्रकल्पबाधित व्यक्तींसाठी आयोजित करण्यात आलेले चर्चासत्र, दिनांक ११/१२/२०१४ हजेरीपत्रक

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| | | 61] | त्री विजयक्तमादवन्ययान गुण्ता | 105 | Const | 84] | श्रीमनी मंगळ इन्नमंग शिर् | | क्रांट क्रांट्ट |
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Sariput Nagar (Aarey Colony) – Public Consultation Meeting held on 11.12.2014







Sariput Nagar (Aarey Colony) – Public Consultation Meeting held on 11.12.2014







MINUTES OF THE MEETING / PUBLIC CONSULTATION WITH PROJECT AFFECTED PEOPLE OF M.I.D.C. on 26-12-2014.

Metro-3 work has been under taken by Metro Rail Corporation Limited (M.M.R.C.L) which is jointly owned by Govt. of India & Govt. of Maharashtra state. State has given the approval for COLABA - BANDRA - SEEPZ - Metro 3 Project. This Project will be implemented, Monitored and financed by Japan International Co-Operative Associations (JICA) and as per their guidelines. Maharashtra State Government has declared Metro-3 project as "an important public project" & "Important City transport project" on 3rd March 2014. The approval is given for the Rehabilitation of the people who are affected by this project, as per Maharashtra Urban Transport Project (MUTP) Resettlement & Rehabilitation policy. As per the JICA Guidelines open public consultation were held and brochures were distributed, specially prepared with full details of the project and resettlement policy; in Marathi, Hindi & English languages to inform them about their rehabilitation from the place that is affected by this public project.

In response to various quarries raised by Project affected persons all information was given to them and their suggestion have been noted down.

| Date | Time | Place | | | | | |
|------------|----------------------|---|--|--|--|--|--|
| 26/12/2014 | 11.00 am to 2.00 pm. | LABOUR WELFARE CENTRE ANDHERI-(East). Mumbai – 4000096. | | | | | |

In the public consultation the following officers from the MMRCL had guided the slum dwellers / shop owners (PAP's).

- 1) Mr. Vishram Patil General Manager (Social Development) M.M.R.C.
- 2) Mr. G. C. Mangle Add. Collector (R&R)
- 3) Mr. Nitin Patil-Upper Add. Collector MMRC.
- 4) Mr. Charuhas Jadhav Dy. General Manager (Tunnel)
- 5) Mr. Vikas Tondvalkar Joint Project Director (Environment)

In the beginning a video film of the Metro-3 Project highlighting the importance of this Project, station location and alignment etc., was shown to the projects affected people; following officers guided the PAP's.

- **Mr. Charuhas Jadhav**: He had given the detail information of project alignment station locations of Metro 3 to the people affected by this project.
- **Mr. Vishram Patil:** He had given the detail information about the (MUTP and R&R policy) for those people who are affected by this project. He also had given guidance about the persons those who can take the advantages / benefits of this project. Apart from this he had given very clear idea about survey, FLGRC, SLGRC, Information centers, the distribution of tenements and Rooms for the common usage of co-operative housing society & its maintenance fund etc.
- **Mr. G. C. Mangle:** He had given the detail information about the details list of survey of the people affected by this project the name of the person affected, area affected, usage & ownership right etc. he had also given an information about how to give a complaint /Request in writing and also, which officer should be contacted.

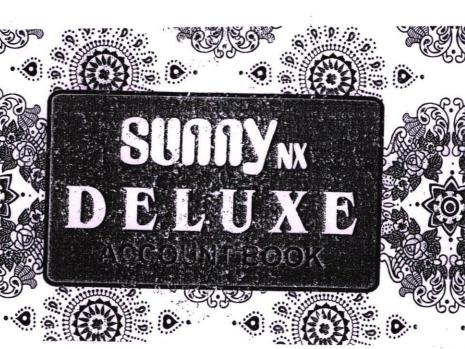
In this public consultation 307 people were present who were affected by this project. The list of the persons present is attached as appendix – 1. The details about point raised by the project affected persons and reply to their quarries have been tabulated below:-

| Sr. No. | The points that were raised by the PAP's. | The information provided by the officers |
|---------|---|---|
| 1 | We should get 269 sq. ft. area's rooms as per new SRA rules. | When MMRDA's rehabilitation plans were getting ready at that time SRA's rule was only for 225 sq. ft. That's why only 225 sq. ft. area's rooms are available. If in future when 269 sq. ft. Size rooms are made available, then these size rooms' distribution may be considered. |
| 2 | Many homes are not given I.D. no. or homes are two but only one notice is received. | Whatever mistakes in survey are brought to the notice of this office for not giving ID no. etc. shall be examined for which PAP's has to give written application with documents, and decision for correction shall be taken if necessary. |
| 3 | We feel that our rehabilitation must be done in the same area. M/s Aakruti developers is implementing an SRA scheme through MMRDA and we should be rehabilitated through this scheme only. | We have to get information of the Metro-3 project affected people included in M/S. Aakruti Developers - SRA scheme. Moreover we do not know as to how many years this project will take to complete. Metro-3's project work can't be delayed till the SRA project is completed. For Metro-3 project the timely Rehabilitation is very essential. After acceptance of rooms allotted by MMRC, at a later stage PAP's can opt for shifting to developers SRA scheme as per the norms for qualifying in SRA scheme. They have to return /surrender already allotted rooms under MUTP scheme. However the criteria for resettlement in the SRA scheme and MUTP scheme are different and the concerned PAP's should take a note of this. |
| 4 | In Metro-3 project the local jobless persons should get jobs. Most of the project affected people work in the area at MIDC or near SEEPZ & they would face the problem of their jobs. Therefore all such people must be given rehabilitation in the nearby area only. | The point has been taken into consideration. Policy decision may be taken for helping those who may lose lost their jobs due to displacement & if they are below poverty line. |
| 5 | Whosesoever's land is bigger than 225 sq. ft. or whosesoever has private land, what is the actual provision for them as per rule? | Whosesoever's land is private they must submit their ownership documents/poof. Once their documents are examined by authority, proper decision will be taken. When the question of rehabilitation comes the real users would be given homes & the land owners could be offered the compensation for their land value as per the rules & regulations. Even if slum owner's rooms are bigger in area they will be given rooms as per the policy of the resettlement only. |

| 6 | The Rehabilitation societies are far away from the present school; therefore school children's journey would be extended. For school going children-long journey is not possible. | We shall examine the possibility of introducing a bus service from the Rehabilitation society to the original place. In near future there could be transport facilities available for connecting all the routes so that journey could be easier. The recommendation letter can be given to the students who are seeking admission in new school and facing any problem. |
|---|---|--|
| 7 | Many of PAP's homes have independent upper floor, where independent family is residing. What sort of solutions/plans is available? | At present there is no provision to provide resettlement for upper floor families as per existing rules of the State government. But if there is a stair case from outside for their residence and documentary proofs for their being independent residence is available, a policy decision may be taken about survey of upper floor structures, their qualifying criteria and benefits to be given for the upper floor rooms. |
| 8 | How many sq. ft. non-Residential galas are available in this scheme for Rehabilitation? | For Metro-3 project as per MUTP's Rules Regulations for rehabilitation the project affected persons (Non-residential/commercial) get new area which would be equivalent to the old affected area only for Ex:- If the affected area is of 100 sq. ft. then for rehabilitation, equivalent area of 100 sq. ft. area will be given. But in MMRDA's bldg. if 125 sq. ft. size non-residential shops are available and PAP's wants to accept, then as per Ready Reckoner rate, cost for extra 25 sq. ft. are required to be paid. As per availability maximum area of commercial galas is 750 sq. ft. this could be given out of which 225 sq. ft. area would be given free of cost. |
| 9 | Metro - 3 project is at the place where we are residing & our rehabilitation would be at the other place due to which we won't get any benefit out of it. | At Oshiwara & Wadala Bhakti park various transport PROJECT are being undertaken e.g. Monorail, Eastern freeway, Metro-2 etc. At Oshiwara new road development's work is being under taken & at wadala MONORAIL PROJECT has already been started. There is a proposal for Wadala to develop as important center like BKC. Looking at all these factors it is beneficial in future to have rehabilitation at Wadala. |

This project affected people were given information that if they want to have any further information in addition to the above discussed points they can get it from the branch of Rehabilitation of MMRC.

The meeting then ended with thanks to all the participants with a Request seeking Co-operation of Resident in timely implementation of the project.



मुंबई मेट्रो रेल कॉर्पोरेशन मुंबई मेट्रो लाईन - ३ प्रकल्प (कुलाबा — बांद्रा — सीप्झ) पुनर्वसन व पुनर्वसाहत (R & R) विभाग

एम.आय.डी.सी., अंधेरी पूर्व (नकाशा क्र. २५) येथील प्रकल्पबाधित व्यक्तींसाठी आयोजित करण्यात आलेले चर्चासत्र, दिनांक २६/१२/२०१४

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| 41 | अवानंड नेजणा रोहरी | 142/760 | SJT-shetty | 56] | | , | | | | |
| 42 | जुलामियाम श्रामारिक रेडप्ता | 229 | KR HOS | 57] | | × | | | |) j |
| AS | जितनकुमार जंडक | 469 msp | SHE TO LA PRE | કર્ય <u>)</u> | | *. | | | e x | |
| 14 | अमिल चेडलुर | 694 | Junealia | 59] | | | | | | |
| A A | ्विनीद न्वावेम | 561 | Demust | 607 | | 1 | | | | 0 |

| | 0 1 0 0 | सर्वसन्तानील | स्वाहारी | श के | मकल्पवाचित विपास्पत असलला व्यवतीचे नाप | सर्वेदाणातील आप-डी क्रमांक | स्वावारी |
|-------|--|----------------------------|---|--------|--|-------------------------------|---------------|
| अ-प्र | ः ख्रिकलप्रवाधित् अपारचीन् असलिल्पा व्यव्याचि जांप | सर्वेतातील अथःडी फ्रमंक | | עבוי | Case (alican) - in (ii) | भाष - इं क्रिमाक | |
| ر ا | त्री सुभावचंह आद्य भावव | 442 | सुनाज " | त्र | नी जागान बरत | 141 | J.P. Cherd |
| 2 | मी अल्बास वेठा | | all | 刊 | त्री आक्रक्या राजभट | 303 | 100 |
| 3] | सी वेमचंद्र मारोजः | | विस्तान्य स्थात | (8) | शिक्की फात अन्य ट रारीफ देए | | |
| 4 | श्री बाच गणकी | 4401 | Fm. | [61 | शिक्ती करीरा अन्वट मेप | 681 | Fll- |
| 5 | त्री सुद्धा द्यान धारवी | S82 | 1621 | 20] | नहीर्ति मिनाली - जीव्हार्ड (40ली) | 249 | लीं सिविशक मि |
| 4 | भी शांताराम के राक्रक | 520 | - will | 2]] | हीना सिनी विका प्रमाह (पटनी | 294 | समिता |
| ¥ 7 | मीमारी सुकला (ma) बोट्रो | 24 | ali | 2] | की मिल्ट संगान गामनवाड | 293 | Only |
| 8 | विवर्गाम उद्गान स्रार्थात | 319 | Dirosoyax | দ্র | भवमी रमध्डि पट्छ - 700 | \$\$703 | and the |
| 9 | सी अवग्रामी भिक्तिक गरिन्क | 19 | 8n | 到 | oblan simiz alkione | 123 | Cand with |
| 1 | भी भनिल गोविम भ्रात | 564 | - At | २5] | स्थितम पट्युरान प्राट - | 365 | Pawar |
| 3 | मि मन्द्र नागांचा पापटे | 317 | - Nouse | 207 | 31 mor lazamin | 484 | -100kg |
| | 12) की मध्यक मिकाली वेव छ । | 664 | प्रम स्टी यहार | 14] | सुटलीयना कारिनाम मारे- | 93- | 311. 21.7 |
| | ग्र श्री कमंतीय काशीराम प्वाट | S\$7 | Jelaun | 28 | विषुळ क्याराम प्याट. | 241 | |
| | भा नि उद्भारालांह मेरे- | 264 | Anore. | •29] | TIMILIA SIS METULAL | 724. | A Dy |
| | 12 00 00 | | - | ـ مــا | 1011 | 1 | |

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| | मक् | प्रकल्पकाधित/उपस्पित असलेल्या नवतीचे नाव | सर्व स्वातील आपुडी क्रमाक | स्वाखरीः | গন্ত- | मकलाबाधीत/उपस्थित असलेलाव्यक्तीचे नाव | सर्वेदाणातील जापन्डी कुत्राक | स्वाखरी |
|------|------|---|------------------------------|---------------|--------------|---------------------------------------|---------------------------------|-------------|
| | भी | न्त्री मत्र पवाद | 422. | Ml | " 40] | अमिती शानी रामचहार छाती (पत्नी) | 2-10 | या-ती |
| | 32] | क्राक्ती यमुना पादन (नामपी) | 672 | यभुना भादन | भा | ही उद्गल भाष्यं वस्ता गामन | 92. | Jujan |
| | 33] | श्र रेक्टिया पाल (मोलेपी) | 429 | र्ये लेया पास | 48] | श भगमहर्मा दाउ | 392 | Ellemantes |
| | 34) | क्री दुलिय उर्व (तानावीक) | 310/311 | tool . | . 49] | भीगती उस बामहत्मन कहार पटनी | 326 | उषा |
| | 33] | ती अमाकान गणपन गुरव | 126 | Quant | . 59] | त्री एउपरा । मिन्नी | 302 | Stemster |
| | 36] | -अभिमार मंगाछी ०३८न | | A V- Gym | ગ્રી | भी नत्म क 2mm | 398 | 3522010 |
| 1 | भी | की नवीन कामद यादन (नामारि | 349 | met. | 5म | ही निष्पर माहत दाउने | 410 | Nikniji |
| | 31] | शिशांनाता शिवण | 1 | D | थ्ये | भी लक्ष्मण नवसादनी भावहे | 614 | browst |
| ent. | 39] | प्रकाश स्तिताराम केनाग. | 348/ | 8 | <u> हथी</u> | Anither Vilas Partil | - | - Sur- |
| 100 | 40] | असर नेपनार्किंग सामक्क रामाप्रतिन | | Dom's | 5ड़ी | भ रोहत नाम बिरे (गानमारिड) | 140 | the . |
| | 417 | नी भगांक शामकार्ग पटना | | BOLD | ञ् | श्रिअंबीक मंडाका (नानगरीय) | 686 | and |
| | 42 | निरम्भिगाँ विकर्पः परिकार पांडुका निर्देशक (गामि | 538 | Orbindont8 | 페 | ति हिला भाषकांकरे. | | * |
| 1111 | 43] | कित्रवर्गाम गायन्यय | 292 | विहमध | 28] | भीनती अयावती नमि (41,9) | 689 | |
| | -44) | अनिकी विरायमी राजनाट | 679 | 0 | ଚ ୍ଚା | नित्रा १मर्न (१९७१) | | Vited Varia |
| | ۱.۶۱ | -0 | nh | - | 1 | M. () | INE ME | 1, 1. |

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|) | | | | | | vallenna. | |
|----------|--|---------------|-----------|-----|---------------------|---------------|----------|
| अ | क प्रकल्पवाधित जिपस्पीत् असलेल्पा व्यवसीन्ये नाव | आप-डी क्रमांक | स्वाह्मरी | | | अपन्डी क्रांक | स्वाबरी: |
| | प्रेमिनी मुघा नहाने | 695 | 1500 | 9 | ही राजरामनामद बामि. | | Bluns |
| 6 | क्षिती सोक्षीना योग (पन्नी) | 596. | منعت بلكم | 70) | मुख्या सिपराण नोधरी | 458 | |
| | 3) ही उन्नाराम द्वरार्च | 592 | Om. | 7) | श्री मंतीय अटत - | 562 | 300 |
| 6 | की अधिकाहमाट भावना | 585 | 1 | | श्री विमान गंडामीट | | (19ho- |
| | की विनेश प्रभाग | 1900 | | 16) | | | Pryses |
| |) जिस्तिय and जामक्रवाड | . 150 | ROTE | 74) | शिरामक वागन गारिक- | | they'y |
| | नी भाष रहेडी | | TOPE | | | | |
| | कि जीमती जंगती नाजर | 2-37 | 0 | | | | |
| | Abhishek Blasle (1777. 15) | 262 | Mil | | | | |
| | 64) भी सामिर बनकाडे | 715 | On soils. | * 1 | | 1 10 10 | |
| 19 | हु। भारता साइया (गामिकी | 255 | 3. | | | | |
| 1.00 | 66) त्री नपूर साम्हान (गामापि) | us | Mano | | | , | 41 |
| | कि विकासक पृद्ध | | 4.5 mg/42 | | , | | (8) |
| 9 | हैं। अनाह पात्रकारी | | A | | | | 9) |

| | विमाराम् क्षाकराव | भापन्त्री क्रमोकं | 0 | (0) | कालांडी संभ कींबळ | 7 | 1000 | 1 |
|-------|---------------------------|-------------------|---------------|-----|---------------------------------|------|-------------|------|
| | | | | (7) | भेरद्यारी तज्जभीराम जाद्यव | 3.73 | Croso. | 8 |
| 1 | भाशीक ब्रोच्या | 10 | - 38 | | शाब्बिर अहमद शेख | 595 | ARS. | |
| 1 | रम प्रस श्रीवराम | 5 | - Olus | [8] | 1 . | | | 3 |
| 1 | अमोल मीरे | інң | - tang | - 1 | क्रिशोर वामन यव्हान | 25 | France_ | 18 |
| 1 | प्रातिमा अनिश अखुबरार् | нн | - 3 | • | स्क्रमाव कुमार् राजबीशोर् वारर् | 315 | 200 मिट्राइ | 14 |
| 1 | अनुसाध अस् भावदे | 382 | _ my | 2 | क्ष्णाण शामजी परेल | 660 | PANOS | |
| 7 | क्राफ्ट्र म्हणा क्रियन | HT | - 6416 | 型 | महेंद्र तक्राम वामग | 107 | TES | |
| מ | स्डितन भोला मोर्ची | 195 | न्त्रीगद | 23] | देवामा व्यस्तान वानिनी | .363 | | 14 |
| 3] | जसमा हित्या नारक | 136 | | 判 | रामु दी बोरात | 7:16 | E | 31 |
| ગ્ર | शिवामी भिक्रांड | .541 | to 10 118. # | 25 | वेजनाम् शनापा लाहे | .738 | The | |
| Ľ | क्रोश सर्वीलम राज्य | .308 | Alaks address | यी | आगर् जेजनाथ लाठे | 25 | 70 | |
| भ | किन्म भेटमान | | Monion | 23) | मालिका मेन का श्रीमाथ लाहे | 734 | | M |
| 13] | भारती नव्यगाम ,कारम्बेलकर | 111 | - ibef | 48] | मीरा भाष्मिकडीन लाक | | | M |
| 14] | चिना बाई साध्याम वाह्यमार | 192 | | 54] | जॉकमीन भाषीया महररराज भीरहणार | 356 | SOMODE : | |
| ।ड्रो | र्मतीप अवन गर्माळ | 297 | 2464211 | 30) | लीला असाया। दिसाई | 680 | - 166 | |
| | | | | 1 | | | | b. : |

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| To be sent it add single it facile de all i | जाप-जी प्रप्राक | . 1.41.4 | " | h |
|---|-----------------|--------------|------------|-------|
| ग बानमी कुमार यदमा थादव | 529 | ()- ()- | 45] | |
| ये दामंद्र सिंग | 637 | | 圳 | * |
| ये प्रकाश जदलील भक्ती | 636 | - יעוצי | 48] | |
| ये नारा नोश नानकर | 628 | TFID . | 40] | |
| त्री मिया वेनजी स्वारवी | 629 | 16192 | 92] | |
| न्त्र स्मा स्मश स्वारवी | 630 | Jers w | খ্য | |
| त्री मगदीया भागानेन गाउकर | 288 | 300 | <u>ज्य</u> | |
| माकता जी औरमिया | H62- | pc 40HIZ | 到 | |
| श्री रहराम एन ब्रेशी | . 6 | Zipyp. Ny | . ज्या | |
| श्री शहनाज साजिद राख . | 25 | Starle , UK) | ક્ક્રી | |
| मी अविरेश चौरवा छाँवछ | 682 | OF ST | ड्ये | |
| न्ध्र महिनल महादेव व्यनमोडी | 25 | - 1990 | 57] | - 100 |
| भ्रे वदमा विमोद मावत | 561 | Troop | 58] | W |
| *** | | | 53] | |
| [S] | | | 60] | |
| 1 | | | 1 | |

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| | 31 J | प्रकर्भकाचित । उपासीत असलेल्या व्यक्तीचे नांव | सर्वस्मातील आयु इप्रमान | स्वाकारी | F € 161 | यकल्याबाचित उपस्थित अमलल्या व्यक्तीचे नांप | सर्वेद्याजातीक आप जी क्रमांक उपव | स्वादारी: १ व स्व |
|----------|----------|---|----------------------------|------------|---------|--|--|----------------------|
| | 山山 | क्रांतीय स्मित्त नोरिक्य | (5.8 | conf. | 山间 | Keng Hornig | | Dea C |
| | 3] | वसमा नार्मे काराजी | 336 | | [8] | 20 3 negg x118 | 317 | 30 |
| | 4] | वर्ग क्सामा हारामी | 336 | KIN | ં (નુ | ster mind | 321 | Karam |
| | 5] | BOIRID HEIRE TITLE | 352 | Sine Kais | , 19 | allist him | 321 | - Short B |
| | 61 | प्राण्डिक रवताम् नवल | | Moderate | - 기 | ST 81002 -1151(| 138 | D. 01994 |
| 8 | 7] | अंद्रिक्तं गार्थि | 12.2 | | . 갤 | | 125372 | |
| | 8] | 219 to Tonicin willy | 377 | Tel Han | . L3] | अगरें विषठ अदम | 593 | 67 17 11 |
| | ब्रो | क्ष लड्ड रागर | 329 | - Fred | 24] | 100 C-10 15 20015 | 651 | & mulbs |
| | 19 | existing salat his | 409 | FUR INTERS | 25] | Rober Dient | 458 | -muser & |
| 9 | i) | Vikrom nlugani | , | use. | 24] | विकास माम्राज्य अमास्या | 85/86 | than |
| Sec. 441 | -127 | Jaime Rodrigues | 39 | Acduigene | 28] | | | |
| | | कोरत स्थिपद्व | 659 | Whan y | عرا | | 4 | |
| 838 | | अक्षा मार्च गरीन | 132/640 | मिक्का | 3.¶ | | | |

| 31.35 | युक्तपुबाधित असमे क्या कवतीचे नाव | सर्वेत्स्णातील आर दी क्रमीक | स्वाह्मरी | <u>স</u> ক্ত | प्रकल्पवाचित विपास्चित असलेला अवतीचे गांव | सर्वेद्धाणातीहरू आगःडीः क्रमांकः | स्वाद्धारी : |
|--------------|-----------------------------------|--------------------------------|---------------------------|--------------|---|-------------------------------------|--------------|
| <u>1</u> | त्राजेश छिसन छ६म | 588 | - Marky | 18] | विकास वास्तुदेव न्यवस्था | 101 | Charo |
| 6 4 | दशत्रथ केराव भाइवकर | 616 | 700 | 則 | संजय वासुदेव स्वाळ | 322 | toing were |
| 刘 | शिवनुभार बसवराज पुषारी | | - Ago | [8] | सुरास वित्रवकर्ग (पर्ली) | 248 | ः फ्रिक |
| 7 | भागा स्थाना सिपमा | 430 | 2 La Uco | সু | त्यग्रहारा भिंग शवन | 351 | Troit |
| -2] | बाषु वर्धिम छोशी | 35 | Labore . | 20] | शांतायम महादेव सावटे | 113 | 417(24 |
| ्व हो | वाली मार्गिकलाल नार्यक | 19 | Methon Be | 2月 | हिपक द्वांताराम सावर | 110 | 2 Menos C |
| 7 | नामपास विश्वकिर्ण | नान्त्र भाषक | KASINING COM | 22] | अंजारेड्डी मुड्मडले | 222 | too |
| 8) | आत्माराम कांद्रे | 665 | 7-38 | 23] | विष्ठु धापसी (भुक्ता) | 646 | Torto |
| 9 | | 417 | The reness. | च्यो | सतीव शंकट छाड (पती) | 隻 316 | · Bonno |
| 4 (9) | | | 34714121 | 15] | मिजिहारी -चौराद्या | 303 | -1514612T- |
| 10 | ठांगाराय साक्ष्यान वरक्ष | 118 | -1500 | धी | न्वैद्रकांत बाने | 25 | 12141314 |
| 12 | नुषुष्ठा भिताराम १८७ | 569 | श्रेतारप्र शा वस्थ | 珂 | त्वाकमन जैस्बाट | 234 | CHEPY |
| \1 | | 445 | ·RA Pulu. | 28 | अनेश दनु डावर | 114 | · LMD |
| | | 307 | mopenhanter (a) | 197 | | 109 | · 100/10 |
| | | | ^ ^ | - | , ,, | | (|

| 13 | <u>. क</u> . ह | नकल्पवाचित उपस्थित असलेल्पान्य कतिचे नांप | सर्वे हाणाती हूं आप श्री क्रमांक | स्वाब्तरीः ' ह | 13. | मकल्पवाचित्र ठपस्पेत असले क्यां जब्तीचे नाव | सर्वेद्धालीह आएउरिक्रमाक | खाद्धरी |
|----|----------------|---|-------------------------------------|---|--------------|---|-----------------------------|-----------|
| 3 | <u>д</u> | पारस्वाध मिठा | 654 | · * * * * * * * * * * * * * * * * * * * | 49 | योक्टिया छुट्टेस डीयुना २१५८ टी. क्षापा | 284 347 | ~8-020020 |
| | भ्रो | वाशिक पांडे | 548 | (Limbour) | 4 | क्रोश छिलन वांगे (मार्) | 380,376 | \$P\$. |
| | 33] | नागनकाडा हैवे (तेरूका) | 43) | (Brease | 48] | सम्तिम स्ति भ्रधान (भ्रह्मा) | 698 | · Feed |
| | 39] | वाधारा नासकर रहि | 694 | | , | याणु टनाम अध्यान | د وی | Low |
| | 35] | विजय स्त्रावा जीना | 545 | AND | ટો ટો | किविड देवनारमा (मुख्या) | 145 | Lound |
| | 36] | अभगा रधुनारा नेको (पत्ती) | 43 | # | ्र इयु | युष्पा शेट्टी | 424 | MAN . |
| 3 | 37] | महारा योजार हरक्वाहार (माउ) | 444 | Set explor trians | 53 | मेखक रोनावड मेंन्डोल। | 696 385 | Agrango. |
| | 23 | विष्यास प्रीयो कार्य | 125 | V. G. Beert | 54) | मिलिय होलाएड मेल्डोला | 4.8,685 | remon |
| U. | 39] | मोर्ग तकाहा क्योलिया (मेळ्गा) | 226 | · MA | 55] इड्डो | मर्ग कांबज | | . Fill |
| 4 | ષબ્રુ | मिलारीयाम रामराज परवार | 235 | यांग्रेस देशकारी | કહ્યું | अधारी में चेटीयाट (पुनन्म | .355 | Brooks |
| | 40 | लाजा स्वाटपी | 635 | כוודו | 57 | अछित डिस्तन युक्टनट | 626 | |
| | 42] | र्राष्ट्र हिंद्राकट जियाची (पार्ली) | 530 | - निपत्तेश्व | ક્ષ્ | मटेश भागे | | . 40 |
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MIDC – Public Consultation Meeting held on 26.12.2014







MIDC – Public Consultation Meeting held on 26.12.2014







REF: VI.ZA.PRU.PRA/Metro-3 line/2015/24

(MMRC LOGO)

To,

Hon. Police commissioner Police Commissioner Office, Greater MUMBAI 400001

SUB:- The minutes of the meeting of the proposed Mumbai Metro Line -3 (COLABA – BANDRA –

SEPPZ) on dt.13/02/2015 at 6.00pm

Ref:- 1) This office letter no. T&C/MM-3CBS/Police/LA/2014 dt.9/01/14

2) Your office letter no.PA /Kaksha-8 (11)30/8/14

With reference to the above subject, it is to inform that due to MUMBAI Metro line 3 (COLABA – BANDRA – SEPPZ) that due to proposed complete underground metro railway alignment which would be affecting police quarters of Maheshwari NAGAR Road no.16; M.I.D.C. police station, MMRCA-officers had arranged a meeting with the actual residents of government bldg.; police officers & authorities as well as their respective family members on 13/2/15, Friday at 6.00 pm. which was held in the premises of present police quarters and discussion was carried out.

The copy of minutes is sent herewith for your reference and for necessary action please.

Sd/-

(Ashwini Bhide) Administrative Director Mumbai Metrorail

Copy to: - For information as necessary action

- 1) Hon. Deputy Police Commissioner (Administrative) Police Commissioner Office, Greater MUMBAI.
- 2) MR. Prashant Holkar Deputy Police Commissioner Division-10
- 3) MR. R. Ramana, Executive Director MMRC
- 4) MR. Anil Wankhede DMC MMRDA (Land Div)
- 5) MR. G. C. Mangle Add. Collector (R&R)
- 6) MR. Pradip Sonawane Assistance Police Commissioner Andheri (E) Div.
- 7) MR. Charuhas Jadhay Dy. General Manager (Depot)
- 8) Mrs. Sangeeta Varade Tahsildar MMRC
- 9) MR. Sanjay Dani General Manager (Security) MMRC

THE MINUTES OF MEETING DT.13/2/15 AT MAHESHWARI NAGAR ROAD NO.16 M.I.D.C ANDHERI (E) DIVISION WITH FOR POLICE OFFICERS AND THEIR STAFF OF POLICE COLONY.

The metro line-3 project is undertaken by joint venture of Government of India with Maharashtra State Government (COLABA-BANDRA -SEPPZ) is a 33 Kms. complete underground PROJECT which has 27 proposed Railway stations. This project shall be implemented through Mumbai Metro Rail Corporation and is financed by JAPAN International Corporation Agency. (JICA)

This present PROJECT has been approved by from govt. of India and was published in the Gazette on dt.19/11/13 under Metro Act (Alignment). Maharashtra Govt. has declared Metro line 3 PROJECT as an "Important public project" & an "Important city transport project". In this project police H.Q's state's Residential premises at Maheshwari Nagar Rd.no.16 ,M.I.D.C Andheri (E).are getting affected. In this premises there are 5 bldg, in which there are 16 flats for officers & 48 flats for police staff [Amaldar], a pump house. And a Gymnasium for all the residents of the staff & their family members. In Metro line 3 (COLABA-BANDRA –SEEPZ) out of 27 stations M.I.D.C station is the 25th Railway station for which 97 sq.ms permanently & 785 sq.ms. of temporary land is required. The residents of this police quarters will be required to be shifted temporarily at other locations during execution of the project and it is proposed to resettle them back after completion of the project by constructing new buildings in the balance leftover area.

With reference to the above subject all the officers, staff & their family members participated in the meeting on 13/2/15, Friday @ 6.pm at the police quarter's premises and detail discussion were carried out

In this above meeting officers of MUMBAI METRO RAIL CORPORATION & following officers from Police Department guided the police officers, Amaldar and their families staying in the police colony

- 1) Mr. Prashant Holkar- Deputy Police Commissioner Parimandal-10
- 2) Mr. R. Ramana, Executive Director MMRC
- 3) Mr. Anil Wankhede DMC MMRDA -Land Div.
- 4) Mr. Ghanshyam Mangle Additional Collector -MMRC (R&R)
- 5) Mr. Pradip Sonawane -Assistant Police Commissioner Andheri (E) Div.
- 6) Mr. C. M. Jadhav -Gen. Manager [Depot]
- 7) Mrs. Sangeeta Borade Tahsildar MMRC
- 8) Mr. Sanjay Dani-Deputy General Manager (Security) MMRC

In the beginning Mr. Pradip Sonawane the Dy. Police Commissioner Andheri East –made a preliminary introduction of all the present authorities there. After that Mrs. S. Borde –Tahsildar, welcomed all the police officer, staff(s), Police Amaldars as well as their family members on behalf of Mumbai Metro Rail Corporation & then she requested MR. R. R. Ramana to continue the further guidance. As per her request he had given the primary information about Metro line 3 project to the persons present there. Similarly he had also given information regarding MIDC station that it would need some space initially & mentioned that present residents will need to shift temporarily to some other places. The video of Metro- 3 project was shown to the people present there which actually mentioned the importance of Metro- 3 project & gave further more information.

Following are the points that were raised by the police quarter's residents including Police officers, Police staff, Amaldars, as well as their family members. MMRC's authority /officer replied to the related queries and guided them as follows:-

| Sr.no. | The points that were Raised by the persons affected by this PROJECT. | The information provided by the OFFICERs. |
|--------|--|---|
| 1 | Instead of giving temporary homes from MMRC, let us get permanent homes of our ownership, for such homes if we need to pay; we are ready to pay that amount. | These homes are GOVT. homes made available by home division for police officers & staff .In the present scenario to give ownership home by MMRC for Govt. officer/staff isn't possible. Regarding this there isn't any govt. policy decision, circular, plan or any standards about it.But regarding this present subject you may put forward a demand to state govt. through Hon. police commissioner. |
| 2 | Will it be possible for us to settle down permanently in the homes those will be provided by MMRC on the temporary optional basis? | Homes from MMRC given would be of temporary type optional homes only.in such types of homes one can't stay permanently there. As soon as this PROJECT gets completed /over the homes would be built by MMRDA /MMRC on the earlier govt. land & as when such homes allotment would be given to you then permanent settlement would be possible. |
| 3 | Will there be any arrangement done or expenditure paid by MMRDA/MMRC for shifting /transporting the police officers /staff & their members of family from police staff quarters? | Yes .the shifting /transporting expenditures would be paid by MMRDA /MMRC for shifting from police staff quarters |
| 4 | Will the fans, lights also be transported at the new govt. homes from old police quarters? | Yes, the fans, lights will also be transported at the new govt. homes from old police quarters. |
| 5 | Will the maintenance of the police quarters of state govt.be same [as the old one here]? | Yes, the maintenance of the police quarters of state govt.will be same as the old one here. It is expected because the homes provided by MMRC are for a short period on temporary basis. |
| 6 | There are many joint families staying here in police quarters of state govt.so give us larger/bigger homes than the present one | As per the order from the State for the area of homes the homes of similar area would be made available to the police officer /staff [&their members of families. |
| 7 | Is the information filled in the question form for homes is for our convenience only or how it is? | Yes, the information filled in the question form for homes is for our convenience only. these proper information would help us to take further decisions. |
| 8 | The option should be there with you to take another place instead of Maheshwari Nagar Rd.16, M.I.D.C Andheri (e) police divisional staff quarters. | Any other convenient option for land isn't available & as it is declared by Maharashtra Govt. that Metro-3 project as "Important city transport project. This land is very Important & is necessary for the project. No other suitable alternative land is available. |

| 9 | Public work(s) dept. & other Govt. homes must be made available for police officer/staff of police quarters & their family members so that these affected families needn't be re-shifted. | MMRC is ready to provide alternative room at convenient places. If rooms at any other locations are made available by government and residents are ready to shift there, police department can think and decide about it. |
|----|---|---|
| 10 | Is the parking arrangement available there for parking vehicle? | That facility would be given only if there is space availability in the shifted colony. |
| 11 | Is water supply available for 24 hrs? | As per the rules of B.M.C. the prescribed schedule water supply would be made available. |
| 12 | At present there is space provided for Gymnasium as well as for stage & open ground. Will those facilities be provided? | The space will be provided for Gymnasium in the option homes but the provision of ground, stage etc. Won't be possible at all. |
| 13 | Would you inform the Govt. about this present subjects meeting which is held today & the discussion we had? | The Minutes of this today's meeting held & the discussion we had would be given to police department/division along with the demands of the residents. |































THE MINUTES OF THE PUBLIC CONSULTATION WITH RESIDENT/COMMERCIAL/NON-RESIDENTIAL PREMISES OWNERS OF KALBADEVI & GIRGAON DT. FROM 02/03/15 TO 04/03/15.

- 1) Metro-line- 3 (Colaba –Bandra –SEEPZ) project is implemented through Mumbai Metro Rail Corp Ltd which is a joint venture company of Govt. of India & Maharashtra State Government. Its alignment is 32.5 kms. Long and is completely underground which has 27 proposed railway stations. The Kalbadevi & Girgaon stations are proposed to be constructed under the subway /tube at Jagganath Shankar Seth road.
- 2) In this project the tube /subway is below the ground level at about 20 to 25 meters .Stations will be approximately at a distance of 1km. Though it's a tube /subway line, the passenger's entry /exit & its ancillary bldg. /ventilator shafts etc. would have to be built only above the ground. For which some part of land is required to be used .During construction work some adjoining land area will also be temporarily required (for 3 to 5 yrs.). For Kalbadevi & Girgaon (package-2) stations land admeasuring 2064.00 sq.m. on temporary basis & 907.00 sq.m. On permanent basis & land admeasuring 1865.00 sq. m. on temporary basis & 787.00 sq. m. (Approximately) on permanent basis respectively are required. As per M.C.G.M plan road's breadth must be 27.4 meters but the present road width at this location is between 12 to 15 meters only. The arrangement s/facilities required for Metro PROJECT are planned as per the width of this road in the map .If the roads widths as shown in the map would have existed then none of the bldg.'s acquisition would have been necessary for this Metro project.
- 3) This area is always overcrowded and has high density population & there is a lack of open space. Similarly the road's width isn't as per the map .To acquire the necessary land for this project some part of few bldgs. Are getting affected and families would need rehabilitation & that's necessary. Therefore in connection with this subject it was necessary to carry out the discussion on the problem of this project with the affected residents/families. So after giving information a few meetings were arranged as follows. The meetings intimations were given by letters to the related /concern persons.
- 4) These meetings were arranged in Ionox theater.CR-2 bldg. Nariman point, MUMBAI building wise and division wise -

| SR. | Building's Name | Date | Time | No.of |
|-----|--|----------|------------|----------------|
| no. | | | | Representative |
| | | | | s present |
| 1 | Narmada Trust. Kotak bldg. (17, 19) Madina | 02/3/15 | 11.00 to | 32 |
| | house/Talathi house /Todiwala /Deepak gold | | 12.00 Noon | |
| | /Munnalal Mansion A & B wings. | | | |
| 2 | Mona chambers, fish market, Hem villa, Chhatriwala | 02/03/15 | 12.30 to | 85 |
| | bldg. | | 13.30 | |
| 3 | Abehant Bldg1, Khan House Bldg.No.55/1,55/3 & | 2/3/15 | 15.00 to | 52 |
| | 55/5 Rajheet, Kapadia Chambers. | | 16.00 | |
| 4 | Chira Bazar bldg.no.606 & 607 Sitapur Bldg. | 03/3/15 | 11am-noon | 25 |
| 5 | Saif Dakshin, Vitthaldas bldg.V.I.P. Luggage | 3/3/15 | 12.30 to | 31 |
| | | | 1.30 | |
| 6 | The open space between 2 bldg. Bank of India & | 3/3/15 | 3 to 4 pm | 24 |
| | Waman Hari Pethe jewelers, Shriram Bhavan Swami | | | |
| | Niwas. | | | |
| 7 | Annapurna bldg. Kranti ngr.Ekta Niwas ,Dhaduma | 4/3/15 | 11.00 to | 83 |
| | pokar | | 12.00 noon | |
| | | | | 332 |
| | | | | Total present |

- 5) In the beginning of these meetings a briefing was made about MUMBAI Metro line 3, a prestigious project of Central Government and Maharashtra Government and its importance was narrated. Mrs. Ashwini Bhide the Managing Director of Mumbai Metro Rail Corporation & many other senior officers /authorities were present. In each & every meeting the opinions of the representatives of the residents and non-residential commercial shop owners and family details were taken. Their concerns about their rehabilitation were noted down.
- 6) 1st of all what is the need of this project for MUMBAI was explained. Information about project alignment, Station location, construction methodology was explained. TBM cut & covers stations, NATM station's many technical details were given in short. Many underground digging tests have been carried out. As the safest techniques are going to be used even for hardest rock, there is no fear of any danger in digging so deep at the distance of 20 to 25 mts. below the ground level. The weakest bldgs. Which may crack down anytime was surveyed with all the details. So while the construction work is on, all the safety measures are taken & all the planning's are done for their methodology of working to ensure its ground water level does not go further down .All the service channels /routes & the temporary traffic diversion & their alternative solutions were explained to people.
- 7) The details of the land required for this PROJECT on permanent as well as on temporary basis were given. It was most clearly told /said that as the entire Metro Rail /stations are under ground, only very little land is required on permanent basis for entry /exit, for stairs, for ventilation shaft & sub-station. For this project people should not believe in the rumors that about 1000 to 2000 buildings are getting affected & would go for displacement/demolition due to this project .From Girgaon, Kalbadevi & Chira bazaar area. For 2 stations 26 bldgs. are going to get affected. Approximately 777 families would get affected due to this project .All these buildings are getting affected because of their very special type of construction. Though very little land is required on permanent basis for this project & in FSI development plan this much width of the road not being there reconstruction of the bldg. on the balance/remaining land is not possible. For increasing the roads width all the options would be examined & those options have to be accepted. To give rehabilitation to the project affected families in the same vicinity is the mind set of MMRC, for which deep study & its planning is required & MMRC is agreeable and ready to put those planning/proposals before the people. Unless proper plan of affected families rehabilitation is finalized & people give their consent for it, no building would be demolished. This was very clearly told and explained.
- 8) In this area many bldgs. are very old and about to collapse. Metro project is developing simultaneously which is a very big facility .An opportunity is available to have rehabilitation of the project affected family along with implementation of this Metro Project. Its quiet possible to have many more obstacles in the private plots development, even then due to this Metro PROJECT such obstacles are likely to be solved out to redevelop the project affected building in a "cluster" style for which a details plan has to be prepared & then to get consent from public as well as from state Govt. is the responsibility of MMRC which was expressed very clearly. Temporary redevelopment's ready options would be kept in front of the people very transparently .This was also explained .Co-operation of resident is very much essential and solicited since without their support and co-operation implementation is not possible.
- 9) After this in every meeting, the present representative put forward their queries. All these queries were replied by MMRC.

All the points raised in all the meeting which were discussed out in public & the clarification given in the meeting is as follows-

| Sr.no. | The points that were raised by the persons affected by this PROJECT. | The information provided by the OFFICERs. |
|--------|--|---|
| [*] | Kalbadevi & Girgaon are the most Important spots. Here these families are staying since last 50 yrs. Their many generations have been staying there at the same place .Though the tube / subway railway is under the ground but considering the difficulty of rehabilitation & difficulties that we may face now we feel that alignment route should be reconsidered and changed At present these people have sufficient transport facilities so there is no need to displace this people & have this metro project here | This MUMBAI Metro PROJECT is taken in hand just to remove the traffic congestion problems of Mumbai roads .This Metro project is Important from the point of view to reduce road congestion so that in future safe & happy public transport would be easily available for the best transportation Metro line & stations are required where there is dense population so that citizen / traveler can have the facility to travel & the congestion is relieved .With this aim Kalbadevi & Girgaon Metro station are under this plan .Due to these stations nearby area would be developed & even there will be value addition . |
| [*] | As there is very less distance between Kalbadevi & Girgaon station and just near these stations there is a Western Rly., these stations should be excluded from Metro line. | In the suburban Rly. the local stations are at a distance of 800 mts. to 1 km. As per international guidelines/ rules in. in the thickly populated area it has to be at the distance of 500 mts. so that to no other transport is necessary to reach the stations. If these stations are excluded now, then all the facilities that would be available to the area would be missing forever and the area would be deprived of the new development. Without these stations there would be distance of 2.5 kms. between 2 stations & then no one can deny of the difficulties citizens may have to face. This point doesn't fit well in the Metro plan. |
| [*] | Do think about making tube /subway Rly. alternatively below Maharshi Karve Road instead of .J .S. Road | Before finalizing Metro -3 line many other options were given studied thoroughly & then only it has been finalized. Due to many more technical difficulties it is impossible to have Metro-3 line under Maharshi Karve Road .Apart from this all other legal facts & many other prescribed procedures are fulfilled & then only based on best option Metro3 line is finalized .It is very Important to note this point |
| [*] | 1 st of all construct the Rehabilitation bldgs. In the same area for this project affected families & then only begin the procedure of vacating the premises. | In the opinion of the MMRC that it is possible to have Rehabilitation of this project affected families of Metro -3 line project without changing station locations in the same area. Regarding this the detail study would be made & then final plan would be kept before the affected families'. Unless & until the necessary plan worth |

| | | implementation isn't finalized for rehabilitation in the nearby area. No bldg. would be demolished. |
|-----|--|--|
| [*] | While constructing rehabilitation bldgs. Cross maidan, Azad maidan & other open spaces must be taken into consideration. | Open maidan /grounds are very essential for cities and as per development control rules for land proper usage grounds cannot be used. Also considering many Hon. High Court's decisions, rehabilitation homes can't be constructed on open grounds. Since the Rehabilitation is possible in the same vicinity necessary plan shall be prepared. |
| [*] | Do put forward a detailed plan before the residents about the temporary & permanent rehabilitation after the suitable policy decision by the corporation. | Even if rehabilitation is decided to be in the same vicinity, until the bldg.'s construction works gets completed, the temporary rehabilitation is necessary and MMRC would give its full co-operation in making available the temporary rehabilitation in the same area. The bldgs. of BPT at P'Dmello Road, Back Bay Reclamation and at other locations which are available with MHADA would be checked . Otherwise to have rehabilitation in the nearby vicinity, rent would be given to the residents. |
| [*] | Make a policy decision for rehabilitation of the residents like land owners, living with Pagadi systems or tenantsetc. | If the rehabilitation is in the same /nearby vicinity to be done it shall be as per the development control rules and all shall be accommodated whether land lord or tenantsetc. during resettlement. |
| [*] | A few representatives who were present agreed to give their full co-operation if the rehabilitation is in the same vicinity. They requested to produce detail resettlement plan and call them for to discussion again. | On behalf of MMRC thanks were given to those who had co-operated .the very clear idea was given to the people that regarding the rehabilitation in the same vicinity MMRC would make a detail study & then prepare a plan & then that would be represented to the residents. Request seeking co-operation of Resident was made/done. |

10) A few people from Chira Bazar's fish market as well as few non-residential but project affected people demanded for the temporary rehabilitation in the same vicinity .The residents of the DHOOT PAPESHWAR bldg. demanded that their bldg. is in very good condition so insisted to find the other option or alternate way. Few residents also said that their bldg.'s were recently repaired & made in good condition either by MHADA or by tenants themselves. A few residents also insisted that temporary rehabilitation must be in the same vicinity only. A few residents also agreed to co-operated for rehabilitation on temporary basis in

the other vicinity also but temporary non-residential /commercial shops arrangement must be done in the same vicinity/locality only.

11) After having listened to all the residents it was promised by the MMRC authorities /officers that all your suggestions /objections of project affected people would be definitely considered & the best possible beneficial decision would be taken. In future also the public consultation would go on & the plan for rehabilitation in the same vicinity would be prepared soon and then once again meeting would be held. It was told that today's meeting is not for taking any final decision but for arriving at a beneficial decision for all, after discussion with all affected persons.

The above meeting that was organized by MMRCL ended with the thanks to all the participants with a request seeking co-operation of residents for Metro Project which is an important project.

Nitin Patil

Additional Collector & Special Land Acquisition Officer M.M.R.C

Kalbadevi Girgaon - Public Consultation Meeting held on 02.03.2015







Kalbadevi Girgaon - Public Consultation Meeting held on 03.03.2015







Kalbadevi Girgaon - Public Consultation Meeting held on 04.03.2015







Public consultation with Residents and concord Groups of Cuffe Parade & Churchgate

Date: 05th March 2015

Venue: 1st floor, CR2 bldg, Nariman point, Mumbai

In response to various letters and reports Received from Resident Local Area Association /Group and concerned citizen's organisation a public consultation program was arranged on 05th March 2015 at 2.30 pm 1st floor CR2 Bldg. / Inox Cinema, Nariman point, Mumbai-32. Communication about the scheduled meeting was conveyed to stakeholder's individual by email and other messaging methods with a request to propagate the message to others. Managing Director (MMRC) chaired the meeting where 72 citizens were present.

Initially a brief presentation covering Project Alignment, Station locations, Designs, Project benefits, Construction methodology and Safety etc. was made. Followed by Question & Answers.

The following is the compilation of questions / suggestions / objections made by the participants.

- 1. Cuffe Parade resident suggested 3 alternative alignments
- a) Terminate the line at Vidhan Bhavan.
- b) Modify the alignment to avoid BMC Park and Colaba Woods along Caption Prakash Pethe Marg
- c) To relocate Cuffe Parade station in CPRA Garden (North of GD Somani marg. They highlighted that the Colaba woods Park being used by entire Colaba residents without any social barrier. Facilities created by Rotary Club for the welfare of nearby children were also highlighted,
 - In support of above suggestions they argued
 - That there are no provision for parking of private vehicles, Taxi and Bus stands and absence of feeder road network around south of Bhadwar Park for traffic diversion.
 - Colaba Woods is 40 yrs old garden developed & maintain by residents should not be disturbed. This is the only open space available for slum dwellers.
 - The Rotary Club of India developed facilities for the nearby slum children like night study etc.

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- 2. Suggestions / Objections on Churchgate Station.
 - Residents enquired about number of trees affected in the Church Gate Metro Station, period of construction, Noise and Dust issues during construction.
 - b) Entry exit to buildings, parking during construction period to be addressed.
 - c) Most of the residents being old, construction process barricading, traffic diversion and restriction on entry exit to properties should not hinder emergencies especially movements of Ambulances, medical aid etc.
 - d) Several buildings vibrate due to the movement of heavy vehicles on road this should be taken in to consideration when TBM work is in progress. Safety of these buildings due to open trenching.
 - e) Flooding is experienced in a number of buildings during monsoon / high tide. How these issues will be addressed.
- 3. Residents also suggested to shift the project alignment along coastal road being planned.
- 4. To all the queries raised Metropolitan Commissioner, MMRDA briefly responded as below;
 - a) The alignments of public transport systems like MRTS/Metro are ideally located and pass through dense developments. Therefore suggestion to shift the alignment to Coastal road is not appropriate.
 - b) MMRC is deploying state of the art construction technology vis a vis monitoring system that would address all concerns about building safety.
 - c) Concerns of residents regarding traffic circulation and parking will be addressed in consultation with Traffic Police.
 - d) Reports related to project planning, EIA, SIA, construction methodology and Traffic integration planning will be uploaded on MMRDA/MMRC website.
 - e) MMRC will review the suggestions made in today's consultation the response will be conveyed through web site including a copy in writing to resident groups who gave representation suggestion is writing.

The meeting then ended with thanks to all participants with a request seeking cooperation of resident in Timely implementation of the project.

Public Consultation with Residents and concerned Group of Cuffe Parade & Churchgate held on 05 March 2015







MINUTES OF THE MEETING / PUBLIC CONSULTATION WITH PROJECT AFFECTED PEOPLE OF SAHAR (SHANTI NAGAR) on 12-03-2015.

Metro-3 work has been undertaken by Metro Rail Corporation Limited (M.M.R.C.L) which is jointly owned by Govt. of India & Govt. of Maharashtra state. State has given the approval COLABA - BANDRA - SEEPZ - Metro 3 Project. This Project will be implemented, Monitored and financed by Japan International Co-Operative Associations (JICA) and as per their guidelines. Maharashtra State Government has declared Metro-3 project as "an important public project" & "Important City transport project" on 3rd March 2014. The approval is given for the Rehabilitation of the people who are affected by this project, as per Maharashtra Urban Transport Project (MUTP) Resettlement & Rehabilitation policy. As per the JICA Guidelines open public consultation were held and brochures were distributed, specially prepared with full details of the project and resettlement policy; in Marathi, Hindi & English languages to inform them about their rehabilitation from the place that is affected by this public project.

In response to various quarries raised by Project affected persons all information was given to them and their suggestion have been noted down.

| Date | Time | Place |
|-------------|-----------------------|---|
| 12/102/2015 | 11.00 am to 12.30 pm. | NAMTREE GR.FLOOR.M.R.C.BLDG. BANDRA – KURLA COMPLEX BANDRA (EAST)MUMBAI 51 |

In the public consultation the following officers from the MMRCL had guided the slum dwellers / shop owners (PAP's).

- 1) Mr. Vishram Patil General Manager (Social Development) M.M.R.C.
- 2) Mr. S. K. Gupta Director (PROJECT) MMRC
- 3) Mr. Nandargikar Chief General Manager MMRC
- 4) Mr. G. C. Mangle Add. Collector (R&R)
- 5) Mr. B. A. Redkar District Superintendent land record
- 6) MR. Dani Asst. General Manager MMRCL

In the beginning a video film of the Metro-3 Project highlighting the importance of this Project, station location and alignment etc., was shown to the projects affected people; following officers guided the PAP's.

- Mr. Nandargikar: He had given the detail information of project alignment station locations of Metro
 3 to the people affected by this project.
- MR. Vishram Patil: He had given the detail information about the (MUTP and R&R policy) for those people who are affected by this project. He also had given guidance about the persons those who can take the advantages / benefits of this project. Apart from this he had given very clear idea about survey, FLGRC, SLGRC, Information centers, the distribution of tenements and Rooms for the common usage of co-operative housing society & its maintenance fund etc.
- MR. G. C. Mangle: He had given the detail information about the details list of survey of the people affected by this project the name of the person affected, area affected, usage & ownership right etc. he had also given an information about how to give a complaint /Request in writing and also, which officer should be contacted.

In this public consultation 128 people were present who were affected by this project. The list of the persons present is attached as appendix – 1. The details about point raised by the project affected persons and reply to their quarries have been tabulated below:-

In the beginning Hon. MLA Mr. Alvani presented his own view. Earlier this SAHAR (Shanti Nagar) residential area was not coming in Sahar station of Metro – 3 project, then how this new location has got included in Sahar station of Metro – 3 project. He stated that, it appears this has been done for facilitating Mumbai International Airport LTD. (MIAL) and sought clarification from MMRC officials, similarly he also emphasizes that all PAP's should be given rooms of area 269 sq. ft. and the same locality where they are staying at present. Earlier MMRDA has resettled the PAP's in the same area in Milan subway project and suggested that similar approach should be adopted for resettlement of PAP's affected due to Sahar metro station.

In addition, points raised by other persons who were present are as follows:-

| Sr. No. | The points that were raised by the PAP's. | The information provided by the officers |
|---------|---|---|
| 1 | Mr. Almeda. Ex- corporator said – For resettlement, rooms of 225 sq. ft. are not acceptable. As per Daravi Patten rooms of 300 sq. ft. should be given. Rehabilitation of PAP's should be done as per National rehabilitation policy 2007 in this matter orders of high court must be obeyed. | As per SRA a rule previously 225 sq. ft. was being given. Later on this rule has been change 269 sq. ft. area for SRA projects. For metro project we are making efforts to give rooms of 269 sq. ft. area at Kurla premier (Kurla-West), Kurla (East) & at Chakala. Central Govt. has adopted rule for land acquisition & rehabilitation rule in 2013, in that rule there's no provision made for rehabilitation of slum owner on the public place. However Government of Maharashtra has given approval for resettlement under MUTP policy and we are doing rehabilitation as per this policy. |
| 2 | Mr. N. Sureshan said "we are ready to accept rooms of 269 sq. ft. area only at Marol Andheri (East) as stated by you. | Our answer is same as above only. |
| 3 | Mr. Makdul Khan said - Earlier rehabilitation has been done at Marol fire brigade therefore Metro-3 project affected people's rehabilitation must be done there only. | Earlier only at Oshiwara / Wadala the rehabilitation was to take place. But now the rooms will be available for rehabilitation at Kurla premier & Marol Andheri (East) also. |
| 4 | Mr. Sachin Konde said – 1. For the joint family rooms of 225 sq. ft. are not sufficient for staying so bigger size rooms may be given. 2. Structures (Room) of 1st floor may be considered. | About area the clarification has been already been given. The survey of first floor structures (rooms) will also be done. Regarding eligibility, benefits etc. a policy decision will be taken. |
| 5 | Mr. Shashikant Shirke- the rehabilitation of the local people must be done in SAHAR village only. What is the distance between every station? | We are making a note of your demand. Every station of Metro is approximately at 1 km. distance. |

| 6 | Mr. Almeda: - Till today there aren't basic facilities available at rehabilitation site at Kurla premier division. Even today rehabilitated families are sending their children for schooling at previous/old place only. We want things in writing from you that our rehabilitation would be in the local area only. | Cooperate with us to do survey, by which we would come to know exactly how many homes are getting affected due to this project. On the basis of this information only the rehabilitation plan would be drawn. After the co-op. society's registration by SRA, Bldg's repairing & one time upgradation of basic needs can be undertaken at site. |
|----|---|--|
| 7 | Mr.Makdul Khan:- If any of the N.G.O. interferes here in the work, would the rehabilitation stop? Similarly which rules are applicable for private land? | At present no N.G.O. is participating in rehabilitation work. Pvt. land's affected person's rehabilitation would be done as per land acquisition's rules(s)/with mutual consent. |
| 8 | Mr.Almeda:-MMRDA says that the project affected person's rehabilitation would be done in the local area only. Then why in Metro project rehabilitation is shown in other areas? | Earlier for rehabilitation rooms at Oshiwara and Wadala-Bhaktipark area were only available. Now rooms at Kurla-Premier, Kurla (East), Marol Andheri (east) may also become available. All these places are very close &nearby to our local division. |
| 9 | Mr.Almeda Airport authority's officers should be called for discussion. | This Metro project-3 is an MMRC's project. Therefore, this project affected peoples rehabilitation responsibility is on MMRC only. |
| 10 | We are the people affected on Airport land. So we should get rehabilitation benefit accordingly. | For Metro affected people's rehabilitation is as per MUTP rules. To qualify for airport project, person staying here must be of earlier than 01-01-200. But according to MUTP rules as on the date of BSES survey all the project affected persons found staying there are eligible. Therefore MUTP's rules for rehabilitation are beneficial for project affected people. |

The Public Consultation ended with thanks to all the participants with ${\bf a}$ request seeking cooperation of resident during survey work and in timely implementation of the project.



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(कुलाबा- बांद्रा - सिप्झ)
पुनर्वसन व पुनर्वसाहत (R&R) विभाग

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Sahar (Shanti Nagar) – Public Consultation Meeting held on 12.03.2015







Sahar (Shanti Nagar) – Public Consultation Meeting held on 12.03.2015







The Minutes of the meeting with ACTION COMMITTEE of the project METRO LINE-3 affected people staying in bldg. on Dt. 16/03/2015

This meeting was held on 16/03/15 with ACTION COMMITTEE of the project Metro line-3affected people staying in bldg. at Girgaon-Kalbadevi at SRA office CR-2, Nariman point-Mumbai. The summary of the meeting held with KRUTI COMMITTEE is as follows.

1) Kurla Corporation insisted/suggested that the railway of Metro line-3 project must be from Maharshi Karve road rather than J.S. Road.

The lady administrative conductor spoke on this point & gave the information that plan of this project has been made by international consultant keeping in mind all the technical data's details & then this must be very much beneficial to very common man & then the railway path has been selected. During hearing public consultation also such question was raised and then the checking was done by technical experts/consultants whether this project could be passed from MAHARSHI KARVE road or not? There are various/infinite difficulties on Maharshi Karve road. The technical experts/consultants voted for rechecking the rly. path. Looking to all the sides of this situation the path of metro line-3 can't be changed.

2) The Central & Western rly. stn. are very close by Girgaon-Kalbadevi stations, so the residents said that Girgaon-Kalbadevi station aren't required such words were said by Kruti Committee in the meeting.

The lady administrative conductor said while giving can answer to this point she added that the Metro point-3 is for present population of the city & many more persons yet increasing the population in future of this city. Keeping in mind the present transportation of the city and Keeping in mind the next 100 years & the city transport that's available as public transport are being kept in mind.

Metro line-3 project is a plan made after points are being kept in the mind & mainly it's for public welfare/benefits. It's not only for Girgaon-Kalbadevi station but it's for the entire city's benefits, so kindly don't create any such objections in this public project on the contrary put your difficulties & suggestions & see there habilitation & redevelopment that will happen because this project, and all the necessary solutions to the questions would be found out & a full try will be made.

3) This project affected family's rehabilitation must be at the same place at Girgaon-

Kalbadevi Station.

The lady administrative conductor said while giving an answer to this point, the land to its only for entry & exit at metro station or other such related work it may be required. The land required for metro project & to Redevelop the affected bldgs. & similarly to have to have rehabilitation of the affected people at the same place [or in the same vicinity] what can be done.in such matter by consultants/advisors. A plan would be prepared by them & such well-prepared plan would be discussed / approved by affected people & whatsoever approvals that is required to be obtained from the state those all would be requested to state govt. The lady administrative conductor also added that unless until all the above procedures aren't in practice till then no other actions/procedures would be taken on the project affected bldgs. At Girgaon-kalbadevi-station.

- 4) The temporary transit [camp] of all the affected residents at Girgaon-Kalbadevi must be in the same area/vicinity. The lady administrative conductor said while giving an answer to this point. As mentioned earlier that expert consultants or advisors would be appointed & though would be given to all the possible options there similarly MHADA or other such state bodies would be consulted for the same. The extra confirmed rooms from / different projects for ex: 337[7] & 33[9]... etc. [would be demanded by us] are demanded by us form MHADA office. Likewise the temporary transit [camp] would be in the same region between 500 to 1000 meters-such try would be done. In case if this isn't possible then the project affected families would be given rent that option would be applicable.
- 5) The technical points of/about Metro-line-3:-

Many technical points of/about Metro-line-3Were raised for ex:- Borewell, quality of mountains, the railway path of the project, the techniques that are going to be utilized, similarly the effect[affect] on the old bldg. in this area because of this project work all these facts/factors are studies by MMRC or how

about these The lady administrative conductor said while giving an answer to this point.-the world's best techniques would be used to plan & to implement this plan & such world -class consultants/advisors are appointed for his. Even the world- class technical know-how & such machine would be used for this whatsoever points are being raised all were studied in details. And a very brief report would be available for [our] information(s).

As this Metro project is tube/subway so all the construction would be done at around 20 to 25 below the ground/earth level so its construction work wouldn't have any affect in the surrounding bldgs.no danger would be there. Even otherwise a complete care/supervision would be kept on the entire surrounding by a very specially designed technique.

6) The redevelopment of the metro project affected rehabilitation of the affected families of this Girgaon-Kalbadevi have to be done in a very uniform method [in a united way] the lady administrative conductor said while giving an answer to this point. It's the [prime] responsibility of MMRC to have redevelopment of the Metro project affected bldg. Rehabilitation of the affected families of this Girgaon-Kalbadevi area and accordingly the procedures would be adopted.

Similarly Metro project required land & other lands development in the area of Girgaon – Kalbadevi is a public issue too. it's not only in the limitations of MMRC .if the local people give the details point request about this then those points would be definitely put forth to the state govt.to the related dept. and then very proper procedures request can be done.

Presentation to Indian Merchant's Chamber held on 26th March 2015







Presentation to Mumbai First- Press Club held on 27th March 2015









D. Office logo Cio is

Date:3rd August, 2015.

To. Mumbai Metro Rail Corporation Ltd. Bandra Kurla Complex, Bandra- East, Mumbai - 51.





The meetings with RO MIDC, MMRC officers and affected Members in MIDC Dt, 8.06.2015 at RO MIDC Thane office and Dt. 22.06.05 at our Association office.

Subject:

The Upcoming Metro 3 Project in MIDC Marol.

51.8-5

Sir,

We represent all the Plot Owners of Marol MIDC and are an Association that attempts to address all the issues of our Plot Owners.

Firstly, we would like to put on record our appreciation of the joint efforts of RO MIDC and DSLR MMRDA of all concerned in getting the Metro Line 3 into MIDC Marol for the benefit for all.

A broad outline of the project was provided at the earlier meetings held at the RO MIDC Thane Dt. 8,06,2015 as well as at our Association office Dt. 22,06,2015. All Individual issues was discussed at these meetings and we are prepared to take into our stride the hardships that may be caused because of the work of setting up the Metro Rail during the upcoming years.

The major aspect arising out of the meeting and needing appropriate response and redress have been listed here under:

- 1) Excavation beyond 2.5 mtr. into the compound would make it impossible for the Members to operate.
- 2) Any of the building cannot be damaged during the work of this project.
- 3) If boundary wall of any building will be excavated then Plot-holders would like to have the same reconstructed and reinstated upon completion of the project. In the interim. A temporary structure of corrugated sheets to be provided by DSLR MMRDA.
- 4) Plot-holders should get hardship allowance / Compensation and would like to know the basis of compensation.
- 5) Security Problems would have to be addressed.
- 6) All necessary steps to present any damage to glass facade buildings was also sought.

Hoping that you shall immediately do the needful in the matter. Thanking you in anticipation and assuring you of our continued co-operation as always in collectively making MIDC Marol a better

prea.

Charity Commissioner Mumbai Registration No. E-10683 dt. 13-3-86

Plot No. P-15, Street No. 14, MIDC - Marol, Andheri (East), Mumbai - 400 093.

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Tal - 6525 9243 6506 5074 / 75 - a-mail - accordation@mmia hiz

MAHARASHTRA INDUSTRIAL DEVELOPMENT CORPORATION

(Maharashtra State government undertaking)

Tel.no.25820703/25829569

M.I.D.C

off: Add: - Regional office

Thane Div. office COMPLEX

Fax no.912225821886

Bldg.1st fl. wagle estate

Thane -400604

Outward Reg. M.I.D.C/Pra.Ka.Tha.1/Marol-2340

Dt. 2/6/15

By.-RPAD

To,

- 1) M/S E.S.I.C plot no. 23
- 2) M/S Lalji Gadhu & co. plot no. 53/4
- 3) M/S Sarju House plot no. 10
- 4) M/S Ranbaxy Laboratories plot no . 89
- 5) M/S C.M.S Infosystem Pvt. Ltd. plot no. 91
- 6) M/S ACME glass seals pvt. ltd. plot no. 92
- 7) M/S Akruti Nirman O.S 4
- 8) M/S Slum rehabilitation Authority BANDRA MUM. plot no. AM27
- 9) M/S Executive Garment processor pvt. Ltd plot no. F-20
- 10) M/S Bikalane Fabrics plot no.F-21
- 11) M/S Electronic Regional test laboratory plot no.F7/8
- 12) M/S Sudha Vihar Restaurant F-6 [Industrial bldg3]
- 13) M/S Marine Electrical plot no.F-5 & F-6
- 14) M/S Power grade corp.India ltd.[Vyarvali Project BMC
- 15) M/S Western Region Electricity board plot no . F-3

Sub: - Marol Ind. Est./Area .About transferring land on temporary & permanent for Mumbai Metro 3

Ref: Mumbai Mahanagar Region Development Authority [M.M.R.D.A.] letter no.09 dt.12/01/15.

Respected sir,

With reference to the above subject you are informed that Metro line3 project is proposed through corporation's Marol industrial area. A few land/plot are affected due to this project. Corporation's representative & M.M.R.D.A-divisions representative have jointly inspected the site with demarcation given & surveyed the location. As per this, some of the areas which are distributed to, are getting affected to some extent on temporary & to some extent on permanent basis. Therefore it has been decided to conduct a hearing on 8/6/15 at 11.30 a.m. in this office for these affected areas. It is requested to all to remain present.

off: Add:- Regional office M.I.D.C Thane Div. office COMPLEX Bldg. 1st fl. Wagle estate Thane -400604

-sd-

Yours faithfully,

Regional officer
M.I.D.C. Regional office.
Thane-1

Date: 22nd June, 2015





Pursuant to the alignment of the METRO 3 Project affecting some of the Members of the Association and the first meeting held at the office of the RO MIDC, a meeting was convened with the RO MIDC, the senior officers of MMRDC and the Plotholders / Members affected at the MIDC Marol Industrial Area.

The Meeting was held on 22.06.2015 at 2.00 pm at the office of the Association Plot No. P-15, Street No. 14, MIDC Marol, Andheri – East, Mumbai – 93.

The following were present at the Meeting.

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The Minutes of the Meeting are as under:

Mr. Sudhakar Hegde President of the Association along with the RO MIDC, Mrs. Sharada Powar and DSLR MMRDA Mr. B. A Redkar presided over the Meeting and welcomed all the Members present and appreciated the joint efforts of all concerned in getting the Metro Line 3 into MIDC Marol for the benefit of all.

A broad outline of the project was provided at the earlier meeting held at the office of the RO MIDC on 08.06.2015. The Members affected were provided information of the Project at large and informed that at the subsequent meeting to be held in MIDC Marol their individual issues would be discussed for better understanding and resolution in the interest of all concerned.

Each member affected by the project was explained the project vis a vis their individual property and their individuals queries and questions responded to.

Members having adjoining properties and similar issues were explained together as to how best their issue would be mitigated.

The major aspect arising out of the meeting and needing appropriate response and redress have been listed as under for a better understanding of all concerned and resolution / response to the same.

- The excavations within the compound of the Industries would cause a lot of hardships and the excavations beyond 2 meters into the compound boundary would make it impossible for the Industries to carry on with their functioning.
- The Members present sought an absolute assurance and confirmation from all the agencies concerned that there would be no damage of any intensity or kind to the existing structures.
- 3) If the compound wall at any plot is to be demolished the Members sought the erection of a temporary structure of similar nature to provide adequate safety and security. The proposal of a corrugated sheet partition was not appreciated nor acceptable.
- 4) The Members affected by the project sought suitable compensation and or hardship allowance for the duration of the project being underway and until such time that their compounds and activities are affected. They sought to be informed about the compensation quantum before they could provide their consent.

- 5) With the scale of the project and the number of agencies involved the Members were afraid about the security issues and sought that these would need to be adequately addressed by proper planning in advance.
- 6) Some of the members having glass façade expressed their concern about the damage that could be caused by way of the vibrations generated owing to the work happening in and around the area. They sought adequate assurance of protection and immediate and appropriate rectification in case of any damage.

Thanking you,
For MIDC MAROL INDUSTRIES ASSOCIATION.

Sd/-

Hon. Secretary

(Mr. Apurva Patel)

MEETING PERTAINING TO METRO LINE 3 HELD ON 22ND JUNE, 2015

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| No. | Plot No. | Street No. | Name of the Company & Representative | Signature |
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PRESENTATION TO CRICKET CLUB OF INDIA

Date :- 24 July 2015

Venu :- Cricket Club of India,

Subject: - Presentation to Cricket Club of India by M.D. – MMRCL

Attendees :- MMRC

1. AshiwiniBhide Madam - M.D. - MMRCL

2. Shri.Ramanna Sir- (Ex.Director panning)

&

Members of Cricket Club of India.

A presentation session was organized by Cricket Club of India, Mumbai, in order to understand the importance and contribution of Mumbai Metro rail Line-3 to make efficient and world class traffic management system in Mumbai.

A detailed presentation was made by MD (MMRC) and ED (MMRC) briefing the necessity of MML3 to Mumbai, benefits & advantages of project, project Alignment, Designs, Construction methodologies and Safety precautions during temporary & permanent stage etc. Following the presentation an interaction session was held clarifying various doubts and answering concerned question of participants.

The compilation of the discussion, questions & suggestions by participates are listed below:-

- Precautionary measures to control Air pollution, Noise pollution, etc. caused during construction period.
- The method adopted for traffic management and its diversion during construction period.
- Considerations for disaster management while designing underground structures.

To all the queries raised, MMRCL officials responded as below;

- In order to keep pollution in control, regular monitoring will be conducted using various monitoring device. Remedial measures will be taken immediately in case of any violation in standard limits.
- All designs are made by considering Mumbai geological condition and disaster management limits.
- Traffic diversion plan was already submitted to traffic police department and the same may followed during construction period.
- o All buildings and nearby heritage structures will be precisely monitored and protected.

Reports related to project planning EIA, SIA, construction methodology and traffic integration planning will be uploaded on MMRDA website

Presentation to Cricket Club of India held on 24th July 2015







THE MINUTES OF THE PUBLIC CONSULTATION OF PROJECT AFFECTED PEOPLE OF JANTA/ NAYA NAGAR -MAHIM AREA HELD ON 29/7/15.

Metro-3 work has been under taken by Metro Rail Corporation Limited (M.M.R.C.L) which is jointly owned by Govt. of India & Govt. of Maharashtra state. State has given the approval COLABA - BANDRA - SEEPZ - Metro 3 Project. This Project will be implemented, Monitored and financed by Japan International Co-Operative Associations (JICA) and as per their guidelines. Maharashtra State Government has declared Metro-3 project as "an important public project" & "Important City transport project" on 3rd March 2014. The approval is given for the Rehabilitation of the people who are affected by this project, as per Maharashtra Urban Transport Project (MUTP) Resettlement & Rehabilitation policy. As per the JICA Guidelines open public consultation were held and brochures were distributed, specially prepared with full details of the project and resettlement policy; in Marathi, Hindi & English languages to inform them about their rehabilitation from the place that is affected by this public project.

In response to various quarries raised by Project affected persons all information was given to them and their suggestion have been noted down.

In the PUBLIC CONSULTATION the information was provided to the persons affected by this project & their suggestions were also noted down.

| Date | Time | Place |
|------------|-----------------------------|--|
| 29/07/2015 | Morning 11.00am to 1.00 pm. | NAMTREE G- BLOCK BANDRA KURLA COMPLEX BANDRA. |

In the public consultation the following OFFICERs / persons from the SRA had guided the slum dwellers / shop owners.

- 1) Mr. Ramana Executive Director MMRC
- 2) Mr. D.C Divate-Chief General Manager (Rly Track] MMRC
- 3) Mr. Vishram Patil- General manager [Social Development] M.M.R.C.
- 4) Mr. G.C.Mangle-Additional Collector (Land Acquisition)
- 5) Mrs. Maya Patole-Dy.Collector (R&R)
- 6) MR. Dani State Protocol (Security)] MMRC

In the beginning a video film of the Metro-3 Project highlighting the importance of this Project, station location and alignment etc., was shown to the projects affected people; following officers guided the PAP's.

- Mr. Ramana:- He had given the detail information of projects alignment, stations locations of METRO 3 PROJECT to the people affected by this project. He explained the need for the lands/plots of Janata Naya Nagar-Mahim area for the project. Likely date for start of project work was explained by him in detail.
- Mr.Vishram Patil:- He had given the detail information about the rehabilitation and resettlement policy
 of MUTP for those people who are affected by this project. He also had given guidance about the
 persons who can be eligible to take the advantages / benefits of this PROJECT. Apart from this he had
 given very clear idea about survey, Redressal committees (FLGRC &.SLGRC), information centers, the
 distribution of tenements/rooms for the common usage of co-operative housing society & its
 maintenance fund etc.
- Maya Patole:-She had given all the details about the places for rehabilitation available to the project affected people. Public can complain any time regarding the rehabilitation to the concerned person she added in his information.

Total-231 people affected by this PROJECT were present in this PUBLIC CONSULTATION. The list of the persons present here is attached as appendix-1. The points that were raised by the persons affected by this PROJECT in the PUBLIC CONSULTATION & the related information provided by the officer is given below

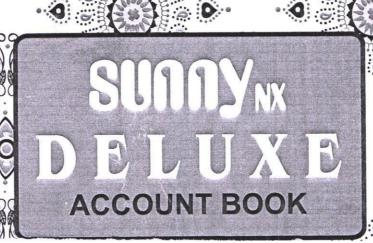
| Sr.no. | The points that were Raised by the persons affected by this PROJECT. | The information provided by the OFFICERs. |
|--------|--|--|
| 1 | Can we have a look at our rehabilitation place available? | Yes, plan in small groups & can see the rehabilitation sites. |
| 2 | In case our land / plot is required at an earlier stage then what would be the status of our rehabilitation? | Under Mumbai URBAN transport project (MUTP policy) policy permanent rooms under rehabilitation are given. It is proposed that rehabilitation of Mumbai Metro Rail corporation Naya Nagar –Mahim area's project affected people rehabilitation to be done at BHANDARI Metallurgy-Kurla (East) as the construction work of rehabilitation homes at this location is likely to be completed by December 2015.If before December, Naya Nagar, Mahim's land is required for project then (till the construction work gets completed) on temporary basis, rooms can be allotted at Bhakti park –Wadala or Oshiwara Andheri which are available with MMRDA |
| 3 | Can we have rehabilitation anywhere else except Bhandari Metallurgy? | MMRDA has option at Bhakti Park or at Oshiwara, where rehabilitation could be done in groups and can be considered. Area of 269 sq.ft is available at Bhandari Metallurgy whereas at other place it is only 225 sq. ft For any other option they have to apply in groups. |
| 4 | Who will pay Rs.20000/- per room towards the maintenance charges to co-op society? | As per rule Rupees.20000/- are received by SRA from the developer for each room. This amount is invested in bank on the name of MMRC & registered co-op society. The obtained interest can be used for the maintenance of the building. After 10 years this entire amount would be transferred in the name of the co-op housing society. |
| 5 | SRA scheme is being implemented at Naya nagar Division. If we wish to re-join this scheme can we do that? | The permanent rehabilitation would be done by MMRCL for that METRO-Rail line -3 project affected people .But if project affected. Persons would like to re-join SRA scheme then they must inform MRRCL in writing after returning /paying all the bills of the rooms distributed to them .While giving the allotment letters these all terms & conditions could be included & then on temporary basis possession could be given to them. If the persons are qualified for approved SRA scheme then they would be included. |
| 6 | Can this present land be re-available in SRA scheme? | At present the land at Naya Nagar area would be used for TBM launching machine. After the work gets over, such land would be returned to the earlier/original condition. |

| 7 | Would we have to manage for shifting / transportation? | Shifting/transportation would be done as per MUTP rules & regulations. |
|----|---|--|
| 8 | Will our rehabilitation be on temporary or on permanent basis? | MMRCL affected persons rehabilitation will be on permanent basis but those who would like to join SRA scheme & would like to have temporary rehabilitation would have to give such written application/information. |
| 9 | Though persons were present at the time of survey, even then old owner's name has been entered. | Your complaint must be very clear & it must be in writing. Such complaints would be examined properly & then decision would be taken. |
| 10 | While giving rehabilitation how the documents /papers would be examined to be eligible? | On each structures /hut ID no. has been given. If the name has been included in the survey list & if the structure is getting affected by the project work, then all such slum owners would be given rehabilitation as per MUTP- R&R policy. |
| 11 | What type of documents/papers would be given by you for rehabilitation? | Allotment letter & room's distribution letter will be given. |
| 12 | Can we give our property right to our legal heir? | The possession would be given to the person whose name is included in survey draft list. Once co-operative society is registered, and then you may give nomination for room /flat. |
| 13 | Can we again do the redevelopment of this bldg after 10 years of rehabilitation? | As per state Govt. rules these rooms can't be transferred till 10 yrs. for redevelopment/rehabilitation of the bldg. the rule & regulation would be applicable as per state govt. laws |

The following suggestions/complaints of the affected persons those who were present are noted down which are as follows.

- 1) We would like to have rehabilitation at Bhandari Metallurgy. We don't want temporary rehabilitation anywhere else.
- 2) We would not accept 225 sq. ft. area's rooms. Our rehabilitation must be done at KURLA which has 269 sq. ft. size rooms.
- 3) We would choose our group leader & we would make & represent the special draft /list for rehabilitation to be done in groups
- 4) If Kurla rehabilitation homes construction work is delayed then other option for rehabilitation could be Oshiwara/Bhakti Park.

The meeting then ended with thanks to all the participants with a request seeking Co-operation of Resident in timely implementation of the project.



मुंबई मेट्रो रेल कॉपरिशन लि.

मुंबई मेट्रो लाईन - ३ प्रकल्प

(कुलाबा - बांद्रा - सिप्झ)

पुनर्वसन व पुनर्वसाहत (R & R) विभाग

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| 7) | राज्या भागवन | 36 | Roje St. |
| 8) | स्भिना खानुन | 24 | |
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| | Imran Ahmed Salmani | 126 | Jonson. |
| 7) | प्रनाहर दुसेन | 329 | Z. |
| 18) | देवीप्रसाद राभदेव सीनार | 133 | Gally Mig |
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अ.क. मकल्पवाचित्र अस्पेत अस्मेला जयतीन्यं नांव

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Naya Nagar – Public Consultation Meeting held on 29.07.2015







Naya Nagar – Public Consultation Meeting held on 29.07.2015







Meeting with Oval Maidan trust members

Date :- 24th Aug 2015

Subject :- Minutes of the meeting held with Trustees of Oval Maidan at bldg,

Nariman Point, Mumbai.

Attendees :- MMRC

1. Shri Nandargikar CGM(G)

2. Shri Bhasme DGM(C)

3. Shri Sathish AGM(C)

4. Shri Shashikant Damse DE

5. Shri Makarand Khare (GC)

Oval Maidan Trust

- 1. Mr Ashad Mehta
- 2. Mrs Nayana Kathpalia
- 3. Mrs Shireen Bharucha

The meeting was chaired by CGM (G), following his welcome speech a brief presentation covering Project alignment, Station details & designs, Project benefits, Safety precautions and purpose & utilization of Oval maidan was made. Discussions and Highlights of meetings are listed below:

- a) A very small portion of the oval maidan (about 3900 m2 out of 90000 m2 is required for the metro project on temporary basis.
- b) No permanent construction will be made on the ground.
- c) Existing steel fencing will not be disturbed except to access the area for entry and exit
- d) The area will be used for TBM work, site offices, material stacking, muck handling & equipment's handling etc.
- e) Proper barricade with security will be provided around the work area.
- f) Incase the contractor for the package-I deploy additional TBM for earlier completion of work, it will be required to construct an access shaft, muck stacking & disposal etc. at the above said area. In such case some tree cutting will be necessary.
- g) Traffic diversion in the area will be made in consultation with the traffic police and the local residents.
- h) Mitigation measures about noise and air pollution will be taken as followed in international standards and Delhi Metro.
- i) Trust will be kept informed while taking over and handing over, also trustees may visit the work area during the construction.

The trustees supported the metro project and conveyed their views as follows:

- (i) Copy of the approval of the heritage should be provided to them.
- (ii) Copy of the Traffic diversion plan shall be shared with them.
- (iii) They mentioned that one U/G stream crossing the Oval Maidan and feeding the existing well in the Parsi temple which might be encountered during the excavation, it shall be noticed and taken care by MMRC.
- (iv) The fencing removed should be properly stacked so that it can be reused at later stage.

| Thanking You, | | |
|--------------------|---|--|
| You're faithfully, | | |
| K.SATHIS | | |
| AGM (Civil) | Н | |

After the completion of work the ground shall be restored to its original condition.

(v)



Mr. Nandagirkar, CGM (G) MMRDA Mumbai

August 28, 2015

Dear Mr. Nandargikar,

Sub: Metro III line at the Oval Maidan

Thank you and your team for having met us three who are Trustees of the OVAL Trust. Our Trust has been responsible for the restoration of the much neglected Grade I recreation ground, the Oval Maidan in 1997 and the Trust has maintained it ever since without any monetary assistance from the State Government which owns the land. The project has been possible only because of support from civic minded public Trusts, Companies and citizens.

We have received the minutes of the meeting sent to us by Mr. K. Sathish, AGM (Civil), MMRCL held on August 24, 2015 with you and your team. While we confirm all you have written in the minutes we would nevertheless like to clarify and stress certain points discussed given below as we are bound to convey this to our funders.

- You agreed to send a copy of the MHCC permission which is necessary for any work to be done on this Grade I listed Heritage Maidan and the traffic diversion plan.
- The project is expected to commence in January 2016 and will take 5 years.
- The fence which is the property of our Trust will not be removed in this area, barring a few panels on the East side to permit entry of vehicles and on the west side opposite Eros cinema to permit exit of vehicles, which panels will be safely stored at site.
- 4. Only a few palm/other trees which are necessary to facilitate the entry and exit of vehicles will be removed, for the duration of the project. If a shaft has to be put in then a few trees for this purpose will be removed.
- 5. No workers, barring the security staff will be there on the work site 24/7.
- No workers will be permitted to reside there.
- 7. The earth excavated for the project will be carried out every night to the appropriate sites outside the city. Every effort should be made to ensure that least noise and inconvenience is caused to residents especially since this will be done at night. While carrying out the earth as is the international practice, the tyres of the vehicles will be washed down so that the dirt is not tracked over the roads.
- A site office will be built on the Maidan, but when it is removed, the foundations will also be removed so that no cement concrete remains in or on the ground, in order that the grass/trees can regenerate.

10, Court View, 126 M. Karve Road, Mumbai 400 020, Tel.: 98207 03583, 98202 16623 E-mail: skbharucha@gmail.com and nayana.kathpalia@gmail.com Trust Regd. No.: E 15040 (Bom) Page 1 of 2

- A partition/barrier will be built between the project site and the rest of the Maidan with appropriate signage to prevent unauthorized entry of persons.
- 10. The walking track at the northern end will be enclosed in the working area, hence it was proposed by you that for the duration of the project, an earth based walking track would be constructed on the ground abutting the partition to be made for enclosing the work area.
- 11. We have a water supply and a water harvesting system installed in the ground, which should not be damaged.
- 12. The three signatories to this letter and another OVAL Trust Trustee Atul Kumar whose email id is atul28.kumar@gmail.com who could not attend this meeting as he was abroad, will be permitted to enter and see the progress of the work.
- 13. You have mentioned that you will use up to date equipment and will observe norms for air pollution management and the silence zone restriction that prevails in this area as the High Court is across the road and that your project will cause the minimal inconvenience possible to citizens.
- 14. You have agreed to send us a scale drawing of the area you will be using for the project so that we can determine which parts of the fence we can consider repairing. This will be given to the Trust by October 2015 by which time you will have finalised the contractor and the layout of the area.
- 15. When the project is done as far as the Oval is concerned there will be NO construction whatsoever above the ground.
- 16. All this will be conveyed to your contractor who will be the person on the scene, whose name and details may please be conveyed to us when decided upon so that we do not have to constantly trouble anyone of you unless absolutely necessary.

And finally:

You have agreed to restore the Maidan with all its facilities to the condition it was in when it was taken over for the Metro III project; that is the fence panels taken out to be repositioned; no construction on the ground; the lawn and trees replanted; the walking track restored and any damage to the water supply/water harvesting system to be made good. We will be a photographic record of the Oval before the work begins so as to facilitate restoration.

As the Trust is accountable to its generous funders who have been making anxious inquiries regarding the fate of the Oval Maidan with reference to this project, this is the very least we expect from the Authorities in the public interest.

Yours sincerely,

Shirin Bharucha

Nayana Kathpali

illa Asriau

CC: Deputy Director Sports, Government of Maharashtra Chairman MHCC

Page 2 of 2

Meeting with residents of Girgaon and Kalbadevi

Date :- 28.Aug 2015

Venu ;- CR2 Bldg, Nariman point, Mumbai-32.

Subject: - Minutes of the meeting held with residents of Girgaon and Kalbadevi

Attendees :- MMRC

1 Smt. Maya PatoleDy.Collector

2 Shri. Bhasme DGM (C)

3 Shri.K.Satish AGM (C)

4 Shri. RanjitDevare (DE)

5 Shri.AmitKarande (Land Surevery)

6 Representative of CATAPULT Organization

Residents Members

- 1. Shri.PadurangSakpal(ShivSenaShakhaPramukh-Chira bazar)
- 2. Smt.HomaPouredehi
- 3. Shri. ManojRatod
- 4. Shri.BeruzPourdehi
- 5. Shri.Rakesh JaunRathod
- 6. Shri.ManojJaunRathod
- 7. Smt. Goolu H. Swehadwala
- 8. Smt. Sheroo K. Karkaia
- 9. Shri. ShambuDayal Agrawal
- 10. Smt.Manazzainabadi

Local Resident of Girgaon&Kalbadevi and concerned citizens.

In order to interact with Local residents of Girgaon and Kalbadevi regarding land requirement and other concerned issues for MML3 project, an Interaction meeting was arranged. It was attended by Shri. Sakpal (Shiv SenaShakhaPramukh –Chira bazar) along with local resident of Girgaon&Kalbadevi and concerned citizens.

A small brief about project details by MMRCL was presented, following to that discussion were happened with the attendees. The compilation of the discussion, questions, suggestions and objections are listed as follows;

It is been requested that few plots identified for proposed Kalbadevi Station of MML3 project at JSS road should be avoided, some option of alternative alignment were suggested by them.

• The attendees requested to clarify rehabilitation and compensation scheme.

- The attendees had few queries like whether the disaster management analysis
 had been considered while designing underground structures, keeping in view of
 safety it was also requested to share the technical study report prepared by
 MML3 to design the structures.
- They also commented that Mumbai is situated on rock, hence they requested MMRCL to share the precautionary measures taken in design and safety.
- It is requested to MMRCL to share the studies undergone to control intensity of vibration during construction and permanent stage after construction.

To all the queries raised, MMRCL officials responded as below:

- The present alignment of public transport system of Metro line 3 is finalized after considering all possible options. Therefore suggestion to shift the alignment is not feasible.
- o MMRC has appointed a consultant for "Preparation of comprehensible redevelopment action plan for rehabilitation of families affected by Mumbai metro-III project in Girgaon and Kalbadevi station precincts through redevelopment of existing affected building".
- Appeal was made to the representative of affected families to extend cooperation for the survey to beconducted by the consultants.
- MMRCL officials asked them to appoint one reprsensentative for every affected building for co-ordination with MMRC & consultants.
- Separate meeting will be conducted by technical team to clarify the technical queries raised by affected families.
- Reports related to project planning EIA, SIA, construction methodology and traffic integration planning will be uploaded on MMRDA website.

The meeting then ended with thanks to all participants with a request seeking cooperation of resident in Timely implementation of the project.

Extract of the meeting for Consultation on In-situ rehabilitation and redevelopment of PAP due to construction of Kalbadevi and Girgaon metro stations on Metro Line III-PAPs of Vitthaldas Niwas held in CR2 INOX on 09.12. 2016 at 11:00 a.m.

MMRC held a series of consultation meetings on in-situ rehabilitation and redevelopment with various PAPs due to the construction of Kalbadevi and Girgaon stations in CR2 INOX, Nariman Point. Meeting for PAPs of Vitthaldas Niwas building was conducted on 09th December, 2016 from 11:00 am to 11:45 am.

- 2. Following dignitaries were present to preside the meeting:
 - a. Shri. R. Ramana, Executive Director (Planning), MMRC
 - b. Mrs. Maya Patole, Sr. Dy. General Manager, R&R, MMRC
 - c. Mrs. Sangeeta Warade, Tahsildar
 - d. Shri. Amit Agrawal, M/s Catapult Consultant
- 3. The Executive Director (Planning), MMRCwelcomed the PAPs of Vitthaldas Niwas and briefly introduced Metro Line 3 project. He presented the scheme as a part of the in-situ rehabilitation under 33(7) DCR 1991 for PAPs of Vitthaldas Niwas building. The scheme is annexed in Annexure 1.
- 4. Following were the specific queriesput forth by PAPs and their replies from MMRC:

| SPECIFIC QUERIES/ REMARKS BY PAPS | REPLY FROM MMRC |
|---|---|
| PAPs raised a query whether the existing commercial units with road frontage will be provided with road frontage units in the redevelopment scheme. | MMRC responded that due to the less width of the plots with road frontage, it would be difficult to accommodate all the existing units with frontage. MMRC stated that certain retail units and showrooms could be given priority for road frontage on ground floor whereas office spaces and other ancillary offices to be shifted on upper floors. |
| PAPs questioned the plan of temporary shifting with rental accommodation for commercial units as no viable commercial properties are available for renting in the vicinity. PAPs asked MMRC to look after the transit accommodation for the commercial units. | MMRC denied provision of rental accommodation for commercial units as the commercial tenants/unit owner are the best judge for their location to run commercial activities for next 4-5 years. However, considering PAP demand, MMRC proposed to float a tender for commercial rental properties in the same ward. MMRC proposed PAPs to vacate the premises by April-May 2017 for the smooth |

| | implementation of the project. |
|---|---|
| PAPs raised the query about the amount of rent for rental accommodation they would be eligible to be paid. | MMRC has assured to work out the rental as per market rates and proposed slabs of area for residential and commercial properties in the area in the last of December 2016. |
| PAPs questioned regarding the status of the rental accommodation in case of delay in completion of the project. | The Metro Line 3 project is proposed to be completed by 2021. The construction for the redevelopment of properties will be undertaken simultaneously. In case of any delay to the project due to certain unforeseen circumstances, the rents for the PAPs will be paid till the PAPs are permanently shifted to the redeveloped building. |
| PAPs raised concerns about the quality of construction of the new buildings, and questioned if some private builder would be developing the property. | MMRC is responsible for redevelopment project also. MMRC ensured good quality construction of the structure as its quality is very much important for the success of metro project. |
| PAPs asked whether commercial units of 50 sq.ft, 60 sq. ft carpet areas would be able to avail the unit use change from commercial to residential. | Commercial units of carpet areas of equal or more than 100 sq. ft. only would be able to avail the use change from commercial to residential. |
| PAPs asked of how the units or properties that are under dispute will be resolved by MMRC. | MMRC stated that it will try to resolve the dispute through negotiations and if need be will approach the court for the same. |

- 5. Following were some general queriesput forth by PAPs:
 - a. PAPs raised the query regarding the status of the units under mortgage in the bank for redevelopment.
- 6. MMRC handed over the BSES forms to the PAPs asking them to fill them and address their options in writing on the form. This will help MMRC to get a tentative idea on the absolute number of PAPs opting a certain option.
- 7. MMRC Executive Director (Planning) concluded the discussions by asking PAPs to fill the survey forms and nominate a person or two among them who would be a point of contact for collection of forms and further correspondences in the buildings.

As a part of the in-situ rehabilitation scheme under 33(7) DCR 1991 for PAPs of Vitthaldas Niwas, following proposal was made by MMRC:

- i) Residential units of the PAPs of Vitthaldas Niwas building are proposed to be rehabilitated to the existing location of Kapadia Chambers, Khan House, Dharamsee, Chugulal Mansion, Pokhraj, Building no. 591 post redevelopment whereas the commercial units to be rehabilitated to Kamani Wadi plot post redevelopment. The proposed new buildings will be 70 meters in height.
- ii) Following are the proposed carpet areas (in Sq. ft.) for residential units:

| Existing Carpet Areas- Residential (in sq. ft.) | Proposed Carpet Areas- Residential (in sq. ft.) |
|---|---|
| Less than 202.5 sq. ft. | 405 sq. ft. |
| 202.5 sq. ft. to 300 sq. ft. | Double the existing carpet area of unit |
| 300 sq. ft. to 444.5 sq. ft. | 600 sq. ft. |
| More than 444.5 sq. ft. | 35% extra carpet area of the unit |

- iii) Existing Commercial units are proposed to get 20% increase in the existing carpet area of the commercial unit.
- iv) The proposed transit accommodation for residential units for PAPs is MHADA flats with 80 units at Pimpalwadi on first come first serve basis. MMRC ensures that all the infrastructure related issues with MHADA flats at Pimpalwadi will be resolved prior to the shifting. In addition, if more units for transit accommodation for residential units are required, MMRC will float tenders for acquiring them. The maintenance cost in the transit accommodation will be borne by PAPs.
- v) There is no availability of transit accommodation for commercial units.
- vi) MMRC proposes the option of rental accommodation for temporary shifting for residential or commercial units to be searched by the PAPs where MMRC will make a third-party agreement with the owner paying the monthly rents directly to the owner's account. The third- party agreement is proposed to be for a period of 3 years which can be extended further. The rent to be paid to the owner will be decided on the basis of the existing carpet area of the commercial or residential units and the existing rental market rate for the residential or commercial properties in the area. For residential units, the rents will be paid as per the proposed slabs of area at the interval of 100 sq. ft and proposed slabs of area at the interval of 50 sq. ft for commercial units by MMRC and will be annually increased with 5% increment until redevelopment project is complete. MMRC will work out the rental market rates and proposed slabs of area for residential and commercial properties in the area by last of December 2016.

- vii) Where PAPs want to rent a unit with area larger than the proposed rental slabs given by MMRC, third-party agreement would not be possible in such cases. MMRC however will reimburse the rent as per the proposed rental slab whereas the excess will have to be paid by the PAPs.
- viii) PAP who want to find their rental accommodation and have a direct agreement with the owner will get the appropriate rent in lump sum/ monthly as per the market rates of the existing area.
- ix) The proposed phase for shifting to transit/ rental accommodations is April- May 2017 post exams of the school going children and prior to monsoon season.
- x) MMRC also proposes an option of outright sale of properties (not for tenants with no land rights) where appropriate compensation as decided by Compensation Committee will be provided. The compensation package that could be approved by the compensation committee can be maximum of 2.5 times the existing Ready Reckoner Rate (RRR), including the depreciation rate of the building. The compensation committee is headed by Retired I.A.S. officer in addition to some Officers, Town Planning Officer, Finance Officer that decide the compensation.
- There is also an option of conversion of use of unit from commercial to residential. The PAPs in this case can avail transit accommodation and additional area incentive for residential units as proposed by MMRC under DCR 33(7) DCR 1991. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential.
- xii) In-order to assist the PAPs in shifting to the transit or rental accommodation, MMRC proposes options of appointing a shifting agency like Movers and Packers or paying the appropriate shifting amount to the PAPs for shifting. The one-time cost of shifting to transit or rental accommodation will be borne by MMRC.
- xiii) Ownership rights for the new units will be conferred to the tenants post redevelopment. The process of the acquiring ownership includes MMRC negotiating with landlord for getting title clearance and will fix the compensation through compensation committee. Further MMRC will prepare necessary documents for transfer of title in the name of MMRC to enable MMRC to implement in-situ rehabilitation project. MMRC will make a final transfer of land title to Cooperative Housing Society formed by the PAPs.
- xiv) Prior to the time of shifting of PAPs from existing locations to transit or rental accommodations, they will be given a Provisional Allotment Letter which will include the name of the owner and the proposed unit carpet area.
- xv) The allotment of residential or commercial units to the PAPs on the redeveloped plots will be done through an online lottery in case of same area.
- xvi) Further maintenance of the new structures for PAPs will be carried by the PAPs and C.H.S. themselves. MMRC will play no role in its further maintenance and will not pay corpus fund for the same.

- xvii) The detailed floor plans, elevation facades, facilities provided for the new structures for PAPs will be provided to PAPs in form of Information Brochure which will be released in the month of January, 2017.
- xviii) MMRC has formed a Rehabilitation and Redevelopment Project Implementation Unit (R&R PIU) under Executive Director (Planning) and will directly report to Managing Director. The unit will be responsible for the smooth implementation of the project. Individual issues related to the project are to be directed to the R&R PIU.

Extract of the meeting for Consultation on In-situ rehabilitation and redevelopment of PAP due to construction of Kalbadevi and Girgaon metro stations on Metro Line III-PAPs of Chattriwala / Katawala and Amrut Niwas- A held in CR2 INOX on 09.12. 2016 at 11:00 a.m.

MMRC held a series of consultation meetings on in-situ rehabilitation and redevelopment with various PAPs due to the construction of Kalbadevi and Girgaon stations in CR2 INOX, Nariman Point. Meeting for PAPs of Chattriwala / Katawala and Amrut Niwas- Abuildings was conducted on 09thDecember, 2016 from 12:00 pm to 01:15 am.

- 2. Following dignitaries were present to preside the meeting:
 - a. Shri. R. Ramana, Executive Director (Planning), MMRC
 - b. Mrs. Maya Patole, Sr. Dy. General Manager, R&R, MMRC
 - c. Mrs. Sangeeta Warade, Tahsildar
 - d. Shri. Amit Agrawal, M/s Catapult Consultant
- 3. The Executive Director (Planning), MMRC welcomed the PAPs of Chattriwala/ Katawala and Amrut Niwas- Aand briefly introduced Metro Line 3 project. He presented the scheme as a part of the in-situ rehabilitation under 33(7) DCR 1991 for PAPs of Chattriwala/ Katawala and Amrut Niwas- Abuildings. The scheme is annexed in Annexure 1.
- 4. Following were the specific queriesput forth by PAPs and their replies from MMRC:

SPECIFIC QUERIES/ REMARKS BY PAPs REPLY FROM MMRC PAPs raised a query whether the existing MMRC responded that due to the less commercial units with road frontage will be width of the plots with road frontage, it provided with road frontage units in the would become difficult redevelopment scheme. accommodate all the existing units with frontage. MMRC stated that certain retail units and showrooms could be given priority for road frontage on ground floor whereas office spaces and other ancillary offices to be shifted on upper floors. PAPs questioned the plan of temporary shifting MMRC denied provision of rental with rental accommodation for commercial units accommodation for commercial units as no viable commercial properties are available as the commercial tenants/unit owner are the best judge for their location to for renting in the vicinity. PAPs asked MMRC to look after the transit accommodation for the run commercial activities for next 4-5 commercial units. However, considering PAP years. demand MMRC proposed to float a

tender for commercial rental properties in the same ward. MMRC proposed PAPs to vacate the premises by April-

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May

| | implementation of the project. |
|---|---|
| PAPs raised the query about the amount of rent for rental accommodation they would be eligible to be paid. | MMRC has assured to work out the rental as per market rates and proposed slabs of area for residential and commercial properties in the area in the last of December 2016. |
| PAPs questioned regarding the status of the rental accommodation in case of delay in completion of the project. | The Metro Line 3 project is proposed to be completed by 2021. The construction for the redevelopment of properties will be undertaken simultaneously. In case of any delay to the project due to certain unforeseen circumstances, the rents for the PAPs will be paid till the PAPs are permanently shifted to the redeveloped building. |
| PAPs raised concerns about the quality of construction of the new buildings, and questioned if some private builder would be developing the property. | MMRC is responsible for redevelopment project also. MMRC ensured good quality construction of the structure as its quality is very much important for the success of metro project. |
| PAPs asked whether commercial units of 50 sq.ft, 60 sq. ft carpet areas would be able to avail the unit use change from commercial to residential. | Commercial units of carpet areas of equal or more than 100 sq. ft. only would be able to avail the use change from commercial to residential. |
| PAPs asked of how the units or properties that are under dispute will be resolved by MMRC. | MMRC stated that it will try to resolve the dispute through negotiations and if need be will approach the court for the same. |

- 5. Following were some general queriesput forth by PAPs:
 - b. PAPs raised the query regarding the status of the units under mortgage in the bank for redevelopment.
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As a part of the in-situ rehabilitation scheme under 33(7) DCR 1991 for PAPs of Chattriwala/ Katawala and Amrut Niwas- A, following proposal was made by MMRC:

- ii) Residential units of the PAPs of Chattriwala/ Katawala and Amrut Niwas-Abuildingsare proposed to be rehabilitated to the existing location of Kapadia Chambers, Khan House, Dharamsee, Chugulal Mansion, Pokhraj, Building no. 591 post redevelopment whereas the commercial units to be rehabilitated to Kamani Wadi plot post redevelopment. The proposed new buildings will be 70 meters in height.
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- iii) Existing Commercial units are proposed to get 20% increase in the existing carpet area of the commercial unit.
- iv) The proposed transit accommodation for residential units for PAPs is MHADA flats with 80 units at Pimpalwadi on first come first serve basis. MMRC ensures that all the infrastructure related issues with MHADA flats at Pimpalwadi will be resolved prior to the shifting. In addition, if more units for transit accommodation for residential units are required, MMRC will float tenders for acquiring them. The maintenance cost in the transit accommodation will be borne by PAPs.
- v) There is no availability of transit accommodation for commercial units.
- vi) MMRC proposes the option of rental accommodation for temporary shifting for residential or commercial units to be searched by the PAPs where MMRC will make a third-party agreement with the owner paying the monthly rents directly to the owner's account. The third- party agreement is proposed to be for a period of 3 years which can be extended further. The rent to be paid to the owner will be decided on the basis of the existing carpet area of the commercial or residential units and the existing rental market rate for the residential or commercial properties in the area. For residential units, the rents will be paid as per the proposed slabs of area at the interval of 100 sq. ft and proposed slabs of area at the interval of 50 sq. ft for commercial units by MMRC and will be annually increased with 5% increment until redevelopment project is complete. MMRC will work out the rental market rates and proposed slabs of area for residential and commercial properties in the area by last of December 2016.
- vii) Where PAPs want to rent a unit with area larger than the proposed rental slabs given by MMRC, third-party agreement would not be possible in such cases. MMRC

- however will reimburse the rent as per the proposed rental slab whereas the excess will have to be paid by the PAPs.
- viii) PAP who want to find their rental accommodation and have a direct agreement with the owner will get the appropriate rent in lump sum/ monthly as per the market rates of the existing area.
- ix) The proposed phase for shifting to transit/ rental accommodations is April- May 2017 post exams of the school going children and prior to monsoon season.
- x) MMRC also proposes an option of outright sale of properties (not for tenants with no land rights) where appropriate compensation as decided by Compensation Committee will be provided. The compensation package that could be approved by the compensation committee can be maximum of 2.5 times the existing Ready Reckoner Rate (RRR), including the depreciation rate of the building. The compensation committee is headed by Retired I.A.S. officer in addition to some Officers, Town Planning Officer, Finance Officer that decide the compensation.
- There is also an option of conversion of use of unit from commercial to residential. The PAPs in this case can avail transit accommodation and additional area incentive for residential units as proposed by MMRC under DCR 33(7) DCR 1991. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential.
- xii) In-order to assist the PAPs in shifting to the transit or rental accommodation, MMRC proposes options of appointing a shifting agency like Movers and Packers or paying the appropriate shifting amount to the PAPs for shifting. The one-time cost of shifting to transit or rental accommodation will be borne by MMRC.
- xiii) Ownership rights for the new units will be conferred to the tenants post redevelopment. The process of the acquiring ownership includes MMRC negotiating with landlord for getting title clearance and will fix the compensation through compensation committee. Further MMRC will prepare necessary documents for transfer of title in the name of MMRC to enable MMRC to implement in-situ rehabilitation project. MMRC will make a final transfer of land title to Cooperative Housing Society formed by the PAPs.
- xiv) Prior to the time of shifting of PAPs from existing locations to transit or rental accommodations, they will be given a Provisional Allotment Letter which will include the name of the owner and the proposed unit carpet area.
- xv) The allotment of residential or commercial units to the PAPs on the redeveloped plots will be done through an online lottery in case of same area.
- xvi) Further maintenance of the new structures for PAPs will be carried by the PAPs and C.H.S. themselves. MMRC will play no role in its further maintenance and will not pay corpus fund for the same.

- xvii) The detailed floor plans, elevation facades, facilities provided for the new structures for PAPs will be provided to PAPs in form of Information Brochure which will be released in the month of January, 2017.
- xviii) MMRC has formed a Rehabilitation and Redevelopment Project Implementation Unit (R&R PIU) under Executive Director (Planning) and will directly report to Managing Director. The unit will be responsible for the smooth implementation of the project. Individual issues related to the project are to be directed to the R&R PIU.

Extract of the meeting for Consultation on In-situ rehabilitation and redevelopment of PAP due to construction of Kalbadevi and Girgaon metro stations on Metro Line III-PAPs of Hemvilla held in CR2 INOX on 09.12. 2016 at 02:00 p.m.

MMRC held a series of consultation meetings on in-situ rehabilitation and redevelopment with various PAPs due to the construction of Kalbadevi and Girgaon stations in CR2 INOX, Nariman Point. Meeting for PAPs of Hemvilla building was conducted on 09thDecember, 2016 from 02:00 pm to 2:50 pm.

- 2. Following dignitaries were present to preside the meeting:
 - a. Shri. R. Ramana, Executive Director (Planning), MMRC
 - b. Mrs. Maya Patole, Sr. Dy. General Manager, R&R, MMRC
 - c. Mrs. Sangeeta Warade, Tahsildar
 - d. Shri. Amit Agrawal, M/s Catapult Consultant
- 3. The Executive Director (Planning), MMRC welcomed the PAPs of Hemvilla and briefly introduced Metro Line 3 project. He presented the scheme as a part of the in-situ rehabilitation under 33(7) DCR 1991 for PAPs of Hemvilla building. The scheme is annexed in Annexure 1.
- 4. Following were the specific queriesput forth by PAPs and their replies from MMRC:

| SPECIFIC QUERIES/ REMARKS BY PAPS | REPLY FROM MMRC |
|---|---|
| PAPs raised a query whether the existing commercial units with road frontage will be provided with road frontage units in the redevelopment scheme. | MMRC responded that due to the less width of the plots with road frontage, it would difficult to accommodate all the existing units with frontage. MMRC stated that certain retail units and showrooms could be given priority for road frontage on ground floor whereas office spaces and other ancillary offices to be shifted on upper floors. |
| PAPs questioned the plan of temporary shifting with rental accommodation for commercial units as no viable commercial properties are available for renting in the vicinity. PAPs asked MMRC to look after the transit accommodation for the commercial units. | MMRC denied provision of rental accommodation for commercial units as the commercial tenants/unit owner are the best judge for their location to run commercial activities for next 4-5 years. However, considering PAP demand MMRC proposed to float a tender for commercial rental properties in the same ward. MMRC proposed PAPs to vacate the premises by April-May 2017 for the smooth implementation of the project. |

| PAPs raised the query about the amount of rent for rental accommodation they would be eligible to be paid. | MMRC has assured to work out the rental as per market rates and proposed slabs of area for residential and commercial properties in the area in the last of December 2016. |
|---|---|
| PAPs questioned regarding the status of the rental accommodation in case of delay in completion of the project. | The Metro Line 3 project is proposed to be completed by 2021. The construction for the redevelopment of properties will be undertaken simultaneously. In case of any delay to the project due to certain unforeseen circumstances, the rents for the PAPs will be paid till the PAPs are permanently shifted to the redeveloped building. |
| PAPs raised concerns about the quality of construction of the new buildings, and questioned if some private builder would be developing the property. | MMRC is responsible for redevelopment project also. MMRC ensured good quality construction of the structure as its quality is very much important for the success of metro project. |
| PAPs asked of how the units or properties that are under dispute will be resolved by MMRC. | MMRC stated that it will try to resolve the dispute through negotiations and if need be will approach the court for the same. |
| Some PAPs asked if it is possible for them to back out from the project and forgo their rights and if possible, what compensation for the same would be provided. | MMRC responded that such tenants who are willing to forgo their rights should write MMRC. MMRC will scrutinize such applications and hold negotiations accordingly. |
| PAPs asked if extra premium can be paid to avail extra area for the units. | MMRC responded that such demands will have to be analyzed first by MMRC for further proceedings. |
| PAPs questioned if the scheme has been uploaded on the internet on the organization's website. | MMRC stated that the scheme hasn't been uploaded on the website. |

- 5. Following were some general queriesput forth by PAPs:
 - c. PAPs raised the query regarding the status of the units under mortgage in the bank for redevelopment.

- 6. MMRC handed over the BSES forms to the PAPs asking them to fill them and address their options in writing on the form. This will help MMRC to get a tentative idea on the absolute number of PAPs opting a certain option.
- 7. MMRC Executive Director (Planning) concluded the discussions by asking PAPs to fill the survey forms and nominate a person or two among them who would be a point of contact for collection of forms and further correspondences in the buildings.

As a part of the in-situ rehabilitation scheme under 33(7) DCR 1991 for PAPs of Hemvilla, following proposal was made by MMRC:

- iii) Residential units of the PAPs of Hemvilla building are proposed to be rehabilitated to the existing location of Kapadia Chambers, Khan House, Dharamsee, Chugulal Mansion, Pokhraj, Building no. 591 post redevelopment whereas the commercial units to be rehabilitated to Kamani Wadi plot post redevelopment. The proposed new buildings will be 70 meters in height.
- ii) Following are the proposed carpet areas (in Sq. ft.) for residential units:

| Existing Carpet Areas- Residential (in sq. ft.) | Proposed Carpet Areas- Residential (in sq. ft.) |
|---|---|
| Less than 202.5 sq. ft. | 405 sq. ft. |
| 202.5 sq. ft. to 300 sq. ft. | Double the existing carpet area of unit |
| 300 sq. ft. to 444.5 sq. ft. | 600 sq. ft. |
| More than 444.5 sq. ft. | 35% extra carpet area of the unit |

- iii) Existing Commercial units are proposed to get 20% increase in the existing carpet area of the commercial unit.
- iv) The proposed transit accommodation for residential units for PAPs is MHADA flats with 80 units at Pimpalwadi on first come first serve basis. MMRC ensures that all the infrastructure related issues with MHADA flats at Pimpalwadi will be resolved prior to the shifting. In addition, if more units for transit accommodation for residential units are required, MMRC will float tenders for acquiring them. The maintenance cost in the transit accommodation will be borne by PAPs.
- v) There is no availability of transit accommodation for commercial units.
- vi) MMRC proposes the option of rental accommodation for temporary shifting for residential or commercial units to be searched by the PAPs where MMRC will make a third-party agreement with the owner paying the monthly rents directly to the owner's account. The third- party agreement is proposed to be for a period of 3 years which can be extended further. The rent to be paid to the owner will be decided on the basis of the existing carpet area of the commercial or residential units and the existing rental market rate for the residential or commercial properties in the area. For residential units, the rents will be paid as per the proposed slabs of area at the interval of 100 sq. ft and proposed slabs of area at the interval of 50 sq. ft for commercial units by MMRC and will be annually increased with 5% increment until redevelopment project is complete. MMRC will work out the rental market rates and proposed slabs of area for residential and commercial properties in the area by last of December 2016.
- vii) Where PAPs want to rent a unit with area larger than the proposed rental slabs given by MMRC, third-party agreement would not be possible in such cases. MMRC

- however will reimburse the rent as per the proposed rental slab whereas the excess will have to be paid by the PAPs.
- viii) PAP who want to find their rental accommodation and have a direct agreement with the owner will get the appropriate rent in lump sum/ monthly as per the market rates of the existing area.
- ix) The proposed phase for shifting to transit/ rental accommodations is April- May 2017 post exams of the school going children and prior to monsoon season.
- x) MMRC also proposes an option of outright sale of properties (not for tenants with no land rights) where appropriate compensation as decided by Compensation Committee will be provided. The compensation package that could be approved by the compensation committee can be maximum of 2.5 times the existing Ready Reckoner Rate (RRR), including the depreciation rate of the building. The compensation committee is headed by Retired I.A.S. officer in addition to some Officers, Town Planning Officer, Finance Officer that decide the compensation.
- There is also an option of conversion of use of unit from commercial to residential. The PAPs in this case can avail transit accommodation and additional area incentive for residential units as proposed by MMRC under DCR 33(7) DCR 1991. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential.
- xii) In-order to assist the PAPs in shifting to the transit or rental accommodation, MMRC proposes options of appointing a shifting agency like Movers and Packers or paying the appropriate shifting amount to the PAPs for shifting. The one-time cost of shifting to transit or rental accommodation will be borne by MMRC.
- xiii) Ownership rights for the new units will be conferred to the tenants post redevelopment. The process of the acquiring ownership includes MMRC negotiating with landlord for getting title clearance and will fix the compensation through compensation committee. Further MMRC will prepare necessary documents for transfer of title in the name of MMRC to enable MMRC to implement in-situ rehabilitation project. MMRC will make a final transfer of land title to Cooperative Housing Society formed by the PAPs.
- xiv) Prior to the time of shifting of PAPs from existing locations to transit or rental accommodations, they will be given a Provisional Allotment Letter which will include the name of the owner and the proposed unit carpet area.
- xv) The allotment of residential or commercial units to the PAPs on the redeveloped plots will be done through an online lottery in case of same area.
- xvi) Further maintenance of the new structures for PAPs will be carried by the PAPs and C.H.S. themselves. MMRC will play no role in its further maintenance and will not pay corpus fund for the same.

- xvii) The detailed floor plans, elevation facades, facilities provided for the new structures for PAPs will be provided to PAPs in form of Information Brochure which will be released in the month of January, 2017.
- xviii) MMRC has formed a Rehabilitation and Redevelopment Project Implementation Unit (R&R PIU) under Executive Director (Planning) and will directly report to Managing Director. The unit will be responsible for the smooth implementation of the project. Individual issues related to the project are to be directed to the R&R PIU.

Extract of the meeting for Consultation on In-situ rehabilitation and redevelopment of PAP due to construction of Kalbadevi and Girgaon metro stations on Metro Line III-PAPs of Chaggulal Mansion, Pokhraj and Khan House held in CR2 INOX on 09.12. 2016 at 03:10 p.m.

MMRC held a series of consultation meetings on in-situ rehabilitation and redevelopment with various PAPs due to the construction of Kalbadevi and Girgaon stations in CR2 INOX, Nariman Point. Meeting for PAPs of Chaggulal, Pokhraj and Khan House buildings was conducted on 09thDecember, 2016 from 03:10 pm to 4:30 pm.

- 2. Following dignitaries were present to preside the meeting:
 - e. Shri. R. Ramana, Executive Director (Planning), MMRC
 - f. Mrs. Maya Patole, Sr. Dy. General Manager, R&R, MMRC
 - g. Mrs. Sangeeta Warade, Tahsildar
 - h. Shri. Amit Agrawal, M/s Catapult Consultant
- 3. The Executive Director (Planning), MMRCwelcomed the PAPs of Chaggulal, Pokhraj and Khan Houseand briefly introduced Metro Line 3 project. He presented the scheme as a part of the in-situ rehabilitation under 33(7) DCR 1991 for PAPs of Chaggulal, Pokhraj and Khan House buildings. The scheme is annexed in Annexure 1.
- 4. Following were the specific queriesput forth by PAPs and their replies from MMRC:

| SPECIFIC QUERIES/ REMARKS BY PAPs | REPLY FROM MMRC |
|---|---|
| PAPs raised a query whether the existing commercial units with road frontage will be provided with road frontage units in the redevelopment scheme. | MMRC responded that due to the less width of the plots with road frontage, it would become difficult to accommodate all the existing units with frontage. MMRC stated that certain retail units and showrooms could be given priority for road frontage on ground floor whereas office spaces and other ancillary offices to be shifted on upper floors. |
| PAPs questioned the plan of temporary shifting with rental accommodation for commercial units as no viable commercial properties are available for renting in the vicinity. PAPs asked MMRC to look after the transit accommodation for the commercial units. | MMRC denied provision of rental accommodation for commercial units as the commercial tenants/unit owner are the best judge for their location to run commercial activities for next 4-5 years. However, considering PAP demand MMRC proposed to float a tender for commercial rental properties in the same ward. MMRC proposed PAPs to vacate the premises by April- |

| | May 2017 for the smooth implementation of the project. |
|---|---|
| PAPs raised the query about the amount of rent for rental accommodation they would be eligible to be paid. | MMRC has assured to work out the rental as per market rates and proposed slabs of area for residential and commercial properties in the area in the last of December 2016. |
| PAPs questioned regarding the status of the rental accommodation in case of delay in completion of the project. | The Metro Line 3 project is proposed to be completed by 2021. The construction for the redevelopment of properties will be undertaken simultaneously. In case of any delay to the project due to certain unforeseen circumstances, the rents for the PAPs will be paid till the PAPs are permanently shifted to the redeveloped building. |
| PAPs raised concerns about the quality of construction of the new buildings, and questioned if some private builder would be developing the property. | MMRC is responsible for redevelopment project also. MMRC ensured good quality construction of the structure as its quality is very much important for the success of metro project. |
| PAPs asked whether commercial units of 50 sq.ft, 60 sq. ft carpet areas would be able to avail the unit use change from commercial to residential. | Commercial units of carpet areas of equal or more than 100 sq. ft. only would be able to avail the use change from commercial to residential. |
| PAPs asked whether MMRC would reimburse for the furniture and interior of the commercial units. | MMRC replied that it would not reimburse the furniture and interior costs. However, in the new constructed units, MMRC will provide certain provisions for commercial units. The details of these provisions will be in form of an information brochure. |
| PAPs asked whether MMRC would be maintaining the redeveloped building by paying a corpus fund and whether PAPs will have to pay the VAT for extra incentives. | MMRC stated that no corpus fund will be raised by MMRC as it is not applicable in 33 (7) DCR. The redeveloped building will be maintained by Co-operative Housing Societies formed. MMRC also stated |

| | that no VAT has to be incurred by the tenants for extra incentive as this is the process of redevelopment. Similarly, the expenses of stamp duty and transfer of title ownership will be borne by MMRC. |
|---|---|
| PAPs asked of how the units or properties that are under dispute will be resolved by MMRC. | MMRC stated that it will try to resolve the dispute through negotiations and if need be will approach the court for the same. |
| PAPs queried whether the existing properties have been acquired by MMRC. | MMRC responded that there will be negotiations with the owners and the properties will be acquired before shifting of tenants. Acquisition notices will be sent to the landlord. MMRC bears 100% responsibility of rehabilitation. |
| PAPs questioned how much of carpet areas will be provided to existing units of 50, 100, 115 sq.ft. | MMRC responded that the carpet areas for both residential and commercial units will be provided as per the scheme proposed by MMRC for incentive area. MMRC also stated that the existing incentive areas in the new development are as per the sanctioned DCR 199 33(7). |
| Some of the senior citizens asked of who would be responsible for the new allotted units post their death. They questioned if it is possible for them to back out from the project and forgo their rights and if possible, what compensation for the same would be provided. | The ownership eligibility issues will be decided by MHADA. Such tenants who are willing to forgo their rights should write MMRC. MMRC will scrutinize such applications and hold negotiations accordingly. |
| PAPs asked if extra premium can be paid to avail extra area for the units. | MMRC responded that such demands will have to be analyzed first by MMRC for further proceedings. |
| PAPs questioned if an existing residential unit of carpet area 1860 sq.ft would be allotted as two new units? | MMRC responded that after confirming the carpet areas, MMRC will provide carpet areas for new units as per the proposed scheme and proposed slabs of carpet areas. In this case, the tenant will be provided with surplus 35% area to |

| | the existing carpet area. |
|---|---|
| PAPs questioned if the scheme has been uploaded on the internet on the organization's website. | |
| PAP questioned MMRC on how the loss of business that the commercial shop owners would have to incur due to the shifting of shops for temporary accommodation be reimbursed. | MMRC responded by stating that Mumbai Metro Line 3 is a very important infrastructure project for the city in holistic approach and though MMRC would not be able to reimburse the losses due to shifting of commercial activities to temporary accommodation, however over the course of time after the metro project is completed, the shops would get benefitted by the development around them in the longer run. |

- 5. Following were some general queriesput forth by PAPs:
 - d. PAPs raised the query regarding the status of the units under mortgage in the bank for redevelopment.
- 6. MMRC handed over the BSES forms to the PAPs asking them to fill them and address their options in writing on the form. This will help MMRC to get a tentative idea on the absolute number of PAPs opting a certain option.
- 7. MMRC Executive Director (Planning) concluded the discussions by asking PAPs to fill the survey forms and nominate a person or two among them who would be a point of contact for collection of forms and further correspondences in the buildings.

As a part of the in-situ rehabilitation scheme under 33 (7) DCR 1991 for PAPs of Chaggulal, Pokhraj and Khan House, following proposal was made by MMRC:

- iv) Residential units of the PAPs of Chaggulal, Pokhraj and Khan Housebuildings are proposed to be rehabilitated to the existing location of Kapadia Chambers, Khan House, Dharamsee, Chugulal Mansion, Pokhraj, Building no. 591 post redevelopment whereas the commercial units to be rehabilitated to KamaniWadi plot post redevelopment. The proposed new buildings will be 70 meters in height.
- ii) Following are the proposed carpet areas (in Sq. ft.) for residential units:

| Existing Carpet Areas- Residential (in sq. ft.) | Proposed Carpet Areas- Residential (in sq. ft.) |
|---|---|
| Less than 202.5 sq. ft. | 405 sq. ft. |
| 202.5 sq. ft. to 300 sq. ft. | Double the existing carpet area of unit |
| 300 sq. ft. to 444.5 sq. ft. | 600 sq. ft. |
| More than 444.5 sq. ft. | 35% extra carpet area of the unit |

- iii) Existing Commercial units are proposed to get 20% increase in the existing carpet area of the commercial unit.
- iv) The proposed transit accommodation for residential units for PAPs is MHADA flats with 80 units at Pimpalwadi on first come first serve basis. MMRC ensures that all the infrastructure related issues with MHADA flats at Pimpalwadi will be resolved prior to the shifting. In addition, if more units for transit accommodation for residential units are required, MMRC will float tenders for acquiring them. The maintenance cost in the transit accommodation will be borne by PAPs.
- v) There is no availability of transit accommodation for commercial units.
- vi) MMRC proposes the option of rental accommodation for temporary shifting for residential or commercial units to be searched by the PAPs where MMRC will make a third-party agreement with the owner paying the monthly rents directly to the owner's account. The third- party agreement is proposed to be for a period of 3 years which can be extended further. The rent to be paid to the owner will be decided on the basis of the existing carpet area of the commercial or residential units and the existing rental market rate for the residential or commercial properties in the area. For residential units, the rents will be paid as per the proposed slabs of area at the interval of 100 sq. ft and proposed slabs of area at the interval of 50 sq. ft for commercial units by MMRC and will be annually increased with 5% increment until redevelopment project is complete. MMRC will work out the rental market rates and proposed slabs of area for residential and commercial properties in the area by last of December 2016.
- vii) Where PAPs want to rent a unit with area larger than the proposed rental slabs given by MMRC, third-party agreement would not be possible in such cases. MMRC

- however will reimburse the rent as per the proposed rental slab whereas the excess will have to be paid by the PAPs.
- viii) PAP who want to find their rental accommodation and have a direct agreement with the owner will get the appropriate rent in lump sum/ monthly as per the market rates of the existing area.
- ix) The proposed phase for shifting to transit/ rental accommodations is April- May 2017 post exams of the school going children and prior to monsoon season.
- x) MMRC also proposes an option of outright sale of properties (not for tenants with no land rights) where appropriate compensation as decided by Compensation Committee will be provided. The compensation package that could be approved by the compensation committee can be maximum of 2.5 times the existing Ready Reckoner Rate (RRR), including the depreciation rate of the building. The compensation committee is headed by Retired I.A.S. officer in addition to some Officers, Town Planning Officer, Finance Officer that decide the compensation.
- There is also an option of conversion of use of unit from commercial to residential. The PAPs in this case can avail transit accommodation and additional area incentive for residential units as proposed by MMRC under DCR 33(7) DCR 1991. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential.
- xii) In-order to assist the PAPs in shifting to the transit or rental accommodation, MMRC proposes options of appointing a shifting agency like Movers and Packers or paying the appropriate shifting amount to the PAPs for shifting. The one-time cost of shifting to transit or rental accommodation will be borne by MMRC.
- xiii) Ownership rights for the new units will be conferred to the tenants post redevelopment. The process of the acquiring ownership includes MMRC negotiating with landlord for getting title clearance and will fix the compensation through compensation committee. Further MMRC will prepare necessary documents for transfer of title in the name of MMRC to enable MMRC to implement in-situ rehabilitation project. MMRC will make a final transfer of land title to Cooperative Housing Society formed by the PAPs.
- xiv) Prior to the time of shifting of PAPs from existing locations to transit or rental accommodations, they will be given a Provisional Allotment Letter which will include the name of the owner and the proposed unit carpet area.
- xv) The allotment of residential or commercial units to the PAPs on the redeveloped plots will be done through an online lottery in case of same area.
- xvi) Further maintenance of the new structures for PAPs will be carried by the PAPs and C.H.S. themselves. MMRC will play no role in its further maintenance and will not pay corpus fund for the same.

- xvii) The detailed floor plans, elevation facades, facilities provided for the new structures for PAPs will be provided to PAPs in form of Information Brochure which will be released in the month of January, 2017.
- xviii) MMRC has formed a Rehabilitation and Redevelopment Project Implementation Unit (R&R PIU) under Executive Director (Planning) and will directly report to Managing Director. The unit will be responsible for the smooth implementation of the project. Individual issues related to the project are to be directed to the R&R PIU.

Extract of the meeting for Consultation on In-situ rehabilitation and redevelopment of PAP due to construction of Kalbadevi and Girgaon metro stations on Metro Line III-PAPs of Dharamsee and Kapadia Chambers held in CR2 INOX on 13.12. 2016 at 12:10 p.m.

MMRC held a series of consultation meetings on in-situ rehabilitation and redevelopmentwith various PAPs due to the construction of Kalbadevi and Girgaon stations in CR2 INOX, Nariman Point. Meeting for PAPs of Dharamsee and Kapadia Chambers buildings was conducted on 13thDecember, 2016 from 12:10 pm to 1:45 pm.

- 2. Following dignitaries were present to preside the meeting:
 - a. Shri. R. Ramana, Executive Director (Planning), MMRC
 - b. Mrs. Maya Patole, Sr. Dy. General Manager, R&R, MMRC
 - c. Mrs. Sangeeta Warade, Tahsildar
 - d. Shri. Amit Agrawal, M/s Catapult Consultant
- 3. The Executive Director (Planning) welcomed the PAPs of Dharamsee and Kapadia Chambers and briefly introduced Metro Line 3 project. He presented the scheme as a part of the in-situ rehabilitation under 33(7) DCR 1991 for PAPs of Dharamsee and Kapadia Chambers. The scheme is annexed in Annexure 1.
- 4. Following were the specific queriesput forth by PAPs and their replies from MMRC:

| SPECIFIC QUERIES/ REMARKS BY PAPs | REPLY FROM MMRC |
|--|--|
| PAPs demanded toget settled at the same location post redevelopment due to the locational advantage and the frontage that the existing vendors/ commercial units get being beside the road. They were against shifting of commercial units to KamaniWadi post redevelopment and were in agreement over Mixed Use redevelopment on their own plots which would not hamper the locational advantage that they are getting now. | MMRC has agreed to carry out a feasibility study to work out in-situ Mixed-use redevelopment scheme in consultation with M/s. Catapult Consultants at the same location. |
| PAPs suggested to survey a semi-built vacant structure adjacent to the existing buildings to check the feasibility of shifting of proposed required ancillary units for metro station there, thus leaving Kapadia Chambers and Dharamsee unaffected. | MMRC has agreed to carry out the feasibility study of the adjacent building for further consideration and details about the ownership. |
| PAPs raised a query whether the existing commercial units with road frontage will be provided with road frontage units in the | MMRC responded that due to the less width of the plots with road frontage, it would become difficult to accommodate all the existing units with |

| redevelopment scheme. | frontage. MMRC stated that certain retail units and showrooms could be given priority for road frontage on ground floor whereas office spaces and other ancillary offices to be shifted on upper floors. |
|--|---|
| PAPs questioned why the area incentive of commercial units was lesser than that of the residential units. | MMRC explained that it has been proposed as per norms of 33(7) DCR 1991. It also stated that incase of slum rehabilitation, no surplus is provided in area. |
| PAPs questioned the plan of temporary shifting with rental accommodation for commercial units as no viable commercial properties are available for renting in the vicinity. PAPs asked MMRC to look after the transit accommodation for the commercial units. | MMRC denied provision of rental accommodation for commercial units as the commercial tenants/unit owner are the best judge for their location to run commercial activities for next 4-5 years. However, considering PAP demand MMRC proposed to float a tender for commercial rental properties in the same ward. MMRC proposed PAPs to vacate the premises by April-May 2017 for the smooth implementation of the project. |
| Some PAPs questioned the logic behind considering the depreciation rate based on the age of the structure for the compensation, stating that more than 1cr has been spent on the renovation of the structure in the past and showed the before and after photographs of the structure to MMRC. | MMRC explained that as per the government norms, 2.5 times the Ready Reckoner Rate is given to the party as compensation. |
| PAPs raised the query about the amount of rent for rental accommodation they would be eligible to be paid. | MMRC has assured to work out the rental as per market rates and proposed slabs of area for residential and commercial properties in the areain the last of December 2016. |
| PAPs questioned regarding the status of the rental accommodation in case of delay in completion of the project. | The Metro Line 3 project is proposed to be completed by 2021. The construction for the redevelopment of properties will be undertaken simultaneously. In case of any delay to the project due to certain unforeseen |

| | circumstances, the rents for the PAPs will be paid till the PAPs are permanently shifted to the redeveloped building. |
|---|---|
| PAPs also raised the concern of not demolishing the existing religious structures if any and hurting the religious sentiments of the residents and the community at large. | MMRC assured PAPs of not demolishing any religious structures in the vicinity. |
| PAPs proposed MMRC to discuss topics of discussion for the next meeting beforehand. Various options as proposed by MMRC for the PAPs should be floated earlier to the next meeting. | MMRC agreed to take the suggestion for consideration. |
| PAPs asked for further communications (letters and notices) to be forwarded in English and not in Marathi for better understanding. | MMRC agreed to take the suggestion for consideration. |
| PAP questioned MMRC on how the loss of business that the commercial shop owners would have to incur due to the shifting of shops for temporary accommodation be reimbursed. | MMRC responded by stating that Mumbai Metro Line 3 is a very important infrastructure project for the city in holistic approach and though MMRC would not be able to reimburse the losses due to shifting of commercial activities to temporary accommodation, however over the course of time after the metro project is completed, the shops would get benefitted by the development around them in the longer run. |

- 5. Following were some general queriesput forth by PAPs:
 - a. PAPs raised the query regarding the status of the units under mortgage in the bank for redevelopment.
 - b. PAPs raised a query if a mix of options for rental and transit accommodationcan be availed for a single unit.
- 6. MMRC handed over the BSES forms to the PAPs asking them to fill them and address their options in writing on the form. This will help MMRC to get a tentative idea on the absolute number of PAPs opting a certain option.

| fill the | MMRC Executive Director (Planning) concluded the discussions by asking PAPs to the survey forms and nominate a person or two among them who would be a point of ntact for collection of forms and further correspondences in the buildings. | | |
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As a part of the in-situ rehabilitation scheme under 33(7) DCR 1991 for PAPs of Dharamsee and Kapadia Chambers, following proposal was made by MMRC:

- i) Residential units of the PAPs of Dharamsee and Kapadia Chambers are proposed to be rehabilitated to the same existing location of Kapadia Chambers, Khan House, Dharamsee, Chugulal Mansion, Pokhraj, Building no. 591 post redevelopment whereas the commercial units to be rehabilitated to Kamaniwadi plot post redevelopment. The proposed new buildings will be 70 meters in height.
- ii) Following are the proposed carpet areas (in Sq. ft.) for residential units:

| Existing Carpet Areas- Residential (in sq. ft.) | Proposed Carpet Areas- Residential (in sq. ft.) |
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- iii) Existing Commercial units are proposed to get 20% increase in the existing carpet area of the commercial unit.
- iv) The proposed transit accommodation for residential units for PAPs is MHADA flats with 80 units at Pimpalwadi on first come first serve basis. MMRC ensures that all the infrastructure related issues with MHADA flats at Pimpalwadi will be resolved prior to the shifting. In addition, if more units for transit accommodation for residential units are required, MMRC will float tenders for acquiring them. The maintenance cost in the transit accommodation will be borne by PAPs.
- v) There is no availability of transit accommodation for commercial units.
- vi) MMRC proposes the option of rental accommodation for temporary shifting for residential or commercial units to be searched by the PAPs where MMRC will make a third-party agreement with the owner paying the monthly rents directly to the owner's account. The third- party agreement is proposed to be for a period of 3 years which can be extended further. The rent to be paid to the owner will be decided on the basis of the existing carpet area of the commercial or residential units and the existing rental market rate for the residential or commercial properties in the area. For residential units, the rents will be paid as per the proposed slabs of area at the interval of 100 sq. ft and proposed slabs of area at the interval of 50 sq. ft for commercial units by MMRC and will be annually increased with 5% increment until redevelopment project is complete. MMRC will work out the rental market rates and proposed slabs of area for residential and commercial properties in the area by last of December 2016.
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- however will reimburse the rent as per the proposed rental slab whereas the excess will have to be paid by the PAPs.
- viii) PAP who want to find their rental accommodation and have a direct agreement with the owner will get the appropriate rent in lump sum/ monthly as per the market rates of the existing area.
- ix) The proposed phase for shifting to transit/ rental accommodations is April- May 2017 post exams of the school going children and prior to monsoon season.
- x) MMRC also proposes an option of outright sale of properties (not for tenants with no land rights) where appropriate compensation as decided by Compensation Committee will be provided. The compensation package that could be approved by the compensation committee can be maximum of 2.5 times the existing Ready Reckoner Rate (RRR), including the depreciation rate of the building. The compensation committee is headed by Retired I.A.S. officer in addition to some Officers, Town Planning Officer, Finance Officer that decide the compensation.
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- xiii) Ownership rights for the new units will be conferred to the tenants post redevelopment. The process of the acquiring ownership includes MMRC negotiating with landlord for getting title clearance and will fix the compensation through compensation committee. Further MMRC will prepare necessary documents for transfer of title in the name of MMRC to enable MMRC to implement in-situ rehabilitation project. MMRC will make a final transfer of land title to Cooperative Housing Society formed by the PAPs.
- xiv) Prior to the time of shifting of PAPs from existing locations to transit or rental accommodations, they will be given a Provisional Allotment Letter which will include the name of the owner and the proposed unit carpet area.
- xv) The allotment of residential or commercial units to the PAPs on the redeveloped plots will be done through an online lottery in case of same area.
- xvi) Further maintenance of the new structures for PAPs will be carried by the PAPs and C.H.S. themselves. MMRC will play no role in its further maintenance and will not pay corpus fund for the same.

- xvii) The detailed floor plans, elevation facades, facilities provided for the new structures for PAPs will be provided to PAPs in form of Information Brochure which will be released in the month of January, 2017.
- xviii) MMRC has formed a Rehabilitation and Redevelopment Project Implementation Unit (R&R PIU) under Executive Director (Planning) and will directly report to Managing Director. The unit will be responsible for the smooth implementation of the project. Individual issues related to the project are to be directed to the R&R PIU.

Extract of the meeting for Consultation on In-situ rehabilitation and redevelopment of PAP due to construction of Kalbadevi and Girgaon metro stations on Metro Line III-PAPs of Rajsheela held in CR2 INOX on 13.12. 2016 at 2:10 p.m.

MMRC held a series of consultation meetings on in-situ rehabilitation and redevelopment with various PAPs due to the construction of Kalbadevi and Girgaon stations in CR2 INOX, Nariman Point. Meeting for PAPs of Rajsheela building was conducted on 13thDecember, 2016 from 2:10 pm to 3:05 pm.

- 2. Following dignitaries were present to preside the meeting:
 - a. Shri. R. Ramana, Executive Director (Planning), MMRC
 - b. Mrs. Maya Patole, Sr. Dy. General Manager, R&R, MMRC
 - c. Mrs. Sangeeta Warade, Tahsildar
 - d. Shri. Amit Agrawal, M/s Catapult Consultant
- 3. The Executive Director (Planning) welcomed the PAPs of Rajsheela and briefly introduced Metro Line 3 project. He presented the scheme as a part of the in-situ rehabilitation under 33(7) DCR 1991 for PAPs of Rajsheela. The scheme is annexed in Annexure 1.
- 4. Following were the specific queriesput forth by PAPs and their replies from MMRC:

SPECIFIC QUERIES/ REMARKS BY **REPLY FROM MMRC PAPs** PAPs demanded toget settled at the same MMRC has agreed to carry out a location post redevelopment due to the feasibility study to work out in-situ locational advantage and the frontage that the Mixed-use redevelopment scheme in existing vendors/ commercial units get being consultation with M/s. Catapult beside the road and questioned the logic of Consultants at the same location. shifting to Kamani Wadi for commercial units. The PAPs were in agreement over Mixed Use redevelopment on their own plots which would not hamper the locational advantage that they are getting now. PAPs raised a query whether the existing MMRC responded that due to the less commercial units with road frontage will be width of the plots with road frontage, it provided with road frontage units in the would become difficult to accommodate redevelopment scheme. all the existing units with frontage. MMRC stated that certain retail units and showrooms could be given priority for road frontage on ground floor whereas office spaces and other ancillary offices to be shifted on upper floors.

PAPs questioned the plan of temporary MMRC denied provision of rental shifting with rental accommodation accommodation for commercial units as commercial units as no viable commercial the commercial tenants/unit owner are the properties are available for renting in the best judge for their location to run vicinity. PAPs asked MMRC to look after the commercial activities for next 4-5 years. transit accommodation for the commercial However, considering PAP demand units. MMRC proposed to float a tender for commercial rental properties in the same ward. MMRC proposed PAPs to vacate the premises by April- May 2017 for the smooth implementation of the project. PAPs questioned why the area incentive of MMRC explained that it has been commercial units was lesser than that of the proposed as per norms of 33(7) DCR residential units. 1991. It also stated that incase of slum rehabilitation, no surplus is provided in area. Some PAPs questioned the logic behind MMRC explained that as per considering the depreciation rate based on the government norms, 2.5 times the Ready age of the structure for the compensation. Reckoner Rate is given to the party as They asked for increase of 5 times the RRR. compensation. PAPs raised the query about the amount of MMRC has assured to work out the rental rent for rental accommodation they would be as per market rates and proposed slabs of eligible to be paid. area for residential and commercial properties in the area in last of December 2016. PAPs asked whether commercial units of 50 Commercial units of carpet areas of equal or more than 100 sq. ft. only would be sq.ft, 60 sq. ft carpet areas would be able to avail the unit use change from commercial to able to avail the use change from residential. commercial to residential. PAPs questioned regarding the status of the The Metro Line 3 project is proposed to be completed by 2021. The construction for rental accommodation in case of delay in the redevelopment of properties will be completion of the project. undertaken simultaneously. In case of any delay to the project due to certain unforeseen circumstances, the rents for the PAPs will be paid till the PAPs are shifted permanently to the redeveloped building. PAPs raised concerns about the quality of MMRC is responsible for redevelopment project also. MMRC ensured good quality construction of the new buildings, and questioned if some private builder would be construction of the structure as its quality

| developing the property. | is very much important for the success of metro project. |
|---|---|
| PAPs asked whether the available free-sale component can be bought by the PAPs. | MMRC stated that PAPs would be given preference for selling free-sale component. |
| PAPs asked whether MMRC would reimburse for the furniture and interior of the commercial units. | MMRC replied that it would not reimburse the furniture and interior costs. However, in the new constructed units, MMRC will provide certain provisions for commercial units. The details of these provisions will be in form of an information brochure. |
| PAPs asked for further communications (letters and notices) to be forwarded in English and not in Marathi for better understanding. | MMRC agreed to take the suggestion for consideration. |
| PAP questioned MMRC on how the loss of business that the commercial shop owners would have to incur due to the shifting of shops for temporary accommodation be reimbursed. | MMRC responded by stating that Mumbai Metro Line 3 is a very important infrastructure project for the city in holistic approach and though MMRC would not be able to reimburse the losses due to shifting of commercial activities to temporary accommodation, however over the course of time after the metro project is completed, the shops would get benefitted by the development around them in the longer run. |

- 5. Following were some general queriesput forth by PAPs:
 - a. PAPs raised a query of status and process to be followed for the units under current sale.
- 6. MMRC handed over the BSES forms to the PAPs asking them to fill them and address their options in writing on the form. This will help MMRC to get a tentative idea on the absolute number of PAPs opting a certain option.
- 7. MMRC Executive Director (Planning) concluded the discussions by asking PAPs to fill the survey forms and nominate a person or two among them who would be a point of contact for collection of forms and further correspondences in the buildings.

As a part of the in-situ rehabilitation scheme under 33(7) DCR 1991 for PAPs of Rajsheela, following proposal was made by MMRC:

- i) Residential units of the PAPs of Rajsheela are proposed to be rehabilitated to the same existing location of Kapadia Chambers, Khan House, Dharamsee, Chugulal Mansion, Pokhraj, Building no. 591 post redevelopment whereas the commercial units to be rehabilitated to Kamani Wadi plot post redevelopment. The proposed new buildings will be 70 meters in height.
- ii) Following are the proposed carpet areas (in Sq. ft.) for residential units:

| Existing Carpet Areas- Residential (in sq. ft.) | Proposed Carpet Areas- Residential (in sq. ft.) |
|---|---|
| Less than 202.5 sq. ft. | 405 sq. ft. |
| 202.5 sq. ft. to 300 sq. ft. | Double the existing carpet area of unit |
| 300 sq. ft. to 444.5 sq. ft. | 600 sq. ft. |
| More than 444.5 sq. ft. | 35% extra carpet area of the unit |

- iii) Existing Commercial units are proposed to get 20% increase in the existing carpet area of the commercial unit.
- iv) The proposed transit accommodation for residential units for PAPs is MHADA flats with 80 units at Pimpalwadi on first come first serve basis. MMRC ensures that all the infrastructure related issues with MHADA flats at Pimpalwadi will be resolved prior to the shifting. In addition, if more units for transit accommodation for residential units are required, MMRC will float tenders for acquiring them. The maintenance cost in the transit accommodation will be borne by PAPs.
- v) There is no availability of transit accommodation for commercial units.
- vi) MMRC proposes the option of rental accommodation for temporary shifting for residential or commercial units to be searched by the PAPs where MMRC will make a third-party agreement with the owner paying the monthly rents directly to the owner's account. The third- party agreement is proposed to be for a period of 3 years which can be extended further. The rent to be paid to the owner will be decided on the basis of the existing carpet area of the commercial or residential units and the existing rental market rate for the residential or commercial properties in the area. For residential units, the rents will be paid as per the proposed slabs of area at the interval of 100 sq. ft and proposed slabs of area at the interval of 50 sq. ft for commercial units by MMRC and will be annually increased with 5% increment until redevelopment project is complete. MMRC will work out the rental market rates and proposed slabs of area for residential and commercial properties in the area by last of December 2016.
- vii) Where PAPs want to rent a unit with area larger than the proposed rental slabs given by MMRC, third-party agreement would not be possible in such cases. MMRC

- however will reimburse the rent as per the proposed rental slab whereas the excess will have to be paid by the PAPs.
- viii) PAP who want to find their rental accommodation and have a direct agreement with the owner will get the appropriate rent in lump sum/ monthly as per the market rates of the existing area.
- ix) The proposed phase for shifting to transit/ rental accommodations is April- May 2017 post exams of the school going children and prior to monsoon season.
- x) MMRC also proposes an option of outright sale of properties (not for tenants with no land rights) where appropriate compensation as decided by Compensation Committee will be provided. The compensation package that could be approved by the compensation committee can be maximum of 2.5 times the existing Ready Reckoner Rate (RRR), including the depreciation rate of the building. The compensation committee is headed by Retired I.A.S. officer in addition to some Officers, Town Planning Officer, Finance Officer that decide the compensation.
- There is also an option of conversion of use of unit from commercial to residential. The PAPs in this case can avail transit accommodation and additional area incentive for residential units as proposed by MMRC under DCR 33(7) DCR 1991. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential.
- xii) In-order to assist the PAPs in shifting to the transit or rental accommodation, MMRC proposes options of appointing a shifting agency like Movers and Packers or paying the appropriate shifting amount to the PAPs for shifting. The one-time cost of shifting to transit or rental accommodation will be borne by MMRC.
- xiii) Ownership rights for the new units will be conferred to the tenants post redevelopment. The process of the acquiring ownership includes MMRC negotiating with landlord for getting title clearance and will fix the compensation through compensation committee. Further MMRC will prepare necessary documents for transfer of title in the name of MMRC to enable MMRC to implement in-situ rehabilitation project. MMRC will make a final transfer of land title to Cooperative Housing Society formed by the PAPs.
- xiv) Prior to the time of shifting of PAPs from existing locations to transit or rental accommodations, they will be given a Provisional Allotment Letter which will include the name of the owner and the proposed unit carpet area.
- xv) The allotment of residential or commercial units to the PAPs on the redeveloped plots will be done through an online lottery in case of same area.
- xvi) Further maintenance of the new structures for PAPs will be carried by the PAPs and C.H.S. themselves. MMRC will play no role in its further maintenance and will not pay corpus fund for the same.

- xvii) The detailed floor plans, elevation facades, facilities provided for the new structures for PAPs will be provided to PAPs in form of Information Brochure which will be released in the month of January, 2017.
- xviii) MMRC has formed a Rehabilitation and Redevelopment Project Implementation Unit (R&R PIU) under Executive Director (Planning) and will directly report to Managing Director. The unit will be responsible for the smooth implementation of the project. Individual issues related to the project are to be directed to the R&R PIU.

Extract of the meeting for Consultation on In-situ rehabilitation and redevelopment of PAP due to construction of Kalbadevi and Girgaon metro stations on Metro Line III-PAPs of Kamani Wadi held in CR2 INOX on 13.12. 2016 at 4:15 p.m.

MMRC held a series of consultation meetings on in-situ rehabilitation and redevelopment with various PAPs due to the construction of Kalbadevi and Girgaon stations in CR2 INOX, Nariman Point. Meeting for PAPs of Kamani Wadi building was conducted on 13thDecember, 2016 from 4:15 pm to 5:30 pm.

- 2. Following dignitaries were present to preside the meeting:
 - a. Shri. R. Ramana, Executive Director (Planning), MMRC
 - b. Mrs. Maya Patole, Sr. Dy. General Manager, R&R, MMRC
 - c. Mrs. Sangeeta Warade, Tahsildar
 - d. Shri. Amit Agrawal, M/s Catapult Consultant
- 3. The Sr. DGM, R&R, MMRC welcomed the PAPs of KamaniWadi and briefly introduced Metro Line 3 project. She presented the scheme as a part of the in-situ rehabilitation under 33(7) DCR 1991 for PAPs of KamaniWadi. The scheme is annexed in Annexure 1.
- 4. Following were the specific queriesput forth by PAPs and their replies from MMRC:

| SPECIFIC QUERIES/ REMARKS BY PAPs | REPLY FROM MMRC |
|---|--|
| PAPs raised a query whether the existing commercial units with road frontage will be provided with road frontage units in the redevelopment scheme. | MMRC responded that due to the less width of the plots with road frontage, it would become difficult to accommodate all the existing units with frontage. MMRC stated that certain retail units and showrooms could be given priority for road frontage on ground floor whereas office spaces and other ancillary offices to be shifted on upper floors. |
| PAPs questioned the plan of temporary shifting with rental accommodation for commercial units as no viable commercial properties are available for renting in the vicinity. PAPs asked MMRC to look after the transit accommodation for the commercial units. | MMRC denied provision of rental accommodation for commercial units as the commercial tenants/unit owner are the best judge for their location to run commercial activities for next 4-5 years. However, considering PAP demand MMRC proposed to float a tender for commercial rental properties in the same ward. MMRC proposed PAPs to vacate the premises by April- May 2017 for the smooth implementation of the project. |

| PAPs questioned why the area incentive of commercial units was lesser than that of the residential units. | MMRC explained that it has been proposed as per norms of 33(7) DCR 1991. It also stated that incase of slum rehabilitation, no surplus is provided in area. |
|--|---|
| PAPs raised a query of how MMRC will deal with the Bhojnalaya. In addition they asked which of the use will be given priority in the new structures, the showroom or the hall. | MMRC mentioned that Bhojanalya need not be disturbed and if needed be shifted to nearby vicinity. MMRC responded that the showrooms or commercial shops will be given the frontage and the hall might be added in the rear end. |
| PAPs raised the query about the amount of rent for rental accommodation they would be eligible to be paid. | MMRC has assured to work out the rental as per market rates and proposed slabs of area for residential and commercial properties in the area by the last of December 2016. |
| PAPs asked whether commercial units of 50 sq.ft, 60 sq. ft carpet areas would be able to avail the unit use change from commercial to residential. | Commercial units of carpet areas of equal or more than 100 sq. ft. only would be able to avail the use change from commercial to residential. |
| PAPs questioned regarding the status of the rental accommodation in case of delay in completion of the project. | The Metro Line 3 project is proposed to be completed by 2021. The construction for the redevelopment of properties will be undertaken simultaneously. In case of any delay to the project due to certain unforeseen circumstances, the rents for the PAPs will be paid till the PAPs are permanently shifted to the redeveloped building. |
| PAPs raised concerns about the quality of construction of the new buildings, and questioned if some private builder would be developing the property. | MMRC is responsible for redevelopment project also. MMRC ensured good quality construction of the structure as its quality is very much important for the success of metro project. |
| PAPs asked whether the available free-sale component can be bought by the PAPs. | MMRC stated that PAPs would be given preference for selling free-sale component. |
| PAPs asked whether MMRC would reimburse for the furniture and interior of the commercial units. | MMRC replied that it would not reimburse the furniture and interior costs. However, in the new constructed units, |

| | MMRC will provide certain provisions for commercial units. The details of these provisions will be in form of an information brochure. |
|---|---|
| PAP questioned MMRC on how the loss of business that the commercial shop owners would have to incur due to the shifting of shops for temporary accommodation be reimbursed. | MMRC responded by stating that Mumbai Metro Line 3 is a very important infrastructure project for the city in holistic approach and though MMRC would not be able to reimburse the losses due to shifting of commercial activities to temporary accommodation, however over the course of time after the metro project is completed, the shops would get benefitted by the development around them in the longer run. |
| PAPs suggested MMRC to survey an empty building (Building no. 584) adjacent to KamaniWadi, thus leaving Kamani Wadi unaffected. | MMRC has agreed to carry out the feasibility study of the adjacent building for further consideration and details about the ownership. |

- 5. Following were some general queriesput forth by PAPs:
 - a. PAPs raised a query of status and process to be followed for the units under current sale.
- 6. MMRC showed the tentative proposed plan for Kamani Wadi to the PAPs.
- 7. MMRC handed over the BSES forms to the PAPs asking them to fill them and address their options in writing on the form. This will help MMRC to get a tentative idea on the absolute number of PAPs opting a certain option.
- 8. Sr. DGM, R&R, MMRC concluded the discussions by asking PAPs to fill the survey forms and nominate a person or two among them who would be a point of contact for collection of forms and further correspondences in the buildings.

As a part of the in-situ rehabilitation scheme under 33(7) DCR 1991 for PAPs of Kamani Wadi, following proposal was made by MMRC:

- ii) Residential units of the PAPs of Kamani Wadi are proposed to be rehabilitated to the existing location of Kapadia Chambers, Khan House, Dharamsee, Chugulal Mansion, Pokhraj, Building no. 591 post redevelopment whereas the commercial units to be rehabilitated to be relocated to the same location plot post redevelopment. The proposed new buildings will be 70 meters in height.
- ii) Following are the proposed carpet areas (in Sq. ft.) for residential units:

| Existing Carpet Areas- Residential (in sq. ft.) | Proposed Carpet Areas- Residential (in sq. ft.) |
|---|---|
| Less than 202.5 sq. ft. | 405 sq. ft. |
| 202.5 sq. ft. to 300 sq. ft. | Double the existing carpet area of unit |
| 300 sq. ft. to 444.5 sq. ft. | 600 sq. ft. |
| More than 444.5 sq. ft. | 35% extra carpet area of the unit |

- iii) Existing Commercial units are proposed to get 20% increase in the existing carpet area of the commercial unit.
- iv) The proposed transit accommodation for residential units for PAPs is MHADA flats with 80 units at Pimpalwadi on first come first serve basis. MMRC ensures that all the infrastructure related issues with MHADA flats at Pimpalwadi will be resolved prior to the shifting. In addition, if more units for transit accommodation for residential units are required, MMRC will float tenders for acquiring them. The maintenance cost in the transit accommodation will be borne by PAPs.
- v) There is no availability of transit accommodation for commercial units.
- vi) MMRC proposes the option of rental accommodation for temporary shifting for residential or commercial units to be searched by the PAPs where MMRC will make a third-party agreement with the owner paying the monthly rents directly to the owner's account. The third- party agreement is proposed to be for a period of 3 years which can be extended further. The rent to be paid to the owner will be decided on the basis of the existing carpet area of the commercial or residential units and the existing rental market rate for the residential or commercial properties in the area. For residential units, the rents will be paid as per the proposed slabs of area at the interval of 100 sq. ft and proposed slabs of area at the interval of 50 sq. ft for commercial units by MMRC and will be annually increased with 5% increment until redevelopment project is complete. MMRC will work out the rental market rates and proposed slabs of area for residential and commercial properties in the area by last of December 2016.
- vii) Where PAPs want to rent a unit with area larger than the proposed rental slabs given by MMRC, third-party agreement would not be possible in such cases. MMRC

- however will reimburse the rent as per the proposed rental slab whereas the excess will have to be paid by the PAPs.
- viii) PAP who want to find their rental accommodation and have a direct agreement with the owner will get the appropriate rent in lump sum/ monthly as per the market rates of the existing area.
- ix) The proposed phase for shifting to transit/ rental accommodations is April- May 2017 post exams of the school going children and prior to monsoon season.
- x) MMRC also proposes an option of outright sale of properties (not for tenants with no land rights) where appropriate compensation as decided by Compensation Committee will be provided. The compensation package that could be approved by the compensation committee can be maximum of 2.5 times the existing Ready Reckoner Rate (RRR), including the depreciation rate of the building. The compensation committee is headed by Retired I.A.S. officer in addition to some Officers, Town Planning Officer, Finance Officer that decide the compensation.
- There is also an option of conversion of use of unit from commercial to residential. The PAPs in this case can avail transit accommodation and additional area incentive for residential units as proposed by MMRC under DCR 33(7) DCR 1991. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential.
- xii) In-order to assist the PAPs in shifting to the transit or rental accommodation, MMRC proposes options of appointing a shifting agency like Movers and Packers or paying the appropriate shifting amount to the PAPs for shifting. The one-time cost of shifting to transit or rental accommodation will be borne by MMRC.
- xiii) Ownership rights for the new units will be conferred to the tenants post redevelopment. The process of the acquiring ownership includes MMRC negotiating with landlord for getting title clearance and will fix the compensation through compensation committee. Further MMRC will prepare necessary documents for transfer of title in the name of MMRC to enable MMRC to implement in-situ rehabilitation project. MMRC will make a final transfer of land title to Cooperative Housing Society formed by the PAPs.
- xiv) Prior to the time of shifting of PAPs from existing locations to transit or rental accommodations, they will be given a Provisional Allotment Letter which will include the name of the owner and the proposed unit carpet area.
- xv) The allotment of residential or commercial units to the PAPs on the redeveloped plots will be done through an online lottery in case of same area.
- xvi) Further maintenance of the new structures for PAPs will be carried by the PAPs and C.H.S. themselves. MMRC will play no role in its further maintenance and will not pay corpus fund for the same.

- xvii) The detailed floor plans, elevation facades, facilities provided for the new structures for PAPs will be provided to PAPs in form of Information Brochure which will be released in the month of January, 2017.
- xviii) MMRC has formed a Rehabilitation and Redevelopment Project Implementation Unit (R&R PIU) under Executive Director (Planning) and will directly report to Managing Director. The unit will be responsible for the smooth implementation of the project. Individual issues related to the project are to be directed to the R&R PIU.

Extract of the meeting for Consultation on In-situ rehabilitation and redevelopment of PAP due to construction of Kalbadevi and Girgaon metro stations on Metro Line III-PAPs of Sona Chambers held in CR2 INOX on 14.12. 2016 at 11:30a.m.

MMRC held a series of consultation meetings on in-situ rehabilitation and redevelopment with various PAPs due to the construction of Kalbadevi and Girgaon stations in CR2 INOX, Nariman Point. Meeting for PAPs of Sona Chambers building was conducted on 14thDecember, 2016 from 11:30am to 1:10 pm.

- 2. Following dignitaries were present to preside the meeting:
 - a. Shri. R. Ramana, Executive Director (Planning), MMRC
 - b. Mrs. Maya Patole, Sr. Dy. General Manager, R&R, MMRC
 - c. Mrs. Sangeeta Warade, Tahsildar
 - d. Shri. Abhijeet Chowdhary, AGM (Civil)
 - e. Shri. Vivek Karche M/s Catapult Consultant
 - f. Shri. Amit Agrawal, M/s Catapult Consultant
- 3. The Sr. DGM, R&R, MMRC welcomed the PAPs of Sona Chambers and briefly introduced Metro Line 3 project. She presented the scheme as a part of the in-situ rehabilitation under 33(7) DCR 1991 for PAPs of Sona Chambers. The scheme is annexed in Annexure 1.
- 4. Following were the specific queriesput forth by PAPs and their replies from MMRC:

| SPECIFIC QUERIES/ REMARKS BY PAPs | REPLY FROM MMRC |
|--|--|
| PAPs raised a query whether the existing commercial units with road frontage will be provided with road frontage units in the redevelopment scheme. | MMRC responded that due to the less width of the plots with road frontage, it would become difficult to accommodate all the existing units with frontage. MMRC stated that certain retail units and showrooms could be given priority for road frontage on ground floor whereas office spaces and other ancillary offices to be shifted on upper floors. |
| PAPs asked if extra premium can be paid to avail a shop with frontage. | MMRC responded that the tentative allotment of the units will be decided before shifting. MMRC didn't make any claim regarding the payment of premium for availing the frontage. |
| PAPs suggested MMRC to first study the various kinds of commercial activities that are carried out in the building and do the allotment accordingly. Most of the | MMRC responded that the allotment of the units to the existing commercial tenants will be done as per the types of commercial activities. Some retail shops |

| commercial activities are service sector shops and offices. | will get the frontage whereas contact based functions and certain service sector shops will have to be shifted to back of ground floor or upper floor depending upon the availability. |
|---|--|
| PAPs questioned the plan of temporary shifting with rental accommodation for commercial units as no viable commercial properties are available for renting in the vicinity. PAPs asked MMRC to look after the transit accommodation for the commercial units. | MMRC denied provision of rental accommodation for commercial units as the commercial tenants/unit owner are the best judge for their location to run commercial activities for next 4-5 years. However, considering PAP demand MMRC proposed to float a tender for commercial rental properties in the same ward. MMRC proposed PAPs to vacate the premises by April- May 2017 for the smooth implementation of the project. |
| PAPs questioned how MMRC decided the number of residential and commercial units and what the qualification base for the same was. | MMRC responded that the data regarding the number of commercial shops and residential units was based on initial base survey carried by M/s Catapult and will be change according to the updated data that MMRC receives post the forms are filled and other verifications are carried out. |
| PAPs questioned regarding the reimbursement of costs that PAPs had to incur due to recent restoration of the building. | MMRC responded that the building is needed to be demolished for the ancillary units and for the greater good of the project. MMRC would not be reimbursing the costs of renovation incurred but on the other hand, PAPs will receive better accommodation units, other facilities and vicinity to metro station. |
| PAPs raised the query about the amount of rent for rental accommodation they would be eligible to be paid. | MMRC has assured to work out the rental as per market rates and proposed slabs of area for residential and commercial properties in the area by the last of December 2016. |
| PAPs asked whether commercial units of 50 sq.ft, 60 sq. ft carpet areas would be able to avail the unit use change from commercial to residential. | Commercial units of carpet areas of equal or more than 100 sq. ft. only would be able to avail the use change from commercial to residential. |

| PAPs questioned regarding the status of the rental accommodation in case of delay in completion of the project. | The Metro Line 3 project is proposed to be completed by 2021. The construction for the redevelopment of properties will be undertaken simultaneously. In case of any delay to the project due to certain unforeseen circumstances, the rents for the PAPs will be paid till the PAPs are permanently shifted to the redeveloped building. |
|---|---|
| PAPs raised concerns about the quality of construction of the new buildings, and questioned if some private builder would be developing the property. | MMRC is responsible for redevelopment project also. MMRC ensured good quality construction of the structure as its quality is very much important for the success of metro project. |
| PAPs asked whether the available free-sale component can be bought by the PAPs. | MMRC stated that PAPs would be given preference for selling free-sale component. |
| PAPs asked whether MMRC would reimburse for the furniture and interior of the commercial units. | MMRC replied that it would not reimburse the furniture and interior costs. However, in the new constructed units, MMRC will provide certain provisions for commercial units. The details of these provisions will be in form of an information brochure. |
| PAP questioned MMRC on how the loss of business that the commercial shop owners would have to incur due to the shifting of shops for temporary accommodation be reimbursed. | MMRC responded by stating that Mumbai Metro Line 3 is a very important infrastructure project for the city in holistic approach and though MMRC would not be able to reimburse the losses due to shifting of commercial activities to temporary accommodation, however over the course of time after the metro project is completed, the shops would get benefitted by the development around them in the longer run. |
| PAPs asked how MMRC would consider if one tenant has 2 units of different usages in the same building for allotment. | MMRC responded that it would consider 2 units for allotment and the same tenant will own the two. |
| PAPs asked of how the units or properties that are under dispute will be resolved by MMRC. | MMRC stated that it will try to resolve the dispute through negotiations and if need |

be will approach the court for the same.

- 5. Following were some general queriesput forth by PAPs:
 - a. PAPs raised a query of status and process to be followed for the units under current sale.
- 6. MMRC handed over the BSES forms to the PAPs asking them to fill them and address their options in writing on the form. This will help MMRC to get a tentative idea on the absolute number of PAPs opting a certain option.
- 7. The Sr. DGM, R&R, MMRC concluded the discussions by asking PAPs to fill the survey forms and nominate a person or two among them who would be a point of contact for collection of forms and further correspondences in the buildings.

As a part of the in-situ rehabilitation scheme under 33(7) DCR 1991 for PAPs of Sona Chambers, following proposal was made by MMRC:

- i) Residential units of the PAPs of Sona Chambers are proposed to be rehabilitated to the existing location of Kapadia Chambers, Khan House, Dharamsee, Chugulal Mansion, Pokhraj, Building no. 591 post redevelopment whereas the commercial units to be rehabilitated to be relocated to the same location plot post redevelopment. The proposed new buildings will be 70 meters in height.
- ii) Following are the proposed carpet areas (in Sq. ft.) for residential units:

| Existing Carpet Areas- Residential (in sq. ft.) | Proposed Carpet Areas- Residential (in sq. ft.) |
|---|---|
| Less than 202.5 sq. ft. | 405 sq. ft. |
| 202.5 sq. ft. to 300 sq. ft. | Double the existing carpet area of unit |
| 300 sq. ft. to 444.5 sq. ft. | 600 sq. ft. |
| More than 444.5 sq. ft. | 35% extra carpet area of the unit |

- iii) Existing Commercial units are proposed to get 20% increase in the existing carpet area of the commercial unit.
- iv) The proposed transit accommodation for residential units for PAPs is MHADA flats with 80 units at Pimpalwadi on first come first serve basis. MMRC ensures that all the infrastructure related issues with MHADA flats at Pimpalwadi will be resolved prior to the shifting. In addition, if more units for transit accommodation for residential units are required, MMRC will float tenders for acquiring them. The maintenance cost in the transit accommodation will be borne by PAPs.
- v) There is no availability of transit accommodation for commercial units.
- vi) MMRC proposes the option of rental accommodation for temporary shifting for residential or commercial units to be searched by the PAPs where MMRC will make a third-party agreement with the owner paying the monthly rents directly to the owner's account. The third- party agreement is proposed to be for a period of 3 years which can be extended further. The rent to be paid to the owner will be decided on the basis of the existing carpet area of the commercial or residential units and the existing rental market rate for the residential or commercial properties in the area. For residential units, the rents will be paid as per the proposed slabs of area at the interval of 100 sq. ft and proposed slabs of area at the interval of 50 sq. ft for commercial units by MMRC and will be annually increased with 5% increment until redevelopment project is complete. MMRC will work out the rental market rates and proposed slabs of area for residential and commercial properties in the area by last of December 2016.
- vii) Where PAPs want to rent a unit with area larger than the proposed rental slabs given by MMRC, third-party agreement would not be possible in such cases. MMRC

- however will reimburse the rent as per the proposed rental slab whereas the excess will have to be paid by the PAPs.
- viii) PAP who want to find their rental accommodation and have a direct agreement with the owner will get the appropriate rent in lump sum/ monthly as per the market rates of the existing area.
- ix) The proposed phase for shifting to transit/ rental accommodations is April- May 2017 post exams of the school going children and prior to monsoon season.
- x) MMRC also proposes an option of outright sale of properties (not for tenants with no land rights) where appropriate compensation as decided by Compensation Committee will be provided. The compensation package that could be approved by the compensation committee can be maximum of 2.5 times the existing Ready Reckoner Rate (RRR), including the depreciation rate of the building. The compensation committee is headed by Retired I.A.S. officer in addition to some Officers, Town Planning Officer, Finance Officer that decide the compensation.
- There is also an option of conversion of use of unit from commercial to residential. The PAPs in this case can avail transit accommodation and additional area incentive for residential units as proposed by MMRC under DCR 33(7) DCR 1991. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential.
- xii) In-order to assist the PAPs in shifting to the transit or rental accommodation, MMRC proposes options of appointing a shifting agency like Movers and Packers or paying the appropriate shifting amount to the PAPs for shifting. The one-time cost of shifting to transit or rental accommodation will be borne by MMRC.
- xiii) Ownership rights for the new units will be conferred to the tenants post redevelopment. The process of the acquiring ownership includes MMRC negotiating with landlord for getting title clearance and will fix the compensation through compensation committee. Further MMRC will prepare necessary documents for transfer of title in the name of MMRC to enable MMRC to implement in-situ rehabilitation project. MMRC will make a final transfer of land title to Cooperative Housing Society formed by the PAPs.
- xiv) Prior to the time of shifting of PAPs from existing locations to transit or rental accommodations, they will be given a Provisional Allotment Letter which will include the name of the owner and the proposed unit carpet area.
- xv) The allotment of residential or commercial units to the PAPs on the redeveloped plots will be done through an online lottery in case of same area.
- xvi) Further maintenance of the new structures for PAPs will be carried by the PAPs and C.H.S. themselves. MMRC will play no role in its further maintenance and will not pay corpus fund for the same.

- xvii) The detailed floor plans, elevation facades, facilities provided for the new structures for PAPs will be provided to PAPs in form of Information Brochure which will be released in the month of January, 2017.
- xviii) MMRC has formed a Rehabilitation and Redevelopment Project Implementation Unit (R&R PIU) under Executive Director (Planning) and will directly report to Managing Director. The unit will be responsible for the smooth implementation of the project. Individual issues related to the project are to be directed to the R&R PIU.

Extract of the meeting for Consultation on In-situ rehabilitation and redevelopment of PAP due to construction of Kalbadevi and Girgaon metro stations on Metro Line III-PAPs of Fish Market and Chira Bazaar held in CR2 INOX on 14.12. 2016 at 03:00 p.m.

MMRC held a series of consultation meetings on in-situ rehabilitation and redevelopment with various PAPs due to the construction of Kalbadevi and Girgaon stations in CR2 INOX, Nariman Point. Meeting for PAPs of Fish Market and Chira Bazaar was conducted on 14thDecember, 2016 from 3:00pm to 4:30 pm.

- 2. Following dignitaries were present to preside the meeting:
 - a. Shri. R. Ramana, Executive Director (Planning), MMRC
 - b. Mrs. Maya Patole, Sr. Dy. General Manager, R&R, MMRC
 - c. Mrs. Sangeeta Warade, Tahsildar
 - d. Shri. Abhijeet Chowdhary, AGM (Civil)
 - e. Shri. Vivek Karche, M/s Catapult Consultant
 - f. Shri. Amit Agrawal, M/s Catapult Consultant
- 3. The Executive Director (Planning) welcomed the PAPs of Fish Market and Chira Bazaar and briefly introduced Metro Line 3 project. He presented the scheme as a part of the in-situ rehabilitation under 33(7) DCR 1991 for PAPs of Fish Market and Chira Bazaar. The scheme is annexed in Annexure 1.
- 4. Following were the specific queriesput forth by PAPs and their replies from MMRC:

| SPECIFIC QUERIES/ REMARKS BY PAPs | REPLY FROM MMRC |
|---|--|
| PAPs of Chira Bazaar raised a query whether the existing commercial units with road frontage will be provided with road frontage units in the redevelopment scheme. | MMRC responded that due to the less width of the plots with road frontage, it would become difficult to accommodate all the existing units with frontage. MMRC stated that certain retail units and showrooms could be given priority for road frontage on ground floor whereas office spaces and other ancillary offices to be shifted on upper floors. |
| PAPs of Chira Bazaar questioned the plan of temporary shifting with rental accommodation for commercial units as no viable commercial properties are available for renting in the vicinity. PAPs asked MMRC to look after the transit accommodation for the commercial units. | MMRC denied provision of rental accommodation for commercial units as the commercial tenants/unit owner are the best judge for their location to run commercial activities for next 4-5 years. However, considering PAP demand MMRC proposed to float a tender for commercial rental properties in the same ward. MMRC proposed PAPs to vacate the premises by April- May 2017 for the |

| | smooth implementation of the project. |
|--|---|
| PAPs of Chira Bazaar raised the query about the amount of rent for rental accommodation they would be eligible to be paid. | MMRC has assured to work out the rental as per market rates and proposed slabs of area for residential and commercial properties in the area by the last of December 2016. |
| PAPs of Chira Bazaar asked whether commercial units of 50 sq.ft, 60 sq. ft carpet areas would be able to avail the unit use change from commercial to residential. | Commercial units of carpet areas of equal or more than 100 sq. ft. only would be able to avail the use change from commercial to residential. |
| PAPs of Chira Bazaar questioned regarding the status of the rental accommodation if there is a delay in completion of the project. Similarly, vendors of Fish Market questioned the status of their accommodation if the project is delayed. | The Metro Line 3 project is proposed to be completed by 2021. The construction for the redevelopment of properties will be undertaken simultaneously. In case of any delay to the project due to certain unforeseen circumstances, the rents for the PAPs will be paid till the PAPs are permanently shifted to the redeveloped building. Similarly, the temporary shifting of Fish Market will be done at Thakurdwar Bengali School and will be accommodated until the new Fish Market building is complete. |
| PAPs of Chira Bazaar asked whether MMRC would reimburse for the furniture and interior of the commercial units. | MMRC replied that it would not reimburse the furniture and interior costs. However, in the new constructed units, MMRC will provide certain provisions for commercial units. The details of these provisions will be in form of an information brochure. |
| PAPs of Chira Bazaar questioned MMRC on how the loss of business that the commercial shop owners would have to incur due to the shifting of shops for temporary accommodation be reimbursed. | MMRC responded by stating that Mumbai Metro Line 3 is a very important infrastructure project for the city in holistic approach and though MMRC would not be able to reimburse the losses due to shifting of commercial activities to temporary accommodation, however over the course of time after the metro project is completed, the shops would get benefitted by the development around them in the longer run. |

Vendors of Fish Market queried if they could avail the rental accommodation at a different place than the proposed Thakurdwar Bengali School.

MMRC replied stating that Fish Market vendors cannot avail the rental provisions given to other commercial shops. They will have to be accommodated at the proposed site of the Bengali school which will be temporary changed to market place. There is no option for outright sale as well.

Vendors of Fish Market questioned of how MMRC will allot the platforms (Galas) to the vendors as some of the vendors don't have documents (rent receipts or electricity bills) to verify their occupancy in the Fish Market for selling. Similarly some of the vendors had old rent receipts submitted by the owner.

MMRC asked vendors to fill up the forms in order to acquire the dataregarding the total number of platforms and the verified vendors. The vendors can submit rent receipts and certain other documents to claim their vendor ship at the fish market.

Vendors of Fish Market queried of whether the vendors who are senior citizens can be given a lump sum compensation to discontinue the business. MMRC stated that it's not under its purview to provide the lump sum amount for the same.

- 5. Following were some general queriesput forth by PAPs:
 - a. PAPs raised a query of status and process to be followed for the units under current sale.
- 6. MMRC handed over the BSES forms to the PAPs asking them to fill them and address their options in writing on the form. This will help MMRC to get a tentative idea on the absolute number of PAPs opting a certain option.
- 7. MMRC Executive Director (Planning) concluded the discussions by asking PAPs to fill the survey forms and nominate a person or two among them who would be a point of contact for collection of forms and further correspondences in the buildings.

As a part of the in-situ rehabilitation scheme under 33(7) DCR 1991 for PAPs of Fish Market and Chira Bazar, following proposal was made by MMRC:

- i) Residential units of the PAPs of Fish Market and Chira Bazaar are proposed to be rehabilitated to the existing location of Kapadia Chambers, Khan House, Dharamsee, Chugulal Mansion, Pokhraj, Building no. 591 post redevelopment whereas the commercial units to be rehabilitated to be relocated to the same location plot post redevelopment. The proposed new buildings will be 70 meters in height.
- ii) Following are the proposed carpet areas (in Sq. ft.) for residential units:

| Existing Carpet Areas- Residential (in sq. ft.) | Proposed Carpet Areas- Residential (in sq. ft.) |
|---|---|
| Less than 202.5 sq. ft. | 405 sq. ft. |
| 202.5 sq. ft. to 300 sq. ft. | Double the existing carpet area of unit |
| 300 sq. ft. to 444.5 sq. ft. | 600 sq. ft. |
| More than 444.5 sq. ft. | 35% extra carpet area of the unit |

- iii) Existing Commercial units are proposed to get 20% increase in the existing carpet area of the commercial unit.
- iv) The proposed transit accommodation for residential units for PAPs is MHADA flats with 80 units at Pimpalwadi on first come first serve basis. MMRC ensures that all the infrastructure related issues with MHADA flats at Pimpalwadi will be resolved prior to the shifting. In addition, if more units for transit accommodation for residential units are required, MMRC will float tenders for acquiring them. The maintenance cost in the transit accommodation will be borne by PAPs.
- v) MMRC proposes to shift the Fish Market to Thakurdwar Bengali School for temporary period until the new fish market gets constructed at the same location. However, there is no availability of transit accommodation for commercial units of Chira Bazaar.
- vi) MMRC proposes the option of rental accommodation for temporary shifting for residential or commercial units to be searched by the PAPs where MMRC will make a third-party agreement with the owner paying the monthly rents directly to the owner's account. The third- party agreement is proposed to be for a period of 3 years which can be extended further. The rent to be paid to the owner will be decided on the basis of the existing carpet area of the commercial or residential units and the existing rental market rate for the residential or commercial properties in the area. For residential units, the rents will be paid as per the proposed slabs of area at the interval of 100 sq. ft and proposed slabs of area at the interval of 50 sq. ft for commercial units by MMRC and will be annually increased with 5% increment until redevelopment project is complete. MMRC will work out the rental market rates and proposed slabs of area for residential and commercial properties in the area by the last of December

- 2016. However, the option of opting for rental accommodation or outright purchase is not available for Fish Market vendors.
- vii) Where PAPs want to rent a unit with area larger than the proposed rental slabs given by MMRC, third-party agreement would not be possible in such cases. MMRC however will reimburse the rent as per the proposed rental slab whereas the excess will have to be paid by the PAPs.
- viii) PAP who want to find their rental accommodation and have a direct agreement with the owner will get the appropriate rent in lump sum/ monthly as per the market rates of the existing area.
- ix) The proposed phase for shifting to transit/ rental accommodations is April- May 2017 post exams of the school going children and prior to monsoon season.
- x) MMRC also proposes an option of outright sale of properties (not for tenants with no land rights) where appropriate compensation as decided by Compensation Committee will be provided. The compensation package that could be approved by the compensation committee can be maximum of 2.5 times the existing Ready Reckoner Rate (RRR), including the depreciation rate of the building. The compensation committee is headed by Retired I.A.S. officer in addition to some Officers, Town Planning Officer, Finance Officer that decide the compensation.
- There is also an option of conversion of use of unit from commercial to residential. The PAPs in this case can avail transit accommodation and additional area incentive for residential units as proposed by MMRC under DCR 33(7) DCR 1991. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential.
- xii) In-order to assist the PAPs in shifting to the transit or rental accommodation, MMRC proposes options of appointing a shifting agency like Movers and Packers or paying the appropriate shifting amount to the PAPs for shifting. The one-time cost of shifting to transit or rental accommodation will be borne by MMRC.
- xiii) Ownership rights for the new units will be conferred to the tenants post redevelopment. The process of the acquiring ownership includes MMRC negotiating with landlord for getting title clearance and will fix the compensation through compensation committee. Further MMRC will prepare necessary documents for transfer of title in the name of MMRC to enable MMRC to implement in-situ rehabilitation project. MMRC will make a final transfer of land title to Cooperative Housing Society formed by the PAPs.
- xiv) Prior to the time of shifting of PAPs from existing locations to transit or rental accommodations, they will be given a Provisional Allotment Letter which will include the name of the owner and the proposed unit carpet area.
- xv) The allotment of residential units to the PAPs on the redeveloped plots will be done through an online lottery in case of same area.

- xvi) Further maintenance of the new structures for PAPs will be carried by the PAPs and C.H.S. themselves. MMRC will play no role in its further maintenance and will not pay corpus fund for the same.
- xvii) The detailed floor plans, elevation facades, facilities provided for the new structures for PAPs will be provided to PAPs in form of Information Brochure which will be released in the month of January, 2017.
- xviii) MMRC has formed a Rehabilitation and Redevelopment Project Implementation Unit (R&R PIU) under Executive Director (Planning) and will directly report to Managing Director. The unit will be responsible for the smooth implementation of the project. Individual issues related to the project are to be directed to the R&R PIU.

Extract of the meeting for Consultation on In-situ rehabilitation and redevelopment of PAP due to construction of Kalbadevi and Girgaon metro stations on Metro Line III-PAPs of VIP Luggage and Swami Niwasbuildings held in CR2 INOX on 15.12. 2016 at 11:00a.m.

MMRC held a series of consultation meetings on in-situ rehabilitation and redevelopment with various PAPs due to the construction of Kalbadevi and Girgaon stations in CR2 INOX, Nariman Point. Meeting for PAPs of VIP Luggage and Swami Niwas Buildingswas conducted on 15thDecember, 2016 from 11:00am to 12:20 pm.

- 2. Following dignitaries were present to preside the meeting:
 - a. Mrs. Maya Patole, Sr. Dy. General Manager, R&R, MMRC
 - b. Shri. Ramesh Badgujar, Tahsildar
 - c. Mrs. Sangeeta Warade, Tahsildar
 - d. Shri. Abhijeet Chowdhary, AGM (Civil)
 - e. Shri. Amit Agrawal, M/s Catapult Consultant
- 3. The Sr. DGM, R&R, MMRC welcomed the PAPs of VIP Luggage and Swami Niwas Buildingsand briefly introduced Metro Line 3 project. She presented the scheme as a part of the in-situ rehabilitation under 33(7) DCR 1991 for PAPs of VIP Luggage and Swami Niwas. The scheme is annexed in Annexure 1.
- 4. Following were the specific queriesput forth by PAPs and their replies from MMRC:

| SPECIFIC QUERIES/ REMARKS BY PAPs | REPLY FROM MMRC |
|---|---|
| PAPs raised a query about the possibility of shifting existing residential units of Swami Niwas to Surya Mahal and Chandra Mahal location post redevelopment. | MMRC has agreed to carry out a feasibility study with M/s. Catapult Consultants regarding the issue. |
| PAPs asked if extra premium can be paid to avail a shop with frontage. | MMRC responded that the tentative allotment of the units will be decided before shifting. MMRC didn't make any claim regarding the payment of premium for availing the frontage. |
| PAPs questioned regarding the status of the rental accommodation in case of delay in completion of the project. | The Metro Line 3 project is proposed to be completed by 2021. The construction for the redevelopment of properties will be undertaken simultaneously. In case of any delay to the project due to certain unforeseen circumstances, the rents for the PAPs will be paid till the PAPs are permanently shifted to the redeveloped |

| | building. |
|---|--|
| PAPs questioned the plan of temporary shifting with rental accommodation for commercial units as no viable commercial properties are available for renting in the vicinity. | MMRC denied provision of rental accommodation for commercial units as the commercial tenants/unit owner are the best judge for their location to run commercial activities for next 4-5 years. However, considering PAP demand MMRC proposed to float a tender for commercial rental properties in the same ward. MMRC proposed PAPs to vacate the premises by April- May 2017 for the smooth implementation of the project. |
| PAPs queried whether the existing properties have been acquired by MMRC. They mentioned the landowner to be residing outside India and the property is in dispute. | MMRC responded that there will be negotiations with the owners and the properties will be acquired before shifting of tenants. Acquisition notices will be sent to the landlord. MMRC bears 100% responsibility of rehabilitation. |
| PAPs asked whether there is any single point of contact in MMRC who will be accountable to the scheme. | MMRC responded that a Project Implementation Unit is being assembled at MMRC for this project and will be accountable for the same. |
| PAPs raised the query about the amount of rent for rental accommodation they would be eligible to be paid. | MMRC has assured to work out the rental as per market rates and proposed slabs of area for residential and commercial properties in the area by the last of December 2016. |
| PAPs asked whether commercial units of 50 sq.ft, 60 sq. ft carpet areas would be able to avail the unit use change from commercial to residential. | Commercial units of carpet areas of equal or more than 100 sq. ft. only would be able to avail the use change from commercial to residential. |
| PAPs queried whether the terrace area for whom they pay rent will also be considered for redevelopment. | MMRC has stated that it will be governed as per 33(7) of sanctioned DCR 1991. |
| PAPs queried of who would own the unit post the death of the owner in the process of redevelopment. | MMRC responded that ownership eligibility issues will be decided by MHADA. |
| PAPs asked whether MMRC would be maintaining the redeveloped building by | MMRC stated that no corpus fund will be raised by MMRC as it is not applicable in |

| paying a corpus fund. | 33 (7) DCR. The redeveloped building will be maintained by Co-operative Housing Societies formed. |
|---|---|
| PAPs raised concerns on finding the rental accommodations as the existing residential units are in between 600-1000 sq.ft. in the buildings. It is quite difficult to find units with similar areas in the vicinity. They queried whether agents can be appointed for finding the rented accommodations with similar areas as proposed by MMRC rental slabs. Due to the Pagadi system that is prevalent in the vicinity area, PAPs raised a concern that third-party agreement with the owners might not be possible. | MMRC responded that it will not be able to find the rental accommodations for the tenements. However, advertisements for the same can be floated by MMRC if large pool of tenants agree. In case the owners don't agree to the third-party agreement, the dealing can be done in between owner and tenant and MMRC will provide for appropriate rent (based on market rates and area) to the tenant on monthly / yearly basis as decided. |
| PAPs raised concerns about the quality of construction of the new buildings, and questioned if some private builder would be developing the property. | MMRC is responsible for redevelopment project also. MMRC ensured good quality construction of the structure as its quality is very much important for the success of metro project. |
| PAPs asked whether MMRC would reimburse for the furniture and interior of the commercial units. | MMRC replied that it would not reimburse the furniture and interior costs. However, in the new constructed units, MMRC will provide certain provisions for commercial units. The details of these provisions will be in form of an information brochure. |
| PAP questioned MMRC on how the loss of business that the commercial shop owners would have to incur due to the shifting of shops for temporary accommodation be reimbursed. | MMRC responded by stating that Mumbai Metro Line 3 is a very important infrastructure project for the city in holistic approach and though MMRC would not be able to reimburse the losses due to shifting of commercial activities to temporary accommodation, however over the course of time after the metro project is completed, the shops would get benefitted by the development around them in the longer run. |
| PAPs asked of how the units or properties that are under dispute will be resolved by MMRC. | MMRC stated that it will try to resolve the dispute through negotiations and if need be will approach the court for the same. |

| PAPs raised a concern that they cannot sign the form submitted as many queries are still under process eg. Rent details etc. | MMRC stated that the form is only in- principle agreement to cluster development and not dealing with the minute details of the project. The submission of signed form will help MMRC to understand the approval of people towards cluster development. |
|--|--|
| PAPs queried of why income is supposed to be stated in the form. | MMRC responded that the income will help it understand the economic status of the tenants to provide certain facilities like skill development courses etc. for marginalized or tenants below a certain income bracket. MMRC ensured that there will be no bias in providing the incentive in the carpet areas based on income though. |

- 5. Following were some general queriesput forth by PAPs:
 - a. PAPs raised a query of status and process to be followed for the units under current sale.
- 6. MMRC handed over the BSES forms to the PAPs asking them to fill them and address their options in writing on the form. This will help MMRC to get a tentative idea on the absolute number of PAPs opting a certain option.
- 7. The Sr. DGM, R&R, MMRC concluded the discussions by asking PAPs to fill the survey forms and nominate a person or two among them who would be a point of contact for collection of forms and further correspondences in the buildings.

As a part of the in-situ rehabilitation scheme under 33(7) DCR 1991 for PAPs of VIP Luggage and Swami Niwas buildings, following proposal was made by MMRC:

- ii) Residential units of the PAPs of VIP Luggage and Swami Niwas buildings are proposed to be rehabilitated to the existing location of Kapadia Chambers, Khan House, Dharamsee, Chugulal Mansion, Pokhraj, Building no. 591 post redevelopment whereas the commercial units of Swami Niwas will be rehabilitated to Surya Mahal and Chandra Mahal and that of VIP Luggage to be relocated to the same location plot post redevelopment. The proposed new buildings will be 70 meters in height.
- ii) Following are the proposed carpet areas (in Sq. ft.) for residential units:

| Existing Carpet Areas- Residential (in sq. ft.) | Proposed Carpet Areas- Residential (in sq. ft.) |
|---|---|
| Less than 202.5 sq. ft. | 405 sq. ft. |
| 202.5 sq. ft. to 300 sq. ft. | Double the existing carpet area of unit |
| 300 sq. ft. to 444.5 sq. ft. | 600 sq. ft. |
| More than 444.5 sq. ft. | 35% extra carpet area of the unit |

- iii) Existing Commercial units are proposed to get 20% increase in the existing carpet area of the commercial unit.
- iv) The proposed transit accommodation for residential units for PAPs is MHADA flats with 80 units at Pimpalwadi on first come first serve basis. MMRC ensures that all the infrastructure related issues with MHADA flats at Pimpalwadi will be resolved prior to the shifting. In addition, if more units for transit accommodation for residential units are required, MMRC will float tenders for acquiring them. The maintenance cost in the transit accommodation will be borne by PAPs.
- v) There is no availability of transit accommodation for commercial units.
- vi) MMRC proposes the option of rental accommodation for temporary shifting for residential or commercial units to be searched by the PAPs where MMRC will make a third-party agreement with the owner paying the monthly rents directly to the owner's account. The third- party agreement is proposed to be for a period of 3 years which can be extended further. The rent to be paid to the owner will be decided on the basis of the existing carpet area of the commercial or residential units and the existing rental market rate for the residential or commercial properties in the area. For residential units, the rents will be paid as per the proposed slabs of area at the interval of 100 sq. ft and proposed slabs of area at the interval of 50 sq. ft for commercial units by MMRC and will be annually increased with 5% increment until redevelopment project is complete. MMRC will work out the rental market rates and proposed slabs of area for residential and commercial properties in the area in before 27th Dec 2016.
- vii) Where PAPs want to rent a unit with area larger than the proposed rental slabs given by MMRC, third-party agreement would not be possible in such cases. MMRC

- however will reimburse the rent as per the proposed rental slab whereas the excess will have to be paid by the PAPs.
- viii) PAP who want to find their rental accommodation and have a direct agreement with the owner will get the appropriate rent in lump sum/ monthly as per the market rates of the existing area.
- ix) The proposed phase for shifting to transit/ rental accommodations is April- May 2017 post exams of the school going children and prior to monsoon season.
- x) MMRC also proposes an option of outright sale of properties (not for tenants with no land rights) where appropriate compensation as decided by Compensation Committee will be provided. The compensation package that could be approved by the compensation committee can be maximum of 2.5 times the existing Ready Reckoner Rate (RRR), including the depreciation rate of the building. The compensation committee is headed by Retired I.A.S. officer in addition to some Officers, Town Planning Officer, Finance Officer that decide the compensation.
- There is also an option of conversion of use of unit from commercial to residential. The PAPs in this case can avail transit accommodation and additional area incentive for residential units as proposed by MMRC under DCR 33(7) DCR 1991. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential.
- xii) In-order to assist the PAPs in shifting to the transit or rental accommodation, MMRC proposes options of appointing a shifting agency like Movers and Packers or paying the appropriate shifting amount to the PAPs for shifting. The one-time cost of shifting to transit or rental accommodation will be borne by MMRC.
- xiii) Ownership rights for the new units will be conferred to the tenants post redevelopment. The process of the acquiring ownership includes MMRC negotiating with landlord for getting title clearance and will fix the compensation through compensation committee. Further MMRC will prepare necessary documents for transfer of title in the name of MMRC to enable MMRC to implement in-situ rehabilitation project. MMRC will make a final transfer of land title to Cooperative Housing Society formed by the PAPs.
- xiv) Prior to the time of shifting of PAPs from existing locations to transit or rental accommodations, they will be given a Provisional Allotment Letter which will include the name of the owner and the proposed unit carpet area.
- xv) The allotment of residential units to the PAPs on the redeveloped plots will be done through an online lottery in case of same area.
- xvi) Further maintenance of the new structures for PAPs will be carried by the PAPs and C.H.S. themselves. MMRC will play no role in its further maintenance and will not pay corpus fund for the same.

- xvii) The detailed floor plans, elevation facades, facilities provided for the new structures for PAPs will be provided to PAPs in form of Information Brochure which will be released in the month of January, 2017.
- xviii) MMRC has formed a Rehabilitation and Redevelopment Project Implementation Unit (R&R PIU) under Executive Director (Planning) and will directly report to Managing Director. The unit will be responsible for the smooth implementation of the project. Individual issues related to the project are to be directed to the R&R PIU.

Extract of the meeting for Consultation on In-situ rehabilitation and redevelopment of PAP due to construction of Kalbadevi and Girgaon metro stations on Metro Line III-PAPs of Building No. 591held in CR2 INOX on 15.12. 2016 at 12:35p.m.

MMRC held a series of consultation meetings on in-situ rehabilitation and redevelopment with various PAPs due to the construction of Kalbadevi and Girgaon stations in CR2 INOX, Nariman Point. Meeting for PAPs of Building No. 591 was conducted on 15thDecember, 2016 from 12:35 pm to 1:35 pm.

- 2. Following dignitaries were present to preside the meeting:
 - a. Mrs. Maya Patole, Sr. Dy. General Manager, R&R, MMRC
 - b. Shri. Ramesh Badgujar, Tahsildar
 - c. Mrs. Sangeeta Warade, Tahsildar
 - d. Shri. Abhijeet Chowdhary, AGM (Civil)
 - e. Shri. Amit Agrawal, M/s Catapult Consultant
- 3. The Sr. DGM, R&R, MMRC welcomed the PAPs of Building No. 591 and briefly introduced Metro Line 3 project. She presented the scheme as a part of the in-situ rehabilitation under 33(7) DCR 1991 for PAPs of Building No. 591. The scheme is annexed in Annexure 1.
- 4. Following were the specific queriesput forth by PAPs and their replies from MMRC:

| SPECIFIC QUERIES/ REMARKS BY PAPs | REPLY FROM MMRC |
|---|--|
| PAPs queried about why the commercial shops are not being shifted to the same location post redevelopment | MMRC explained that due to the proposed ancillary units and entry- exit points of metro coming at the front of the plot, there remains no frontage for the commercial shops to be accommodated. |
| PAPs raised a query whether the existing commercial units with road frontage will be provided with road frontage units in the redevelopment scheme. | MMRC responded that due to the less width of the plots with road frontage, it would become difficult to accommodate all the existing units with frontage. MMRC stated that certain retail units and showrooms could be given priority for road frontage on ground floor whereas office spaces and other ancillary offices to be shifted on upper floors. |
| PAPs questioned regarding the status of the rental accommodation in case of delay in completion of the project. | The Metro Line 3 project is proposed to be completed by 2021. The construction for the redevelopment of properties will be undertaken simultaneously. In case of any delay to the project due to certain |

| | unforeseen circumstances, the rents for the PAPs will be paid till the PAPs are permanently shifted to the redeveloped building. |
|---|--|
| Regarding the title of ownership, PAPs queried of who would bear the transfer of ownership costs. PAPs queried of who would own the unit post the death of the owner in the process of redevelopment. | MMRC responded that the title ownership transfer costs would be borne by MMRC. The ownership eligibility issues will be decided by MHADA. |
| PAPs queried whether the existing properties have been acquired by MMRC. | MMRC responded that there will be negotiations with the owners and the properties will be acquired before shifting of tenants. Acquisition notices will be sent to the landlord. MMRC bears 100% responsibility of rehabilitation. |
| PAPs raised concerns about the quality of construction of the new buildings, and questioned if some private builder would be developing the property. | MMRC is responsible for redevelopment project also. MMRC ensured good quality construction of the structure as its quality is very much important for the success of metro project. |
| PAPs raised the query about the amount of rent for rental accommodation they would be eligible to be paid. | MMRC has assured to work out the rental as per market rates and proposed slabs of area for residential and commercial properties in the area by the last of December 2016. |
| PAPs asked whether commercial units of 50 sq.ft, 60 sq. ft carpet areas would be able to avail the unit use change from commercial to residential. | Commercial units of carpet areas of equal or more than 100 sq. ft. only would be able to avail the use change from commercial to residential. |
| A question regarding the status of sub-tenants during redevelopment process was raised by the PAPs. | MMRC responded that the issues of subtenants and their eligibility will be dealt under 33(7) sanctioned DCR 1991. |
| PAPs queried regarding the locking period and property tax payment post redevelopment. | MMRC stated that locking period and payment of property tax will be as per DCR 1991 33(7). |
| PAPs asked of how the units or properties that are under dispute will be resolved by MMRC. | MMRC stated that it will try to resolve the dispute through negotiations and if need be will approach the court for the same. |

- 5. Following were some general queriesput forth by PAPs:
 - a. PAPs raised a query of status and process to be followed for the units under current sale.
- 6. MMRC handed over the BSES forms to the PAPs asking them to fill them and address their options in writing on the form. This will help MMRC to get a tentative idea on the absolute number of PAPs opting a certain option.
- 7. The Sr. DGM, R&R, MMRC concluded the discussions by asking PAPs to fill the survey forms and nominate a person or two among them who would be a point of contact for collection of forms and further correspondences in the buildings.

As a part of the in-situ rehabilitation scheme under 33(7) DCR 1991 for PAPs of Building No. 591, following proposal was made by MMRC:

- iii) Residential units of the PAPs of Building No. 591 are proposed to be rehabilitated to the existing location of Kapadia Chambers, Khan House, Dharamsee, Chugulal Mansion, Pokhraj, Building no. 591 post redevelopment whereas the commercial units to be relocated to Kamani Wadi plot post redevelopment. The proposed new buildings will be 70 meters in height.
- ii) Following are the proposed carpet areas (in Sq. ft.) for residential units:

| Existing Carpet Areas- Residential (in sq. ft.) | Proposed Carpet Areas- Residential (in sq. ft.) |
|---|---|
| Less than 202.5 sq. ft. | 405 sq. ft. |
| 202.5 sq. ft. to 300 sq. ft. | Double the existing carpet area of unit |
| 300 sq. ft. to 444.5 sq. ft. | 600 sq. ft. |
| More than 444.5 sq. ft. | 35% extra carpet area of the unit |

- iii) Existing Commercial units are proposed to get 20% increase in the existing carpet area of the commercial unit.
- iv) The proposed transit accommodation for residential units for PAPs is MHADA flats with 80 units at Pimpalwadi on first come first serve basis. MMRC ensures that all the infrastructure related issues with MHADA flats at Pimpalwadi will be resolved prior to the shifting. In addition, if more units for transit accommodation for residential units are required, MMRC will float tenders for acquiring them. The maintenance cost in the transit accommodation will be borne by PAPs.
- v) There is no availability of transit accommodation for commercial units.
- vi) MMRC proposes the option of rental accommodation for temporary shifting for residential or commercial units to be searched by the PAPs where MMRC will make a third-party agreement with the owner paying the monthly rents directly to the owner's account. The third- party agreement is proposed to be for a period of 3 years which can be extended further. The rent to be paid to the owner will be decided on the basis of the existing carpet area of the commercial or residential units and the existing rental market rate for the residential or commercial properties in the area. For residential units, the rents will be paid as per the proposed slabs of area at the interval of 100 sq. ft and proposed slabs of area at the interval of 50 sq. ft for commercial units by MMRC and will be annually increased with 5% increment until redevelopment project is complete. MMRC will work out the rental market rates and proposed slabs of area for residential and commercial properties in the area in before 27th Dec 2016.
- vii) Where PAPs want to rent a unit with area larger than the proposed rental slabs given by MMRC, third-party agreement would not be possible in such cases. MMRC

- however will reimburse the rent as per the proposed rental slab whereas the excess will have to be paid by the PAPs.
- viii) PAP who want to find their rental accommodation and have a direct agreement with the owner will get the appropriate rent in lump sum/ monthly as per the market rates of the existing area.
- ix) The proposed phase for shifting to transit/ rental accommodations is April- May 2017 post exams of the school going children and prior to monsoon season.
- x) MMRC also proposes an option of outright sale of properties (not for tenants with no land rights) where appropriate compensation as decided by Compensation Committee will be provided. The compensation package that could be approved by the compensation committee can be maximum of 2.5 times the existing Ready Reckoner Rate (RRR), including the depreciation rate of the building. The compensation committee is headed by Retired I.A.S. officer in addition to some Officers, Town Planning Officer, Finance Officer that decide the compensation.
- There is also an option of conversion of use of unit from commercial to residential. The PAPs in this case can avail transit accommodation and additional area incentive for residential units as proposed by MMRC under DCR 33(7) DCR 1991. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential.
- xii) In-order to assist the PAPs in shifting to the transit or rental accommodation, MMRC proposes options of appointing a shifting agency like Movers and Packers or paying the appropriate shifting amount to the PAPs for shifting. The one-time cost of shifting to transit or rental accommodation will be borne by MMRC.
- xiii) Ownership rights for the new units will be conferred to the tenants post redevelopment. The process of the acquiring ownership includes MMRC negotiating with landlord for getting title clearance and will fix the compensation through compensation committee. Further MMRC will prepare necessary documents for transfer of title in the name of MMRC to enable MMRC to implement in-situ rehabilitation project. MMRC will make a final transfer of land title to Cooperative Housing Society formed by the PAPs.
- xiv) Prior to the time of shifting of PAPs from existing locations to transit or rental accommodations, they will be given a Provisional Allotment Letter which will include the name of the owner and the proposed unit carpet area.
- xv) The allotment of residential units to the PAPs on the redeveloped plots will be done through an online lottery in case of same area.
- xvi) Further maintenance of the new structures for PAPs will be carried by the PAPs and C.H.S. themselves. MMRC will play no role in its further maintenance and will not pay corpus fund for the same.

- xvii) The detailed floor plans, elevation facades, facilities provided for the new structures for PAPs will be provided to PAPs in form of Information Brochure which will be released in the month of January, 2017.
- xviii) MMRC has formed a Rehabilitation and Redevelopment Project Implementation Unit (R&R PIU) under Executive Director (Planning) and will directly report to Managing Director. The unit will be responsible for the smooth implementation of the project. Individual issues related to the project are to be directed to the R&R PIU.

Extract of the meeting for Consultation on In-situ rehabilitation and redevelopment of PAP due to construction of Kalbadevi and Girgaon metro stations on Metro Line III-PAPs of Shri Ram Bhuwan held in CR2 INOX on 15.12. 2016 at 3:00p.m.

MMRC held a series of consultation meetings on in-situ rehabilitation and redevelopment with various PAPs due to the construction of Kalbadevi and Girgaon stations in CR2 INOX, Nariman Point. Meeting for PAPs of Shri. Ram Bhuwan was conducted on 15thDecember, 2016 from 3:00pm to 4:00 pm.

- 2. Following dignitaries were present to preside the meeting:
 - a. Mrs. Maya Patole, Sr. Dy. General Manager, R&R, MMRC
 - b. Shri. Ramesh Badgujar, Tahsildar
 - c. Mrs. Sangeeta Warade, Tahsildar
 - d. Shri. Abhijeet Chowdhary, AGM (Civil)
 - e. Shri. Amit Agrawal, M/s Catapult Consultant
- 3. The Sr. DGM, R&R, MMRC welcomed the PAPs of Building No. 591 and briefly introduced Metro Line 3 project. She presented the scheme as a part of the in-situ rehabilitation under 33(7) DCR 1991 for PAPs of Shri. Ram Bhuwan. The scheme is annexed in Annexure 1.
- 4. Following were the specific queriesput forth by PAPs and their replies from MMRC:

| SPECIFIC QUERIES/ REMARKS BY PAPs | REPLY FROM MMRC |
|--|--|
| PAPs raised a query about the possibility of shifting existing residential units to Surya Mahal and Chandra Mahal location and not Kapadia Chambers post redevelopment due to the proximity. | MMRC has agreed to carry out a feasibility study with M/s. Catapult Consultants regarding the issue. |
| PAPs raised a query whether the existing commercial units with road frontage will be provided with road frontage units in the redevelopment scheme. | MMRC responded that due to the less width of the plots with road frontage, it would become difficult to accommodate all the existing units with frontage. MMRC stated that certain retail units and showrooms could be given priority for road frontage on ground floor whereas office spaces and other ancillary offices to be shifted on upper floors. |
| Due to the Pagadi system that is prevalent in the vicinity area, PAPs raised a concern that third-party agreement with the owners might not be possible. Similarly, will excess rental carpet area that the MMRC proposed rental | In case the owners don't agree to the third- party agreement, the dealing can be done in between owner and tenant and MMRC will provide for appropriate rent (based on market rates and area) to the tenant on |

| slab be payable by the tenants? | monthly / yearly basis as decided.MMRC will however look into these issues. MMRC stated that incase of excess area, third-party agreement would not be feasible in such a case but MMRC would compensate the tenants with appropriate rental compensation on monthly/annualbasis as decided as per the area whereas the tenants will have to pay for the excess area. |
|---|---|
| PAPs questioned regarding the status of the rental accommodation in case of delay in completion of the project. | The Metro Line 3 project is proposed to be completed by 2021. The construction for the redevelopment of properties will be undertaken simultaneously. In case of any delay to the project due to certain unforeseen circumstances, the rents for the PAPs will be paid till the PAPs are permanently shifted to the redeveloped building. |
| PAPs questioned the status of rent pay for tenants if they have an extra flat/ home/ accommodation of their own. | MMRC stated that in such case, the PAPs will be compensated with appropriate rent based on approved market rate and area slabs. In this case, no third-party agreement will be followed. |
| PAPs raised concerns regarding the residential transit accommodation in Pimpalwadi being vacated by MHADA in case of delay in the project. | MMRC ensured that MHADA would not forceful vacate the tenants as rehabilitation is the responsibility of the government. |
| PAPs queried of who would own the unit post the death of the owner in the process of redevelopment. | MMRC responded that ownership eligibility issues will be decided by MHADA. |
| PAPs raised concerns about the quality of construction of the new buildings, and questioned if some private builder would be developing the property. | MMRC is responsible for redevelopment project also. MMRC ensured good quality construction of the structure as its quality is very much important for the success of metro project. |
| PAPs raised the query about the amount of rent for rental accommodation they would be eligible to be paid. | MMRC has assured to work out the rental as per market rates and proposed slabs of area for residential and commercial properties in the area by the last of |

| | December 2016. |
|--|--|
| PAPs asked whether commercial units of 50 sq.ft, 60 sq. ft carpet areas would be able to avail the unit use change from commercial to residential. | Commercial units of carpet areas of equal or more than 100 sq. ft. only would be able to avail the use change from commercial to residential. |
| A question regarding the status of sub-tenants during redevelopment process was raised. | MMRC responded that the issues of subtenants and their eligibility will be dealt under 33(7) sanctioned DCR 1991. |
| PAPs queried regarding the locking period stating that MHADA has a locking period of 10 years which PAPs are not keen taking. | MMRC stated that locking period and payment of property tax will be as per DCR 1991 33(7). |
| PAPs asked whether area of mezzanine floor in the existing unit would be included in existing carpet area of the unit. | MMRC responded that the calculation of existing areas will be conducted as per 33(7) DCR 1991. |
| In case of area and rent disputes, whom should the PAPs approach? | MMRC responded that a Project Implementation Unit (PUI) is being assembled at MMRC for this project and should be approached to. For area related disputes, PAPs need to fill the survey forms and subsequent surveys will resolve the disputes. |
| PAPs asked of how the units or properties that are under dispute will be resolved by MMRC. | MMRC stated that it will try to resolve the dispute through negotiations and if need be will approach the court for the same. |
| PAPs stated that the Ram Mandir in the vicinity should not be disturbed due to the construction or redevelopment works. | MMRC ensured that landmark structures and other structures would not be disturbed during construction of ancillary units or during redevelopment process. |
| PAPs asked whether MMRC would reimburse for the furniture and interior of the commercial units. | MMRC replied that it would not reimburse the furniture and interior costs. However, in the new constructed units, MMRC will provide certain provisions for commercial units. The details of these provisions will be in form of an information brochure. |

- a. PAPs raised a query of status and process to be followed for the units under current sale.
- 6. MMRC handed over the BSES forms to the PAPs asking them to fill them and address their options in writing on the form. This will help MMRC to get a tentative idea on the absolute number of PAPs opting a certain option.
- 7. The Sr. DGM, R&R, MMRC concluded the discussions by asking PAPs to fill the survey forms and nominate a person or two among them who would be a point of contact for collection of forms and further correspondences in the buildings.

As a part of the in-situ rehabilitation scheme under 33(7) DCR 1991 for PAPs of Shri Ram Bhuwan, following proposal was made by MMRC:

- iv) Residential units of the PAPs of Shri. Ram Bhuwan are proposed to be rehabilitated to the existing location of Kapadia Chambers, Khan House, Dharamsee, Chugulal Mansion, Pokhraj, Building no. 591 post redevelopment whereas the commercial units to be relocated to Surya Mahal and Chandra Mahal plot post redevelopment. Exisiting office units of the building will be relocated to Kamani Wadi. The proposed new buildings will be 70 meters in height.
- ii) Following are the proposed carpet areas (in Sq. ft.) for residential units:

| Existing Carpet Areas- Residential (in sq. ft.) | Proposed Carpet Areas- Residential (in sq. ft.) |
|---|---|
| Less than 202.5 sq. ft. | 405 sq. ft. |
| 202.5 sq. ft. to 300 sq. ft. | Double the existing carpet area of unit |
| 300 sq. ft. to 444.5 sq. ft. | 600 sq. ft. |
| More than 444.5 sq. ft. | 35% extra carpet area of the unit |

- iii) Existing Commercial units are proposed to get 20% increase in the existing carpet area of the commercial unit.
- iv) The proposed transit accommodation for residential units for PAPs is MHADA flats with 80 units at Pimpalwadi on first come first serve basis. MMRC ensures that all the infrastructure related issues with MHADA flats at Pimpalwadi will be resolved prior to the shifting. In addition, if more units for transit accommodation for residential units are required, MMRC will float tenders for acquiring them. The maintenance cost in the transit accommodation will be borne by PAPs.
- v) There is no availability of transit accommodation for commercial units.
- vi) MMRC proposes the option of rental accommodation for temporary shifting for residential or commercial units to be searched by the PAPs where MMRC will make a third-party agreement with the owner paying the monthly rents directly to the owner's account. The third- party agreement is proposed to be for a period of 3 years which can be extended further. The rent to be paid to the owner will be decided on the basis of the existing carpet area of the commercial or residential units and the existing rental market rate for the residential or commercial properties in the area. For residential units, the rents will be paid as per the proposed slabs of area at the interval of 100 sq. ft and proposed slabs of area at the interval of 50 sq. ft for commercial units by MMRC and will be annually increased with 5% increment until redevelopment project is complete. MMRC will work out the rental market rates and proposed slabs of area for residential and commercial properties in the area in before 27th Dec 2016.
- vii) Where PAPs want to rent a unit with area larger than the proposed rental slabs given by MMRC, third-party agreement would not be possible in such cases. MMRC

- however will reimburse the rent as per the proposed rental slab whereas the excess will have to be paid by the PAPs.
- viii) PAP who want to find their rental accommodation and have a direct agreement with the owner will get the appropriate rent in lump sum/ monthly as per the market rates of the existing area.
- ix) The proposed phase for shifting to transit/ rental accommodations is April- May 2017 post exams of the school going children and prior to monsoon season.
- x) MMRC also proposes an option of outright sale of properties (not for tenants with no land rights) where appropriate compensation as decided by Compensation Committee will be provided. The compensation package that could be approved by the compensation committee can be maximum of 2.5 times the existing Ready Reckoner Rate (RRR), including the depreciation rate of the building. The compensation committee is headed by Retired I.A.S. officer in addition to some Officers, Town Planning Officer, Finance Officer that decide the compensation.
- There is also an option of conversion of use of unit from commercial to residential. The PAPs in this case can avail transit accommodation and additional area incentive for residential units as proposed by MMRC under DCR 33(7) DCR 1991. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential.
- xii) In-order to assist the PAPs in shifting to the transit or rental accommodation, MMRC proposes options of appointing a shifting agency like Movers and Packers or paying the appropriate shifting amount to the PAPs for shifting. The one-time cost of shifting to transit or rental accommodation will be borne by MMRC.
- xiii) Ownership rights for the new units will be conferred to the tenants post redevelopment. The process of the acquiring ownership includes MMRC negotiating with landlord for getting title clearance and will fix the compensation through compensation committee. Further MMRC will prepare necessary documents for transfer of title in the name of MMRC to enable MMRC to implement in-situ rehabilitation project. MMRC will make a final transfer of land title to Cooperative Housing Society formed by the PAPs.
- xiv) Prior to the time of shifting of PAPs from existing locations to transit or rental accommodations, they will be given a Provisional Allotment Letter which will include the name of the owner and the proposed unit carpet area.
- xv) The allotment of residential units to the PAPs on the redeveloped plots will be done through an online lottery in case of same area.
- xvi) Further maintenance of the new structures for PAPs will be carried by the PAPs and C.H.S. themselves. MMRC will play no role in its further maintenance and will not pay corpus fund for the same.

- xvii) The detailed floor plans, elevation facades, facilities provided for the new structures for PAPs will be provided to PAPs in form of Information Brochure which will be released in the month of January, 2017.
- xviii) MMRC has formed a Rehabilitation and Redevelopment Project Implementation Unit (R&R PIU) under Executive Director (Planning) and will directly report to Managing Director. The unit will be responsible for the smooth implementation of the project. Individual issues related to the project are to be directed to the R&R PIU.

Extract of the meeting for Consultation on In-situ rehabilitation and redevelopment of PAP due to construction of Kalbadevi and Girgaon metro stations on Metro Line III-PAPs of Suryamahal and Chandramahal held in CR2 INOX on 30.01. 2017 at 10:00a.m.

MMRC held a series of consultation meetings on in-situ rehabilitation and redevelopment with various PAPs due to the construction of Kalbadevi and Girgaon stations in CR2 INOX, Nariman Point. Meeting for PAPs of Suryamahal and Chandramahal was conducted on 30^h January, 2016 from 10:00am to 12:20 pm.

- 2. Following dignitaries were present to preside the meeting:
 - a. Shri. R. Ramana, Executive Director (Planning), MMRC
 - b. Shri. Anil Wankhede, General manager (Lands and Estates)
 - c. Mrs. Sangeeta Warade, Tahsildar
 - d. Shri. Ramesh Badguzar, Tahsildar
 - e. Shri. Abhijeet Chowdhary, AGM (Civil)
- 3. The Executive Director (Planning), MMRC welcomed the PAPs of Suryamahal and Chandramahal and briefly introduced Metro Line 3 project. He presented the scheme as a part of the in-situ rehabilitation under 33(7) DCR 1991 for PAPs of Shri. Ram Bhuwan. The scheme is annexed in Annexure 1.
- 4. Following were the specific queriesput forth by PAPs and their replies from MMRC:

| SPECIFIC QUERIES/ REMARKS BY PAPs | REPLY FROM MMRC |
|---|--|
| PAPs raised a query whether the existing commercial units with road frontage will be provided with road frontage units in the redevelopment scheme. | MMRC responded that due to the less width of the plots with road frontage, it would become difficult to accommodate all the existing units with frontage. MMRC stated that certain retail units and showrooms could be given priority for road frontage on ground floor whereas office spaces and other ancillary offices to be shifted on upper floors. |
| PAPs questioned regarding the status of the rental accommodation in case of delay in completion of the project. | The Metro Line 3 project is proposed to be completed by 2021. The construction for the redevelopment of properties will be undertaken simultaneously. In case of any delay to the project due to certain unforeseen circumstances, the rents for the PAPs will be paid till the PAPs are permanently shifted to the redeveloped building. |

PAPs pointed out that only the occupants of two buildings- Suryamahal and Chandramahal were invited to attend the public consultation meeting whereas the premises of the same includes other buildings too, namely- Tara Mahal, New Chandra Mahal etc.

MMRC responded that instructions to carry out unit-wise survey have been given to M/s. Catapult Consultants. The data currently available with MMRC is based as per the preliminary survey carried out and not based on the detailed survey. Those discrepancies in the data will be verified once a detailed survey is carried out in the premises. The PAPs agreed to allow MMRC and its consultants to carry out the detailed survey.

PAPs questioned how MMRC reached to a conclusion of accommodating all the PAPs of Suryamahal, Chandramahal premises when a proper unit survey has not been done for the premises.

MMRC responded that the current study of rehabilitation action plan is based as per the preliminary data available for the premises of Suryamahal and Chandramahal. The detailed survey will facilitate to work out the feasibility study and redevelopment proposals.

PAPs raised concerns about the quality of construction of the new buildings, and questioned if some private builder would be developing the property.

MMRC is responsible for redevelopment project also. MMRC ensured good quality construction of the structure as its quality is very much important for the success of metro project. Entertaining private builders and developers may not ensure benefit of PAPs at large. MMRC would like to consider the benefit of all PAPs

PAPs raised the query about the amount of rent for rental accommodation they would be eligible to be paid. MMRC has assured to work out the rental as per market rates and proposed slabs of area for residential and commercial properties in the area within 1 week's time.

PAPs asked whether commercial units of 50 sq.ft, 60 sq. ft carpet areas would be able to avail the unit use change from commercial to residential.

Commercial units of carpet areas of equal or more than 100 sq. ft. only would be able to avail the use change from commercial to residential.

PAPs raised a query whether the existing commercial units with road frontage will be provided with road frontage units in the redevelopment scheme.

MMRC responded that due to the less width of the plots with road frontage, it would be difficult to accommodate all the existing units with frontage. MMRC stated that certain retail units and showrooms could be given priority for road frontage

| | on ground floor whereas office spaces and other ancillary offices to be shifted on upper floors. |
|---|---|
| PAPs questioned the plan of temporary shifting with rental accommodation for commercial units as no viable commercial properties are available for renting in the vicinity. PAPs asked MMRC to look after the transit accommodation for the commercial units. | MMRC denied provision of rental accommodation for commercial units as the commercial tenants/unit owner are the best judge for their location to run commercial activities for next 4-5 years. However, considering PAP demand, MMRC proposed to float a tender for commercial rental properties in the same ward. MMRC proposed PAPs to vacate the premises by April- May 2017 for the smooth implementation of the project. |
| PAPs raised the query about the amount of rent for rental accommodation they would be eligible to be paid. | MMRC has assured to work out the rental as per market rates and proposed slabs of area for residential and commercial properties in the area in the last of December 2016. |

- 5. Following were some general queriesput forth by PAPs:
 - b. PAPs raised a query of status and process to be followed for the units under current sale.
- 6. MMRC handed over the BSES forms to the PAPs asking them to fill them and address their options in writing on the form. This will help MMRC to get a tentative idea on the absolute number of PAPs opting a certain option.
- 7. The Sr. DGM, R&R, MMRC concluded the discussions by asking PAPs to fill the survey forms and nominate a person or two among them who would be a point of contact for collection of forms and further correspondences in the buildings.

As a part of the in-situ rehabilitation scheme under 33(7) DCR 1991 for PAPs of Shri Ram Bhuwan, following proposal was made by MMRC:

- v) Residential units of the PAPs of Shri. Ram Bhuwan are proposed to be rehabilitated to the existing location of Kapadia Chambers, Khan House, Dharamsee, Chugulal Mansion, Pokhraj, Building no. 591 post redevelopment whereas the commercial units to be relocated to Surya Mahal and Chandra Mahal plot post redevelopment. Existing office units of the building will be relocated to Kamani Wadi. The proposed new buildings will be 70 meters in height.
- ii) Following are the proposed carpet areas (in Sq. ft.) for residential units:

| Existing Carpet Areas- Residential (in sq. ft.) | Proposed Carpet Areas- Residential (in sq. ft.) | | | |
|---|---|--|--|--|
| Less than 202.5 sq. ft. | 405 sq. ft. | | | |
| 202.5 sq. ft. to 300 sq. ft. | Double the existing carpet area of unit | | | |
| 300 sq. ft. to 444.5 sq. ft. | 600 sq. ft. | | | |
| More than 444.5 sq. ft. | 35% extra carpet area of the unit | | | |

- iii) Existing Commercial units are proposed to get 20% increase in the existing carpet area of the commercial unit.
- iv) The proposed transit accommodation for residential units for PAPs is MHADA flats with 80 units at Pimpalwadi on first come first serve basis. MMRC ensures that all the infrastructure related issues with MHADA flats at Pimpalwadi will be resolved prior to the shifting. In addition, if more units for transit accommodation for residential units are required, MMRC will float tenders for acquiring them. The maintenance cost in the transit accommodation will be borne by PAPs.
- v) There is no availability of transit accommodation for commercial units.
- vi) MMRC proposes the option of rental accommodation for temporary shifting for residential or commercial units to be searched by the PAPs where MMRC will make a third-party agreement with the owner paying the monthly rents directly to the owner's account. The third- party agreement is proposed to be for a period of 3 years which can be extended further. The rent to be paid to the owner will be decided on the basis of the existing carpet area of the commercial or residential units and the existing rental market rate for the residential or commercial properties in the area. For residential units, the rents will be paid as per the proposed slabs of area at the interval of 100 sq. ft and proposed slabs of area at the interval of 50 sq. ft for commercial units by MMRC and will be annually increased with 5% increment until redevelopment project is complete. MMRC will work out the rental market rates and proposed slabs of area for residential and commercial properties in the area in before 27th Dec 2016.
- vii) Where PAPs want to rent a unit with area larger than the proposed rental slabs given by MMRC, third-party agreement would not be possible in such cases. MMRC

- however will reimburse the rent as per the proposed rental slab whereas the excess will have to be paid by the PAPs.
- viii) PAP who want to find their rental accommodation and have a direct agreement with the owner will get the appropriate rent in lump sum/ monthly as per the market rates of the existing area.
- ix) The proposed phase for shifting to transit/ rental accommodations is April- May 2017 post exams of the school going children and prior to monsoon season.
- x) MMRC also proposes an option of outright sale of properties (not for tenants with no land rights) where appropriate compensation as decided by Compensation Committee will be provided. The compensation package that could be approved by the compensation committee can be maximum of 2.5 times the existing Ready Reckoner Rate (RRR), including the depreciation rate of the building. The compensation committee is headed by Retired I.A.S. officer in addition to some Officers, Town Planning Officer, Finance Officer that decide the compensation.
- There is also an option of conversion of use of unit from commercial to residential. The PAPs in this case can avail transit accommodation and additional area incentive for residential units as proposed by MMRC under DCR 33(7) DCR 1991. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential. The units with existing carpet areas of equal or more than 100 sq. ft. would be able to avail the use change from commercial to residential.
- xii) In-order to assist the PAPs in shifting to the transit or rental accommodation, MMRC proposes options of appointing a shifting agency like Movers and Packers or paying the appropriate shifting amount to the PAPs for shifting. The one-time cost of shifting to transit or rental accommodation will be borne by MMRC.
- xiii) Ownership rights for the new units will be conferred to the tenants post redevelopment. The process of the acquiring ownership includes MMRC negotiating with landlord for getting title clearance and will fix the compensation through compensation committee. Further MMRC will prepare necessary documents for transfer of title in the name of MMRC to enable MMRC to implement in-situ rehabilitation project. MMRC will make a final transfer of land title to Cooperative Housing Society formed by the PAPs.
- xiv) Prior to the time of shifting of PAPs from existing locations to transit or rental accommodations, they will be given a Provisional Allotment Letter which will include the name of the owner and the proposed unit carpet area.
- xv) The allotment of residential units to the PAPs on the redeveloped plots will be done through an online lottery in case of same area.
- xvi) Further maintenance of the new structures for PAPs will be carried by the PAPs and C.H.S. themselves. MMRC will play no role in its further maintenance and will not pay corpus fund for the same.

- xvii) The detailed floor plans, elevation facades, facilities provided for the new structures for PAPs will be provided to PAPs in form of Information Brochure which will be released in the month of January, 2017.
- xviii) MMRC has formed a Rehabilitation and Redevelopment Project Implementation Unit (R&R PIU) under Executive Director (Planning) and will directly report to Managing Director. The unit will be responsible for the smooth implementation of the project. Individual issues related to the project are to be directed to the R&R PIU.

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Policy for Resettlement and Rehabilitation of persons affected by Mumbai Urban Transport Project.

GOVERNMENT OF MAHARASHTRA

Housing and Special Assistance Department Resolution No. Prakalpa 1700/CR 31/Slum 2, Mantralaya, Mumbai 400 032 Dated the 12th December, 2000

Read: Government Resolution, Housing and Special Assistance Department, No. MIS 1094/CR 558/Slum 2, dated 12th March 1997.

1. Resolution:

Government of Maharashtra has decided to take up "Mumbai Urban Transport Project" (MUTP) with a view to bringing about improvements in traffic and transportation situation in the Mumbai Metropolitan Region (MMR). Efforts are being made to obtain financial assistance for this project from the World Bank. The schemes under MUTP include roads, Road Over Bridges (ROBs), traffic management schemes as well as various rail projects. The various schemes under MUTP would affect a substantial number of households, business activities and structures, which will have to be relocated. Resettlement of project affected persons, according to the World Bank operational directives, is required to be an integral part of World Bank financed projects. Preliminary estimate indicates that approximately 25,000 to 30,000 families will have to be relocated due to MUTP. Government of Maharashtra appointed a Task Force, in February, 1995 under the Chairmanship of Shri D. M. Sukthankar, former Chief Secretary, to prepare a framework for Resettlement and Rehabilitation (R & R) Policy and to assist the Government in determining the institutional arrangements and implementation strategies for R & R. The Task Force submitted its report to the Government after a detailed study of the households, business activites and structures likely to be affected by MUTP. Based on the recommendations of the Task Force, orders

prevailing for R & R of persons affected by the projects in rural areas, the legal provisions and a series of discussions with the World Bank missions a revised R & R Policy was submitted to the Government for approval. Accordingly the following Resettlemant & Rehabilitation Policy has been formulated.

2. Applicability of the Policy:

The following R & R policy shall be applicable to all the sub-projects described in the Borrower's Project Implementation Plan (BPIP) for the MUTP and also the sub-projects identified for inclusion in the subsequent phases of MUTP. Resettlement Action Plans (RAP) and Community Environmental Management Plans (CEMP) will be prepared for each subproject involving resettlers in accordance with this Policy.

3. Objectives:

- (a) To minimise the resettlement by exploring all viable alternative project designs, and to prioritise various elements of the project by treating this as one of the important considerations,
- (b) Where displacement is unavoidable, to develop and execute resettlement plans in such a manner that displaced persons are compensated for their losses at replacement cost just prior to the actual move, displaced persons are assisted in their move and supported during the transition period in the resettlement site and displaced persons are assisted in improving or at least restoring their former living standards, income earning capacity and production levels; and to pay particular attention to the needs of poor resettlers in this regard,
- (c) To accord formal housing rights to the PAPs at the resettlement site. Such rights shall be in the form of leasehold rights of the land to the co-operative society of the PAPs and occupancy rights of built floor space to the members of the society. The membership of the co-operative society and the occupancy rights will be jointly awarded to the spouses of the PAP household. The documents in this respect will be the leasehold agreement with the co-operative society, which will include a list of its members and description of dwelling unit allotted to each member. The members of the co-operative society will receive a share certificate signifying the membership of the society.

- (d) To develop and implement the details of the resettlement programme through active community participation by establishing links with the community based organisations; and
- (e) To make efforts to retain existing community network in the resettlement area, wherever this is not feasible to make efforts to integrate the resettled population with the host community, and to minimise the adverse impact, if any, on the host community.

4. Categories of Project Affected Structures:

Project affected structures shall be categorised by referring to ownership, land use and type of construction.

Ownership:

- Land and building owned by the same person,
- Land owned by one person and building owned by the lessees,
- Land and building both leased to lessee,
- Land and building occupied by statutory tenants with owner occupant or where owner is a absentee
- Land occupied by squatters without any legal title. Category of squatters includes - non-resident structure owners, resident structure owners and tenants.

Land use:

- Land used for farming, horticulture etc.
- Land used for open uses such as storage, vehicle repairing etc.
- Structure used for residential purposes
- Structure used for shop-cum-residence
- Structure used for shop
- Structure used for workshop, factory etc.
- Structure used for schools, balwadis, community activities, religious purposes, medical and health facilities, gymnasium etc.

Type of structures:

- Multi-storeyed RCC structures,
- RCC or Steel frame structures in slum,
- Ground storeyed structures with RCC slab or tile or AC sheet or GI sheet roof,
- Ground storeyed structures/hutment in slums.

5. Definition of Project Affected Persons (PAP):

Project Affected Person includes households, business units including their workers and owners of assets like land and buildings affected by MUTP shall be considered as PAPs and may include; non-resident land owners (including farmers and horticulturist); non-resident lessees; resident landlord (including farmers and horticulturists); resident lesseeresident lessees, tenants or sub-tenants of buildings; squatters (non-resident structure owners, resident structure owners, tenants); pavement dwellers. Household for this purpose means all the males/females, their family members and relatives staying in a house/tenement/hut.

6. Eligibility of Project Affected Persons (PAPs) for R & R:

(a) All legitimate occupants of land and building affected by MUTP up to the time of actual resettlement will be eligible for the benefit of R & R Policy. However, PAPs who are squatters and not the legitimate occupants of land or buildings shall be eligible for R & R only if enumerated during the baseline survey. The date of completion of baseline survey shall, therefore, be the cut-off date. While preparing the Resettlement Action Plan (RAP) the baseline survey will be updated if the gap between the baseline survey and the RAP is more than one year. Any new unauthorised structures or additions to existing structures carried out after the cut-off date and their occupants will not be eligible for R & R.

Similarly, the occupants of a structure except legal heir who have acquired the structures after the cut off date shall not be eligible for the benefits of Resettlement and Rehabilitation. However, member added to the eligible households by way of birth and marriage after the cut-off date will be considered eligible for R & R. For this purpose, the baseline survey will create a detailed data base available with both the R & R Agency and the affected community. The significance of the cut-off date will also be explained to the community.

- (b) PAPs who do not wish to participate in the RAP prepared in the manner as laid down in this policy will not be eligible for rehabilitation and will have to vacate the occupied space on their own.
- (c) Aerial photographs if available and visual documentation carried out during baseline surveys will help identify squatters entering the area after the baseline surveys. These squatters shall not be entitled for any R & R benefits. Motivating and strengthening of Community Based Organisations (CBOs) during the baseline survey will be attempted to help prevent further encroachment after baseline survey. R & R activities and MUTP project execution schedule shall be closely co-ordinated to minimise the time between site clearance and commencements of civil works so as to prevent further encroachment. Implementing agencies shall protect the cleared sites by appointing watch and ward staff. Even with these measures, if encroachment takes place, eviction will be resorted to.

7. Selection of Resettlement Site:

The site for resettlement shall be selected out of the feasible options in consultation with the affected community as a part of the RAP preparation. The principal criteria for site selection shall include access to employment opportunities, infrastructure and social services. Environmental assessment of he resettlement site shall be carried out as part of the preparation of CEMP.

8. Land acquisition:

(a) For acquisition of land for the project, landowners and lessees shall be compensated as per the provisions of the Land Acquisition Act, 1894 (LA Act). The facility of Transferable Development Rights (TDRs) will be available as an alternative to compensation under the LA Act, in accordance with the Development Control Regulations (DCRs) for Greater Mumbai 1991 as amended from time to time and being in force. (b) TDRs will also be available to developers who agree to build and hand over free of cost dwelling units for R & R according to the approved RAP, in accordance with the DCRs more particularly the Urban Development Department Notification datd the 15th October 1997.¹ FSI of 2.5 shall a be allowed for construction of tenements, under the above schemes, on the lands reserved for resettlement of PAPs by making appropriate changes in the reservation in the Development Plan. To provide incentive to landowners in residential zones to build dwelling units to the PAPs, an additional FSI of 1.5 may be permitted. 0.75 of this additional. FSI shall be used for rehabilitating PAPs free of cost, and the balance FSI of 0.75 may be allowed for free sale.²

9. Resettlement Options:

While preparing RAP following two options may be explored with the community;

(a) Township option: This will be in the form of a sites and services project developed by the R & R agency (or other public agency) on a green-field site owned by the agency. A fully developed plot of 25 sq. meters shall be allotted one year in advance of the target date of relocation. The agency can use some land for high income housing of non-PAPs and for commercial activities. The agency can sell plots for commercial activities and high-income housing at market price to recover the project cost.

¹ Transfer of Development Right is available as an alternative to compensation under the LA Act 1894. If the landowner whose land is reserved for a public purpose is prepared to surrender such land to free of cost and free of encumbrances to BMC he can opt for receiving TDR equivalent to floor space which he could have constructed had his land not been reserved. In Suburbs where most of the land acquisition is required to be carried out for MUTP such floor space (and therefore the TDR will be reckoned at the Floor Space Index (FSI) of 1. These TDRs are saleable in the market and can be used in areas specified in the DCRs. In addition to the TDR given for the land, TDR equivalent to the floor space constructed for the slum dwellers and handed over free of cost for can also be granted. Such floor space is restricted to FSI of 2.5 and consequently TDR available for constructed dwelling units is also restricted to 2.5.

² More particularly as provided for in Urban Development Department Notification dated the 15th October 1997.

- (b) Tenements under Slum Redevelopment (SRD)/Public Housing (PH)/Housing the Dishoused (HD): A tenement of 20.91 sq.m. in muti-storeyed buildings.
- (c) The entitlement of PAPs in terms of floor space / plot at the resettlement site for the options described in section 9 above will be as stated in Apendix.

10. Other Amenities:

(a) For township / sites and services option:

In addition to the developed plot of 25 sq.m., water supply at 90 lpcd, pedestrian pathways according to DCRs, on plot toilet seat and water tap, community facilities like primary school, dispensary, playground, fair price shop as may be required, and site for religious places that existed in the old community.

(b) For PH / HD and SRD options:

PH / HD and SRD are a part of the Development Plan of Greater Mumbai. The standards of off-site amenities will therefore be according to the Development Plan. The on-site amenities like the recreational open space, Balwadis, water supply, sanitation, pathways and access streets etc. shall be provided according to the standards prescribed in DCR's. ³

11. Monetary Supplement to Squatters:

The Project Affected Squatters who opt for Township option, shall be entitled to a monetary supplement that represents the replacement cost of their shelter at the time of baseline survey. For calculating such monetary supplement, Municipal Corporation of Greater Mumbai and the Public Works Department shall determine for various types of construction, a unit cost of replacement based on the rate schedules used by them for construction activities undertaken by them. The monetary supplement shall be disbursed in suitable instalments related to the progress of work of building the structure on the serviced site. However, PAPs that opt for fully built dwelling unit will not be eligible for such monetary supplement.

³ Some of the standards prescribed by the DCRs at present are; recreational open space @ of 15% of the plot area, water supply @ of 135 litres per capita per day, one balwadi of 20.9 sq.m. for every 100 dwelling units and minimum width of patway is 1.5 m.

12. Compensation for Economic Losses:

Every effort shall be made to relocate the affected households to nearby site and thus avoid cutting access to existing employment and income earning sources.

- (a) If the relocation of workers / employees results in an increase in travel distance to reach the original place of work or new place of work, a lump sum compensation not exceeding twelve quarterly season tickets for such excess distance by suburban railway at the time of resettlement shall be paid to such workers / employees subject to actual verification of extra expenditure incurred.
- (b) If it turns out to be impossible to continue present occupation or where workers / employees / entrepreneurs permanently lose their source of livelihood, because of displacement, a lump sum compensation equivalent to one year's income be given to such workers / employees / entrepreneurs at the rates to be determined by the R & R implementing agency. A valuation committee comprising the representatives of the R & R Agency and the NGO shall assist the R & R Agency in determining the annual income of PAPs.
- (c) Vulnerable households such as women headed households, handicapped and the aged will be extended an additional package of rehabilitation services to help them overcome the difficulties on account of resettlement. This will include preference in allotment of dwelling units on the ground floor for the handicapped and preference in sanctioning of loans from the fund mentioned below. Any further assistance required for vulnerable PAPs will be determined during RAP preparation.
- (d) For those who permanently lose their jobs, the rehabilitation package shall include access to employment information through employment exchange and training facilities. Moreover, community operated fund will be created to provide seed capital and other loans. Community operated fund could be linked with community saving programmes. The fund could be controlled and monitored by the community with the assistance of Non-Governmental Organisation (NGO).

13. Other Benefits:

In addition to the shelter-related rehabilitation described in the Appendix I, cost of shifting will be paid to the PAPs or free transport arrangements be made available to the PAPs for moving to the resettlement site.

14. Planning and Implementation Procedure:

- (a) Based on the baseline survey carried out through close participation of NGOs and CBOs, a list of eligible project affected structures, households,lands, shops and business activities shall be prepared and announced for community endorsement to avoid conflict over subsequent entrants in the project area.
- (b) RAP preparation shall be undertaken with active participation of eligible PAPs. Draft RAP shall include, a statement of objective and policies, an executive summary, and provision for the following:
 - organizational responsibilities,
 - community participation and integration with host populations,
 - socioeconomic survey,
 - legal framework,
 - alternative sites and selection,
 - valuation of and compensation for lost assets,
 - land tenure, acquisition, and transfer,
 - access to training, employment, and credit,
 - shelter, infrastructure, and social services,
 - environmental protection and management; and
 - implementation schedule, monitoring, and evaluation.

Cost estimates should be prepared for these activities, and they should be budgeted and scheduled in coordination with the physical works of the main investment project.

(b) Draft RAP shall be shared with the PAPs, NGOs, CBOs and general public in the area through community meetings and other appropriate media. The views of PAPs will be taken into account in finalising the RAP. 4

⁴ In case indigenous people are affected by MUTP a separate Indigenous People Development Plan (IPDP) will be prepared along with the RAP in accordance with the World Bank's Operational Directive 4.20.

- (c) In addition, general dissemination of information on R & R policy, specific RAPs and environmental management plan related to MUTP shall also be undertaken in a planned manner. These activities may include organising seminars, bringing out the news items in newspapers, TV, radio, technical and academic journals.
- (d) The RAP prepared in this manner shall be implemented by the agency identified for the purpose.
- (e) "A two-stage resettlement process will be adopted only under emergency circumstances and only if the affected community agrees to move to the transit housing prior to shifting to permanent houses. Prior to shifting people to transit houses the following need to be ensured -
 - (i) the type of accommodation and basic amenities to be provided in the transit camps and a time table for moving to permanent sites are discussed and agreed with the PAPs and
 - (ii) the world Bank will verify the feasibility of the schedules in the time table, particularly whether acquiring permanent sites can be completed within at most two years and that permanent housing can be available before the end of the third year."

15. Redressal of Grievances:

R & R Agency shall designate a senior officer at the local level to consider any grievance of PAPs in consultation with the concerned NGO and give his decision in writing, within a stipulated time period, and also keep a record of such decisions. If the aggrieved PAP is not satisfied with this decision, final appeal, could be made to the Grievance Redressal Committee appointed by the R & R Agency comprising its officials and the representatives of NGOs.

16. Completion of Resettlement Prior to Commencement of Civil Works:

The agreed resettlement activities in transit structures in the case of two stage implementation procedure and in permanent settlements in other cases shall be generally completed prior to commencement of the relevant section of the civil work of the transport project. On completion of resettlement, the site shall be turned over to the concerned transport project-implementing agency.

17. Indirectly Affected PAPs:

The relocation of affected communities and persons may have adverse impact on the community linkages at the old site. In order to minimise such adverse impact appropriate and careful measures need be planned. For this purpose, the affected community be identified based on the social and economic linkages and not purely on the basis of right of way required for the project. If the social and economic linkages are substantially affected⁵, the remaining people, whose proportion should not exceed 20% of the directly affected PAPs. If they desire should be resettled along with the PAPs. However, if the remaining people do not desire to shift, efforts shall be made to provide earlier social and economic facilities at the old site.

18. Host Community:

The relocation of PAPs at the new site may impact two types of host communities. One, resident of the relocation site and the other living in the vicinity of the resettlement site. Resettlement of PAPs will displace the first type of host community and increase the burden on the infrastructure services available to the second type of the host community. The host community that is resident of the relocation site shall be treated as eligible PAPs and shall be extended all the benefits of this policy. In case of the host community in the vicinity of the relocation site, the increased demand of services on account of resettled community, may reduce the quality of life of the host community. In order to avoid or minimise such impacts the RAP will propose augmentation of available services. Such augmentation will be carried out as part of RAP implementation.

19. Modification of Development Plan:

Urban Development Department shall decide, on case to case basis, about the changes to be carried out in the reservation in the Development Plan for lands

⁵ The social and economic linkages shall be considered to be substantially affected when almost all the residents of the affected area had shifted together to the area from the same area of origin, or; some common infrastructure facilities such as, school, dispensary etc. were shared by all the residents, which need to be demolished to clear the site for the project and providing these facilities for the remaining families is not feasible, or; the number of the remaining families is so small that it is not possible for them to stay as a community.

to be acquired and utilised for R & R of PAPs according to the procedure laid down in the Maharashtra Regional and Town Planning Act 1966 (MR & TP Act). 6

20. Institutional Arrangements:

Institutional arrangements, including interdepartmental oversight committees, the hiring of experts in housing, engineering, social development, land acquisition, legal, environment, PR and other relevant areas and monitoring mechanisms, will be set forth in a separate notification to be issued on institutional arrangements.

21. Restrictions on Transfer / Disposal of Tenements Allotted to the PAPs:

No PAPs shall transfer / dispose of the tenement allotted to him without prior permission of the Government. The procedure followed by Slum Rehabilitation Authority for transfer / disposal of tenements under Slum Rehabilitation Schemes shall mutatis-mutandis be applied in case of transfer / disposal of tenements allotted to the PAPs under this policy.

These orders are issued after obtaining concurrence of the Urban Development Department vide informal reference No. 594 Dated 22/11/2000.

This Government Resolution shall supersede all the previous Government Resolutions on this subject.

By order and in the name of the Governor of Maharashtra,

Sd/(R. B. Budhiraja)
Principal Secretary to Government of Maharashtra,

⁶ The procedure for modifying the Development Plan reservation is prescribed in Section 37 of the MR & TP Act 1966. This requires publication of proposed modification for inviting public suggestions and objections, hearing the suggestions and objections and then taking a final decision.

Copy to:

- 1. Secretary to Hon. Governor,
- 2. Secretary to Chief Minister,
- 3. Chief Secretary,
- 4. Chairman, Railway Board, Rail Bhavan, New Delhi.
- 5. Private Secretaries to all Ministers and State Ministers,
- 6. Additional Secretary, Urban Development Department, Government of India. New Delhi.
- 7. General Manager, Western Railway, Churchgate, Mumbai
- 8. General Manager, Central Railway, CST, Mumbai.
- 9. Managing Director, M.R.V.C. 2nd floor, Churchgate Station Building, Mumbai 400 020.
- 10. Metropolitan Commissioner, MMRDA, Bandra Kurla Complex, Mumbai.
- 11. Secretary to All Department, Mantralaya, Mumbai.
- 12. Vice President and Chief Executive Officer, MHADA, Mumbai 400 051.
- 13. Chief Executive Officer, S.R.A., Bandra (East) Mumbai 400 051.
- 14. Divisional Railway Manager, Western Railway, Mumbai Central, Mumbai.
- 15. Divisional Railway Manager, Central Railway, CST, Mumbai.
- 16. Additional Police Commissioner, Traffic Police, Worli, Mumbai.
- 17. Commissioner, Gr. Mumbai Municipal Corporation, Mumbai.
- 18. Commissioner, Thane Municipal Corporation.
- 19. Collector, Mumbai
- 20. Collector, Mumbai Suburban District, Mumbai.
- 21. Additional Collector (ENC), Mumbai.
- 22. Controller, Encroachment, Mumbai.
- 23. All Officers, Housing and Special Assistance Department, Mantralaya, Mumbai.
- 24. Select File.

Appendix - I

SUMMARY OF REHABILITATION MEASURES

| Sr. No. | Category of RAP | Legal Compensation | | Rehabilitation | | |
|------------|---|--|------------------------|--|---|--|
| | | | | | | |
| | | | Monetary Supplement | Type of Shelter related Rehabilitation | Price to be Charged | |
| 1. | Non-resident land Owners (Including farmers and horticulturists | Market value of land and building according to LA Act. | Nil | Nil | • | |
| | Non-resident lessees | Apportionment of compensation for the | Nil | Nil | | |
| | amenti pataej | unexpired period of lease according to LA Act. | | | | |
| 2. | Resident landlord (land and building) (including farmers and horticulturists) | As in 1 above, | Nil | Cash supplement equivalent to cost of construction of floor space (subject to a max. of 20.91 sq.m) occupied prior to resettlement. OR Floor space equal to self occupied floor area, subject to maximum of 70 sq.m., irrespective of use of floor space | First 20.91 sq.m. of floor space free of cost and at actual cost for the area in excess thereof | |
| | Resident lessee of land and building | Apportionment of compensation for the unexpired period of lease according to LA Act. | Nil | Floor space equal to self occupied floor area, subject to maximum of 70 sq.m., irrespective of use of floor space | First 20.91 sq.m. of floor space free of cost and at actual cost for area in excess thereof. | |
| 3. | Resident lessees, tenants or sub-tenants of buildings | Shifting charges according to LA Act. | Nil | Floor space equal to self occupied floor area, subject to a maximum of 70 sq., irrespective of use of floor space. | Free of cost on owenership basis up to 20.91 sq.m. of floor space and at actual cost for area in excess thereof | |

| 4. | Squatters | | | | |
|----|---|-----|------------------------------------|---|---|
| | Non-Resident structure owners (The status to be established by | Nil | Replacement cost of lost structure | Nil | |
| | documentary evidence in | | | | |
| | Resident structure owners | Nil | Replacement cost of lost structure | Township option Plot of 25 sq.m. | Free of cost |
| | | | on dolure | Plot in excess of 25 sq.m. | At cost of excess area. |
| | | | Nil . | PH/HD/SRD Option : Residential : floor space of 20.91 sq.m. | Free of cost. |
| | | | | Shops & business Area equivalent to existing area with a maximum of 70 sq.m. Out of which 20.91 sq.m. | Free of cost |
| | | | | Area in excess of 20.91 sq.m. | At cost for the excess area |
| | Tenants | Nil | Nil | Township option Plot of 25 sq.m. | Free of cost. |
| | | | | Plot in excess of 25 sq.m. PH/HD/SRD Option: Residential: floor space of 20.91 sq.m. | At cost for the excess area. Free of cost |
| | | | | For shops & business Area equivalent to existing area witha maximum of 70 sq.m. out of which 20.91 sq.m. | |
| | | | | Area in excess of 20.91 sq.m. | At cost for the excess area |

| 5. | Pavement dwellers | Nil | cost of lost | Township option | |
|----|---|--|--|--|-----------------------------|
| | | | structure | Plot of 25 sq.m. | Free of cost. |
| | | · | | Plot in excess of 25 sq.m. | At cost for the excess area |
| | | | Nil | PH/HD/SRD Option: Residential: floor space of 20.91 sq.m. For shops & business: | Free of cost. |
| | | | i i | Area equivalent to existing area with a maximum of 70 sq.m. Out of which | |
| | | | : | 20.91 sq.m. | Free of cost |
| | | | | Area in excess of 20.91 sq.m. | At cost for the excess aea. |
| 6. | Employees and entrepreneurs | | 1 | | |
| | (a) Employees residing in the affected community and | Nil | Amount equivalent to the fare of | Nil | |
| | working at some other place | | twelve quarterly season | | : |
| | * | | tickets for excess | | 1 |
| | | Constitution (Constitution Constitution Cons | distance by suburban railway. | i | |
| | (b) Non-resident employees | Nil | Same as above | Nil . | : |
| | (c) Employees and entrepreneurs who permanently lose their source of livelihood | Nil | A lump sum compensation equivalent to | access to employment | |
| | Source of livelinood | | one year's income, determined by the R & R | for appropriate skills | |
| | enger | | Agency's valuation committee. | be provided through on going government programs, and credit through, community | |
| | i territ | et ve | | operated fund. | |

List of Non-Governmental Organizations

1. Society for Promotion of Area Resource Centre(SPARC)

2nd Floor,Khetwadi Muncipal School Building Khetwadi Lane No-1 Girgaum, Mumbai-400004

2. Slum Rehabilitation Society (SRS)

Swapna Safalya, A-Wing,Groung Floor T.P.S III, Bandra (W) Mumbai-400 050

Draft Terms of Reference for Resettlement and Rehabilitation (R&R) Consultant

The R&R Consultant will assist the Social Development Cell (SDC) in the implementation of the SIA / RAP and its monitoring. The ToR for the Consultant are as follows:

- 1. To prepare, review and update implementation schedule for all R&R activities.
- 2. To compile and analyse baseline socio-economic and other spatial data collected in the surveys for various categories of structures and PAPs on the basis of ownership, use, type of structure etc. as required for determining eligibility and entitlements under the MUTP R&R policy.
- 3. To prepare ToR, engage and monitor the work of NGO to be appointed for R&R
- 4. To prepare and issue PAP Identity Cards
- 5. To process and follow up with the concerned authorities the proposals for acquisition of private lands required for the project, including those involving release of TDRs
- 6. To separately identify and monitor R&R for title holders and large commercial PAPs and other non-residential PAPs
- 7. Collect and compile information on vulnerable households, identify their skill sets, needs etc. and formulate and implement a plan for providing assistance to them.
- 8. To examine and respond to any legal cases related to land acquisition and R&R
- 9. To prepare and execution plan for resettlement of religious and community structures
- 10. To develop and maintain management information system covering all aspects and activities related to R&R, including data base on availability and use of resettlement stock etc.
- 11. To maintain co-ordination with the agencies involved in the execution and monitoring of execution of the project
- 12. To examine changes in project designs for possible changes in R&R impacts and take further necessary steps, where necessary
- 13. To prepare and submit periodical progress reports in various formats as may be required by various concerned agencies
- 14. To prepare the guidelines for functioning of Grievance Redress Mechanism
- 15. To prepare material for and monitor activities related to information disclosure (including information sought under RTI) and public consultation
- 16. To review and improve, if necessary, implementation manual prepared for MUTP R&R
- 17. Identify and implement capacity building and manpower strengthening requirement in SDC for R&R
- 18. To formulate and implement internal system of monitoring implementation of R&R within SDC
- 19. To prepare ToR and proposal for engagement of any other consultant or agency for any aspect of Land Acquisition and R&R.
- 20. To carry out and monitor post-resettlement activities such as formation of Co-operative Housing Societies, management and provision of maintenance funds etc.

Grievance Redressal

It may be noted that the formal Grievance Redressal Committee (GRC) mechanism consisting of Field Level Grievance Redressal Committee (FLGRC) and Senior Level Grievance Redressal Committee (SLGRC) mostly handles individual PAP grievances. The specific requirements of large shopkeepers and legal residence owners are addressed by the R&R unit through consultation and negotiations. The Independent Monitoring Panel (IMP) has helped MMRDA in negotiating with such large PAP groups and monitoring the process.

| S. No. | Query | Reply |
|--------|--|--|
| 1 | Grievance Redress | |
| | System Neutrality of the grievance adjustment committee and its process (how and what kind of decisions have been made (i.e. how to decide the amount of on-top payment)) | GRC is a one-member committee of an independent neutral person experienced in grievance redressal and not representing any of the parties. Most of the cases and decisions pertain to eligibility of the PAP for entitlements under the approved R&R Policy. The GRC is not empowered to take decisions on any financial on-top payments over and above what is provided for in the approved R&R Policy. |
| 2 | Grievance Redress Process | |
| | User friendliness (whether PAPs can make an allegation verbally and / or by local languages with assistance from NGOs)) | The PAPs with grievances are required to make a written application in English or local languages and are given a hearing. They are usually allowed to attend with any other person who can explain their case better. The NGO (appointed by MMRDA) representative is also expected to normally attend such hearings. |
| | Accessibility (whether the location is well informed to PAP, easy to access) | The GRCs generally operate from MMRDA office, which appears to be conveniently located given the Metro 3 alignment. Arrangements can be made to adequately disclose information to PAPs in this regard. For MUTP project; total FLGRC dealt – 3,791 and SLGRC – 902. |
| | Cost and duration (how long and how much) | The MMRDA obviously does not charge any fee for redressd. The costs pertain to travel to MMRDA for hearing. The duration of each case depends on availability of accurate address of the PAP and time taken by the PAP to respond and submit necessary documents etc. In most cases, the GRC can reach conclusion on a case within 1 or 2 meetings. |
| | Detail process | The written grievance is received by the office of the GRC and is scrutinized on the basis of records available with the GRC. A letter is sent to the PAP by post (or is collected by him personally) requesting the PAP to attend the hearing along with documents on a particular date. In case of no response, the process is repeated twice. In the hearing, the PAP is asked to |

| | | plead his / her case and submit documents. The representatives of agencies concerned with the project, including the NGO, provide information about the case. The GRC reaches a decision and the same is communicated in writing to the PAP and the R&R unit. In case of a negative decision by the FLGRC the PAP is informed about the appeal procedure to SLGRC. The SLGRC also follows a similar process in considering grievances and the PAP is given another opportunity in presenting his / her case. The cases and proceedings are documented by the FLGRC and SLGRC. |
|---|--|---|
| 3 | Operation of GRC | |
| | Authority and duty of GRC (whether GRC can make (how much of) on-top payment to PAPs in addition to compensation based on entitlement matrix | The GRC has to also follow the benefits / entitlements specified in the R&R Policy approved by the Government. The GRC can either accept or reject the claims made by the PAP. |
| | Members of GRC | GRC is a one-member committee. The representatives of R&R unit, NGO, project executing unit, PMC act as respondents. |
| | Monitoring of GRC decision-making process | The progress of GRC cases is monitored. However, the decision-making process is not monitored and is expected to be carried out based on the guidelines to be provided in this regard. |

MUMBAI METROPOLITAN REGION DEVELOPMENT AUTHORITY Metro Line-III(Coloba-Bandra-SEEPZ)

Monitoring of RAP Implementation

| Report for the month of . | |
|---------------------------|--|
|---------------------------|--|

Part-I: Quantitative monitoring format

| | | Target Achieveme | | nievement | |
|------------------------|---------------------------------------|------------------|------------|-----------|------------|
| Activity | Indicator | This | Cumulative | This | Cumulative |
| | | Month | | Month | |
| | Number of MMRDA staff on the | | | | |
| Staffing | project by job function | | | | |
| Staning | Number of other line agency | | | | |
| | officials available for tasks | | | | |
| | No. of project affected households | | | | |
| | No. of project affected people | | | | |
| Verification of impact | No. of people loss residence | | | | |
| or impact | No. of people loss livelihood | | | | |
| | No. of people displace | | | | |
| | No. of people provided with ID | | | | |
| | No. of resettlement sites developed | | | | |
| | No. of people received | | | | |
| | compensation before starting | | | | |
| | construction activities | | | | |
| | Area of private land acquired | | | | |
| Resettlement | Area of Govt. land acquired | | | | |
| | No. of people resettled | | | | |
| | No. of religious properties relocated | | | | |
| | No. of community properties | | | | |
| | relocated | | | | |
| | No. of Govt. properties relocated | | | | |

| | | Target | | Achieve | ement |
|--|--|---------------|------------|---------------|------------|
| Activity | Indicator | This Month | Cumulative | This Month | Cumulative |
| | No. of training agencies identified | | | | |
| | No. of people undergone skill development training | | | | |
| Rehabilitation | No. of people restarted their income restoration activities | | | | |
| | No. of new enterprises started | | | | |
| | No. of grievance redress committee formed | | | | |
| Grievance Redress | No. of grievance redress committee meetings conducted | | | | |
| Neuress | No. of grievances received | | | | |
| | No. of grievances addressed | | | | |
| | No. of public consultations | | | | |
| | Frequency of consultation | | | | |
| | No. of participants in the consultation meetings | | | | |
| Public consultation/ Disclosure of | Whether the entitlement matrix has been translated in a understandable local language. | | | | |
| information | No. of translated copies distributed to relevant stakeholders including Aps | | | | |
| | No. of locations where the list of entitled persons displayed | | | | |
| Doving and | No. of staff meetings conducted at PIU level | | | | |
| Review and Monitoring | Date of appointment of Independent | | | | |
| | Evaluation Agency (IEA) | | | | |

| | | Target | arget Achievement | | ment |
|---------------------|--|---------------|-------------------|---------------|------------|
| Activity | Indicator | This Month | Cumulative | This Month | Cumulative |
| | Frequency of submitting progress reports | | | | |
| | No. of HIV/AIDS awareness programs conducted | | | | |
| Awareness | No. of hotspots identified | | | | |
| programs | No. of road safety awareness programs conducted. | | | | |
| Fund utilization | Funds utilized | | | | |

Part-II- Qualitative Monitoring format

- 1. Composition/type of participants and specific issues raised by the participants especially the vulnerable groups.
- 2. Actions/follow-up taken to address the issues raised in the public consultation meetings.
- Process adopted for the relocation of AFs, religious and community structures. The process adopted for relocation of squatters and other vulnerable groups may be specified.
- 4. Process of distribution and allotment of compensation and other R&R assistances.
- 5. When the compensation/assistance has been paid, and the utility of compensation amount and other R&R assistances.
- 6. Type of grievances, its reasons and measures taken to address this.
- 7. Major issues faced during RAP implementation and actions taken to resolve it.
- 8. Major lessons learned and documented.

| Signature |
|-----------|
|-----------|

| Name and Designation | n of the Report | ing officer |
|----------------------|-----------------|-------------|
|----------------------|-----------------|-------------|

| Place: |
|--------|
| |

Date:

Terms of Reference for Independent Evaluation Agency

1. Project Description

This project is being implemented by MMRDA with financial support of Japan International Corporation Agency (JICA). The project gives utmost importance to the Rehabilitation and Resettlement of project affected families. Accordingly, a Resettlement Action Plan has been developed for implementation.

The project includes a provision for evaluation of the implementation of the Resettlement Action Plan (RAP) by an external monitor. Therefore, the EA, which is the Executing Agency (EA) for this project, requires services of a reputed Social Sector specialist individual /firm for monitoring and evaluation of RAP implementation referred to as the "Independent Evaluation Agency" (IEA).

2. Scope of Work of IEA- Generic

To review and verify the progress in resettlement implementation as outlined in the RAP To monitor the effectiveness and efficiency of Social Development Cell (SDC) and the concerned agency in RAP implementation.

To assess whether resettlement objectives, particularly livelihoods and living standards of the affected persons have been restored or enhanced

To assess the efforts of SDC and concerned agency in implementation of the 'Community Participation strategy' with particular attention on participation of vulnerable groups namely (i) those who are below poverty line (BPL), (ii) those who belong to Scheduled Castes (SC) and Scheduled Tribes (ST), (iii) Women headed families, (iv) elderly and (v) disabled persons.

To assess resettlement efficiency, effectiveness, impact and sustainability, drawing both on policies and practices and to suggest any corrective measures, if necessary.

3. Scope of work- Specific

The major tasks expected from the IEA are:

Review pre-displaced baseline data on income and expenditure, occupational and livelihood patterns, arrangements for use of common property, social organization, community organizations and cultural parameters.

To review and verify the progress in land acquisition/resettlement implementation of subproject on a sample basis and prepare reports for the EA.

To evaluate and assess the livelihood opportunities and income as well as quality of life of affected persons of project induced changes.

To evaluate and assess the adequacy and effectiveness of consultative process with affected persons, particularly those vulnerable, including the adequacy and effectiveness of grievance procedures and legal redress available to the affected parties and dissemination of information about these.

Identify an appropriate set of indicators for gathering and analyzing information on resettlement impacts; the indicators shall include but not limited to issues like restoration of income and living standards and level of satisfaction by the APs in post-resettlement period. Review results of internal monitoring and verify claims through random checking at the field level to assess whether resettlement objectives have been generally met. Involve the APs,

host population, and community groups in assessing the impact of resettlement for monitoring and evaluation purposes.

Conduct both individual and community level impact analysis through the use of formal and informal surveys, key informant interviews, focus group discussions, community public meetings, and in-depth case studies of APs and host population from various social classes to assess the impact of resettlement.

Identify the strengths and weaknesses of basic resettlement objectives and approaches, implementation strategies, including institutional issues, and provides suggestions for improvements in future resettlement policy making and planning

4. Time frame and Reporting

The independent agency will be responsible for mid-term and end-term evaluation of the RAP implementation. The duration of RAP implementation is as per the given RAP time schedule. The evaluation report should be submitted to EA.

5. Qualifications

The evaluation agency will have significant experience in resettlement policy analysis and RAP implementation. Further, work experience and familiarity with all aspects of resettlement operations would be desirable.

Interested agencies should submit proposal for the work with a brief statement of the approach, methodology, staff strength, and relevant information concerning previous experience on monitoring and evaluation of resettlement and rehabilitation implementation and preparation of reports.

6. Budget and Logistics

Copies of the proposal- both Technical and Financial- should be submitted and the budget should include all cost and any other logistics details necessary for resettlement monitoring. Additional expense claims whatsoever outside the budget will not be entertained.



Agenda Item:13

SUB: STATUS UPDATE ON POLICY DECISIONS AND IMPLEMENTATION PROCESS OF LAND ACQUISITION AND REHABILITATION AND RESETTLEMENT OF PROJECT AFFECTED PERSONS/FAMILIES FOR MUMBAI METRO LINE 3

- A. Status Rehabilitation and Resettlement of Project Affected Persons/Families, Issues encountered and Solutions worked out :
- 1. Board in its meeting held on 6th Dec. 2014 vide Resolution 202(32)/14-15 approved the application of Mumbai Urban Transport Project (MUTP) Policy for Rehabilitation & Resettlement (R&R) of Project Affected Persons/Families (PAPs) in Mumbai Metro Line 3 Project with certain modifications. Accordingly, Rehabilitation & Resettlement of PAPs activities have been undertaken. This is to note that the Baseline Socio Economic Surveys (BSES) were conducted in 2012-13 as part of project DPR and prior to JICA loan appraisal process. However during the course finalization of limits of Civil works packages and the land requirements certain amendments were made (by Interim consultants; 2013-15). Further re-engineering and optimization of project land requirements has been attempted by General consultants post award of civil works with a view to ensure project implementation. The emphasis has been to ascertain the project lands with minimum resistance and reduce project delays and therefore contractual claims. In this process, certain amendments were necessitated based on ground/site conditions. By this note it is intended to update the status of Rehabilitation & Resettlement of PAPs and seek approval of the Board to the amendments made that are otherwise adopted in similar conditions in Mumbai Urban projects.
- 2. Updated Rehabilitation & Resettlement (R&R) requirements of the Project: As the project is a continuous corridor of 33.5 km spread through the entire length of Mumbai from Colaba to SEEPZ (Andheri/Jogeshwari), quite varying categories of structures/PAPs were effected to facilitate the project. As a result of engineering efforts in optimizing alignment and station designs; noted above the final number of Project Affected Persons





(PAPs) has become 2810. The PAPs included residential units of families; Encroachments, formal/authorised structures with or without protected tenants, business/commercial units, industrial units and some public/community facilities/amenities etc. The break up of PAPs at various locations is given below:

| 1 | Type of PAPs S C N | Stations / Locations | No. of Locations | Est. No. of PAPs |
|---|--|--|---------------------|------------------|
| 1 | Structures on Private Land (Industrial) | Marol Naka | 1 | 81 |
| 2 | | Agripada, MIDC (part- | 5 +2(p) | 1521 |
| 3 | Legal Title Holders / Occupants of Formal Buildings | Kalbadevi, Girgaon, Aacharya Atre Chawk, Marol Naka, Grant Road, Science Museum (part- 16) | 5+1(p) | 838 |
| 4 | Footpath Occupiers / Licensed Stall Holders on public land | Cuffe Parade, Hutatma Chawk, CST, Mumbai Central, Science Museum (part-4), Worli, Siddhivinayak, Shitaladevi, Vidyanagari, SEEPZ | 9+1(p) | 177 |
| 5 | Others (Govt.) | Vidhan Bhavan, MIDC (part-80), Aarey Colony / Sariput Nagar (part- 49), Santacruz | 2+2(p) | 190 |
| | Total | | | 2,807 |

3. Rehabilitation of Encroachers/Slum Dwellers on public land (Residential & Commercial Units): R&R of Encroachers/Slum Dwellers on public land is done as per MUTP Policy that was approved by the Board. In case of this



category of units Govt. of Maharashtra directed the Slum Redevelopment Authority (SRA) to handover 2500 tenements to MMRCL at Kurla Premier and Chakala Andheri. Till date 1310 PAP's from BKC, Naya Nagar, Sahar Road, Sariput Nagar & MIDC (Part) are already shifted to these tenements. However the R&R process encountered certain issues and in order to ensure complete eviction of the sites under contention and smooth implementation of rehabilitation of these PAP's certain decisions were taken which were either not addressed by MUTP Policy or encountered during the course of MUTP. The details of issues encountered these decisions and the taken by are as follows.

| r.No. | Issues | MMRCL decision on non-provisional issues | Action taken to resolve | |
|-------|--|---|--|--|
| 1 | Residential tenements in lieu of Commercial tenements. | MMRC has very few commercial tenements and some of them located at commercially unattractive locations. The commercial PAPs have demanded for residential tenements as the available units were unacceptable to them. | Based on MMRDA's Policy, it was decided to allot residential tenements in lieu of commercial PAPs where the affected area was more than 50 sq.ft Restricted to maximum of 2 tenements. | |
| 2 | Rehabilitation of Industrial Units. | MUTP has no specific provision for Rehabilitation of Industrial units. MMRCL does not have any industrial tenements at its disposal for this purpose. At Marol Naka about 81 industrial units were affected mainly located on Private land, they have been running these | It was approved to allot residential tenements in lieu of Industrial unit as follows Existing No of Residential tenements (in aq.ft.) 50 to 200 01 201 to 400 02 | |



industrial units for More 03 more than 40 years than and largely 401 dependent on MIDC in the vicinity. Most of the PAPs are also The condition of 10 senior citizens and years ban on having health issues. It sale/lease/rent or any was not possible for kind of transfer has also them to restart their been relaxed Industry/business in new area. As this activity was the only source of livelihood, PAP's demanded two or more residential tenements in lieu of their Industrial units, with a view the units will provide them rent income with to ensure livelihood of the family. They also requested to relax the condition of ban on sale/lease/rent or any kind of transfer for the period of 10 years. Transportation In BKC and A transport/hardship /Hardship Nayanagar shifting allowance of Rs.1500/allowance to took place in middle per month per student School/ of academic year. was paid till the College Admissions at new completion of students. locations were not academic year to the possible in middle of specific families. year at new location and also the rehabilitated area is not directly connected by Bus or Train a demand for transport facility / allowance was



| | requested by the affected PAP's . | |
|--|-----------------------------------|--|
|--|-----------------------------------|--|

- 4. In-situ Rehabilitation of **Residential** & Commercial Units Formal/Authorised Buildings including protected Tenements : Kalbadevi and Girgaon metro stations are located in most congested area with very old developments has encountered different issues. Most of the Buildings are very old structures habituated by tenants protected under Mumbai Rent control Act. In all 19 privately owned formal buildings are getting affected by the two Metro stations. These buildings are also affected by road widening as per the sanctioned Development plan. All the PAPs have demanded for in-situ rehabilitation or a new house with in the neighbourhood. Backed by local elected representatives, the State Govt. was required to declare a special package for residential tenements including rehabilitation in the same area.
- a. To address the demand of affected families, M/s. Catapult Reality Consultant were appointed to study the feasibility of in-situ redevelopment and suggest a feasible framework of implementing the project and the in-situ rehabilitation.
- b. A Comprehensive Redevelopment Action Plan for Kalbadevi and Girgaon stations by redevelopment of affected buildings in the area/plots after metro project implementation which was prepared. After scrutiny MMRC submitted the proposal to State Govt. State Govt. accorded its approval along with few enabling concessions for the specific redevelopment proposal.
- c. As approved by the State Govt. the project implementation has been initiated fully addressing the PAP requirements and confirming to the MCGM/MHADA guidelines for similar projects.
- d. As the redevelopment of old buildings was limited to private developers till date the in-situ rehabilitation project is implemented following the market accepted philosophy; providing transit accommodation or market rent to PAPs till the final housing/commercial unit is provided. Legally binding commitment letters/agreements signed with PAPS. Minimum built up area norms of State Govt complied in redeveloped buildings.
- e. Cost of the in-situ rehabilitation project to be partially recovered through free-sale component available in similar redevelopment projects.
- f. Bridge finance to be raised from MMRDA or Banks/Financial institutions.



- B. Status Private Land Acquisition, Issues encountered and Solutions worked out:
- 5. Board in its Meeting held on 6th Dec, 2014 vide resolution 203(32)/14-15, approved to acquire private land required for Mumbai Metro Line 3 through negotiations using the provisions of sec.126 of Maharashtra Regional & Town Planning (MR&TP) Act, 1966. It was also approved to constitute the compensation committee under the Chairmanship of Shri. S.V. Thakre retired IAS officer. Accordingly Compensation Committee was constituted vide office order Dt. 26th May 2015 to finalize the compensation for private lands to be acquired by Negotiations
- 6. Further to this Government of Maharashtra vide its GR dated 12 May, 2015 allowed the direct purchase of land by negotiation by giving 25% additional compensation on the compensation determined according to the provision of section 26 to 30 and Schedule-1 of the RFCTLARR Act, 2013.
- 7. The lands required for underground structures like parts of U/G stations, entry exits, structures associated with ancillary works are considered as permanently required. However the private land owner continue to own them and can put them to on ground activities like parking, landscaping etc. However he cant construct any thing below ground that would infringe on the metro U/G works. In these cases it was decided to use them by offering one time compensation equal to 50% of market value determined by competent authority/Ready Reckoner rate.
- 8. In case of lands required on temporary basis it was decided to take their possession by offering a compensation in the form of ground rent. The rent/consideration offered to private property owners was as per the rent charged by MMRDA commercial activities in their estates (@Rs. 11.71/sq.m/day for 2016). It was decided to offer the same for the entire period held by MMRC/Project activities with an escalation of 10% per annum every calendar year (similar to MMRDA).
- 9. The compensation committee has taken up and conducted the negotiations with private land owners for temporary and permanent lands (below and above ground) confirming to the above.



- In all the cases standard process of Land acquisition were adopted. Main steps included the following;
- i. For Permanent land; Serve of Notice under MR&TP Act, 1966 u/s 126, 1 (a)
 & (b) to private land owner.
- ii. Complete valuation process and arrive at Market value following due process
- iii. Conduct Preliminary Hearing with land owner/tenant followed by hearing by compensation committee that finalises compensation (Execute MoU with land owner if required)
- iv. JMS to be carried out by concerned authority (DSLR Mumbai City/ CTSO / MIDC)
- v. Title Search Report taken from advocate of reputation including Legal opinion.
- vi. Simultaneously public notice of acquisition by negotiation be issued with 2-3 week time limit.
- vii. In case of lease hold property or occupant class-2 property, a written consent may be obtained from concerned owners of property. Lessor and lessee rights to be identified for division of compensation between them (share).
- viii. Declare the Award with possession receipt before handing over cheque/payment as per award. (Where only below ground permanent land is acquired Easement Award shall be declared)
- ix. Mutation (for above & below ground structures) and sub-division (for above ground only) of the property card should be carried out
- x. For temporary land; Lease Agreement to be done with renewal clause.