



# MUMBAI METRO RAIL CORPORATION LIMITED

**Name of the Work:** Provision of Ticket Vending Services and Customer Service Staff at Metro Stations & Associated Locations  
**NIT/Contract No.:** MM3-CBS-O&M/TKS/PKG-1/2023

Date: 8<sup>th</sup> December 2023

## ADDENDUM – 3

SL. No.	Bidding Documents Reference and Clause No.	Amendment
1.	Section-V, SCC Clause 45	<b>Add Clause 45 to SCC</b>  <b>The following clauses of GCC has been deleted.</b> <b>GCC Clause No.</b> 1.6 7.3
2.	Section-V, SCC Clause 11	<b>REPLACE</b> <b>Labour Laws and MMRC Labour Welfare Fund</b> In addition to provisions mentioned in Sub-Clause 6.4 of GCC, following provisions are added. i. The Contractor shall, if required by the Employer, deliver to the designated office decided by MMRC; a return in detail, in such form and at such intervals as the Employer may prescribe, showing the number of labour employed in different categories by the Contractor on the Site. ii. In case of death of staff, the agency is required to deposit INR 1,00,000/- in MMRC Labour welfare fund to enable MMRC to release INR 2,00,000/- for the heir apparent as immediate relief to his dependent. Violation of these basic provisions shall attract a penalty of 5% of average annual contract value and repeated violations shall lead to termination of contract.  <b>WITH</b> <b>Labour Laws and MMRC Labour Welfare Fund</b> In addition to provisions mentioned in Sub-Clause 6.4 of GCC, following provisions are added. i. The Contractor shall, if required by the Employer, deliver to the designated office decided by MMRC; a return in detail, in such form and at such intervals as the Employer may prescribe, showing the number of labour employed in different categories by the Contractor on the Site. ii. Deleted
3.	Section IV Appendix -A (Wage Card)	Revised Wage Card (Separate Sheet of Financial Bid in Excel Format) is uploaded on MMRC e-tendering portal.

SL. No.	Bidding Documents Reference and Clause No.	Amendment
4.	Section I Clause 1.1.2 Key Details	<p><b>REPLACE</b></p> <p>Tender Cost and Tender Security is exempted for Micro &amp; Small Enterprises (MSEs) registered with District Industries Centre or Khadi &amp; Village Industries Commission or Khadi &amp; Village Industries Board or Coir Board or National Small Industries Corporation or Dte. of Handicraft &amp; Handloom or any other bodies specified by Ministry of Micro, Small &amp; Medium Enterprises for appropriate category “<b>Manpower Services</b>” and have valid registration certificate as on date of tender submission.</p> <p>The MSEs would not be eligible for exemption of tender security if;</p> <ul style="list-style-type: none"> <li>• Either they are not registered for “<b>Manpower Services</b>” category.</li> <li>• or they do not have valid registration as on the date of tender submission.</li> </ul> <p>The tenderers seeking exemption from ‘Tender Fees and Tender Security’, being MSEs, shall ensure their eligibility w.r.t above and submit registration certificate issued by the body under which they are registered which clearly mentions category of registration i.e. “<b>Manpower Services</b>” and Terminal Validity of registration. In absence of any of the above requirements no exemption for ‘Tender Fees and Tender Security’</p> <p><b>WITH</b></p> <p>Tender Cost and Tender Security is exempted for Micro &amp; Small Enterprises (MSEs) registered with District Industries Centre or Khadi &amp; Village Industries Commission or Khadi &amp; Village Industries Board or Coir Board or National Small Industries Corporation or Dte. of Handicraft &amp; Handloom or any other bodies specified by Ministry of Micro, Small &amp; Medium Enterprises for appropriate category “<b>Manpower Services</b>”/ “<b>Employment activities</b>” and have valid registration certificate as on date of tender submission.</p> <p>The MSEs would not be eligible for exemption of tender security if;</p> <ul style="list-style-type: none"> <li>• Either they are not registered for “<b>Manpower Services</b>”/ “<b>Employment activities</b>” category.</li> <li>• or they do not have valid registration as on the date of tender submission.</li> </ul> <p>The tenderers seeking exemption from ‘Tender Fees and Tender Security’, being MSEs, shall ensure their eligibility w.r.t above and submit registration certificate issued by the body under which they are registered which clearly mentions category of registration i.e. “<b>Manpower Services</b>”/ “<b>Employment activities</b>” and Terminal Validity of registration. In absence of any of the above requirements no exemption for ‘Tender Fees and Tender Security’</p>

SL. No.	Bidding Documents Reference and Clause No.	Amendment
5.	Section II Clause 5.5.4	<p><b>REPLACE</b> <b>5.5.4</b> If any change in the Employer’s Requirements is considered necessary during technical evaluation, the tenderer who meet the requirements of paragraphs 1.3 and 1.5 of ITT, and whose technical offers are found to be substantially responsive in accordance with paragraph 5.4 of ITT, will be given an opportunity to revise their financial package</p> <p><b>WITH</b> <b>Deleted</b></p>
6.	Section III Appendix 19A (i)	<p><b>REPLACE</b> Appendix – 19 A</p> <p><b>WITH</b> Appendix – 19A (Annexure-A)</p>
7.	Section III Appendix - 26 (2)	<p><b>REPLACE</b> Contractor has to pay Minimum Rates of wages in respect of that category of worker during the entire period of contract applicable time to time by 7<sup>th</sup> of every month. The minimum rates of wages which is higher whether it is notified by State Government or Central Government will be the minimum rates of wages in respect of that category of worker.</p> <p><b>WITH</b> The Contractor is mandated to pay wages as per wage card attached in the tender document. The Contractor has to credit all employee’s salary and emoluments by 7<sup>th</sup> of every month. In case 7<sup>th</sup> fall on holiday or Sunday the payment shall be credited by th last business/working day prior to 7<sup>th</sup>.</p>
8.	Section III Appendix -23-B	<p><b>REPLACE</b> Appendix – 23B</p> <p><b>WITH</b> <b>Deleted</b></p>
9.	Financial Bid (Bill of Quantities/Pricing Document)	Revised Financial Bid (in Excel Format) is uploaded on MMRC e-tendering portal.

SL. No.	Bidding Documents Reference and Clause No.	Amendment
10.	Section I 1.1.2 Key Details a. Approximate Cost of work	<p><b>REPLACE</b> Rs. 39,64,60,597.89 (excluding GST)</p> <p><b>WITH</b> Rs. 40,22,85,750.99 (excluding GST)</p>
11.	Section I 1.1.2 Key Details b. Tender Security* (Earnest Money Deposit)	<p><b>REPLACE</b> Amount of Tender Security Rs: - 39,64,610/-</p> <p><b>WITH</b> Amount of Tender Security Rs: - 40,23,000/-</p>
12.	Section I Clause 1.1.3.2 Minimum Eligibility Criteria A. Work Experience	<p><b>REPLACE</b> qualified only if they have successfully completed work (s) during last 7 years ending last day of the month previous to the month of tender submission as given below (tenderer shall upload Appendix 17 of FOT)</p> <ul style="list-style-type: none"> <li>i. At least one "similar work" of value of Rs. <b>31.72 crores or more</b></li> <li>ii. Two "similar works: each of value of Rs. <b>19.83 crores or more</b></li> <li>iii. Three "similar works" each of value of Rs. <b>15.86 crores or more</b></li> </ul> <p><b>WITH</b> qualified only if they have successfully completed work (s) during last 7 years ending last day of the month previous to the month of tender invitation as given below (tenderer shall upload Appendix 17 of FOT)</p> <ul style="list-style-type: none"> <li>i. At least one "similar work" of value of Rs. <b>32.19 crores or more</b></li> <li>ii. Two "similar works: each of value of Rs. <b>20.12 crores or more</b></li> <li>iii. Three "similar works" each of value of Rs. <b>16.10 crores or more</b></li> </ul>

SL. No.	Bidding Documents Reference and Clause No.	Amendment
13.	Section I Clause 1.1.3.2 Minimum Eligibility Criteria B. Financial Standing i. T1- Liquidity	<p><b>REPLACE</b></p> <p><b>T1-Liquidity:</b> It is necessary that the firm can withstand cash flow that the contract will require until payments received from the Employer. Liquidity therefore becomes an important consideration.</p> <p>This shall be seen from the last audited balance sheets and/or from the banking reference. Net current assets and/or documents including banking reference (as per proforma given in Appendix-23 of Form of Tender) and Appendix-23B of FOT, should show that the applicant has access to or has available liquid assets, lines of credit and other financial means to meet cash flow of <b>Rs. 7.93 Crore</b> for this contract, net of applicant's commitments for other contracts. Banking reference should contain in clear terms the amount that bank will be in a position to lend for this work to the applicant/member of the Joint Venture. The aggregate of Net Current Asset &amp; Banking references will be considered for working out the Liquidity.</p> <p><b>WITH</b></p> <p><b>T1-Liquidity:</b> It is necessary that the firm can withstand cash flow that the contract will require until payments received from the Employer. Liquidity therefore becomes an important consideration.</p> <p>This shall be seen from the last audited balance sheets and/or from the banking reference. Net current assets and/or documents including banking reference (as per proforma given in Appendix-23 of Form of Tender) , should show that the applicant has access to or has available liquid assets, lines of credit and other financial means to meet cash flow of <b>Rs. 8.05 Crore</b> for this contract, net of applicant's commitments for other contracts. Banking reference should contain in clear terms the amount that bank will be in a position to lend for this work to the applicant/member of the Joint Venture. The aggregate of Net Current Asset &amp; Banking references will be considered for working out the Liquidity</p>
14.	Section I Clause 1.1.3.2 Minimum Eligibility Criteria B. Financial Standing iii T3-Net Worth:	<p><b>REPLACE</b></p> <p>iii T3-Net Worth: Net Worth of tenderer during last audited financial year should be <b>≥ Rs. 7.93 Crore</b>            In case of JV- Net worth will be based on the percentage participation of each Member.</p> <p><b>WITH</b></p> <p>iii T3-Net Worth: Net Worth of tenderer during last audited financial year should be <b>≥ Rs. 8.05 Crore</b>            In case of JV- Net worth will be based on the percentage participation of each Member.</p>

SL. No.	Bidding Documents Reference and Clause No.	Amendment
15.	Section I Clause 1.1.3.2 Minimum Eligibility Criteria B. Financial Standing iv T4- Annual Turnover:	<p><b>REPLACE</b></p> <p>iv T4- Annual Turnover: The average annual turnover of the tenderer during last five audited financial years should be ≥ <b>Rs. 11.90 Crore.</b> The averages annual turnover of JV will be based on percentage participation of each member.</p> <p><b>WITH</b></p> <p>iv T4- Annual Turnover: The average annual turnover of the tenderer during last five audited financial years should be ≥ <b>Rs. 12.07 Crore.</b> The averages annual turnover of JV will be based on percentage participation of each member.</p>
16.	Section-V, SCC  Clause 23  Change in Taxes/Duty	<p><b>REPLACE</b></p> <p>iii. Adjusted due to any of the above two conditions and its impact shall be deemed included in the quoted contract price.</p> <p><b>With</b></p> <p>iii The Contract Price shall be adjusted due to any of the above two conditions.</p>
17.	Section I Clause 1.1.3 Qualification Criteria 1.1.3.1 Eligible Applicant	<p><b>REPLACE</b></p> <p>i. The tenders for this contract will be considered only from those tenderers {(Companies, Corporations, or joint ventures (JV hereinafter)} who meet requisite eligibility criteria prescribed in this document. In the case of a JV all members of the Group shall be jointly and severally liable for the performance of whole contract.</p> <p><b>With</b></p> <p>i. The tenders for this contract will be considered only from those tenderers {(Proprietorship, Partnership Firms, Companies, Corporations, or joint ventures (JV hereinafter)} who meet requisite eligibility criteria prescribed in this document. In the case of a JV all members of the Group shall be jointly and severally liable for the performance of whole contract.</p>

SL. No.	Bidding Documents Reference and Clause No.	Amendment
18.	Section 1 Clause 1.1.3.2 Minimum Eligibility Criteria	<p><b>REPLACE</b></p> <p>“<b>Similar work</b>” for this contract includes work for “providing trained, uniformed and computer literate manpower for ticketing services at metro rail/ Railways / Road transport systems, collection of Tolls at Toll plazas, Cash/ Ticket counter at Multiplex/ Malls and other similar commercial places wherein such a manpower is deployed for issuance of tickets on collection of applicable charges.</p> <p><b>WITH</b></p> <p>“<b>Similar work</b>” for this Contract means “Providing Trained, Computer Literate Personnel at Metro Rail, Railways, Monorail, Road Transport Systems, Toll Plazas, Archaeological Monuments, Museums, Educational Institutions, UNESCO World Heritage Sites, Multiplexes, Malls and Other Commercial Places”.</p>
19.	Section II Clause 1.3	<p><b>REPLACE</b></p> <p>Eligible Tenderers This is an open national competitive e-tender and all Companies, Corporations, &amp; Joint Ventures who are involved in the execution of such type of work and those who fulfill the financial soundness and work experience.</p> <p><b>With</b></p> <p>Eligible Tenderers This is an open national competitive e-tender and all Proprietorship, Partnership Firms, Companies, Corporations, &amp; Joint Ventures who are involved in the execution of such type of work and those who fulfill the financial soundness and work experience.</p>

**Annexure-A**

**APPENDIX-19**

**Undertaking as per clause 1.1.3.1 v (a) & (b) of NIT**

**(to be submitted by tenderer (single entity) or by each member separately in case of JV)**

We do hereby undertake that MMRC or any other Metro Organisation (100% owned by Govt.), or Department / PSU / Subordinate Offices under Ministry of Housing and Urban Affairs (MOHUA) or any department of Government of Maharashtra or Department of Expenditure (DOE), Ministry of Finance, Government of India, or any central/state government department, or any statutory/Autonomous body or any public sector undertaking / enterprise of Govt. of India & State Government applicable for all Ministry has not banned business with us as on the date of tender submission.

Also, any work of the value more than 10% of cost of work, executed either individually or in a JV, has not been rescinded / terminated by MMRC or any other Metro Organisation (100% owned by Govt.), or Department / PSU / Subordinate Offices under Ministry of Housing and Urban Affairs (MOHUA) or any department of Government of Maharashtra or Department of Expenditure (DOE), Ministry of Finance, Government of India, or any central/state government department, or any statutory/Autonomous body or any public sector undertaking / enterprise of Govt. of India & State Government after award of contract to us during last 3 years (from the last day of the previous month of tender submission) due to our non-performance.

STAMP & SIGNATURE OF AUTHORISED  
SIGNATORY

**Note**

1. In case of JV, the undertaking shall be submitted by each member of the JV.
2. The undertaking shall be signed by authorized signatory of the tenderer. In case of JV by the authorized signatory of the constituent members counter signed by the authorized signatory of tenderer.